

Summary of Benefits



Thank you for your interest in our Medicare Advantage plans

Wellpoint offers benefits to help you stay healthy while protecting you from unexpected costs. This plan includes your hospital, medical, and drug benefits in one plan.

Medicare Advantage and Part D

Plan year: January 1 – December 31, 2026

Texas

Lubbock, Hale, Hockley, Crosby, other Texas counties. Full service area on page 2.

Wellpoint Dual Advantage (HMO D-SNP)

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Our service area includes these counties in TX: Bailey, Briscoe, Castro, Cochran, Crosby, Dickens, Floyd, Garza, Hale, Hockley, Lamb, Lubbock, Lynn, Motley, Swisher, Terry.

Do you have questions?

You can learn more on our website, shop.wellpoint.com/medicare. Please call us toll-free **1-844-615-5657** (TTY: **711**). Hours of operation: 8 a.m. to 8 p.m., seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30.

The Summary of Benefits does not include every service, limit, or exclusion, but the Evidence of Coverage does. Just give us a call to request a copy.

This is a Dual Eligible Special Needs Plan (D-SNP)

Wellpoint Dual Advantage (HMO D-SNP) is a Medicare Advantage plan. To join this plan, the following must apply to you[†]:

- ☐ You're entitled to Medicare Part A.
- ☐ You're enrolled in Medicare Part B and Texas Department of Health and Human Services (the state's Medicaid program).
- ☐ You live in our service area.

[†] This plan is available to anyone who has both Medical Assistance from the State and Medicare.

Wellpoint Dual Advantage (HMO D-SNP)

Eligibility

To be enrolled in this plan, you must also receive some level of Medical Assistance from Texas Department of Health and Human Services (the state Medicaid program) as described below:

Wellpoint Dual Advantage (HMO D-SNP)

- ❑ If you have **Full Medicaid coverage (Full Benefit Dual Eligible (FBDE))** status, you are eligible for the Texas Department of Health and Human Services program. This may cover your share of Medicare costs, such as premiums for Part A and Part B, deductibles, coinsurance, and copayments.
- ❑ If you have **Qualified Disabled Working Individual (QDWI)** status, you are eligible for the Texas Department of Health and Human Services program, which pays your Medicare Part A premium.
- ❑ If you have **Qualified Medicare Beneficiary (QMB)** status, you are eligible for the Texas Department of Health and Human Services program, which pays your Medicare premiums, deductibles, and cost sharing, except for Medicare Part D.
- ❑ If you have **Qualified Medicare Beneficiary Plus (QMB+)** status, you are eligible for the Texas Department of Health and Human Services program, which pays your Medicare premiums, deductibles, and cost sharing. You are also eligible to receive full Medicaid benefits.
- ❑ If you have **Specified Low-Income Medicare Beneficiary (SLMB)** status, you are eligible for the Texas Department of Health and Human Services program. This pays your Medicare Part B premium.

- If you have **Specified Low-Income Medicare Beneficiary Plus (SLMB+)** status, you receive help paying your Part B premiums. You are also eligible for full Medicaid benefits. In some situations, you may receive assistance from your state Medicaid program to help pay your Medicare cost share. If the service is covered by both Medicare and Medicaid, your cost share could be \$0. There may be times when you are responsible for cost sharing if a service or benefit is not covered by Medicaid.
- If you have **Qualifying Individual (QI)** status, you are eligible for the Texas Department of Health and Human Services program. This pays your Medicare Part B premium.

Medicare coverage that goes beyond Original Medicare

- Medicare Advantage plans cover everything Original Medicare covers — Part A (hospital services) and Part B (medical services) — plus more.
- Medicare Advantage Prescription Drug Plans cover Medicare Part D drugs and Part B drugs.
- If Medicaid eligibility changes, your cost may also change. You must recertify your Medicaid enrollment to keep receiving your Medicare cost-sharing coverage.

Is your PCP in our plan's network of doctors?

If you need to change your Primary Care Physician (PCP), give us a call and we'll help. Doctors can join or leave the network at any time, so check if they're in network with our Find a Doctor tool online. Just follow the steps listed.

How to find a doctor/PCP in our plan:

- Go to **shop.wellpoint.com/medicare**
 1. Select **Useful Tools** and choose **Find a Doctor**.
 2. Enter your ZIP code, county, and the date you want your coverage to begin.
 3. Fill in the details (city, doctor's name, distance, etc.).
 4. Be sure to check that the doctor is listed as "In-Network" for this plan.
- Or you can ask us for the Provider Directory. The phone number is on page 2.



Find a pharmacy

Our plans include the majority of pharmacies in America, so you're likely to find one near you. If your pharmacy is not in this plan, you could end up paying more for your drugs.

To confirm your pharmacy is in the plan (or find a new one), see the Pharmacy Directory on our website at **shop.wellpoint.com/medicare**. Under **Useful Tools**, choose **Find a Pharmacy** to enter your location and search details. Or you can give us a call and we'll send you the directory.

How to check if your prescriptions (or an acceptable alternative) are covered and what they'll cost:



- ☐ Visit **shop.wellpoint.com/medicare**
 1. Select **Useful Tools** and choose **Find Your Covered Drugs**.
 2. Enter your ZIP code, county, and beginning coverage date.
 3. Enter your drug name, dosage, quantity, and refill frequency, and select **Add Drug** or **Next**.
 4. Select your pharmacy, and then select **View All Plans**.
 5. Choose **Plan Details** and then **Drug Cost** to view the drug's tier, specific cost, and coverage details.
- ☐ You can also call us at the number on page 2 for a copy of the Formulary.

For more information about Medicare, you can read the Medicare & You handbook. If you don't have a copy of this booklet, you can access it online at the Medicare website ([medicare.gov/medicare-and-you](https://www.medicare.gov/medicare-and-you)) or request a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.



