



# Summary of Benefits 2026

**UHC Dual Complete MS-V001 (HMO-POS D-SNP)**  
H5008-016-000

Look inside to learn more about the plan and the health and drug services it covers.  
Contact us for more information about the plan.



**UHC.com/CommunityPlan**



**Toll-free 1-844-560-4944, TTY 711**  
8 a.m.-8 p.m. local time, 7 days a week

**United  
Healthcare®**  
Dual Complete

# Summary of Benefits

**January 1, 2026 - December 31, 2026**

This is a summary of what we cover and what you pay. For a complete list of covered services, limitations and exclusions, review the Evidence of Coverage (EOC) at [myUHC.com/CommunityPlan](https://myUHC.com/CommunityPlan) or call Customer Service for help. After you enroll in the plan, you will get more information on how to view your plan details online.

## UHC Dual Complete MS-V001 (HMO-POS D-SNP)

### Medical premium, deductible and limits

|                                                                           |                                                                                                                                                                                                                                                                                                                                  |
|---------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Monthly plan premium</b>                                               | \$23.80                                                                                                                                                                                                                                                                                                                          |
| <b>Part B premium reduction</b>                                           | Up to \$1.30<br>If your Medicare Part B premium is paid by Medicaid, or others on your behalf, you will not see the reduction.                                                                                                                                                                                                   |
| <b>Annual medical deductible</b>                                          | This plan does not have a medical deductible.                                                                                                                                                                                                                                                                                    |
| <b>Maximum out-of-pocket amount</b> (does not include prescription drugs) | \$5,900<br><br>This is the most you will pay out-of-pocket each year for Medicare-covered services and supplies received from network providers.<br><br>If you reach this amount, you will still need to pay your monthly premiums. Out-of-pocket costs paid for your Part D prescription drugs are not included in this amount. |

### Medical benefits

|                                                                                                                            |                                                     |                                                                       |
|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------------------------------------|
| <b>Inpatient hospital care</b> <sup>2</sup><br>Our plan covers an unlimited number of days for an inpatient hospital stay. |                                                     | \$395 copay per day: days 1-7<br>\$0 copay per day: days 8 and beyond |
| <b>Outpatient hospital</b><br>Cost-sharing for additional plan covered services will apply.                                | Ambulatory surgical center (ASC) <sup>2</sup>       | \$0 copay for a colonoscopy<br>\$345 copay otherwise                  |
|                                                                                                                            | Outpatient hospital, including surgery <sup>2</sup> | \$0 copay for a colonoscopy<br>\$395 copay otherwise                  |

## Medical benefits

Outpatient hospital observation services<sup>2</sup> \$395 copay

### Doctor visits

Primary care provider \$0 copay

Specialists<sup>1,2</sup> \$25 copay

Virtual medical visits \$0 copay to talk with a network telehealth provider online through live audio and video

### Preventive services

Routine physical \$0 copay, 1 per year

Medicare-covered \$0 copay

- Abdominal aortic aneurysm screening
- Alcohol misuse counseling
- Annual wellness visit
- Bone mass measurement
- Breast cancer screening (mammogram)
- Cardiovascular disease (behavioral therapy)
- Cardiovascular screening
- Cervical and vaginal cancer screening
- Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)
- Depression screening
- Diabetes screenings and monitoring
- Hepatitis C screening
- HIV screening
- Lung cancer with low dose computed tomography (LDCT) screening
- Medical nutrition therapy services
- Medicare Diabetes Prevention Program (MDPP)
- Obesity screenings and counseling
- Prostate cancer screenings (PSA)
- Sexually transmitted infections screenings and counseling
- Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)
- Vaccines, including those for the flu, Hepatitis B, pneumonia, or COVID-19
- “Welcome to Medicare” preventive visit (one-time)

Any additional preventive services approved by Medicare during the contract year will be covered.

This plan covers preventive care screenings and annual physical exams at 100% when you use in-network providers.

## Medical benefits

### Emergency care

\$130 copay (\$0 copay for emergency care outside the United States) per visit. If you are admitted to the hospital within 24 hours, you pay the inpatient hospital copay instead of the Emergency Care copay. See the “Inpatient Hospital Care” section of this booklet for other costs.

