

# Summary of Benefits

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## **Humana USAA Honor Giveback (HMO) H5619-151**

Southwest Virginia

Our service area includes the following county/counties in Virginia: Bristol City, Buchanan, Dickenson, Grayson, Lee, Norton City, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe.

## Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-800-833-2364 (TTY: 711)**.

### Understanding the Benefits

- The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs and benefits before you enroll. Visit **Humana.com/medicare** or call **1-800-833-2364 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

### Understanding Important Rules

- You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copays/coinsurance may change on January 1, 2026.
- Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).



# Let's talk about Humana USAA Honor Giveback (HMO)

Find out more about the Humana USAA Honor Giveback (HMO) plan – including the health and drug services it covers – in this easy-to-use guide.

Humana USAA Honor Giveback (HMO) is a Medicare Advantage HMO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, please refer to the plan's Evidence of Coverage on our website, [Humana.com/PlanDocuments](https://www.humana.com/PlanDocuments).

## To be eligible

To join Humana USAA Honor Giveback (HMO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area.

## Plan name

Humana USAA Honor Giveback (HMO)

## How to reach us

If you're a member of this plan, call toll-free: **1-800-457-4708 (TTY: 711)**.

If you're **not** a member of this plan, call toll free: **1-800-833-2364 (TTY: 711)**.

### October 1 - March 31:

Call 7 days a week from 8 a.m. – 8 p.m.

### April 1 - September 30:

Call Monday - Friday, 8 a.m. – 8 p.m.

Or visit our website:

[Humana.com/Medicare](https://www.humana.com/Medicare)

## More about Humana USAA Honor Giveback (HMO)

Do you have Medicare and Medicaid? If you are a dual-eligible beneficiary enrolled in both Medicare and the state's program, you may not have to pay the medical costs displayed in this booklet.

If you have Medicaid, be sure to show your Medicaid ID card in addition to your Humana membership card to make your provider aware that you may have additional coverage. Your services are paid first by Humana and then by Medicaid.

As a member you must select an in-network doctor within the service area listed in this document to act as your Primary Care Provider (PCP). Humana USAA Honor Giveback (HMO) has a network of doctors, hospitals, pharmacies and other providers. If you use providers who aren't in our network, the plan may not pay for these services.



## A healthy partnership

Get more from this plan — with extra services and resources provided by Humana!



## Monthly Premium, Deductible and Limits

<b>Monthly plan premium</b>	<b>\$0</b> You must keep paying your Medicare Part B premium.
<b>Part B premium reduction</b>	Your plan will reduce your Monthly Part B premium by up to <b>\$100</b> but by no more than Original Medicare's Part B Premium for 2025.
<b>Medical deductible</b>	This plan does not have a deductible.
<b>Maximum out-of-pocket responsibility</b>	<b>\$3,200</b> in-network The most you pay for copays, coinsurance and other costs for covered medical services for the year.



## Medical Benefits

### INPATIENT HOSPITAL COVERAGE

This plan covers an unlimited number of days for an inpatient stay **\$150** copay per day for days 1-5  
**\$0** copay per day for days 6-90

### OUTPATIENT HOSPITAL COVERAGE

<b>Diagnostic colonoscopy</b>	<b>\$0</b> copay
<b>Diagnostic mammography</b>	<b>\$0</b> copay
<b>Surgery services</b>	<b>\$250</b> copay

### AMBULATORY SURGERY CENTER

<b>Diagnostic colonoscopy</b>	<b>\$0</b> copay
<b>Surgery services</b>	<b>\$200</b> copay

### DOCTOR VISITS

<b>Primary Care Provider (PCP)</b>	<ul style="list-style-type: none"> <li>• PCP's office: <b>\$0</b> copay</li> <li>• Telehealth: <b>\$0</b> copay</li> </ul>
<b>Specialist</b>	<ul style="list-style-type: none"> <li>• Specialist's office: <b>\$25</b> copay</li> <li>• Telehealth: <b>\$25</b> copay</li> </ul>

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from this plan. This is called "preauthorization." To learn more about services that require preauthorization from the plan, contact your PCP, refer to the Evidence of Coverage (EOC) for this plan, or visit [Humana.com/PAL](https://www.humana.com/PAL).