Summary of 2026 medical benefits

Wellpoint Dual Advantage (HMO D-SNP)

How much is my premium (monthly payment)?

\$0.00 - \$4.80 per month

Your Part B premium may be covered by your state's Medicaid agency for D-SNP enrollees.

If you receive Extra Help, your monthly plan premium will be adjusted by the amount of help you receive.

How much is my deductible?

This plan does not have a medical deductible.

If you receive Extra Help from Medicare, the Part D deductible does not apply to you.

If you do not qualify for Extra Help, the deductible is **\$615.00** per year for Part D prescription drugs. Drugs listed on Tier 2: Generic, Tier 3: Preferred Brand, Tier 4: Non-Preferred Drug, Tier 5: Specialty Tier are included in the Part D deductible.

The Part D deductible does not apply to Insulin drugs.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Is there a limit on how much I will pay for my covered medical services?
(does not include Part D drugs)

\$9,250.00 per year from doctors and facilities in our plan

Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.

Services you receive from doctors or facilities in our plan go toward your yearly limit. If you reach the limit on out-of-pocket costs, you will not have to pay any out-of-pocket costs for covered Part A and Part B services for the rest of the year.

Inpatient Hospital¹

Facilities in our plan: **\$0.00** copay - Medicare-defined cost share

In 2025, the Medicare-defined cost share amounts for each benefit period are:

- ☐ **\$1,676** deductible for days 1 through 60.
- ☐ **\$419** copay per day for days 61 through 90.
- ☐ **\$838** copay per day for 60 lifetime reserve days. These are "extra" days we cover once in your lifetime.

These amounts may change for 2026. We will provide updated cost share amounts at the website found on page 2 as soon as Medicare releases them.

Our plan covers 90 days for an inpatient hospital stay.

Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. Once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.

Your cost-share may vary by level of Medicaid eligibility.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Outpatient Hospital^{1,2}

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Ambulatory Surgical Center^{1,2}

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Doctor's Office Visits

Primary care physician (PCP) visit:

PCPs in our plan: **\$0.00** copay

Specialist visit:^{1,2}

Doctors in our plan: **\$0.00** copay

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Preventive Care Screenings and Annual Physical Exams

Preventive care screenings:

Doctors in our plan: **\$0.00** copay

Annual physical exam:

Doctors in our plan: **\$0.00** copay

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Preventive Care Screenings and Annual Physical Exams

Covered preventive care screenings:

- ☐ Abdominal aortic aneurysm screening
- ☐ Annual wellness visit
- ☐ Bone mass measurement
- ☐ Breast cancer screening (mammogram)
- ☐ Cardiovascular disease risk reduction visit (therapy for cardiovascular disease)
- ☐ Cardiovascular disease screening tests
- ☐ Cervical and vaginal cancer screening
- ☐ Colorectal cancer screenings
- ☐ Depression screening
- ☐ Diabetes screening
- ☐ Diabetes self-management training, diabetic services, and supplies
- ☐ Health and wellness education programs
- ☐ HIV screening
- ☐ Immunizations
- ☐ Medical nutrition therapy
- ☐ Medicare Diabetes Prevention Program (MDPP)
- ☐ Obesity screening and therapy to promote sustained weight loss
- ☐ Pre-exposure prophylaxis (PrEP) for HIV prevention
- ☐ Prostate cancer screening exams
- ☐ Screening and counseling to reduce alcohol misuse
- ☐ Screening for Hepatitis C Virus infection
- ☐ Screening for lung cancer with low dose computed tomography (LDCT)
- ☐ Screening for sexually transmitted infections (STIs) and counseling to prevent STIs
- ☐ Smoking and tobacco use cessation (counseling to stop smoking or tobacco use)
- ☐ Vision care
- ☐ "Welcome to Medicare" preventive visit (one-time)

Any extra preventive services approved by Medicare during the contract year will be covered. When you use doctors in our plan, **100%** of the cost of preventive care screenings and annual physical exams is covered.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Emergency Care

\$0.00 copay - **\$115.00** copay

If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.

Emergency and Urgent Care Worldwide Coverage

\$0.00 copay

This plan covers urgent care and emergency services, including emergency transportation, when traveling outside of the United States for less than six months. This benefit is limited to **\$100,000** per year.

Your cost-share may vary by level of Medicaid eligibility.

Urgently Needed Services

\$0.00 copay - **\$40.00** copay

Your cost-share may vary by level of Medicaid eligibility.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Diagnostic Services, Labs, and Imaging^{1,2}

Diagnostic Radiology Services

CT scans, MRI, MRA, PET at a physician's office or free-standing provider facilities in our plan:

\$0.00 copay - 20% coinsurance

CT scans, MRI, MRA, PET at hospital outpatient facilities in our plan:

\$0.00 copay - 20% coinsurance

Ultrasounds at a physician's office or free-standing provider facilities in our plan:

\$0.00 copay - 20% coinsurance

Ultrasounds at hospital outpatient facilities in our plan:

\$0.00 copay - 20% coinsurance

Diagnostic Tests and Procedures

Physician's office or free-standing provider facilities in our plan:

\$0.00 copay - 20% coinsurance

Hospital outpatient facilities in our plan:

\$0.00 copay - 20% coinsurance

Lab Services

Physician's office or free-standing provider facilities in our plan:

\$0.00 copay - 20% coinsurance

Hospital outpatient facilities in our plan:

\$0.00 copay - 20% coinsurance

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Diagnostic Services, Labs, and Imaging^{1,2}

Outpatient X-rays Physician’s office in our plan: Hospital outpatient facilities in our plan: Free-standing facility or at-home portable X-ray services in our plan:	 \$0.00 copay - 20% coinsurance \$0.00 copay - 20% coinsurance \$0.00 copay - 20% coinsurance
Therapeutic Radiology Services (such as radiation treatment for cancer) Physician’s office, free-standing provider, or hospital outpatient facilities in our plan:	 \$0.00 copay - 20% coinsurance

What you pay for these services may vary based on your level of Medicaid eligibility.