### Urgently needed services

\$45 copay (\$0 copay for urgently needed services outside the United States) per visit

### Diagnostic tests, lab and radiology services, and X-rays

Diagnostic radiology services (e.g. MRI, CT scan)<sup>2</sup>

\$0 copay for each diagnostic mammogram  
\$260 copay otherwise

Lab services<sup>2</sup>

\$0 copay

Diagnostic tests and procedures<sup>2</sup>

\$45 copay

Therapeutic radiology<sup>2</sup>

20% coinsurance

Outpatient X-rays<sup>2</sup>

\$25 copay



### Hearing services

Exam to diagnose and treat hearing and balance issues<sup>2</sup>

\$0 copay

Routine hearing exam

\$0 copay for a routine hearing exam to help support hearing health

Hearing aids<sup>2</sup>

\$199 - \$829 copay for each OTC hearing aid. \$199 - \$1,249 copay for each prescription hearing aid. You can purchase up to 2 hearing aids every year.

- A broad selection of over-the-counter (OTC), high-value and brand-name prescription hearing aids
- Access to one of the largest national networks of hearing professionals with more than 6,500 locations
- 3-year manufacturer warranty on all prescription hearing aids covers a trial period and damage or repair during warranty period
- Hearing aids purchased outside of UnitedHealthcare Hearing are not covered

## Medical benefits



### Routine dental benefits

Covered in and out-of-network

Preventive and comprehensive services<sup>2</sup>

\$1,000 allowance for all covered dental services \*

\$0 copay for covered preventive services like oral exams, X-rays, routine cleanings and fluoride

50% coinsurance for covered comprehensive services like fillings, crowns, bridges and dentures

- No annual deductible
- Access to one of the largest national dental networks
- Freedom to see any dentist



### Vision services

Exam to diagnose and treat diseases and conditions of the eye<sup>2</sup>

\$0 copay

Eyewear after cataract surgery

\$0 copay

Routine eye exam

\$0 copay for a routine eye exam each year to help protect your eyesight and health

Routine eyewear

\$200 allowance every 2 years for 1 pair of frames or contacts

- Free standard prescription lenses including single vision, bifocals, trifocals and Tier I (standard) progressives
- Other covered lenses available with copays from \$40 – \$153
- Access to one of Medicare Advantage's largest national networks of vision providers and retail providers
- Eyewear available from many online providers, including Warby Parker and GlassesUSA
- You are responsible for all eyewear costs from providers outside of the UnitedHealthcare Vision network

## Medical benefits

### Mental health

Inpatient visit<sup>2</sup> \$395 copay per day: days 1-5  
Our plan covers \$0 copay per day: days 6-90  
90 days for an inpatient hospital stay

Outpatient group therapy visit<sup>2</sup> \$15 copay

Outpatient individual therapy visit<sup>2</sup> \$25 copay

Virtual mental health visits \$0 copay to talk with a network telehealth provider online through live audio and video

### Skilled nursing facility (SNF)<sup>2</sup>

Our plan covers up to 100 days in a SNF. \$0 copay per day: days 1-20  
\$218 copay per day: days 21-100

### Outpatient rehabilitation services

Physical therapy and speech and language therapy visit<sup>1,2</sup> \$25 copay

Occupational Therapy Visit<sup>1,2</sup> \$25 copay

### Ambulance<sup>2</sup>

Your provider must obtain prior authorization for non-emergency transportation. \$275 copay for ground  
\$275 copay for air

### Routine transportation

\$0 copay for 24 one-way trips to or from approved locations, such as medically related appointments, gyms and pharmacies

## Medical benefits

### Medicare Part B prescription drugs

Cost sharing shown is the maximum you will pay for Part B prescription drugs. You may pay less for certain drugs.

|                                                                                         |                             |
|-----------------------------------------------------------------------------------------|-----------------------------|
| Chemotherapy drugs <sup>2</sup>                                                         | 20% coinsurance             |
| Part B covered insulin <sup>2</sup>                                                     | 20% coinsurance, up to \$35 |
| Other Part B drugs <sup>2</sup>                                                         | 20% coinsurance             |
| Part B drugs may be subject to Step Therapy. See your Evidence of Coverage for details. |                             |

