# IMPORTANT INFORMATION:

## 2025 Medicare Star Ratings

Highmark Blue Cross Blue Shield - H7710

For **2025**, Highmark **Blue Cross Blue Shield - H7710** received the following Star Ratings from Medicare:

Overall Star Rating: Health Services Rating: Drug Services Rating:

Plan too new to be measured Plan too new to be measured Plan too new to be measured

\*Some plans do not have enough data to rate performance.

Every year, Medicare evaluates plans based on a 5-star rating system.

### Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

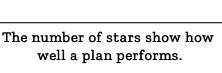
#### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

#### Questions about this plan?

Contact Highmark Blue Cross Blue Shield 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 1-855-401-8251 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Highmark BCBSD Inc. d/b/a Highmark Blue Cross Blue Shield is an independent licensee of the Blue Cross Blue Shield Association. Highmark Health Options Duals is offered by Highmark Blue Cross Blue Shield. Highmark BCBSD Inc. d/b/a Highmark Blue Cross Blue Shield offers HMO plans with a Medicare Contract. Enrollment in these plans depends on contract renewal.



- $\star \star \star \star \star \star$  EXCELLENT
- $\bigstar \bigstar \bigstar \bigstar \bigstar$  ABOVE AVERAGE
- ★★☆☆ AVERAGE
- ★★☆☆☆ BELOW AVERAGE
- ★☆☆☆☆ POOR

