Summary of Benefits

Humana Group Medicare Advantage PPO Plan PPO 079/609

The Clorox Company - High



Our service area includes specific counties within the United States, Puerto Rico and all other major US Territories.



Let's talk about the **Humana Group Medicare Advantage PPO** Plan.

Find out more about the Humana Group Medicare Advantage PPO plan – including the services it covers – in this easy-to-use guide.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, refer to the "Evidence of Coverage".

To be eligible

To join the Humana Group Medicare Advantage PPO plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.

Plan name:

Humana Group Medicare Advantage PPO plan

How to reach us:

Members can call Via Benefits toll-free **1-877-591-8909** for questions **(TTY/TDD 711)**

Call Monday – Friday, 8 a.m. - 7 p.m. Eastern Time.

Or visit our website: my.viabenefits.com/Clorox

Humana Group Medicare Advantage PPO plan has a network of doctors, hospitals, and other providers. For more information, please call Humana Group Medicare Customer Care.



A healthy partnership

Get more from this plan — with extra services and resources provided by Humana!



Monthly Premium, Deductible and Limits

	IN-NETWORK OUT-OF-NETWORK			
PLAN COSTS				
Monthly premium	\$143.22 This must keep paying your Medicare Part B premium.			
Medical deductible	This plan does not have a deductible.			
Maximum out-of-pocket responsibility The most you pay for copays, coinsurance and other costs for medical services for the year.	In-Network Maximum Out-of-Pocket \$5,000 out-of-pocket limit for Medicare-covered services. The following services do not apply to the maximum out-of-pocket: Part D Pharmacy; Dental Services (Routine); Fitness Program; Health Education Services; Hearing Services (Routine); Meal Benefit; Post-Discharge Personal Home Care; Post-Discharge Transportation Services; Smoking Cessation (Additional); Vision Services (Routine) and the Plan Premium do not apply to the in-network maximum out-of-pocket. If you reach the limit on out-of-pocket costs, we will pay the full cost for the rest of the year on covered hospital and medical services.	Combined In and Out-of-Network Maximum Out-of-Pocket \$5,000 out-of-pocket limit for Medicare-covered services. In-Network Exclusions: Part D Pharmacy; Dental Services (Routine); Fitness Program; Health Education Services; Hearing Services (Routine); Meal Benefit; Post-Discharge Personal Home Care; Post-Discharge Transportation Services; Smoking Cessation (Additional); Vision Services (Routine) and the Plan Premium do not apply to the combined maximum out-of-pocket. Out-of-Network Exclusions: Part D Pharmacy; Dental Services (Routine); Hearing Services (Routine); Vision Services (Routine); Worldwide Coverage and the Plan Premium do not apply to the combined maximum out-of-pocket. Your limit for services received from in-network providers will count toward this limit. If you reach the limit on out-of-pocket costs, we will pay the full cost for the rest of the year on covered hospital and medical services.		

Covered Medical	and Hosnital Renefits
eovered medical	and nospital benefits
	IN-NETWORK
ACUTE INPATIENT HOSPITAL CAR	RE
This plan covers an unlimited number of days for an inpatient hospital stay. Except in an	\$250 per admit

emergency, your doctor must tell the plan that you are going to be

admitted to the hospital.

emergency care. See the

Urgently needed services

non-emergency, unforeseen medical illness, injury or condition that requires immediate medical

provided to treat a

"Inpatient Hospital Care" section of this booklet for other costs.

Urgently needed services are care

OUTPATIENT HOSPITAL COVERAG	E		
Outpatient hospital visits	\$15 to \$100 copay	\$15 to \$100 copay	
Observation services	\$0 copay	\$0 copay	
Ambulatory surgical center	\$50 copay	\$50 copay	
DOCTOR OFFICE VISITS			
Primary care provider (PCP)	\$0 copay	\$0 copay	
Specialists	\$30 copay \$30 copay		
PREVENTIVE CARE			
Including: Annual Wellness Visit, flu vaccine, colorectal cancer and breast cancer screenings. Any additional preventive services approved by Medicare during the contract year will be covered.	Covered at no cost	Covered at no cost	
EMERGENCY CARE			
Emergency room If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for	\$100 copay for Medicare-covered emergency room visit(s)	\$100 copay for Medicare-covered emergency room visit(s)	

OUT-OF-NETWORK

\$250 per admit

\$0 to **\$30** copay

attention.		
DIAGNOSTIC SERVICES, LAB	S AND IMAGING	
Diagnostic radiology	\$0 to \$100 copay	\$0 to \$100 copay
Lab services	\$0 to \$15 copay	\$0 to \$15 copay