## Prescription drugs

**If you don't qualify for Low-Income Subsidy (LIS), you pay the Medicare Part D cost-share outlined in the Evidence of Coverage. If you do qualify for Low-Income Subsidy (LIS) you pay:**

|                                                    |                                                                                                                                                                                                                                                                         |
|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Deductible</b>                                  | Your deductible amount is \$0                                                                                                                                                                                                                                           |
| <b>Initial Coverage</b>                            | In this stage, you'll pay your plan copays or coinsurance. The plan pays the rest. Once you, and others on your behalf, have paid a combined total of \$2,100, which includes the amount you paid towards your deductible, you move to the Catastrophic Coverage stage. |
| <b>Drug Coverage</b>                               | <b>30-day<sup>^</sup> or 100-day supply from a retail network pharmacy</b>                                                                                                                                                                                              |
| Generic (including brand drugs treated as generic) | \$0, \$1.60, or \$5.10 copay<br>Drugs that are in Tier 1 are always \$0 copay.<br>(Some covered drugs are limited to a 30-day supply)                                                                                                                                   |
| All other drugs <sup>3</sup>                       | \$0, \$4.90, or \$12.65 copay<br>Drugs that are in Tier 1 are always \$0 copay.<br>(Some covered drugs are limited to a 30-day supply)                                                                                                                                  |
| <b>Catastrophic Coverage</b>                       | Once you're in this stage, you won't pay anything for your Medicare-covered Part D drugs for the rest of the plan year.                                                                                                                                                 |

<sup>^</sup>Members living in long-term care facilities pay the same for a 31-day supply as a 30-day supply at a retail pharmacy.

<sup>3</sup> You pay no more than 25% of the total drug cost or a \$35 copay, whichever is lower, for each 1-month supply of Part D covered insulin drugs, even if you haven't paid your deductible, until you reach the Catastrophic Coverage stage where you pay \$0.

## Additional benefits

|                              |                                                                                                           |            |
|------------------------------|-----------------------------------------------------------------------------------------------------------|------------|
| <b>Chiropractic services</b> | Medicare-covered chiropractic care (manual manipulation of the spine to correct subluxation) <sup>2</sup> | \$15 copay |
|------------------------------|-----------------------------------------------------------------------------------------------------------|------------|

|                            |                                           |                                                                                                                                                                                                                                                                                                                                                                              |
|----------------------------|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Diabetes management</b> | Diabetes monitoring supplies <sup>2</sup> | <p>\$0 copay</p> <p>We only cover Contour® and Accu-Chek® brands. Other brands are not covered by your plan.</p> <p>Covered glucose monitors include: Contour Plus Blue, Contour Next EZ, Contour Next Gen, Contour Next One, Accu-Chek Guide Me and Accu-Chek Guide.</p> <p>Test strips: Contour, Contour Plus, Contour Next, Accu-Chek Guide and Accu-Chek Aviva Plus.</p> |
|----------------------------|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|  |                                   |           |
|--|-----------------------------------|-----------|
|  | Diabetes self-management training | \$0 copay |
|--|-----------------------------------|-----------|

|  |                                           |                 |
|--|-------------------------------------------|-----------------|
|  | Therapeutic shoes or inserts <sup>2</sup> | 20% coinsurance |
|--|-------------------------------------------|-----------------|

|                                                             |                                              |                 |
|-------------------------------------------------------------|----------------------------------------------|-----------------|
| <b>Durable medical equipment (DME) and related supplies</b> | DME (e.g., wheelchairs, oxygen) <sup>2</sup> | 20% coinsurance |
|-------------------------------------------------------------|----------------------------------------------|-----------------|

|  |                                                           |                 |
|--|-----------------------------------------------------------|-----------------|
|  | Prosthetics (e.g., braces, artificial limbs) <sup>2</sup> | 20% coinsurance |
|--|-----------------------------------------------------------|-----------------|



### Fitness program

\$0 copay

Your fitness program helps you stay active and connected at the gym, from home or in your community. It's available to you at no cost and includes:

