

# Summary of Benefits

January 1, 2025 - December 31, 2025

## Tennessee-Mississippi HMO/PPO C-SNP

H4624-041 Zing Select Diabetes & Heart Complete TN-MS (HMO C-SNP)  
TN Service Area: Davidson, Fayette, and Shelby Counties  
MS Service Area: DeSoto, Marshall, Tate, and Tunica Counties

H6876-008 Zing Choice Diabetes & Heart Complete TN (PPO C-SNP)  
TN Service Area: Davidson, Fayette, and Shelby Counties  
*This plan is available only in TN*

Zing Health contracts with Medicare to offer Medicare Advantage HMO, HMO SNP, PPO, and PPO SNP plans in select states, and with select State Medicaid programs. Enrollment in Zing Health depends on contract renewal.

The benefit information provided does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call 1-866-946-4458 (TTY: 711) and request the "Evidence of Coverage" or access it online at [www.myzinghealth.com](http://www.myzinghealth.com).

To join Zing Health, you must be entitled to Medicare Part A, be enrolled in Part B, and live in the plan's service area. The service area includes the counties listed in the first row of the chart below for each plan. These plans are specifically for someone who has been diagnosed with Cardiovascular Disorders, Chronic Heart Failure, and/or Diabetes.

For HMO plans, except in emergency situations, if you use providers that are not in our network, we may not pay for these services.

For coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 7 days a week, 24 hours a day. TTY users should call 1-877-486-2048.

This document is available in other formats such as braille, large print, or audio.

For more information, please call us at 1-866-946-4458 (TTY users should call 711), 7 days a week, 8 a.m. to 8 p.m., or visit us at [www.myzinghealth.com](http://www.myzinghealth.com).

## Monthly Premium, Deductible, and Limits on How Much you Pay for Covered Services

### Benefit Coverage

Services with a <sup>1</sup> may require prior authorization. Services with a <sup>2</sup> may have \$0 copay if you have full Medicaid.

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### PREMIUMS, DEDUCTIBLES, AND MOOP

#### Monthly Plan Premium (medical and drugs)

\$0. You must continue to pay your Medicare Part B premium unless paid on your behalf by Medicaid.

\$0. You must continue to pay your Medicare Part B premium unless paid on your behalf by Medicaid.

#### Deductible (medical)

\$257<sup>2</sup>, except for insulin that are furnished through a durable medical equipment company.  
See Part D prescription drug section for Part D deductible.

In-Network and Out-of-Network: \$257<sup>2</sup>, except for insulin that are furnished through a durable medical equipment company.  
See Part D prescription drug section for Part D deductible.

#### Maximum Out-of-Pocket Responsibility (medical)

You pay no more than \$9,350 annually for in-network Medicare-covered services.

You pay no more than \$9,350 annually for in-network Medicare-covered services. You pay no more than \$14,000 annually for in-network and out-of-network Medicare-covered services combined.

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### INPATIENT AND OUTPATIENT HOSPITAL COVERAGE

#### Inpatient Hospital<sup>1</sup>

For each Medicare-covered stay:

- \$1,676 deductible per benefit period
- \$0 for days 1-60
- \$419 per day for days 61-90
- \$0 for days 91 and beyond

**If you have Medicaid benefits, your costs could be less.<sup>2</sup>**

In-Network and Out-of-Network:

For each Medicare-covered stay:

- \$1,676 deductible per benefit period
- \$0 for days 1-60
- \$419 per day for days 61-90
- \$0 for days 91 and beyond

**If you have Medicaid benefits, your costs could be less.<sup>2</sup>**

#### Outpatient Hospital<sup>1</sup>

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance per visit.

#### Ambulatory Surgical Center (ASC)<sup>1</sup>

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance per visit.

### DOCTOR VISITS

#### Doctor Visits

- **Primary Care Provider**
- **Specialists**

You may pay 20%<sup>2</sup> coinsurance per visit.

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance per visit.

You may pay 20%<sup>2</sup> coinsurance per visit.

### PREVENTIVE CARE

#### Preventive Care

(e.g., flu vaccine, diabetic screenings)

You pay \$0 per service.

Other preventive services are available that have a cost.

In-Network and Out-of-Network:

You pay \$0 per service.

Other preventive services are available that have a cost.

**Benefit Coverage**

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**EMERGENCY CARE**

**Emergency Care**

You may pay 20%<sup>2</sup> coinsurance with a maximum limit of \$110 per visit.

