Summary of Benefits

HumanaChoice Giveback H5216-116 (PPO)

Pennsylvania and Southern New Jersey Select Counties in Pennsylvania and New Jersey

H5216_SB_MA_PPO_116000_2025_M

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Our service area includes the following county/counties in New Jersey: Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Mercer, Salem

Pennsylvania: Adams, Allegheny, Armstrong, Beaver, Bedford, Berks, Blair, Bradford, Bucks, Butler, Cameron, Carbon, Centre, Chester, Clarion, Clearfield, Clinton, Columbia, Crawford, Cumberland, Dauphin, Delaware, Elk, Erie, Fayette, Forest, Fulton, Greene, Huntingdon, Jefferson, Juniata, Lackawanna, Lancaster, Lawrence, Lebanon, Lehigh, Luzerne, Lycoming, McKean, Mercer, Mifflin, Monroe, Montgomery, Montour, Northampton, Perry, Philadelphia, Potter, Schuylkill, Snyder, Somerset, Sullivan, Susquehanna, Tioga, Union, Venango, Warren, Washington, Wayne, Westmoreland, Wyoming, York.

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-800-833-2364 (TTY: 711)**.

Understanding the Benefits

The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs and benefits before you enroll. Visit **Humana.com/medicare** or call **1-800-833-2364 (TTY: 711)** to view a copy of the EOC.

Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Understanding Important Rules

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You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.

Benefits, premiums and/or copays/coinsurance may change on January 1, 2026.

Effect on Current Coverage. If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.

This plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you may pay a higher copay/coinsurance for services received by non-contracted providers.

Let's talk about HumanaChoice Giveback

Find out more about the HumanaChoice Giveback H5216-116 (PPO) plan – including the health and drug services it covers – in this easy-to-use guide.

HumanaChoice Giveback H5216-116 (PPO) is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, please refer to the plan's Evidence of Coverage on our website, **Humana.com/PlanDocuments**.

To be eligible

To join HumanaChoice Giveback H5216-116 (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area.

Plan name

HumanaChoice Giveback H5216-116 (PPO)

How to reach us

If you're a member of this plan, call toll-free: **1-800-457-4708 (TTY: 711)**.

If you're **not** a member of this plan, call toll free: **1-800-833-2364 (TTY: 711)**.

October 1 - March 31:

Call 7 days a week from 8 a.m. – 8 p.m.

April 1 - September 30:

Call Monday - Friday, 8 a.m. – 8 p.m.

Or visit our website:

Humana.com/Medicare

More about HumanaChoice Giveback H5216-116 (PPO)

Do you have Medicare and Medicaid? If you are a dual-eligible beneficiary enrolled in both Medicare and the state's program, you may not have to pay the medical costs displayed in this booklet.

If you have Medicaid, be sure to show your Medicaid ID card in addition to your Humana membership card to make your provider aware that you may have additional coverage. Your services are paid first by Humana and then by Medicaid.

As a member it's a good idea to select a doctor as your Primary Care Provider (PCP). HumanaChoice Giveback H5216-116 (PPO) has a network of doctors, hospitals, pharmacies and other providers.



A healthy partnership

Get more from this plan — with extra services and resources provided by Humana!

Monthly Premium, Deductible and Limits

PLAN COSTS		
Monthly plan premium	\$0 You must keep paying your Medicare Part B premium.	
Part B premium reduction	Your plan will reduce your Monthly Part B premium by up to \$50 but by no more than Original Medicare's Part B Premium for 2025.	
Medical deductible	This plan does not have a deductible.	
Maximum out-of-pocket responsibility	\$4,150 in-network \$6,200 combined in- and out-of-network	
	The most you pay for copays, coinsurance and other costs for covered medical services for the year.	

Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
INPATIENT HOSPITAL COVERAGE		
This plan covers an unlimited number of days for an inpatient stay.	\$495 copay per day for days 1-6 \$0 copay per day for days 7-90	30% of the cost
OUTPATIENT HOSPITAL COVERAGE		
Diagnostic colonoscopy	\$0 copay	30% of the cost
Diagnostic mammography	\$0 copay	30% of the cost
Surgery services	\$800 copay	30% of the cost
AMBULATORY SURGERY CENTER		
Diagnostic colonoscopy	\$0 copay	30% of the cost
Surgery services	\$700 copay	30% of the cost
DOCTOR VISITS		
Primary care provider (PCP)PCP's officeTelehealth	\$0 copay \$0 copay	30% of the cost Not Covered
SpecialistSpecialist's officeTelehealth	\$25 copay \$25 copay	30% of the cost Not Covered

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from this plan. This is called "preauthorization." To learn more about services that require preauthorization from the plan, contact your PCP, refer to the Evidence of Coverage (EOC) for this plan, or visit **Humana.com/PAL**.