\$0 to **\$30** copay

Covered Medical and Hospital Benefits				
IN-NETWORK OUT-OF-NETWORK				
Diagnostic tests and procedures	\$0 to \$100 copay	\$0 to \$100 copay		
Outpatient x-rays	\$0 to \$100 copay	\$0 to \$100 copay		
Radiation therapy	\$30 to \$50 copay	\$30 to \$50 copay		
HEARING SERVICES				
Medicare-covered hearing: diagnostic hearing and balance exams	\$30 copay	\$30 copay		
Routine hearing TruHearing Provider must be used. Contact Customer Service to locate a provider.	 \$0 copay for routine hearing exams up to 1 per year. \$0 copay for follow-up provider visits up to unlimited per year. \$299 copay for each Advanced level hearing aid up to 1 per ear per year. \$599 copay for each Premium level hearing aid up to 1 per ear per year. Note: Includes 80 batteries per aid and 3 year warranty. Unlimited follow-up provider visits during first year following TruHearing hearing aid purchase. 			
DENTAL SERVICES				
Medicare-covered dental	\$30 copay (services include surgery of the jaw or related structures, setting fractures of the jaw or facial bones, extraction of teeth to prepare the jaw for radiation treatments or neoplastic disease)	\$30 copay (services include surgery of the jaw or related structures, setting fractures of the jaw or facial bones, extraction of teeth to prepare the jaw for radiation treatments or neoplastic disease)		
Routine dental	 0% of the cost for comprehensive oral evaluation or periodontal exam up to 1 every 3 years. 0% of the cost for panoramic film or diagnostic x-rays up to 1 every 5 years. 0% of the cost for bitewing x-rays up to 1 set(s) per year. 0% of the cost for emergency diagnostic exam, intraoral x-rays up to 1 per year. 0% of the cost for amalgam and/or composite filling, fluoride treatment, periodic oral exam, 	 0% of the cost for comprehensive oral evaluation or periodontal exam up to 1 every 3 years. 0% of the cost for panoramic film or diagnostic x-rays up to 1 every 5 years. 0% of the cost for bitewing x-rays up to 1 set(s) per year. 0% of the cost for emergency diagnostic exam, intraoral x-rays up to 1 per year. 0% of the cost for amalgam and/or composite filling, fluoride treatment, periodic oral exam, 		



Covered Medical and Hospital Benefits

IN-NETWORK

prophylaxis (cleaning) up to 2 per year.

0% of the cost for periodontal maintenance up to 4 per year. **0%** of the cost for necessary anesthesia (inhalation of nitrous oxide/analgesia, anxiolysis) with covered service, simple or surgical extraction up to unlimited per year.

\$500 combined maximum benefit coverage amount per year for all preventive and comprehensive benefits.

OUT-OF-NETWORK

prophylaxis (cleaning) up to 2 per year.

0% of the cost for periodontal maintenance up to 4 per year. **0%** of the cost for necessary anesthesia (inhalation of nitrous oxide/analgesia, anxiolysis) with covered service, simple or surgical extraction up to unlimited per year.

\$500 combined maximum benefit coverage amount per year for all preventive and comprehensive benefits.

Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.

Limitations and exclusions may apply. Submitted claims are subject to a review process which may include a clinical review and dental history to approve coverage. Dental benefits under this plan may not cover all ADA procedure codes. Any services received that are not listed will not be covered by the plan and will be the member's responsibility. The member is responsible for any amount above the dental coverage limit. Benefits are offered on a calendar year basis. Any amount unused at the end of the year will expire. Information regarding each plan is available at **Humana.com/sb**.

In-network dentists have agreed to provide covered services at contracted rates (per the in-network fee schedules, or INFS). If a member visits a participating network dentist, the member cannot be billed for charges that exceed the negotiated fee schedule (but coinsurance payment still applies).

Out-of-network dentists have not agreed to provide services at contracted fees. Benefits received out-of-network are subject to any in-network benefit maximums, limitations and/or exclusions. Members may be billed by the out-of-network provider for any amount greater than the payment made by Humana to the provider. Please see below for provider locator instructions. Network providers agree to bill us directly. If a provider who is not in our network is not willing to bill us directly, you may have to pay upfront and submit a request for reimbursement. The coinsurance level will apply to the average negotiated in-network fee schedule (INFS) in your area. See Chapter 2 Payment Requests Contact Information or visit Humana.com for information on requesting reimbursement.

When visiting an out-of-network provider there could be a difference between Humana's reimbursement and the dentist's charges. Members are responsible for this difference when visiting an out-of-network provider; this is known as balanced billing.