If admitted to the hospital within 24 hours of ER visit, the emergency cost share is waived.

In-Network and Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance with a maximum limit of \$110 per visit.

If admitted to the hospital within 24 hours of ER visit, the emergency cost share is waived.

**Worldwide Emergency and Urgent Care (Emergency Transportation not covered)**

You pay \$0 for emergency and urgent care services received outside of the United States and its territories. Our plan will reimburse up to a \$100,000 maximum benefit amount per year.

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**Urgently Needed Services**

You may pay 20%<sup>2</sup> coinsurance with a maximum limit of \$45 per visit.

In-Network and Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance with a maximum limit of \$45 per visit.

**DIAGNOSTIC SERVICES/LABS/IMAGING**

**Diagnostic Services/Labs/Imaging**

If a member receives multiple services on the same day, only the maximum copay applies.

- **Diagnostic Tests and Procedures<sup>1</sup>**
- **Lab Services<sup>1</sup>**
- **MRI, CAT Scan<sup>1</sup>**
- **X-Rays**
- **Therapeutic Radiology<sup>1</sup>**  
(radiation, chemotherapy)

You may pay 20%<sup>2</sup> coinsurance for all services listed.

In-Network and Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance for all services listed.

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## HEARING SERVICES

### Hearing Services

- Medicare-Covered Hearing Exams
- Routine Hearing Exam
- Fitting and Evaluation for Hearing Aid
- Hearing Aids

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered hearing exams.

You pay \$0 for 1 routine hearing exam per year.

You pay \$0 for 1 fitting and evaluation every 3 years.

You receive a \$750 benefit allowance towards hearing aids per ear every 3 years.

### In-Network:

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered hearing exams.

You pay \$0 for 1 routine hearing exam per year.

You pay \$0 for 1 fitting and evaluation every 3 years.

### Out-of-Network:

You pay 0% coinsurance for Medicare-covered hearing exams.

You pay 50% coinsurance for routine hearing exam or fitting and evaluation for hearing aids.

### In-Network and Out-of-Network:

You receive a \$750 benefit allowance towards hearing aids per ear every 3 years.

## Benefit Coverage

Services with a <sup>1</sup> may require prior authorization. Services with a <sup>2</sup> may have \$0 copay if you have full Medicaid.

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## DENTAL SERVICES

### Dental Services

- **Medicare Dental Services<sup>1</sup>**

You receive a \$2,500 benefit allowance every year for diagnostic, preventive, and comprehensive dental benefits combined.

In-Network and Out-of-Network:

You receive a \$2,000 benefit allowance every year for diagnostic, preventive, and comprehensive dental benefits combined.

- **Diagnostic and Preventive Dental Services**

You pay \$0 for certain emergent or complicated dental services received when in the hospital.

In-Network:

You pay \$0 for certain emergent or complicated dental services received when in the hospital.

You pay \$0 for diagnostic and preventive dental services.

- 1 Oral exam every 6 months
- 1 Prophylaxis (cleaning) every 6 months
- 1 Fluoride treatment every year
- 1 X-ray set per year

You pay \$0 for diagnostic and preventive dental services.

- 1 Oral exam every 6 months
- 1 Prophylaxis (cleaning) every 6 months
- 1 Fluoride treatment every year
- 1 X-ray set per year

- **Comprehensive Dental Services**

You pay \$0 for comprehensive dental services.

- Restorative Services (crowns)
- Endodontics (root canals)
- Periodontics (scaling/root planing)
- Prosthodontics, fixed and removable (dentures, partials)
- Oral and Maxillofacial Surgery (extractions)
- Adjunctive General Services

You pay \$0 for comprehensive dental services.

- Restorative Services (crowns)
- Endodontics (root canals)
- Periodontics (scaling/root planing)
- Prosthodontics, fixed and removable (dentures, partials)
- Oral and Maxillofacial Surgery (extractions)
- Adjunctive General Services

Out-of-Network:

You pay \$0 for Medicare dental services.

You pay 50% coinsurance for diagnostic, preventive, and comprehensive dental services.

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## VISION SERVICES

### Vision Services

- Medicare-Covered Eye Exams
- Routine Eye Exams
- Medicare-Covered Eyewear
- Routine Eyewear

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered eye exams.

You pay \$0 for 1 routine eye exam per year.

You pay \$0 for Medicare-covered eyewear.

You pay \$0 for routine eyewear; You receive a \$350 benefit allowance towards Eyeglass (lenses and frames), Eyeglass lenses, Eyeglass frames, and a pair of Contacts every year.