Medical Benefits (co	ont.)	
	IN-NETWORK	OUT-OF-NETWORK
PREVENTIVE CARE		
 This plan covers all Medicare preventive services including: Abdominal aortic aneurysm screening Alcohol misuse screening & counseling Annual Wellness Visit (AWV) Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease risk reduction visit Cardiovascular disease screenings Cardiovascular disease screenings Cervical and vaginal cancer screening Colorectal cancer screening Depression screening Diabetes self-management training Glaucoma screening HIV screening Immunizations Lung cancer Screening Medical nutrition therapy Medicare Diabetes Prevention Program (MDPP) Obesity screening and therapy Prostate cancer screening Routine physical exam Sexually transmitted infections (STIs) screening and counseling Smoking and tobacco use cessation (counseling to stop smoking or tobacco use) 		\$0 copay or 50% of the cost, depending on the service and where service is provided
 "Welcome to Medicare" preventive visit 		

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Medical Benefits (cont.)			
IN-NETWORK	OUT-OF-NETWORK		
\$140 copay	\$140 copay		
\$0 copay	\$0 сорау		
\$60 copay \$60 copay	Not Covered \$60 copay		
IMAGING			
\$200 copay \$325 copay \$200 copay	30% of the cost 30% of the cost 30% of the cost		
	IN-NETWORK \$140 copay \$140 copay \$0 copay \$0 copay \$60 copay \$60 copay \$200 copay \$200 copay \$325 copay		

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	IN-NETWORK	OUT-OF-NETWORK
Basic radiological services		
(X-rays)		
 Freestanding radiological 	\$25 copay	30% of the cost
facility		
 Outpatient hospital 	\$85 copay	30% of the cost
PCP's office	\$0 copay	30% of the cost
 Specialist's office 	\$25 copay	30% of the cost
Urgent care center	\$60 copay	\$60 copay
Diagnostic mammography		
Freestanding radiological	\$0 copay	30% of the cost
facility		
 Specialist's office 	\$25 copay	30% of the cost
Diagnostic procedures and tes	ts	
Outpatient hospital	\$75 copay	30% of the cost
PCP's office	\$0 copay	30% of the cost
 Specialist's office 	\$25 copay	30% of the cost
Urgent care center	\$60 copay	\$60 сорау
Lab services		
 Freestanding laboratory 	\$30 copay	30% of the cost
Outpatient hospital	\$50 copay	30% of the cost
PCP's office	\$0 copay	30% of the cost
 Specialist's office 	\$0 copay	30% of the cost
Urgent care center	\$60 copay	\$60 сорау
Nuclear medicine and services		
Freestanding radiological	\$180 copay	30% of the cost
facility		
Outpatient hospital	\$300 copay	30% of the cost
Sleep study		
Member's home	\$0 copay	30% of the cost
Outpatient hospital	\$95 copay	30% of the cost
Specialist's office	\$25 copay	30% of the cost
Therapeutic radiology	• r · 7	
(Radiation therapy)		
Freestanding radiological	20% of the cost	30% of the cost
facility		
Outpatient hospital	20% of the cost	30% of the cost
Specialist's office	20% of the cost	30% of the cost
HEARING SERVICES		
	¢25	
Medicare-covered hearing	\$25 copay	30% of the cost

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Medical Benefits (cont.)