## Medical Benefits (cont.)

### PREVENTIVE CARE

This plan covers all Medicare preventive services including: **\$0** copay

- **Abdominal aortic aneurysm screening**
  - **Alcohol misuse screening & counseling**
  - **Annual Wellness Visit (AWV)**
  - **Bone mass measurement**
  - **Breast cancer screening (mammogram)**
  - **Cardiovascular disease risk reduction visit**
  - **Cardiovascular disease screenings**
  - **Cervical and vaginal cancer screening**
  - **Colorectal cancer screening**
  - **Depression screening**
  - **Diabetes screenings**
  - **Diabetes self-management training**
  - **Glaucoma screening**
  - **HIV screening**
  - **Immunizations**
  - **Lung cancer Screening**
  - **Medical nutrition therapy**
  - **Medicare Diabetes Prevention Program (MDPP)**
  - **Obesity screening and therapy**
  - **Prostate cancer screening**
  - **Routine physical exam**
  - **Sexually transmitted infections (STIs) screening and counseling**
  - **Smoking and tobacco use cessation (counseling to stop smoking or tobacco use)**
  - **"Welcome to Medicare" preventive visit**
- Any additional preventive services approved by Medicare during the contract year will be covered.

### EMERGENCY CARE

**Emergency services at emergency room** **\$140** copay

If you are admitted to the same hospital within 24 hours, you do not have to pay your share of the cost for the emergency care.

When placed in observation, member pays observation cost-share instead of emergency room cost-share.

**Physician and professional services at emergency room** **\$0** copay

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## Medical Benefits (cont.)

### URGENTLY NEEDED SERVICES

Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical attention.

- Telehealth: **\$65** copay
- Urgent care center: **\$65** copay

### DIAGNOSTIC SERVICES, LABS & IMAGING

#### Advanced imaging services (MRI, MRA, PET and CT scan)

- Freestanding radiological facility: **\$200** copay
- Outpatient hospital: **\$295** copay
- PCP's office: **\$200** copay
- Specialist's office: **\$200** copay

#### Basic radiological services (X-rays)

- Freestanding radiological facility: **\$50** copay
- Outpatient hospital: **\$130** copay
- PCP's office: **\$0** copay
- Specialist's office: **\$25** copay
- Urgent care center: **\$65** copay

#### Diagnostic mammography

- Freestanding radiological facility: **\$0** copay
- Specialist's office: **\$0** copay

#### Diagnostic procedures and tests

- Outpatient hospital: **\$25** copay
- PCP's office: **\$0** copay
- Specialist's office: **\$25** copay
- Urgent care center: **\$65** copay

#### Lab services

- Freestanding laboratory: **\$0** copay
- Outpatient hospital: **\$50** copay
- PCP's office: **\$0** copay
- Specialist's office: **\$0** copay
- Urgent care center: **\$65** copay

#### Nuclear medicine and services

- Freestanding radiological facility: **\$200** copay
- Outpatient hospital: **\$300** copay

#### Sleep study

- Member's home: **\$0** copay
- Outpatient hospital: **\$25** copay
- Specialist's office: **\$25** copay

#### Therapeutic radiology (Radiation therapy)

- Freestanding radiological facility: **\$0** copay
- Outpatient hospital: **\$0** copay
- Specialist's office: **\$25** copay

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## Medical Benefits (cont.)

### HEARING SERVICES

#### Medicare-covered hearing

**\$25** copay

#### Mandatory supplemental hearing benefit

In-Network:

##### HER940

- **\$0** copay for routine hearing exams up to 1 per year.
- **\$399** copay for each Advanced level hearing aid up to 1 per ear per year.
- **\$699** copay for each Premium level hearing aid up to 1 per ear per year.