### In-Network:

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered eye exams.

You pay \$0 for 1 routine eye exam per year.

You pay \$0 for Medicare-covered eyewear.

You pay \$0 for routine eyewear.

### Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered eye exams.

You pay \$0 for 1 routine eye exam per year.

You pay 50% coinsurance for Medicare-covered and routine eyewear.

### In-Network and Out-of-Network:

Our plan covers up to a \$250 maximum benefit amount in-network or out-of-network towards 1 pair of covered contact lenses, eyeglasses (lenses and frames), eyeglass lenses, and eyeglass frames

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### MENTAL HEALTH SERVICES

#### Inpatient Mental Health Services<sup>1</sup>

For each Medicare-covered stay:

- \$1,676 deductible per benefit period
- \$0 for days 1-60
- \$419 per day for days 61-90
- \$838 per each lifetime reserve day after day 90 for each benefit period (up to 60 days over your lifetime)
- 100% of all costs beyond the lifetime reserve days

**If you have Medicaid benefits, your costs could be less.<sup>2</sup>**

In-Network and Out-of-Network:

For each Medicare-covered stay:

- \$1,676 deductible per benefit period
- \$0 for days 1-60
- \$419 per day for days 61-90
- \$838 per each lifetime reserve day after day 90 for each benefit period (up to 60 days over your lifetime)
- 100% of all costs beyond the lifetime reserve days

**If you have Medicaid benefits, your costs could be less.<sup>2</sup>**

#### Outpatient Mental Health Services<sup>1</sup>

- Outpatient Group Therapy/Individual Therapy Visit<sup>1</sup>

You may pay 20%<sup>2</sup> coinsurance per Medicare-covered session.

In-Network and Out-of-Network:

You may pay 20%<sup>2</sup> coinsurance per Medicare-covered session.

### SKILLED NURSING

#### Skilled Nursing Facility<sup>1</sup>

For each Medicare-covered stay:

- \$0 copay for days 1 through 20
- \$209.50 per day for days 21 through 100
- All costs for each day after 100 of the benefit period

**If you have Medicaid benefits, your costs could be less.<sup>2</sup>**

In-Network and Out-of-Network:

For each Medicare-covered stay:

- \$0 copay for days 1 through 20
- \$209.50 per day for days 21 through 100
- All costs for each day after 100 of the benefit period

**If you have Medicaid benefits, your costs could be less.<sup>2</sup>**



**Benefit Coverage**

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**REHABILITATION SERVICES**

**Physical Therapy/Speech Therapy<sup>1</sup>**

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance per visit.

**Occupational Therapy<sup>1</sup>**

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance per visit.

**Cardiac Rehabilitation<sup>1</sup>**

- **Intensive Cardiac Rehabilitation<sup>1</sup>**

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance per visit.

**AMBULANCE**

**Ambulance (Ground)<sup>1</sup>**

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered services.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance for Medicare-covered services.

**Ambulance (Air)<sup>1</sup>**

You may pay 20%<sup>2</sup> coinsurance.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance.

**TRANSPORTATION**

**Transportation (Non-Emergency)**

You pay \$0 for 36 one-way trips per year to plan approved health-related locations.

Not Covered.

**MEDICARE PART B DRUGS**

**Medicare Part B Drugs<sup>1</sup>**

- **Insulin<sup>1</sup>**
- **Chemotherapy and Other drugs<sup>1</sup>**

Step Therapy may be required.

You may pay 20%<sup>2</sup> coinsurance for insulin not to exceed \$35 for a 1-month supply.  
You may pay 20%<sup>2</sup> coinsurance for chemotherapy and other Part B drugs.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance for insulin not to exceed \$35 for a 1-month supply.  
You may pay 20%<sup>2</sup> coinsurance for chemotherapy and other Part B drugs.

**Benefit Coverage**

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**FOOT CARE**

**Podiatry Visit (Medicare-Covered)**

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance per visit.

**Podiatry Visit (Routine Foot Care)**

You pay \$0; up to 12 visits/year.

In-Network and Out-of-Network:  
You pay \$0; up to 12 visits/year.

**MEDICAL EQUIPMENT/SUPPLIES**

**Durable Medical Equipment<sup>1</sup>**

- **Prosthetics<sup>1</sup>**

Prior authorization required for items/supplies over \$1,500.

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered benefits.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance for Medicare-covered benefits.