The Mandatory Supplemental Dental benefits are provided through the Humana Dental Medicare Network. Contact Customer Service to locate a provider.

	IN-NETWORK	OUT-OF-NETWORK	
VISION SERVICES			
Medicare-covered vision services	\$30 copay (services include diagnosis and treatment of diseases and injuries of the eye)	\$30 copay (services include diagnosis and treatment of diseases and injuries of the eye)	
Medicare-covered diabetic eye exam (1 per year)	\$0 copay	\$0 copay	
Medicare-covered glaucoma screening (1 per year)	\$0 copay	\$0 copay	
Medicare-covered eyewear (post-cataract)	\$30 copay	\$30 copay	
Routine vision EyeMed is the In-Network provider for the routine vision benefit. Contact Customer Service to locate a provider.	\$0 copay for routine exam (includes refraction) up to 1 per year. \$100 combined maximum benefit coverage amount per year for contact lenses, eyeglasses (lenses and frames), including lens options such as ultraviolet protection and scratch resistant coating, fitting for eyeglasses (lenses and frames).	(includes refraction) up to 1 per	
MENTAL HEALTH SERVICES			
Inpatient The inpatient hospital care limit applies to inpatient mental services provided in a general hospital or a psychiatric facility. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital. 190 day lifetime limit in a psychiatric facility.	\$250 per admit	\$250 per admit	
Outpatient group and individual therapy visits	Outpatient therapy visit: \$0 to \$50 copay Partial Hospitalization: \$50 copay	Outpatient therapy visit: \$0 to \$50 copay Partial Hospitalization: \$50 copay	

Covered Medical and Hospital Repetits

Covered Medical and Hospital Benefits				
	IN-NETWORK	OUT-OF-NETWORK		
SKILLED NURSING FACILITY				
This plan covers up to 100 days in a SNF.	\$0 copay per day for days 1-20 \$40 copay per day for days 21-100	\$0 copay per day for days 1-20 \$40 copay per day for days 21-100		
No 3-day hospital stay is required. Plan pays \$0 after 100 days.				
PHYSICAL THERAPY				
	\$30 copay	\$30 copay		
AMBULANCE				
Per date of service regardless of the number of trips. Limited to Medicare-covered transportation.	\$100 copay	\$100 copay		
PART B PRESCRIPTION DRUGS				
Medicare Part B covered drugs	\$0 to \$40 copay	\$0 to \$40 copay		
Medicare Part B insulin drugs	\$0 to \$35 copay	\$0 to \$35 copay		
ACUPUNCTURE SERVICES				
Medicare-covered acupuncture visit(s) for chronic low back pain This plan allows services to be received by a provider licensed to perform acupuncture or by providers meeting the Original Medicare provider requirements.	\$30 copay for acupuncture for chronic low back pain visits up to 20 combined in and out of network visit(s) per year.	\$30 copay for acupuncture for chronic low back pain visits up to 20 combined in and out of network visit(s) per year. Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.		
ALLERGY				
Allergy shots & serum	\$0 to \$30 copay	\$0 to \$30 copay		
CHIROPRACTIC SERVICES				
Medicare-covered chiropractic visit(s)	\$20 copay	\$20 copay		
DIABETES MANAGEMENT TRAININ	IG			
	\$0 copay	\$0 copay		
FOOT CARE (PODIATRY)				
Medicare-covered foot care	\$30 copay	\$30 copay		
HOME HEALTH CARE				
	\$0 copay	\$0 copay		

Covered Medical and Hospital Benefits

	IN-NETWORK	OUT-OF-NETWORK
MEDICAL EQUIPMENT/SUPPLIES		
Durable medical equipment (like wheelchairs or oxygen)	15% of the cost	15% of the cost
Medical supplies (includes but not limited to: catheters, IV set-up and supplies)	15% of the cost	15% of the cost
Prosthetics (artificial limbs or braces)	15% of the cost	15% of the cost
Diabetes monitoring supplies	15% of the cost	15% of the cost
Continuous glucose monitors	15% of the cost	15% of the cost
OUTPATIENT SUBSTANCE ABUSE		
Outpatient group and individual substance abuse treatment visits	Outpatient therapy visit: \$0 to \$50 copay Partial Hospitalization: \$50 copay	Outpatient therapy visit: \$0 to \$50 copay Partial Hospitalization: \$50 copay
REHABILITATION SERVICES		
Occupational and speech therapy	\$30 copay	\$30 copay
Cardiac rehabilitation	\$30 copay	\$30 copay
Pulmonary rehabilitation	\$15 copay	\$15 copay
RENAL DIALYSIS		
Renal dialysis	\$40 copay	\$40 copay
Kidney disease education services	\$0 copay	\$0 copay
HUMANA IN-NETWORK TELEHEAL	TH VENDORS, i.e. MDLive (in add	dition to Original Medicare)
Primary care provider (PCP)	\$0 copay	Not Covered
Specialist	\$30 copay	Not Covered
Urgent care services	\$0 copay	Not Covered
Substance abuse or behavioral health services	\$0 copay	Not Covered