Hearing aid purchase includes:

- Unlimited follow-up provider visits during first year following TruHearing hearing aid purchase
- 60-day trial period
- 3-year extended warranty
- 80 batteries per aid for non-rechargeable models
- Rechargeable style options available for Premium and Advanced aids for an additional **\$50** per aid

**You must see a TruHearing provider to use this benefit. Call 1-844-255-7144 to schedule an appointment (TTY: 711).**

### DENTAL SERVICES

#### Medicare-covered dental

**\$25** copay

#### Mandatory supplemental dental benefit

Limitations and exclusions may apply. Submitted claims are subject to a review process which may include a clinical review and dental history to approve coverage. Dental benefits under this plan may not cover all ADA procedure codes. Any services received that are not listed will not be covered by the plan and will be the member's responsibility. The member is responsible for any amount above the dental coverage limit. Benefits are offered on a calendar year basis. Any amount unused at the end of the year will expire.

Information regarding each plan is available at [Humana.com/sb](http://Humana.com/sb).

In-network dentists have agreed to provide covered services at contracted rates (per the in-network fee schedules, or INFS). If a member visits a participating network dentist, the member cannot

In-Network:

##### DENA68

- **\$0** copay for scaling and root planing (deep cleaning) up to 1 per quadrant every 3 years.
- **\$0** copay for comprehensive oral evaluation or periodontal exam, occlusal adjustment, scaling for moderate inflammation up to 1 every 3 years.
- **\$0** copay for bridge recementation, crown recementation, panoramic film or diagnostic x-rays up to 1 every 5 years.
- **\$0** copay for root canal, root canal retreatment up to 1 per tooth per lifetime.
- **\$0** copay for bitewing x-rays, intraoral x-rays up to 1 set(s) per year.
- **\$0** copay for emergency diagnostic exam up to 1 per year.
- **\$0** copay for emergency treatment for pain, oral surgery, periodic oral exam, prophylaxis (cleaning) up to 2 per year.

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## Medical Benefits (cont.)

be billed for charges that exceed the negotiated fee schedule (but any applicable coinsurance payment still applies).

Find a dentist in the nationwide Humana Dental Medicare network at **Humana.com** > Find Care.

- **\$0** copay for periodontal maintenance up to 4 per year.
- **\$0** copay for amalgam and/or composite filling, necessary anesthesia with covered service, simple or surgical extraction up to unlimited per year.
- **30%** of the cost for bridges-pontic up to 1 every 5 years.
- **30%** of the cost for other restorative services - core buildup and prefabricated post and core up to 1 per tooth per lifetime.
- **30%-40%** of the cost for crown up to 1 every 5 years.
- **30%-40%** of the cost for bridges-crown up to 2 every 5 years.
- **\$2,000** maximum benefit coverage amount per year for all diagnostic/preventive and comprehensive benefits.

### VISION SERVICES

<b>Eyewear (post cataract surgery)</b>	<b>\$0</b> copay
<b>Medicare-covered diabetic eye exam</b>	<b>\$0</b> copay

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## Medical Benefits (cont.)

### Medicare-covered vision services

The provider locator for Medicare-covered vision can be found at [Humana.com](https://www.humana.com) > Find Care.

**\$25** copay

### Mandatory supplemental vision benefit

The mandatory supplemental vision benefits are provided through the Humana Medicare Insight Network. The provider locator can be found at [Humana.com](https://www.humana.com) > Find Care.

In-Network:

#### **VIS734**

- **\$0** copay for routine exam up to 1 per year.
- **\$100** maximum benefit coverage amount per year for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames.
- OR
- **\$150** maximum benefit coverage amount per year at PLUS Provider for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames.
- Eyeglass lens options may be available with the maximum benefit coverage amount up to 1 pair per year.
- Maximum benefit coverage amount is limited to one time use per year.
- Maximum benefit coverage amounts cannot be combined.