	IN-NETWORK	OUT-OF-NETWORK
Mandatory supplemental hearing benefit	 HER939 \$0 copay for routine hearing exams up to 1 per year. \$499 copay for each Advanced level hearing aid up to 1 per ear per year. \$799 copay for each Premium level hearing aid up to 1 per ear per year. Hearing aid purchase includes: Unlimited follow-up provider visits during first year following TruHearing hearing aid purchase 60-day trial period 3-year extended warranty 80 batteries per aid for non-rechargeable models Rechargeable style options available for Premium and Advanced aids for an additional \$50 per aid You must see a TruHearing provider to use this benefit. Call 1-844-255-7144 to schedule an appointment (TTY: 711). 	
DENTAL SERVICES		
Medicare-covered dental	\$25 copay	30% of the cost
Mandatory supplemental dental benefit Limitations and exclusions may apply. Submitted claims are subject to a review process which may include a clinical review and dental history to approve coverage. Dental benefits under this plan may not cover all ADA procedure codes. Any services received that are not listed will not be covered by the plan and will be the member's	 DEN351 \$0 copay for comprehensive oral evaluation or periodontal exam up to 1 every 3 years. \$0 copay for panoramic film or diagnostic x-rays up to 1 every 5 years. \$0 copay for bitewing x-rays, intraoral x-rays up to 1 set(s) per year. \$0 copay for emergency diagnostic exam up to 1 per year. 	 DEN351 \$0 copay for comprehensive oral evaluation or periodontal exam up to 1 every 3 years. \$0 copay for panoramic film or diagnostic x-rays up to 1 every 5 years. \$0 copay for bitewing x-rays, intraoral x-rays up to 1 set(s) per year. \$0 copay for emergency diagnostic exam up to 1 per year.

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from this plan. This is called "preauthorization." To learn more about services that require preauthorization from the plan, contact your PCP, refer to the Evidence of Coverage (EOC) for this plan, or visit **Humana.com/PAL**.

Medical Benefits (cont.)

responsibility. The member is responsible for any amount above the dental coverage limit. Benefits are offered on a calendar year basis. Any amount unused at the end of the year will expire. Information regarding each plan is available at **Humana.com/sb**.

In-network dentists have agreed to provide covered services at contracted rates (per the in-network fee schedules, or INFS). If a member visits a participating network dentist, the member cannot be billed for charges that exceed the negotiated fee schedule (but any applicable coinsurance payment still applies).

Out-of-network dentists have not agreed to provide services at contracted fees. Benefits received out-of-network are subject to any in-network benefit maximums, limitations and/or exclusions. Members may be billed by the out-of-network provider for any amount greater than the payment made by Humana to the provider. Please see below for provider locator instructions. Network providers agree to bill us directly. If a provider who is not in our network is not willing to bill us directly, you may have to pay upfront and submit a request for reimbursement. The coinsurance level will apply to the average negotiated in-network fee

IN-NETWORK

- **\$0** copay for periodic oral exam, prophylaxis (cleaning) up to 2 per year.
- **\$0** copay for periodontal maintenance up to 4 per year.
- **\$0** copay for necessary anesthesia with covered service up to unlimited per year.
- **\$25** copay per tooth for amalgam and/or composite filling up to 2 per year.
- **\$1,000** combined maximum benefit coverage amount per year for preventive and comprehensive benefits.

OUT-OF-NETWORK

- **\$0** copay for periodic oral exam, prophylaxis (cleaning) up to 2 per year.
- **\$0** copay for periodontal maintenance up to 4 per year.
- **\$0** copay for necessary anesthesia with covered service up to unlimited per year.
- **\$25** copay per tooth for amalgam and/or composite filling up to 2 per year.
- **\$1,000** combined maximum benefit coverage amount per year for preventive and comprehensive benefits.
- Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.

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You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from this plan. This is called "preauthorization." To learn more about services that require preauthorization from the plan, contact your PCP, refer to the Evidence of Coverage (EOC) for this plan, or visit **Humana.com/PAL**.

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	IN-NETWORK	OUT-OF-NETWORK
schedule (INFS) in your area. See Chapter 2 Payment Requests Contact Information in your Evidence of Coverage or visit Humana.com for information on requesting reimbursement.		
When visiting an out-of-network provider there could be a difference between Humana's reimbursement and the dentist's charges. Members are responsible for this difference when visiting an out-of-network provider; this is known as balanced billing.		
Find a dentist in the nationwide Humana Dental Medicare network at Humana.com > Find Care.		
VISION SERVICES		
Eyewear (post cataract surgery)	\$0 copay	\$0 сорау
Medicare-covered diabetic eye exam	\$0 copay	50% of the cost
Medicare-covered vision services The provider locator for Medicare-covered vision can be found at Humana.com > Find Care.	\$25 copay	30% of the cost

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Medical Benefits (cont)

Medical Benefits (cont.)

Mandatory supplemental vision benefit

The mandatory supplemental vision benefits are provided through the Humana Medicare Insight Network. The provider locator can be found at **Humana.com** > Find Care.

IN-NETWORK

VIS752

- **\$0** copay for routine exam up to 1 per year.
- **\$75** combined maximum benefit coverage amount per year for routine exam.
- **\$200** maximum benefit coverage amount per year for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames.
- OR
- **\$250** maximum benefit coverage amount per year at PLUS Provider for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames.
- Eyeglass lens options may be available with the maximum benefit coverage amount up to 1 pair per year.
- Maximum benefit coverage amount is limited to one time use per year.
- Maximum benefit coverage amounts cannot be combined.
 PLUS providers are part of the Humana Medicare Insight
 Network and are indicated in the provider locator search results.

OUT-OF-NETWORK

VIS752

- **\$0** copay for routine exam up to 1 per year.
- **\$75** combined maximum benefit coverage amount per year for routine exam.
- **\$200** combined maximum benefit coverage amount per year for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames.
- Eyeglass lens options may be available with the maximum benefit coverage amount up to 1 pair per year.
- Maximum benefit coverage amount is limited to one time use per year.
- Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.
- Maximum benefit coverage amounts cannot be combined.

MENTAL HEALTH SERVICES

Inpatient

This plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital **\$450** copay per day for days 1-5 **\$0** copay per day for days 6-90 30% of the cost

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from this plan. This is called "preauthorization." To learn more about services that require preauthorization from the plan, contact your PCP, refer to the Evidence of Coverage (EOC) for this plan, or visit **Humana.com/PAL**.

Medical Benefits (cont.)			
	IN-NETWORK	OUT-OF-NETWORK	
Mental health therapy visits			
 Outpatient hospital 	\$75 copay	30% of the cost	
Partial hospitalization	\$55 copay	30% of the cost	
Specialist's office	\$25 copay	30% of the cost	
Outpatient substance abuse services			
 Outpatient hospital 	\$75 copay	30% of the cost	
Partial hospitalization	\$55 copay	30% of the cost	
Specialist's officeTelehealth	\$25 copay	30% of the cost Not Covered	
	\$25 copay	Not Covered	
SKILLED NURSING FACILITY (SNF)			
This plan covers up to 100 days in a SNF	\$20 copay per day for days 1-20 \$214 copay per day for days 21-100	30% of the cost for days 1-100	
AMBULANCE			
	\$315 copay per date of service	\$315 copay per date of service	
TRANSPORTATION			
The member must contact transportation vendor to arrange transportation and should contact Customer Care to be directed to their plan's specific transportation provider.	\$0 copay for plan approved location up to 24 one-way trip(s) per year. This benefit is not to exceed 50 miles per trip.	The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.	

IN-NETWORK

OUT-OF-NETWORK

MEDICARE PART B DRUGS

Some rebatable Part B drugs may be subject to a lower coinsurance.

Allergy shots and serumPCP's officeSpecialist's office	\$0 copay \$0 copay	\$0 copay \$0 copay
Chemotherapy drugsOutpatient hospitalSpecialist's office	20% of the cost 20% of the cost	30% of the cost 30% of the cost
Other Part B drugs Outpatient hospital PCP's office Pharmacy Specialist's office 	20% of the cost 20% of the cost 20% of the cost 20% of the cost	30% of the cost 30% of the cost 30% of the cost 30% of the cost
 Part B Insulin Outpatient hospital PCP's office Pharmacy Specialist's office You won't pay more than \$35 for a one-month (up to 30-day) supply of each insulin product covered by this plan. 	 20% of the cost 20% of the cost 20% of the cost 20% of the cost 	30% of the cost 30% of the cost 30% of the cost 30% of the cost

\widehat{arphi} Prescription Drug Benefits

This plan covers Part B drugs including, but not limited to, chemotherapy and some drugs administered by your provider. However, this plan does not cover Part D prescription drugs.

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from this plan. This is called "preauthorization." To learn more about services that require preauthorization from the plan, contact your PCP, refer to the Evidence of Coverage (EOC) for this plan, or visit **Humana.com/PAL**.

	IN-NETWORK	OUT-OF-NETWORK
Acupuncture services (Medicare-covered)	\$25 copay for acupuncture for chronic low back pain visits up to 20 visit(s) per year.	\$25 copay for acupuncture for chronic low back pain visits up to 20 visit(s) per year. Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.
Chiropractic services (Medicare-covered)	\$20 copay	30% of the cost
Podiatry services (Medicare-covered)	\$25 copay	30% of the cost
MEDICAL EQUIPMENT/SUPPLIES		
 Continuous glucose monitor (CGM) DME provider Pharmacy 	20% of the cost 20% of the cost	20% of the cost 20% of the cost
 Diabetic monitoring supplies Diabetic supplier Network retail pharmacy Preferred diabetic supplier 	10% of the cost 10% of the cost \$0 copay	30% of the cost 30% of the cost Not Covered
Durable medical equipment (DME)	20% of the cost	20% of the cost
Medical supplies at medical supplier	20% of the cost	30% of the cost
Prosthetics devices and related supplies at prosthetics provider	20% of the cost	30% of the cost
REHABILITATION SERVICES		
 Cardiac rehabilitation services Outpatient hospital Specialist's office 	\$10 copay \$10 copay	30% of the cost 30% of the cost
 Occupational therapy Comprehensive outpatient rehab facility 	\$10 copay	30% of the cost
Outpatient hospitalSpecialist's office	\$25 copay \$10 copay	30% of the cost 30% of the cost

Additional Benefits (cont.)				
Physical therapy				
 Comprehensive outpatient rehab facility 	\$10 copay	30% of the cost		
 Outpatient hospital 	\$25 copay	30% of the cost		
 Specialist's office 	\$10 copay	30% of the cost		
Pulmonary rehabilitation				
 Outpatient hospital 	\$10 copay	30% of the cost		
 Specialist's office 	\$10 copay	30% of the cost		
Speech therapy				
 Comprehensive outpatient rehab facility 	\$10 copay	30% of the cost		
 Outpatient hospital 	\$25 copay	30% of the cost		
 Specialist's office 	\$10 copay	30% of the cost		
Supervised exercise therapy (SET) for Peripheral Artery Disease (PAD)				
 Outpatient hospital 	\$10 copay	30% of the cost		
 Specialist's office 	\$10 copay	30% of the cost		

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More benefits with **this plan**

Enjoy some of these extra benefits included in this plan. This is a summary of what we cover. It doesn't list every service that we cover or list every limitation or exclusion. The Evidence of Coverage (EOC) provides a complete list of coverage and services. Visit **Humana.com/PlanDocuments** to view a copy of the EOC or call **1-800-833-2364**.

Travel Coverage

The PPO national network gives you in-network coverage across the country, so you can see any doctor who accepts the plan terms and conditions. You'll be able to travel with ease or split your time between locations. Visit **Humana.com** or contact Customer Care on the back of your ID card if you need help finding an in-network provider.

Humana Well Dine® Meal Program

\$0 copayment for Humana Well Dine® meal program.

After your inpatient stay in either a hospital or a nursing facility, you may be eligible to receive 2 home delivered meals per day for 7 days (up to 14 meals).

Meals must be requested within 30 days of discharge from your inpatient stay.

Limited to 4 times per year.

The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.

Over-the-Counter (OTC) mail order

\$25 monthly allowance to buy approved over-the-counter health and wellness products available through our OTC Mail Order provider.

Unused amount rolls over to the next month and expires at the end of the plan year.

- The allowance is available to use on the 1st of every month.
- Limitations and restrictions may apply.

The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.

Rewards and Incentives - Go365® by Humana

Complete eligible healthy activities, like preventive screenings and exams, and get rewarded.

Wigs (related to chemotherapy treatment)

Up to a **\$500** combined in- and out-of-network maximum benefit per year.

SilverSneakers® fitness program Live a healthier, more active life through

Live a healthier, more active life through fitness and social connection at participating locations and online.

The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.