- Free gym membership at core locations
- Access to a large national network of gyms and fitness locations
- On-demand workout videos and live streaming fitness classes



| Additional benefits                                                                                                                        |                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|--------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                            |                                                  | <ul style="list-style-type: none"> <li>• Online memory fitness activities</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Foot care</b><br>(podiatry services)                                                                                                    | Foot exams and treatment <sup>2</sup>            | \$25 copay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                                                                            | Routine foot care                                | \$25 copay, 6 visits per year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Meal benefit<sup>2</sup></b>                                                                                                            |                                                  | \$0 copay for 28 home-delivered meals immediately after an inpatient hospitalization or skilled nursing facility (SNF) stay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Home health care<sup>2</sup></b>                                                                                                        |                                                  | \$0 copay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Hospice</b>                                                                                                                             |                                                  | You pay nothing for hospice care from any Medicare-approved hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered by Original Medicare, outside of our plan.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Opioid treatment program services<sup>2</sup></b>                                                                                       |                                                  | \$0 copay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Outpatient substance use disorder services</b>                                                                                          | Outpatient group therapy visit <sup>2</sup>      | \$15 copay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                                                                            | Outpatient individual therapy visit <sup>2</sup> | \$25 copay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|  <b>OTC, healthy food, utilities + wellness support</b> |                                                  | <p>\$71 credit every month for over-the-counter (OTC) products and wellness support, plus healthy food and utilities for qualifying members</p> <ul style="list-style-type: none"> <li>• Choose from thousands of OTC products, like first aid supplies, pain relievers and more</li> <li>• Buy healthy foods like fruits, vegetables, meat, seafood, dairy products and water</li> <li>• Shop at thousands of participating stores, including Walmart, Walgreens and Dollar General, or at neighborhood stores near you</li> <li>• Pay home utilities like electricity, heat, water and internet</li> <li>• Get wellness support including in-home services, weight management coaching, respite care, select fitness items and more</li> </ul> |
| <b>Renal dialysis<sup>2</sup></b>                                                                                                          |                                                  | 20% coinsurance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

<sup>1</sup> Requires a referral from your doctor.

<sup>2</sup> May require your provider to get prior authorization from the plan for in-network benefits.

\*Benefits are combined in and out-of-network

## Medicaid Benefits

Information for people with Medicare and Medicaid. Your services are paid first by Medicare and then by Medicaid.

The benefits described below are covered by Medicaid. You can see what State of Mississippi Division of Medicaid covers and what our plan covers.

**Coverage of the benefits depends on your level of Medicaid eligibility.** If Medicare doesn't cover a service or a benefit has run out, Medicaid may help, but you may have to pay a cost share. In some situations, Medicaid may pay your Medicare cost sharing amount. See your Medicaid Member Handbook for more details. If you have questions about your Medicaid eligibility and what benefits you are entitled to, call State of Mississippi Division of Medicaid, 1-800-421-2408.

| Benefits                                               | Medicaid    | UHC Dual Complete MS-V001 (HMO-POS D-SNP) |
|--------------------------------------------------------|-------------|-------------------------------------------|
| Inpatient Hospital Care                                | Covered     | Covered                                   |
| Doctor Office Visits                                   | Covered     | Covered                                   |
| Preventive Care                                        | Covered     | Covered                                   |
| Emergency Care                                         | Covered     | Covered                                   |
| Urgently Needed Services                               | Covered     | Covered                                   |
| Diagnostic Tests Lab and Radiology Services and X-Rays | Covered     | Covered                                   |
| Hearing Services                                       | Covered     | Covered                                   |
| Dental Services                                        | Covered     | Covered                                   |
| Vision Services                                        | Covered     | Covered                                   |
| Inpatient Mental Health Care                           | Covered     | Covered                                   |
| Mental Health Care                                     | Covered     | Covered                                   |
| Skilled Nursing Facility (SNF)                         | Covered     | Covered                                   |
| Ambulance                                              | Covered     | Covered                                   |
| Transportation (Routine)                               | Not covered | Covered                                   |
| Prescription Drug Benefits                             | Covered     | Covered                                   |
| Chiropractic Care                                      | Covered     | Covered with limitations                  |
| Diabetes Supplies and Services                         | Covered     | Covered                                   |
| Durable Medical Equipment                              | Covered     | Covered                                   |
| Foot Care                                              | Covered     | Covered                                   |
| Home Health Care                                       | Covered     | Covered                                   |
| Hospice                                                | Covered     | Covered                                   |