Hearing Services

Medicare-covered hearing services (Exam to diagnose and treat hearing and balance issues):^{1,2}

Doctors in our plan: **\$0.00 copay - 20% coinsurance**

Your cost-share may vary by level of Medicaid eligibility.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Hearing Services

Routine hearing services:^{1,2}

This plan covers 1 routine hearing exam every year. **\$300** maximum plan benefit for over-the-counter hearing aids OR 1 routine hearing aid fitting evaluation and a **\$3,000** maximum plan benefit for prescribed hearing aids every year.

Doctors in our plan: **\$0.00** copay for routine hearing exam(s). **\$0.00** copay for hearing aids up to the maximum plan benefit amount.

Dental Services

Medicare-covered dental services (this does not include services for care, treatment, filling, removal or replacement of teeth):¹

Doctors and dentists in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Preventive and Comprehensive¹ Dental Combined Allowance:

This plan has an unlimited allowance for covered preventive and comprehensive dental services every year.

Any amount not used at the end of the plan year will expire.

Preventive dental services:

Dentists in our plan: **\$0.00** copay

This plan covers 2 oral exams, 2 cleanings, 2 fluoride treatments, and 2 dental X-rays every year.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Dental Services

Comprehensive dental services:

Doctors and dentists in our plan: **\$0.00** copay

Please refer to Chapter 4 in the plan's Evidence of Coverage for more details on prior authorizations, covered dental services, limitations, and exclusions.

To find a dental provider in our plan, follow the same steps as the "How to find a doctor/PCP in our plan" box at the beginning of this booklet. Then select **Dental Provider** under **Provider Type**.

Vision Services

Medicare-covered vision services:

Exam to diagnose and treat diseases and conditions of the eye:

Doctors in our plan: **\$0.00** copay - **20%** coinsurance

Eyeglasses or contact lenses after cataract surgery:

Doctors in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Routine vision services:

Routine vision exam:

This plan covers 1 routine eye exam(s) every year.

Doctors in our plan: **\$0.00** copay

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Vision Services

Routine eyewear (lenses and frames):

This plan covers up to **\$650** for eyeglasses or contact lenses every year.

Doctors in our plan: **\$0.00** copay

To find a vision provider in our plan, follow the same steps as the "How to find a doctor/PCP in our plan" box at the beginning of this booklet. Then select **Vision Provider** under **Provider Type**.

Mental Health Care

Inpatient visit:¹

Doctors and facilities in our plan: **\$0.00** copay - Medicare-defined cost share

In 2025, the Medicare-defined Cost Share amounts for each benefit period are:

- **\$1,676** deductible for days 1 through 60.
- **\$419** copay per day for days 61 through 90.
- **\$838** copay per day for 60 lifetime reserve days. These are "extra" days we cover once in your lifetime.

These amounts may change for 2026. We will provide updated cost share amounts at the website found on page 2 as soon as Medicare releases them.

Your cost-share may vary by level of Medicaid eligibility.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Mental Health Care

Outpatient individual and group therapy services:^{1,2}

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Skilled Nursing Facility (SNF)¹

Doctors and facilities in our plan: **\$0.00** copay - Medicare-defined cost share

In 2025, the Medicare-defined cost share amounts for each benefit period are:

- ☐ **\$0.00** copay per day for days 1 through 20.
- ☐ **\$209.50** copay per day for days 21 through 100.

These amounts may change for 2026. We will provide updated cost share amounts at the website found on page 2 as soon as Medicare releases them.

Our plan covers up to 100 days in a Skilled Nursing Facility (SNF).

Your cost-share may vary by level of Medicaid eligibility.

Physical Therapy^{1,2}

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Ambulance¹

Ground/Water Ambulance:

Emergency transportation services in our plan: **\$0.00** copay - **20%** coinsurance per trip

Air Ambulance:

Emergency transportation services in our plan: **\$0.00** copay - **20%** coinsurance per trip

Your cost-share may vary by level of Medicaid eligibility.

Transportation

Plan approved health related locations

You pay a **\$0.00** copay. This plan offers coverage for 60, one-way, routine transportation services every year. Trips are limited to 60 miles.

Routine transportation coverage is limited to plan-approved locations (within the local service area) provided by contracted transportation vendors in our plan. If you need a ride, call us at least 48 hours ahead of time (excluding weekends).

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Wellpoint Dual Advantage (HMO D-SNP)

Medicare Part B Drugs

Insulin furnished through an insulin pump:

Drugs obtained from doctors and facilities in our plan: **\$0.00** copay - **\$35.00** copay

Other Part B Drugs:¹

Drugs obtained from doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Chemotherapy drugs:¹

Drugs obtained from doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

NOTE: If you are eligible for Medicare cost-sharing help under Medicaid, you pay a \$0.00 copay amount for Medicare-covered medical services with cost sharing listed in the benefit chart.

Additional benefits

Wellpoint Dual Advantage (HMO D-SNP)

Acupuncture

Medicare-covered acupuncture services:^{1,2}

Providers in our plan: **\$0.00** copay

Available for people with chronic low back pain under certain circumstances. Please see the Evidence of Coverage for more information.

Routine acupuncture services:¹

Providers in our plan: **\$0.00** copay per visit. This plan offers coverage for 24 visits every year.

Chiropractic Care^{1,2}

Medicare-covered chiropractic services:

Providers in our plan: **\$0.00** copay - **20%** coinsurance

Medicare coverage includes manipulation of the spine to correct a subluxation (when one or more of the bones of your spine move out of position).