Notice of Non-Discrimination

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate or exclude people because of their race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services. Humana Inc.:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids, or language assistance services contact **877-320-1235 (TTY: 711)**. Hours of operation: 8 a.m. – 8 p.m., Eastern time. If you believe that Humana Inc. has not provided these services or discriminated on the basis of race, color, religion, gender, gender identity, sex, sexual orientation, age, disability, national origin, military status, veteran status, genetic information, ancestry, ethnicity, marital status, language, health status, or need for health services, you can file a grievance in person or by mail or email with Humana Inc.'s Non-Discrimination Coordinator at P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**, or **accessibility@humana.com**. If you need help filing a grievance, Humana Inc.'s Non-Discrimination Coordinator can help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at:

• U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F, HHH Building Washington, D.C. 20201. 800-368-1019, 800-537-7697 (TDD).

This notice is available at **www.humana.com/legal/non-discrimination-disclosure**. GHHNDN2025HUM

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-320-1235 (TTY: 711). Someone who speaks English can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-320-1235 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果 您需要此翻译服务,请致电 1-877-320-1235 (听障专线: 711)。我们的中文工作人员很乐意帮助您。 这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯服務。如 需翻譯服務,請致電 1-877-320-1235 (聽障專線: 711)。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-877-320-1235 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-877-320-1235 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-877-320-1235 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-877-320-1235 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-877-320-1235 (TTY: 711) 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

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Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-320-1235 (ТТҮ: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بخطتنا الصحية أو خطة الأدوية الموصوفة لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على (TTY: 711) 1235-320-1877. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-320-1235 (TTY: 711) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-320-1235 (TTY: 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-877-320-1235 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-877-320-1235 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-877-320-1235 (TTY: 711). Ta usługa jest bezpłatna.

Japanese: 当社の健康保険と処方薬プランに関するご質問にお答えするために、無料の通訳サービスを ご用意しています。通訳をご用命になるには、1-877-320-1235 (TTY:711) にお電話ください。日本語 を話す者が支援いたします。これは無料のサービスです。

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Need help finding a doctor? You can see this plan's **Provider Directory** at our website at **Humana.com/Find-Care** or call us at the number listed at the beginning of this booklet and we will send you one. Many doctor listings include a Care Highlight® rating. These ratings in clinical quality and cost-efficiency can help you make informed choices about your healthcare. Ratings only appear when we have enough information to measure a doctor's clinical quality and cost-efficiency. Learn more at **Humana.com/CareHighlight**.

Clinical quality and cost-efficiency ratings are available in all states except Alaska. Ratings are not available for all physicians. Care Highlight is intended for informational purposes only. Members have access to all physicians in the Humana network, regardless of whether or not the physician has a Care Highlight rating. Ratings should not be the sole basis for selecting a doctor. Humana does not give performance-based payments to doctors based on these ratings. Ratings do not guarantee the quality or outcome of healthcare services.

To find out more about the coverage and costs of Original Medicare, look in the current "Medicare & You" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

Telehealth services shown are in addition to the Original Medicare covered telehealth. Your cost may be different for Original Medicare telehealth. Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your Evidence of Coverage for additional details on what this plan may cover or other rules that may apply.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

Out-of-network/non-contracted providers are under no obligation to treat Humana members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

All product names, logos, brands and trademarks are property of their respective owners, and any use does not imply endorsement.

The Part B Premium Reduction benefit pays part or all of your Part B premium and the amount may change based on the amount you pay for Part B.

More information is just a click away.

Visit **Humana.com/PlanDocuments** to see additional details about this plan, including benefits and costs.

If you'd like a printed Evidence of Coverage, Provider Directory, or Drug Guide mailed to you, you can request one online at the website above, or call **1-800-457-4708 (TTY: 711)**, 24 hours a day, seven days a week. Please have your Humana member ID card ready when you call. When asked for the reason you've called, say "Evidence of Coverage," "Drug Guide" or "Provider Directory."

Activate your secure MyHumana account.

Your online MyHumana account is an important part of your Humana membership. Use it to view this plan's details anytime and access important plan documents online, all in one place. It's easy to use and tailored to you.

Already have an account?

Go to Humana.com/Member/ManageYourAccount and log in.

Don't have an account yet?

Create one using the same link above in just minutes.

Receiving information about other insurance products

As a Humana member, we may call you to offer other insurance-related products. You can opt out of any future calls using the Customer Care number on the back of your ID card.

Humana Inc. P.O. Box 14168

P.O. Box 14168 Lexington, KY 40512-4168

Important information about this plan

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