| Benefits                     | Medicaid | UHC Dual Complete<br>MS-V001 (HMO-POS D-<br>SNP) |
|------------------------------|----------|--------------------------------------------------|
| Outpatient Hospital Services | Covered  | Covered                                          |
| Renal Dialysis               | Covered  | Covered                                          |
| Prosthetic Devices           | Covered  | Covered                                          |

## About this plan

UHC Dual Complete MS-V001 (HMO-POS D-SNP) is a Medicare Advantage HMOPOS plan with a Medicare contract.

To join this plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, live within our service area listed below, and be a United States citizen or lawfully present in the United States.

You can enroll in this plan if you are in one of these Medicaid categories:

- **Qualified Medicare Beneficiary Plus (QMB+):** You get Medicaid coverage of Medicare cost-share and are also eligible for full Medicaid benefits. Medicaid pays your Part A and Part B premiums, deductibles, coinsurance, and copayment amounts for Medicare covered services. You pay nothing, except for Part D prescription drug copays.
- **Qualified Medicare Beneficiary (QMB):** You get Medicaid coverage of Medicare cost-share but are not eligible for full Medicaid benefits. Medicaid pays your Part A and Part B premiums, deductibles, coinsurance, and copayment amounts only for Medicare covered services. You pay nothing, except for Part D prescription drug copays.
- **Qualifying Individual (QI):** Medicaid pays your part B premium only. The State Medicaid Office does not pay your cost-share. You do not have full Medicaid benefits. You pay the cost share amounts listed in the chart above. There may be some services that do not have a member cost share amount.
- **Specified Low-Income Medicare Beneficiary (SLMB+):** Medicaid pays your Part B premium and provides full Medicaid benefits. You are eligible for full Medicaid benefits. At times you may also be eligible for limited assistance from your state Medicaid agency in paying your Medicare cost share amounts. Generally your cost share is 0% when the service is covered by both Medicare and Medicaid. There may be cases where you have to pay cost sharing when a service or benefit is not covered by Medicaid.
- **Specified Low-Income Medicare Beneficiary (SLMB):** Medicaid pays your Part B premium only. The State Medicaid Office does not pay your cost-share. You do not have full Medicaid benefits. There may be some services that do not have a member cost share amount.
- **Full Benefits Dual Eligible (FBDE):** Medicaid may provide limited assistance with Medicare cost-sharing. Medicaid also provides full Medicaid benefits. You are eligible for full Medicaid benefits. At times you may also be eligible for limited assistance from the State Medicaid Office in paying your Medicare cost share amounts. Generally your cost share is 0% when the service is covered by both Medicare and Medicaid. There may be cases where you have to pay cost sharing when a service or benefit is not covered by Medicaid.

If your category of Medicaid eligibility changes, your cost share may also increase or decrease. You must recertify your Medicaid enrollment to continue to receive your Medicare coverage.

Our service area includes these counties in:

**Mississippi:** Alcorn, Amite, Attala, Benton, Bolivar, Calhoun, Carroll, Chickasaw, Choctaw, Claiborne, Clarke, Clay, Coahoma, Copiah, Covington, DeSoto, Forrest, Franklin, George, Greene, Hancock, Harrison, Hinds, Holmes, Humphreys, Issaquena, Itawamba, Jackson, Jasper, Jefferson, Jefferson Davis, Jones, Kemper, Lafayette, Lauderdale, Lawrence, Leake, Lee, Leflore, Lincoln, Madison, Marion, Marshall, Monroe, Montgomery, Neshoba, Newton, Noxubee, Oktibbeha, Panola,

Pearl River, Perry, Pike, Pontotoc, Prentiss, Quitman, Rankin, Scott, Sharkey, Simpson, Smith, Stone, Sunflower, Tallahatchie, Tate, Tippah, Tishomingo, Tunica, Union, Walthall, Warren, Washington, Wayne, Webster, Wilkinson, Winston, Yalobusha, Yazoo.