Your cost-share may vary by level of Medicaid eligibility.

Wellpoint Dual Advantage (HMO D-SNP)

Everyday Options Allowance

This plan offers a spending allowance of **\$145 each month** for:

- **Assistive Devices:** ADA toilet seats, shower stools, hand-held shower heads, reaching devices, temporary wheelchair threshold ramps, and more.
- **Over-the-Counter (OTC) products:** Health and wellness items like vitamins, first aid supplies, pain-relievers, and more.

If you are eligible for Special Supplemental Benefits for the Chronically Ill (SSBCI), you can also use the allowance for:

- **Healthy Foods:**⁶ Healthy food items that assist in meeting your nutritional needs such as dairy products, fresh fruits, vegetables, meat, seafood, and other healthy pantry staples.
- **Utilities:**⁶ Use toward the payment of gas for your home, electric, water, cable, internet, or cell phone services.

Unused amounts expire at the end of each month.

Foot Care (podiatry services)^{1,2}

Medicare-covered podiatry:

Doctors in our plan: **\$0.00** copay - **20%** coinsurance

Foot exams and treatment are covered if you have diabetes-related nerve damage and/or meet certain conditions.

Your cost-share may vary based on your level of Medicaid eligibility.

Routine foot care:

Doctors in our plan: **\$0.00** copay

This plan covers: Unlimited routine foot care visits each year.

Wellpoint Dual Advantage (HMO D-SNP)

Healthy Meals - Chronic Condition⁶

\$0.00 copay for up to 2 meals a day for 90 days to support your chronic condition nutritional needs.

You must use network providers.

Healthy Meals - Post Discharge

\$0.00 copay for up to 2 meals a day for 14 days following your discharge from the hospital or skilled nursing facility (SNF).

You must use network providers.

Home Health Care^{1,2}

Doctors and facilities in our plan: **\$0.00** copay

LiveHealth[®] Online

Lets you talk to a board-certified doctor or licensed psychiatrist, psychologist, or therapist by live, two-way video on a computer, smartphone, or tablet.

LiveHealth Online is offered through an arrangement with Amwell, a separate company, providing telehealth services on behalf of your health plan.

Medical Equipment/Supplies

Durable Medical Equipment (wheelchairs, oxygen, etc.):¹

Suppliers in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Wellpoint Dual Advantage (HMO D-SNP)

Medical Equipment/Supplies

Medical supplies and prosthetic devices (braces, artificial limbs, etc.):¹

Suppliers in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Diabetic supplies and services:

Suppliers in our plan: **\$0.00** copay

Covered diabetic supplies include: glucose monitors, test strips, and lancets. See your Evidence of Coverage for all supplies covered.

Medicare Community Resource Support

We assist you right over the phone by providing you with health-related information and by connecting you to local community-based services and support programs. We'll help you coordinate these services based on your unique needs. Call us at the number listed on your plan ID card and ask for the Medicare Community Resource Support team for more details.

Outpatient Rehabilitation

Cardiac (heart) rehab services (with a limit of two, one-hour sessions per day and a maximum of 36 sessions within a 36-week period):¹

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Pulmonary (lung) rehab services (with a limit of two, one-hour sessions per day and a maximum of 36 sessions):¹

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Wellpoint Dual Advantage (HMO D-SNP)

Outpatient Rehabilitation

Occupational therapy visit:^{1,2}

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Outpatient Substance Abuse^{1,2}

Individual & Group therapy visit:

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Personal Emergency Response System (PERS) coverage

Includes the monitoring device and monitoring service. To start and install services, give us a call. We can help you.

Renal Dialysis

Doctors and facilities in our plan: **\$0.00** copay - **20%** coinsurance

Your cost-share may vary by level of Medicaid eligibility.

Wellpoint Dual Advantage (HMO D-SNP)

SilverSneakers^{®††} Fitness program

When you become our member, you can sign up for SilverSneakers. It's included in our plan. To learn more details, go to **silversneakers.com** or call SilverSneakers at 1-855-741-4985 (TTY: 711), Monday to Friday, 8 a.m. to 8 p.m. ET.

^{††}SilverSneakers is a registered trademark of Tivity Health, Inc. All rights reserved. Tivity Health, Inc. is an independent company providing a fitness program on behalf of this plan.

24/7 Nurseline

24-hour access to a nurse line, seven days a week, 365 days a year

Footnotes

Services with a 1 may need prior authorization (preapproval) from the plan.

Services with a 2 may need a referral from your doctor or Primary Care Physician (PCP).

Benefits with a 6: The benefits mentioned are Special Supplemental Benefits for the Chronically Ill (SSBCI). You may qualify for SSBCI if you have a high risk for hospitalization and require intensive care coordination to manage chronic conditions such as Chronic Kidney Diseases, Chronic Lung Disorders, Cardiovascular Disorders, Chronic Heart Failure, or Diabetes. For a full list of chronic conditions or to learn more about other eligibility requirements needed to qualify for SSBCI benefits, please refer to Chapter 4 in the plan's Evidence of Coverage.

Summary of Medicaid-covered benefits

Services available through Texas Department of Health and Human Services:

The benefits listed in this chart reflect Medicaid coverage at the time this Summary of Benefits was published. Medicaid benefits may change during the year based on state or federal requirements. For the most current Medicaid benefit information, please contact Member Services or visit your state Medicaid website hhs.texas.gov/services/health/medicaid-chip.