PLUS providers are part of the Humana Medicare Insight Network and are indicated in the provider locator search results.

## MENTAL HEALTH SERVICES

### Inpatient

This plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital

**\$150** copay per day for days 1-5

**\$0** copay per day for days 6-90

### Mental health therapy visits

- Outpatient hospital: **\$25** copay
- Partial hospitalization: **\$25** copay
- Specialist's office: **\$25** copay

### Outpatient substance abuse services

- Outpatient hospital: **\$25** copay
- Partial hospitalization: **\$25** copay
- Specialist's office: **\$25** copay
- Telehealth: **\$25** copay

## SKILLED NURSING FACILITY (SNF)

This plan covers up to 100 days in a SNF

**\$20** copay per day for days 1-20

**\$214** copay per day for days 21-100

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## Medical Benefits (cont.)

### AMBULANCE

<b>Air</b>	<b>20%</b> of the cost
<b>Ground</b>	<b>\$315</b> copay per date of service

### TRANSPORTATION

Not Covered

### MEDICARE PART B DRUGS

Some rebatable Part B drugs may be subject to a lower coinsurance

<b>Allergy shots and serum</b>	<ul style="list-style-type: none"> <li>• PCP's office: <b>\$0</b> copay</li> <li>• Specialist's office: <b>\$0</b> copay</li> </ul>
<b>Chemotherapy drugs</b>	<ul style="list-style-type: none"> <li>• Outpatient hospital: <b>20%</b> of the cost</li> <li>• Specialist's office: <b>20%</b> of the cost</li> </ul>
<b>Other Part B drugs</b>	<ul style="list-style-type: none"> <li>• Outpatient hospital: <b>20%</b> of the cost</li> <li>• PCP's office: <b>20%</b> of the cost</li> <li>• Pharmacy: <b>20%</b> of the cost</li> <li>• Specialist's office: <b>20%</b> of the cost</li> </ul>
<b>Part B Insulin</b> You won't pay more than <b>\$35</b> for a one-month (up to 30-day) supply of each insulin product covered by this plan.	<ul style="list-style-type: none"> <li>• Outpatient hospital: <b>20%</b> of the cost</li> <li>• PCP's office: <b>20%</b> of the cost</li> <li>• Pharmacy: <b>20%</b> of the cost</li> <li>• Specialist's office: <b>20%</b> of the cost</li> </ul>



## Prescription Drug Benefits

This plan covers Part B drugs including, but not limited to, chemotherapy and some drugs administered by your provider. However, this plan does not cover Part D prescription drugs.



## Additional Benefits

<b>Acupuncture services (Medicare-covered)</b>	<b>\$25</b> copay for acupuncture for chronic low back pain visits up to 20 visit(s) per year.
<b>Chiropractic services (Medicare-covered)</b>	<b>\$20</b> copay
<b>Podiatry services (Medicare-covered)</b>	<b>\$25</b> copay

### MEDICAL EQUIPMENT/SUPPLIES

<b>Continuous glucose monitor (CGM)</b>	<ul style="list-style-type: none"> <li>• DME provider <b>20%</b> of the cost</li> <li>• Pharmacy: <b>20%</b> of the cost</li> </ul>
<b>Diabetic monitoring supplies</b>	<ul style="list-style-type: none"> <li>• Diabetic supplier: <b>20%</b> of the cost</li> <li>• Network retail pharmacy: <b>10%</b> of the cost</li> <li>• Preferred diabetic supplier: <b>\$0</b> copay</li> </ul>

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## Additional Benefits (cont.)