Covered Medical and Hospital Benefits

	IN-NETWORK	OUT-OF-NETWORK
FITNESS AND WELLNESS		
	Live a healthier, more active life through fitness and social connection at participating SilverSneakers ® locations and online.	
HEALTH EDUCATION SERVICES		
	Personal Health Coaching is an info on-line and telephonic wellness of who elect to participate, for welln management, nutrition, exercise, management, and blood sugar m	paching for Medicare participants less improvement, including weight back care, blood pressure
MEAL BENEFIT		
	After a member's overnight inpat nursing facility, members are eligi their door at no cost.	ient stay in a hospital or skilled ble for nutritious meals delivered to
POST-DISCHARGE PERSONAL HO	ME CARE	

of daily livin

After a member's overnight inpatient stay in a hospital or skilled nursing facility, members may receive assistance performing activities of daily living within the home. Types of assistance include bathing, dressing, toileting, walking, eating and preparing meals.

POST-DISCHARGE TRANSPORTATION SERVICES

After a member's overnight inpatient stay in a hospital or skilled nursing facility, members are provided transportation to plan approved locations by rideshare services, car, van or wheelchair accessible vehicle at no cost.

SMOKING CESSATION (ADDITIONAL)

A comprehensive smoking cessation program available online, email and phone. Personal coaches assist via establishing goals and providing articles and resources to aid in the effort to quit smoking.

HOSPICE

You must get care from a Medicare-certified hospice. You must consult with this plan before you select hospice.

Notes	 	

Notice of Non-Discrimination

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate or exclude people because of their race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services. Humana Inc.:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids, or language assistance services contact **1-877-320-1235 (TTY: 711)**. Hours of operation: 8 a.m. – 8 p.m., Eastern time. If you believe that Humana Inc. has not provided these services or discriminated on the basis of race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services, you can file a grievance in person or by mail or email with Humana Inc.'s Non-Discrimination Coordinator at P.O. Box 14618, Lexington, KY 40512-4618, **1-877-320-1235 (TTY: 711)**, or **accessibility@humana.com**. If you need help filing a grievance, Humana Inc.'s Non-Discrimination Coordinator can help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

• U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F, HHH Building Washington, D.C. 20201. **800-368-1019, 800-537-7697 (TDD)**.

California members:

You can also file a civil rights complaint with the California Dept. of Health Care Services, Office of Civil rights by calling **916-440-7370 (TTY: 711)**, emailing **Civilrights@dhcs.ca.gov**, or by mail at: Deputy Director, Office of Civil Rights, Department of Health Care Services, P.O. Box 997413, MS 0009, Sacramento, CA 95899-7413. Complaint forms available at: http://www.dhcs.ca.gov/Pages/Language Access.aspx.

This notice is available at www.humana.com/legal/non-discrimination-disclosure.

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-320-1235 (TTY: 711). Someone who speaks English can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-320-1235 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-877-320-1235 (听障专线: 711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯服務。如需翻譯服務,請致電 1-877-320-1235 (聽障專線: 711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-877-320-1235 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-877-320-1235 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-877-320-1235 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-877-320-1235 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-877-320-1235 (TTY: 711) 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-320-1235 (ТТҮ: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بخطتنا الصحية أو خطة الأدوية الموصوفة لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على (711 :717) 1235-320-1. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-320-1235 (TTY: 711) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-320-1235 (TTY: 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-877-320-1235 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-877-320-1235 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-877-320-1235 (TTY: 711). Ta usługa jest bezpłatna.

Japanese: 当社の健康保険と処方薬プランに関するご質問にお答えするために、無料の通訳サービスをご用意しています。通訳をご用命になるには、1-877-320-1235 (TTY:711) にお電話ください。日本語を話す者が支援いたします。これは無料のサービスです。





You can see this plan's provider directory at **my.viabenefits.com/Clorox** or call us at the number listed at the beginning of this booklet and we will send you one.

Humana is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

If you want to compare this plan with other Medicare health plans, you can call your employer or union sponsoring this plan to find out if you have other options through them.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

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my.viabenefits.com/Clorox