- ☐ Ambulance services (medically necessary ambulance services)
- ☐ Assistive communication devices (also known as Augmentative Communication Device (ACD) System)
- ☐ Bone mass measurement
- ☐ Cardiac rehabilitation
- ☐ Chiropractic services
- ☐ Colorectal screening exams (for people aged 45 and older)
- ☐ Dental services (for people who are 20 years of age or younger; or 21 years of age or older in an ICF-IID)
- ☐ Diabetic supplies (includes coverage for test strips, lancets, and screening tests)
- ☐ Diagnostic tests, x-rays, lab services, and radiology services
- ☐ Doctor and Hospital Choice
- ☐ Doctor office visits
- ☐ Durable medical equipment (includes wheelchairs, oxygen)
- ☐ Emergency care (any emergency room visit if the member reasonably believes he or she needs emergency care)
- ☐ End-stage renal disease
- ☐ Health/wellness education (nutritional counseling for children, smoking cessation for pregnant women, and adult annual exam)
- ☐ Hearing services

- ☐ Home health care (includes medically necessary intermittent skilled nursing care, home health aide services, private duty nursing services, and personal care services)
- ☐ Home telemonitoring services
- ☐ Hospice
- ☐ Immunizations
- ☐ Inpatient hospital care
- ☐ Inpatient mental health care
- ☐ Mammograms (annual screening)
- ☐ Monthly premium
- ☐ Orthotic and prosthetic devices (includes braces, artificial limbs and eyes, etc.)
- ☐ Outpatient mental health care
- ☐ Outpatient rehabilitation services
- ☐ Outpatient services/surgery
- ☐ Outpatient substance use disorder (assessment, ambulatory treatment/detox, and MAT)
- ☐ Pap smears and pelvic exams (for women)
- ☐ Podiatry services
- ☐ Prescription drugs
- ☐ Prostate cancer screening exams
- ☐ Skilled nursing facility (SNF) (in a Medicare-certified SNF)
- ☐ Telemedicine services
- ☐ Teledentistry services
- ☐ Telehealth services
- ☐ Transportation (routine)
- ☐ Urgently needed care (this is NOT emergency care, and in most cases, is out of the service area)
- ☐ Vision services

The categories above are not intended to be a complete list of benefits and are subject to the coverage and limitation policies listed in your Medicaid contract.

Cost sharing and cost-sharing protections for all members

You may pay the cost sharing for the Medicare-covered benefits or be eligible to receive assistance through Medicaid.

If you receive care from a noncontracted provider, the provider may not understand the plan or these billing rules. If you receive a bill for Medicare-covered services, please call the Customer Service phone number listed on your plan ID card.

Have Questions?

What you pay for covered services may depend on your level of Medicaid eligibility. If you have questions about your Medicaid eligibility and what benefits you are entitled to, please call: 1-877-541-7905, 8 a.m. - 4 p.m. CT, Monday - Friday. TTY users should call 711.



Summary of 2026 prescription drug coverage

Wellpoint Dual Advantage (HMO D-SNP)

Stage 1: Yearly Deductible

If you receive Extra Help from Medicare, the Part D deductible does not apply to you.

If you do not qualify for Extra Help, the deductible is **\$615.00** per year for Part D prescription drugs. Drugs listed on Tier 2: Generic, Tier 3: Preferred Brand, Tier 4: Non-Preferred Drug, Tier 5: Specialty Tier are included in the Part D deductible.

The Part D deductible does not apply to Insulin drugs.

Stage 2: Initial Coverage

After you pay your yearly deductible (if your plan has one), you move to the Initial Coverage Stage. In this stage, you pay the amounts listed in the table on the following pages, until your total year-to-date out-of-pocket costs reach **\$2,100**.

You may get your covered drugs at retail pharmacies and mail-order pharmacies in our plan. Generally, you may get your covered drugs from pharmacies not in our plan only when you are unable to get your prescription drugs from a pharmacy that is in our plan.

Important message about what you pay for vaccines and insulin:

This plan covers most Part D vaccines at no cost to you. If you receive Extra Help, you pay **\$0.00 - \$12.65** for a one-month supply of any covered insulin. If you do not qualify for Extra Help, you will not pay more than **\$35** for a one-month supply of any covered insulin.

Stage 2: Initial Coverage	
Cost Sharing	Wellpoint Dual Advantage (HMO D-SNP)
Tier 1: Preferred Generic Standard retail one-month supply Mail order three-month supply	 \$0.00[*] \$0.00[*]
Tier 2: Generic Standard retail one-month supply Mail order three-month supply	 \$0.00 - \$12.65 OR 25%[‡] \$0.00 - \$12.65 OR 25%[‡]
Tier 3: Preferred Brand Standard retail one-month supply Mail order three-month supply	 \$0.00 - \$12.65 OR 25%[‡] \$0.00 - \$12.65 OR 25%[‡]
Tier 4: Non-Preferred Drug Standard retail one-month supply Mail order three-month supply	 \$0.00 - \$12.65 OR 25%[‡] \$0.00 - \$12.65 OR 25%[‡]
Tier 5: Specialty Tier Standard retail one-month supply Mail order three-month supply	 \$0.00 - \$12.65 OR 25%[‡] Not available
Tier 6: Select Care Drugs Standard retail one-month supply Mail order three-month supply ¹⁰⁰	 \$0.00[*] \$0.00[*]

^{*} Your deductible will not apply for these drugs.

[‡] If you receive Extra Help, the amount you pay is determined by your Extra Help low-income subsidy (LIS) coverage and whether you use a generic or brand drug. Please refer to your LIS Rider for your specific copayment amount. If you do not qualify for Extra Help, you pay the coinsurance.

¹⁰⁰ The three-month supply for this tier on this plan is 100 days.

Stage 3: Catastrophic Coverage

During this stage, you pay nothing for your covered Part D drugs.

Ways we support your health

PremiumAssist

Centauri's PremiumAssist supports Medicare Advantage and D-SNP members in applying for and recertifying their Medicaid or Medicare Savings Program benefits. Plus, their highly trained associates can assist you in enrolling in Extra Help, which covers some or all your prescription costs.