**Diabetes Supplies and Services**

- **Diabetic Therapeutic Shoes or Inserts**
- **Diabetes Self-Management Training**

You may pay 20%<sup>2</sup> coinsurance.

You may pay 20%<sup>2</sup> coinsurance.

You pay \$0.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance.  
You may pay 20%<sup>2</sup> coinsurance.  
You pay \$0.

**CHIROPRACTIC CARE AND ACUPUNCTURE**

**Chiropractic Visit (Medicare-Covered)**

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance per visit.

**Acupuncture Visit (Medicare-Covered)**

You may pay 20%<sup>2</sup> per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> per visit.

**HOME HEALTH CARE**

**Home Health Care (Medicare-Covered)<sup>1</sup>**

You pay \$0 per visit.

In-Network and Out-of-Network:  
You pay \$0 per visit.

**HOSPICE**

**Hospice Care**

You must get your care from a Medicare-certified hospice provider. You pay part of the cost for outpatient drugs.

You must get your care from a Medicare-certified hospice provider. You pay part of the cost for outpatient drugs.

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**OUTPATIENT SUBSTANCE ABUSE**

**Individual and Group Therapy Visit<sup>1</sup>**

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance per visit.

**Opioid Treatment Visit<sup>1</sup>**

You may pay 20%<sup>2</sup> coinsurance per visit.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance per visit.

**RENAL DIALYSIS**

**Renal Dialysis**

You may pay 20%<sup>2</sup> coinsurance for Medicare-covered benefits.

In-Network and Out-of-Network:  
You may pay 20%<sup>2</sup> coinsurance for Medicare-covered benefits.

**Kidney Disease Education Services**

You pay \$0 for Medicare-covered benefits.

In-Network and Out-of-Network:  
You pay \$0 for Medicare-covered benefits.

**IN-HOME SUPPORT SERVICES**

**In-Home Support Services**

You pay \$0 for 60 hours per year of Papa Pals services.

In Network:  
You pay \$0 for 60 hours per year of Papa Pals services.

Out-of-Network:  
You pay 50% coinsurance for 60 hours per year from services.

**FITNESS**

**Fitness - Health Club Membership or At-Home Fitness Kit**

You pay \$0.

In Network:  
You pay \$0.

Out-of-Network:  
You pay 50% coinsurance.

**Weight Management Program**

You pay \$0.

In-Network:  
You pay \$0.

Out-of-Network:  
You pay 50% coinsurance.

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**24/7 NURSING HOTLINE**

24/7 Nurse Hotline

You pay \$0.

You pay \$0.

**PERSONAL EMERGENCY RESPONSE SYSTEM**

Personal Emergency Response System

You pay \$0.

In-Network:

You pay \$0.

Out-of-Network:

You pay 50% coinsurance.

**MEAL BENEFITS**

Post Discharge Meals

You pay \$0 for 10 meals after each inpatient facility discharge or surgery.

In-Network:

You pay \$0 for 10 meals after each inpatient facility discharge or surgery.

Out-of-Network:

You pay 50% coinsurance for 10 meals after each inpatient facility discharge or surgery.

Chronic Condition Meals

You pay \$0 for 28 meals if you have a qualifying chronic condition and participate in a lifestyle transition program.

In-Network:

You pay \$0 for 28 meals if you have a qualifying chronic condition and participate in a lifestyle transition program.

Out-of-Network:

You pay 50% coinsurance for 28 meals if you have a qualifying chronic condition and participate in a lifestyle transition program.

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**OVER-THE-COUNTER (OTC) ALLOWANCE AND SPECIAL SUPPLEMENTAL BENEFITS FOR THE CHRONICALLY ILL (SSBCI)**

**Over-the-Counter (OTC) Allowance**

Unused funds do not roll-over to next month.

**Special Supplemental Benefits for the Chronically Ill (SSBCI)**

**Healthy Foods, Produce, and Utilities**

Unused funds do not roll-over to next month

You may receive \$170/month for over-the-counter items.

The over-the-counter (OTC) allowance can also be used for plan-approved food items, and/or utilities (electric, gas, heating oil, sanitation or water).

Members with Cardiovascular Disorders, Chronic Heart Failure, and Diabetes who have a high risk of hospitalization or other adverse health outcome, and require intensive care coordination are eligible for this benefit. Eligible members will receive this benefit for the first 90 days of their effective date. In order to continue to receive this benefit, you must complete a health risk assessment (HRA) within 90 days of your effective date and then annually.