<b>Durable medical equipment (DME)</b>	<ul style="list-style-type: none"> <li>DME provider: <b>20%</b> of the cost</li> </ul>
<b>Medical supplies</b>	<ul style="list-style-type: none"> <li>Medical supplier: <b>20%</b> of the cost</li> </ul>
<b>Prosthetic devices and related supplies</b>	<ul style="list-style-type: none"> <li>Prosthetics provider: <b>20%</b> of the cost</li> </ul>
<b>REHABILITATION SERVICES</b>	
<b>Cardiac rehabilitation services</b>	<ul style="list-style-type: none"> <li>Outpatient hospital: <b>\$10</b> copay</li> <li>Specialist's office: <b>\$10</b> copay</li> </ul>
<b>Occupational therapy</b>	<ul style="list-style-type: none"> <li>Comprehensive outpatient rehab facility: <b>\$20</b> copay</li> <li>Outpatient hospital: <b>\$20</b> copay</li> <li>Specialist's office: <b>\$20</b> copay</li> </ul>
<b>Physical therapy</b>	<ul style="list-style-type: none"> <li>Comprehensive outpatient rehab facility: <b>\$20</b> copay</li> <li>Outpatient hospital: <b>\$20</b> copay</li> <li>Specialist's office: <b>\$20</b> copay</li> </ul>
<b>Pulmonary rehabilitation services</b>	<ul style="list-style-type: none"> <li>Outpatient hospital: <b>\$10</b> copay</li> <li>Specialist's office: <b>\$10</b> copay</li> </ul>
<b>Speech therapy</b>	<ul style="list-style-type: none"> <li>Comprehensive outpatient rehab facility: <b>\$20</b> copay</li> <li>Outpatient hospital: <b>\$20</b> copay</li> <li>Specialist's office: <b>\$20</b> copay</li> </ul>
<b>Supervised Exercise Therapy (SET) for Peripheral Artery Disease (PAD)</b>	<ul style="list-style-type: none"> <li>Outpatient hospital: <b>\$10</b> copay</li> <li>Specialist's office: <b>\$10</b> copay</li> </ul>



## More benefits with **this plan**

Enjoy some of these extra benefits included in this plan.

This is a summary of what we cover. It doesn't list every service that we cover or list every limitation or exclusion. The Evidence of Coverage (EOC) provides a complete list of coverage and services. Visit [Humana.com/PlanDocuments](https://www.humana.com/PlanDocuments) to view a copy of the EOC or call **1-800-833-2364**.

### **HMO Travel Benefit**

Members can receive in-network benefits when services are received from a participating HMO National Network provider during their travels to other states and Puerto Rico.

You must select an in-network doctor within the service area listed in this document to act as your Primary Care Provider (PCP).

### **Humana Well Dine® Meal Program**

**\$0** copayment for Humana Well Dine® meal program.

After your inpatient stay in either a hospital or a nursing facility, you may be eligible to receive 2 home delivered meals per day for 7 days (up to 14 meals).

Meals must be requested within 30 days of discharge from your inpatient stay.

Limited to 4 times per year.

### **Over-the-Counter (OTC) mail order**

**\$50** quarterly allowance to buy approved over-the-counter health and wellness products available through our OTC Mail Order provider.

Unused amount expires at the end of the quarter.

- Quarterly allowance amounts are available to use at the beginning of January, April, July, and October.
- Limitations and restrictions may apply.

### **Rewards and Incentives - Go365® by Humana**

Complete eligible healthy activities, like preventive screenings and exams, and get rewarded.





## Notice of Non-Discrimination

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate or exclude people because of their race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services. Humana Inc.:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids, or language assistance services contact **877-320-1235 (TTY: 711)**. Hours of operation: 8 a.m. – 8 p.m., Eastern time. If you believe that Humana Inc. has not provided these services or discriminated on the basis of race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services, you can file a grievance in person or by mail or email with Humana Inc.'s Non-Discrimination Coordinator at P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**, or **accessibility@humana.com**. If you need help filing a grievance, Humana Inc.'s Non-Discrimination Coordinator can help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at:

- U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F, HHH Building Washington, D.C. 20201. **800-368-1019, 800-537-7697 (TDD)**.

This notice is available at **[www.humana.com/legal/non-discrimination-disclosure](http://www.humana.com/legal/non-discrimination-disclosure)**.

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## Multi-Language Insert

### Multi-language Interpreter Services

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-320-1235 (TTY: 711). Someone who speaks English can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-320-1235 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

**Chinese Mandarin:** 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-877-320-1235 (听障专线：711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

**Chinese Cantonese:** 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-877-320-1235 (聽障專線：711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-877-320-1235 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-877-320-1235 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-877-320-1235 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-877-320-1235 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

**Korean:** 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-877-320-1235 (TTY: 711) 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Form CMS-10802 (Expires 12/31/25)

Form Approved OMB# 0938-1421



**Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-320-1235 (TTY: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

**Arabic:** إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بخططنا الصحية أو خطة الأدوية الموصوفة لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على (TTY: 711) 1-877-320-1235. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

**Hindi:** हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-320-1235 (TTY: 711) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-320-1235 (TTY: 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-877-320-1235 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-877-320-1235 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-877-320-1235 (TTY: 711). Ta usługa jest bezpłatna.

**Japanese:** 当社の健康保険と処方薬プランに関するご質問にお答えするために、無料の通訳サービスをご用意しています。通訳をご用命になるには、1-877-320-1235 (TTY:711) にお電話ください。日本語を話す者が支援いたします。これは無料のサービスです。



## Find out **more**

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Need help finding a doctor? You can see this plan's **Provider Directory** at our website at **Humana.com/Find-Care** or call us at the number listed at the beginning of this booklet and we will send you one. Many doctor listings include a Care Highlight® rating. These ratings in clinical quality and cost-efficiency can help you make informed choices about your healthcare. Ratings only appear when we have enough information to measure a doctor's clinical quality and cost-efficiency. Learn more at **Humana.com/CareHighlight**.

Clinical quality and cost-efficiency ratings are available in all states except Alaska. Ratings are not available for all physicians. Care Highlight is intended for informational purposes only. Members have access to all physicians in the Humana network, regardless of whether or not the physician has a Care Highlight rating. Ratings should not be the sole basis for selecting a doctor. Humana does not give performance-based payments to doctors based on these ratings. Ratings do not guarantee the quality or outcome of healthcare services.

To find out more about the coverage and costs of Original Medicare, look in the current "Medicare & You" handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

The Humana USAA Honor plans are available to anyone eligible for Medicare and veterans should consider all of their health plan options.

Telehealth services shown are in addition to the Original Medicare covered telehealth. Your cost may be different for Original Medicare telehealth. Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your Evidence of Coverage for additional details on what this plan may cover or other rules that may apply.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

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The Part B Premium Reduction benefit pays part or all of your Part B premium and the amount may change based on the amount you pay for Part B.

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## More information is just a click away.

Visit [Humana.com/PlanDocuments](https://www.humana.com/PlanDocuments) to see additional details about this plan, including benefits and costs.

If you'd like a printed Evidence of Coverage, Provider Directory, or Drug Guide mailed to you, you can request one online at the website above, or call **1-800-457-4708 (TTY: 711)**, 24 hours a day, seven days a week. Please have your Humana member ID card ready when you call. When asked for the reason you've called, say "Evidence of Coverage," "Drug Guide" or "Provider Directory."

## Activate your secure MyHumana account.

Your online MyHumana account is an important part of your Humana membership. Use it to view this plan's details anytime and access important plan documents online, all in one place. It's easy to use and tailored to you.

### Already have an account?

Go to [Humana.com/Member/ManageYourAccount](https://www.humana.com/Member/ManageYourAccount) and log in.

### Don't have an account yet?

Create one using the same link above in just minutes.

## Receiving information about other insurance products

As a Humana member, we may call you to offer other insurance-related products. You can opt out of any future calls using the Customer Care number on the back of your ID card.

**Humana Inc.**  
P.O. Box 14168  
Lexington, KY 40512-4168

Important information about this plan

[Humana.com](https://www.humana.com)