Services this program provides:

- Medicaid and the Medicare Savings Program will pay for your Medicare Part B premium every month. A Centauri associate may call you or you can call them at **1-877-236-4471** (TTY: **711**), Monday through Friday between 9:00 AM and 7:30 PM (EST).
- Extra Help pays for your Medicare Part D co-pays, premiums, and deductibles. On average, members save \$5,000 per year.
- Depending on where you live, Centauri may be able to help you get additional community benefits such as utility assistance, nutrition, transportation, and more.

If you need emergency or urgent care, call 911 or go to the nearest doctor or facility that can help you. Most times, you must use doctors in our plan to receive covered medical care, except for emergencies and urgently needed care when doctors in our plan are not available or dialysis services when you are out of the service area. If you receive routine care from doctors outside our plan, neither Medicare nor Wellpoint will pay for it.

Benefits with a 6: The benefits mentioned are Special Supplemental Benefits for the Chronically Ill (SSBCI). You may qualify for SSBCI if you have a high risk for hospitalization and require intensive care coordination to manage chronic conditions such as Chronic Kidney Diseases, Chronic Lung Disorders, Cardiovascular Disorders, Chronic Heart Failure, or Diabetes. For a full list of chronic conditions or to learn more about other eligibility requirements needed to qualify for SSBCI benefits, please refer to Chapter 4 in the plan's Evidence of Coverage.

The Benefits Mastercard® Prepaid Card is issued by The Bancorp Bank N.A., Member FDIC, pursuant to license by Mastercard International Incorporated and card can be used for eligible expenses wherever Mastercard is accepted. Valid only in the U.S. No cash access. This is not a gift card or gift certificate. You have received this card as a gratuity without the payment of any monetary value or consideration.

Wellpoint Insurance Company is an HMO D-SNP plan with a Medicare contract and a contract with the Texas Medicaid Program. Enrollment in Wellpoint Insurance Company depends on contract renewal. Services provided by Wellpoint Insurance Company.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call **1-844-615-5657 (TTY: 711)** or speak to your provider. Hours of operation are 8 a.m. to 8 p.m. local time, seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30.

Spanish – ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia en otros idiomas. También puede obtener ayudas y servicios auxiliares adecuados gratuitos para proporcionar información en formatos accesibles. Llame al número de teléfono indicado anteriormente o hable con su proveedor. El horario de atención es de 8 a.m. a 8 p.m. hora local, los siete días de la semana (excepto el Día de Acción de Gracias y Navidad) desde el 1.o de octubre hasta el 31 de marzo, y de lunes a viernes (excepto los días feriados) desde el 1.o de abril hasta el 30 de septiembre.

Arabic - تنبيه: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. كما تتوفر مساعدات وخدمات مساعدة مناسبة لتوفير المعلومات بأشكال يسهل الوصول إليها مجاناً. اتصل برقم الهاتف المذكور أعلاه أو تحدث إلى مقدم الخدمة الخاص بك. ساعات العمل من الساعة 8 صباحاً حتى الساعة 8 مساءً على مدار الأسبوع (ما عدا أيام عيد الشكر وعيد الميلاد) بدايةً من 1 أكتوبر حتى 31 مارس، ومن الاثنين حتى الجمعة (ما عدا أيام العطلات) من 1 أبريل حتى 30 سبتمبر.

Chinese Simplified – 注意：如果您说简体中文，我们可以为您提供免费的语言协助服务。我们还免费提供适当的辅助工具和服务，以可访问的格式提供信息。请拨打上面列出的电话号码或与您的提供者交谈。营业时间：10月1日至3月31日，每周七天（感恩节和圣诞节除外），4月1日至9月30日，周一至周五（节假日除外），当地时间上午8时至晚上8时。

Chinese Traditional – 注意：如果您說繁體中文，我們可以為您提供免費的語言協助服務。我們還免費提供適當的輔助工具和服务，以無障礙格式提供資訊。請撥打上面列出的電話號碼或與您的提供者交談。營業時間：10月1日至3月31日，每週七天（感恩節和耶誕節除外），4月1日至9月30日，週一至週五（節假日除外），當地時間上午8時至晚上8時。

Farsi - توجه: اگر به زبان فارسی صحبت می کنید، خدمات کمک زبانی رایگان قابل ارائه به شما است. وسایل و خدمات کمکی مناسب برای ارائه اطلاعات در قالب های مناسب معلولان نیز به صورت رایگان قابل ارائه است. با شماره تلفن بالا تماس بگیرید یا با ارائه دهنده تماس صحبت کنید. ساعات کاری: از 8 صبح تا 8 شب به وقت محلی از 1 اکتبر تا 31 مارس (به جز کریسمس و روز شکرگزاری) در هفت روز هفته و از 1 آوریل تا 30 سپتامبر از دوشنبه تا جمعه (به جز تعطیلات).

French – ATTENTION : Si vous parlez français, des services gratuits d'assistance linguistique sont disponibles. Des aides et services auxiliaires appropriés permettant de fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le numéro de téléphone mentionné ci-dessus ou appelez votre prestataire. Les heures d'ouverture sont de 8 a.m à 8 p.m., heure locale, sept jours sur sept (sauf Thanksgiving et Noël) du 1er octobre au 31 mars, et du lundi au vendredi (sauf jours fériés) du 1er avril au 30 septembre.

German – ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Dienste zur sprachlichen Unterstützung zur Verfügung. Außerdem sind kostenlose Hilfsmittel und Dienste verfügbar, um Informationen in zugänglichen Formaten bereitzustellen. Rufen Sie die oben aufgeführte Telefonnummer an oder wenden Sie sich an Ihren Anbieter. Die Geschäftszeiten sind 8 Uhr bis 20 Uhr lokaler Zeit an sieben Tagen in der Woche (außer Thanksgiving und Weihnachten) vom 1. Oktober bis zum 31. März, und Montag bis Freitag (außer an Feiertagen) vom 1. April bis zum 30. September.