In-Network and Out-of-Network:

You may receive \$135/month for over-the-counter items.

In-Network:

The over-the-counter (OTC) allowance can also be used for plan-approved food items, and/or utilities (electric, gas, heating oil, sanitation or water).

Members with Cardiovascular Disorders, Chronic Heart Failure, and Diabetes who have a high risk of hospitalization or other adverse health outcome, and require intensive care coordination are eligible for this benefit. Eligible members will receive this benefit for the first 90 days of their effective date. In order to continue to receive this benefit, you must complete a health risk assessment (HRA) within 90 days of your effective date and then annually.

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**PART D PRESCRIPTION DRUGS**

**Deductible Stage**

You pay \$590. (T1 and T6 Excluded)  
If you get Extra Help paying for your prescription drugs, your deductible may be paid by Extra Help.

You pay \$590. (T1 and T6 Excluded)  
If you get Extra Help paying for your prescription drugs, your deductible may be paid by Extra Help.

**Initial Coverage Stage**

You are in the Initial Coverage Stage until your total yearly drug cost reaches \$2,000. This is the maximum that you will pay each year for Medicare Part D prescription drugs covered by the plan. Once you've reached this amount, you enter the Catastrophic Coverage Stage.

You are in the Initial Coverage Stage until your total yearly drug cost reaches \$2,000. This is the maximum that you will pay each year for Medicare Part D prescription drugs covered by the plan. Once you've reached this amount, you enter the Catastrophic Coverage Stage.

**Standard Retail Benefits (30 days/60 days/100 days)**

Insulins (30 days): Tiers 1, 3, 5, & 6: \$0; Tier 4: \$35

**Tier 1 - Preferred Generic**

\$0/\$0/\$0

\$0/\$0/\$0

**Tier 2 - Generic (includes excluded drugs)**

25%/25%/25%

25%/25%/25%

**Tier 3 - Preferred Brand**

25%/25%/25%

25%/25%/25%

**Tier 4 - Non-Preferred Drug**

25%/25%/25%

25%/25%/25%

**Tier 5 - Specialty Tier (30-day supply only)**

25%

25%

**Tier 6 - Select Care Drugs**

\$0/\$0/\$0

\$0/\$0/\$0

**Benefit Coverage**

Services with a <sup>1</sup> may require prior authorization. Services with a <sup>2</sup> may have \$0 copay if you have full Medicaid.

**H4624-041**

**Zing Select Diabetes & Heart Complete TN-MS (HMO C-SNP)**

*TN: Davidson, Fayette, and Shelby Counties*

*MS: DeSoto, Marshall, Tate, and Tunica Counties*

**H6876-008**

**Zing Choice Diabetes & Heart Complete TN (PPO C-SNP)**

*Davidson, Fayette, and Shelby Counties*

*Only available in TN.*

**Mail Order Copay (30 days/60 days/100 days)**

Insulins (100 days): Tiers 1, 3, 5, & 6: \$0; Tier 4: \$70

Tier 1 - Preferred Generic	\$0/\$0/\$0	\$0/\$0/\$0
Tier 2 - Generic (includes excluded drugs)	\$0/\$0/\$0	\$0/\$0/\$0
Tier 3 - Preferred Brand	25%/25%/25%	25%/25%/25%
Tier 4 - Non-Preferred Drug	25%/25%/25%	25%/25%/25%
Tier 5 - Specialty Tier (30-day supply only)	25%	25%
Tier 6 - Select Care Drugs	\$0/\$0/\$0	\$0/\$0/\$0

**Catastrophic Coverage Stage**

The plan pays the full cost for your covered Part D drugs. You pay \$0.

**Additional Drug Coverage**

**Erectile Dysfunction (ED Drugs) - sildenafil**

Covered at Tier 2 cost-share amount.

Cost-Sharing may change depending on point-of-service (mail-order, retail, Long Term Care (LTC)), home infusion, the pharmacy you choose, and when you enter a new phase of the drug stages.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

**Important Message About What You Pay for Vaccines** - Our plan covers most Part D vaccines at no cost to you. Call Member Services for more information.

Your cost share may differ depending on when you enter another phase of the drug benefit and if you qualify for "Extra Help." To find out if you qualify for "Extra Help," please contact the Social Security Office at 1-800-772-1213, Monday through Friday, 7 a.m. - 7 p.m. TTY users should call 1-800-325-0778.

For more information on additional pharmacy specific cost-share and the drug coverage stages, please call Member Services or access our "Evidence of Coverage" online or request one by mail.