## **Use network providers and pharmacies**

UHC Dual Complete MS-V001 (HMO-POS D-SNP) has a network of doctors, hospitals, pharmacies and other providers. For routine dental services, you can use providers that are not in our network. This health plan requires you to select a primary care provider (PCP) from the network. Your PCP can handle most routine health care needs and will be responsible to coordinate your care. If you need to see a network specialist or other network provider, you may need to get a referral from your PCP. We encourage you to find out which specialists and hospitals your PCP would recommend for you and would refer you to for care, prior to selecting them as your plan's PCP. If you use pharmacies that are not in our network, the plan may not pay for those drugs, or you may pay more than you pay at a network pharmacy.

You can go to **UHC.com/CommunityPlan** to search for a network provider or pharmacy using the online directories. You can also view the plan Drug List (Formulary) to see what drugs are covered and if there are any restrictions.

## Required Information

UHC Dual Complete MS-V001 (HMO-POS D-SNP) is insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a contract with the State Medicaid Program. Enrollment in the plan depends on the plan's contract renewal with Medicare.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at [medicare.gov](https://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

UnitedHealthcare provides free services to help you communicate with us such as documents in other languages, Braille, large print, audio, or you can ask for an interpreter. Please contact our Customer Service number at 1-866-263-1164 for additional information (TTY users should call 711). Hours are 8 a.m.-8 p.m.: 7 Days Oct-Mar; M-F Apr-Sept.

UnitedHealthcare ofrece servicios gratuitos para ayudarle a que se comunice con nosotros. Por ejemplo, documentos en otros idiomas, braille, letra grande, audio o bien, usted puede pedir un intérprete. Comuníquese con nuestro número de Servicio al Cliente al 1-866-263-1164, para obtener información adicional (los usuarios de TTY deben comunicarse al 711). Los horarios de atención son de 8 a.m. a 8 p.m.: los 7 días de la semana, de octubre a marzo; de lunes a viernes, de abril a septiembre.

Benefits, features, and/or devices vary by plan/area. Limitations, exclusions and/or network restrictions may apply.

### Hearing aids

Other hearing exam providers are available in the UnitedHealthcare network. The plan only covers hearing aids from a UnitedHealthcare Hearing network provider. Provider network size may vary by local market. OTC hearing aid warranties, if available, will vary by device and are handled through the manufacturer. One-time professional fee may apply for prescription hearing aids.

### Routine dental benefits

If your plan offers out-of-network dental coverage and you see an out-of-network dentist, you might be billed more. Provider network may vary in local market. Dental network size based on Zelis Network360, May 2023.

### Routine eyewear

Additional charges may apply for out-of-network items and services. Provider and retail network may vary in local market. Vision network size based on Zelis Network360, March 2023. Annual routine eye exam and \$100-450 allowance for contacts or designer frames, with standard (single, bi-focal, tri-focal or standard progressive) lenses covered in full either annually or every two years. Savings based on comparison to retail. Other vision providers are available in our network.

### Fitness program

The fitness benefit and gym network varies by plan/area and participating locations may change. The fitness benefit includes a standard fitness membership at participating locations. Not all plans offer access to premium locations. Consult your doctor prior to beginning an exercise program or making changes to your lifestyle or health care routine.

### OTC, healthy food, utilities + wellness support

OTC, food and utility benefits have expiration timeframes. Review your Evidence of Coverage (EOC) for more information. The healthy food and utilities benefit is a special supplemental benefit only available to chronically ill enrollees with a qualifying condition, such as diabetes, cardiovascular disorders, chronic heart

failure, chronic high blood pressure and/or chronic high cholesterol, and who also meet all applicable plan coverage criteria. There may be other qualified conditions not listed. Certain wellness support services are provided by third parties not affiliated with UnitedHealthcare and participation may be subject to your acceptance of the third parties' respective terms and policies. UnitedHealthcare is not responsible for the services provided by third parties.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

**Rewards Program**

Reward offerings may vary by plan and are not available in all plans. Reward program terms of service apply.