Gujarati – ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો તમારા માટે વનિ મૂલ્યે ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. સુવલ ફોર્મેટમાં માહિતી પ્રદાન કરવા માટે યોગ્ય સહાયક સહાય અને સેવાઓ પણ વનિ મૂલ્યે ઉપલબ્ધ છે. ઉપર દરશાવેલ ફોન નંબર પર કોલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો. કામકાજના ક્લાકો સ્થાનકિ સમય મુજબ સવારે 8 વાગ્યાથી સાંજના 8 વાગ્યા સુધી, ઓક્ટોબર 1 થી માર્ચ 31 સુધી અઠવાડિયાના સાતેય દવિસ (થેક્સડેયિંગ અને ફ્રસિમસ સવાય) અને સોમવારથી શુક્રવાર (રજાઓ સવાય) એપ્રિલ 1 થી સપ્ટેમ્બર 30 સુધી છે.

Hindi – ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए नशिल्क भाषा सहायता सेवाएं उपलब्ध हैं। पहुँच योग्य प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी नशिल्क उपलब्ध हैं। ऊपर दिए गए फोन नंबर पर कॉल करें या अपने प्रदाता से बात करें। कामकाज के घंटे, 1 अक्टूबर से 31 मार्च तक सप्ताह के सातों दिनों (थैंक्सगिविंग और फ्रसिमस को छोड़कर), और 1 अप्रैल से 30 सितंबर तक सोमवार से शुक्रवार (छुट्टियों को छोड़कर), स्थानीय समय अनुसार सुबह 8 बजे से रात 8 बजे तक हैं।

Japanese – 注意：日本語を話せる方向けに、無料の言語支援サービスをご提供しています。適切な補助器具・サービスも、利用者がアクセスしやすい方法でご提供しています。こちらでも無料でご利用いただけます。必要な情報取得にお役立てください。上記の電話番号にお電話いただくか、プロバイダーにお問い合わせください。営業時間は、10月1日から3月31日までは現地時間午前8時から午後8時まで週7日（感謝祭とクリスマスを除く）、および4月1日から9月30日まで（祝日を除く）は月曜日から金曜日までです。

Korean – 주의: 한국어를 구사하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 대체 형식으로 정보를 제공하기 위한 적절한 보조 장치 및 서비스도 무료로 제공됩니다. 위의 전화 번호로 전화하시거나 담당 의료 제공자에게 문의해 주십시오. 운영 시간은 현지 시간 오전 8시부터 오후 8시까지이며 10월 1일부터 3월 31일까지는 주 7일(추수 감사절과 성탄절은 제외) 내내, 4월 1일부터 9월 30일까지는 월요일부터

금요일까지(휴일은 제외)입니다.

Laotian – ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ມີການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ນອກຈາກນີ້ຍັງມີການຊ່ວຍເຫຼືອ ແລະ ການບໍລິການເສີມທີ່ເໝາະສົມໃນການໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້ໂດຍບໍ່ເສຍຄ່າ. ໃຫ້ຫາເບີໂທລະສັບທີ່ລະບຸໄວ້ຂ້າງເທິງ ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ. ເວລາເຮັດວຽກແມ່ນ 8 ໂມງເຊົ້າ ຫາ 8 ໂມງແລງ ຕາມເວລາໃນທ້ອງຖິ່ນ, ເຈັດມື້ຕໍ່ອາທິດ (ຍົກເວັ້ນວັນຂອບໃຈພະເຈົ້າ ແລະ ວັນຄຣິດສະມາດ) ຕັ້ງແຕ່ວັນທີ 1 ຕຸລາ ຫາ ວັນທີ 31 ມີນາ, ແລະ ວັນຈັນເຖິງວັນສຸກ (ຍົກເວັ້ນວັນພັກ) ຕັ້ງແຕ່ວັນທີ 1 ເມສາ ຫາ 30 ກັນຍາ

Portuguese – ATENÇÃO: Se fala português, tem à sua disposição serviços de assistência linguística gratuitos. Estão também disponíveis, a título gratuito, ajudas e serviços auxiliares adequados para fornecer informações em formatos acessíveis. Ligue para o número de telefone acima indicado ou fale com o seu fornecedor. Horário de expediente: das 8h às 20h, (hora local), sete dias por semana (exceto Dia de Ação de Graças e Natal) de 1 de outubro até 31 de março, e de segunda a sexta-feira (exceto feriados) de 1 de abril até 30 de setembro.

Russian – ВНИМАНИЕ: Если вы говорите на русском языке, вам могут предоставить бесплатные услуги переводчика. Также бесплатно предоставляются вспомогательные средства и услуги, позволяющие получать информацию в доступных форматах. Позвоните по вышеуказанному номеру телефона или обсудите этот вопрос с вашим поставщиком услуг. Часы работы: с 08:00 до 20:00 в любой день недели (кроме Дня благодарения и Рождества) с 1 октября по 31 марта и с понедельника по пятницу (кроме праздничных дней) с 1 апреля по 30 сентября.

Tagalog – PAUNAWA: Kung nagsasalita ka Tagalog, mayroong available na mga libreng serbisyo sa tulong sa wika para sa iyo. Ang naaangkop na mga karagdagang tulong at serbisyo para magbigay ng impormasyon sa mga naa-access na format ay available rin nang walang bayad. Tawagan ang numero ng telepono na nakalista sa itaas o makipag-usap sa iyong provider. Ang mga oras ng opisina ay 8 a.m. hanggang 8 p.m., lokal na oras, pitong araw sa isang linggo (maliban sa Thanksgiving at Pasko) mula Oktubre 1 hanggang Marso 31, at Lunes hanggang Biyernes (maliban sa mga holiday) mula Abril 1 hanggang Setyembre 30.

Tamil – கவனிக்கவும்: நீங்கள் தமிழ் பசுபவராக இரந்தால், உங்களுக்கான இலவச மொழி உதவிச் சுவைகள் கிடகைக்கின்றன. அணுகக்கூடிய வடிவங்களில் தகவல்களை வழங்குவதற்குப் பொருத்தமான பக்கத்தணகைகளும் சுவைகளும் இலவசமாகக் கிடகைக்கின்றன. மலே

பட்டியலிடப்பட்டள்ள தொலைபேசி எண்ணை அழையுங்கள் அல்லது உங்களது வழங்குநரிடம் பசேங்கள். எங்களது சேவை நேரம்: உள்ளூர் நேரப்படி காலை 8 மணி முதல் இரவு 8 மணி வரை, வாரத்தில் ஏழு நாட்களும் (நன்றி நவிலல் நாள் மற்றும் கிறிஸ்தமஸ் தவிர) அக்டோபர் 1 முதல் மார்ச் 31 வரை, மற்றும் திங்கள் முதல் வள்ளி வரை (விடமுறை நாட்கள் தவிர) ஏப்ரல் 1 முதல் செப்டம்பர் 30 வரை.

Telugu – గమనిక: మీరు తెలుగులో మాట్లాడదలచుకుంటే కనుక, మీకు ఉచిత భష సహాయ సేవలూ అందుబాటులో ఉన్నయి. అందుబాటులో ఉన్న ఫర్మాట్లలో సమాచరణని అందించడనికి తగిన సహాయక పరికరలూ, సేవలూ కూడ ఉచితంగా లభిస్తయి. వైన జబితలో తెలివిన ఫోన్ నంబర్కు కల్ చేయండి లేదా మీ వొకైడర్తో మాట్లాడండి. పని వేళలూ అక్టోబర్ 1 నుండి మార్చి 31 వరకు వరనికి ఏడు రోజులూ (థంక్స్ గీవింగ్, క్రిస్మస్ మినహా) పటూ, ఏప్రిల్ 1 నుండి సెప్టెంబర్ 30 వరకు సోమవరం నుండి శుక్రవరం వరకు (సలమలూ మినహా) న్ధనిక సమయం ఉదయం 8 గంటల నుండి రత్రి 8 గంటల వరకు.

Urdu - توجہ دیں: اگر آپ اردو بولتے ہیں، تو آپ کے لیے زبان کی مفت مدد کی خدمات دستیاب ہیں۔ قابل رسائی فارمیٹس میں معلومات فراہم کرنے کے لیے مناسب معاون آلات اور خدمات بھی مفت دستیاب ہیں۔ اوپر درج فون نمبر پر کال کریں یا اپنے فراہم کنندہ سے بات کریں۔ کام کے اوقات مقامی وقت کے مطابق صبح 8 بجے تا شام 8 بجے، ہفتے کے سات دن (سوائے تھینکس گیونگ اور کرسمس کے) 1 اکتوبر سے 31 مارچ تک، اور پیر تا جمعہ (چھٹیوں کے علاوہ) 1 اپریل تا 30 ستمبر ہیں۔

Vietnamese – CHÚ Ý: Nếu quý vị nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ miễn phí luôn sẵn sàng phục vụ quý vị. Các dịch vụ và hỗ trợ phụ trợ thích hợp cung cấp thông tin ở các định dạng có thể truy cập cũng được cung cấp miễn phí. Gọi số điện thoại nêu trên hoặc nói chuyện với nhà cung cấp của quý vị. Giờ làm việc từ 8 giờ sáng đến 8 giờ tối, giờ địa phương, bảy ngày một tuần (Trừ Lễ Tạ ơn và Giáng sinh) từ ngày 1 Tháng Mười đến 31 Tháng Ba, và Thứ Hai đến Thứ Sáu (trừ các ngày lễ), từ ngày 1 Tháng Tư đến 30 Tháng Chín.

IMPORTANT INFORMATION: 2025 Medicare Star Ratings

Official U.S.
Government
Medicare
Information



Wellpoint - H8849

For 2025, Wellpoint - H8849 received the following Star Ratings from Medicare:

Overall Star Rating: ★★★★★☆

Health Services Rating: ★★★★★☆

Drug Services Rating: ★★★★★☆

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- ☐ Feedback from members about the plan's service and care
- ☐ The number of members who left or stayed with the plan
- ☐ The number of complaints Medicare got about the plan
- ☐ Data from doctors and hospitals that work with the plan

The number of stars show how well a plan performs.

★★★★★ EXCELLENT

★★★★☆ ABOVE AVERAGE

★★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

More stars mean a better plan – for example, members may get better care and better, faster customer service.

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at [medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

Questions about this plan?

Contact Wellpoint 7 days a week from 8 a.m. to 8 p.m., (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30 at 1-877-470-4131 (toll-free) or 711 (TTY).

Current members please call 1-833-713-1305 (toll-free) or 711 (TTY).

Wellpoint Insurance Company is an HMO D-SNP plan with a Medicare contract with a contract with the Texas Medicaid Program. Enrollment in Wellpoint Insurance Company depends on contract renewal.

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-844-615-5657** TTY: **711**, 8 a.m. to 8 p.m., seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30.

Understanding the Benefits

- ☐ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit <https://shop.wellpoint.com/medicare> or call **1-844-615-5657** to view a copy of the EOC.
- ☐ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- ☐ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- ☐ Review the formulary to make sure your drugs are covered.

Understanding Important Rules

- ☐ **Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
- ☐ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- ☐ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2027.
- ☐ Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- ☐ This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid.