



# 2025 Summary of Benefits

January 1, 2025 - December 31, 2025

## Cigna True Choice Courage Medicare (PPO) H7849-078

Freedom to choose your own doctor with no referrals required; your benefits travel with you to other Cigna Healthcare PPO networks across the country; medical coverage only plan

### Service Area:

Cook, DuPage, Kane, Kankakee, Lake, McHenry, and Will counties, **IL**



# Introduction

This *Summary of Benefits* gives you a summary of what **Cigna True Choice Courage Medicare (PPO)** covers and what you pay. It doesn't list every service that we cover or every limitation or exclusion. To get a complete list of services we cover, refer to the plan's *Evidence of Coverage* (EOC) online at **CignaMedicare.com**, or call us to request a copy.

## To Join

To join this plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.

## Comparing coverage

If you want to compare our plan with other Medicare health plans, ask the other plans for their *Summary of Benefits*. Or use the *Medicare Plan Finder* on **www.medicare.gov**.

## More about Original Medicare

If you want to know more about the coverage and costs of Original Medicare, look in your current *Medicare & You* handbook.

View the handbook online at **www.medicare.gov/medicare-and-you**.

Get a copy of the handbook by calling **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, 7 days a week. TTY users should call **1-877-486-2048**.

## Need help?

### Already a customer

Call toll-free **1-800-668-3813 (TTY 711)**. Customer Service is available 8 a.m. to 8 p.m. local time: 7 days a week, October – March; and Monday – Friday, April – September. Our automated phone system may answer your call during weekends, holidays, and after hours.

### Not a customer

Call toll-free **1-800-313-0973 (TTY 711)**. Licensed agents are available 8 a.m. to 8 p.m. local time: 7 days a week, October – March; and Monday – Friday, April – September. Our automated phone system may answer your call during weekends, holidays, and after hours.

You can also visit our website at **CignaMedicare.com**.

# 1 | About This Plan

## Which doctors and hospitals can I use?

**Cigna True Choice Courage Medicare (PPO)** has a network of doctors, hospitals, and other providers. You may also choose to use providers that are out of network, usually for a higher copay or coinsurance.

- › You can see our plan's *Provider Directory* on our website **CignaMedicare.com**.

## What do we cover?

Like all Medicare health plans, we cover everything Original Medicare covers—and more.

- › Our customers get all the benefits covered by Original Medicare.
- › Our customers also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this *Summary of Benefits*.

**Cigna True Choice Courage Medicare (PPO)** covers Part B drugs, including chemotherapy and some drugs administered by your provider; however, this plan does not cover Part D prescription drugs.

## 2 | Monthly Premium, Deductible, and Limits

| Benefit   | Cigna True Choice Courage Medicare (PPO)  |
|---|---|
| <b>Monthly Plan Premium</b>   | <p><b>\$0</b> per month.</p> <p>In addition, you must keep paying your Medicare Part B premium.</p>   |
| <b>Medical Deductible</b>   | <p>This plan does not have a deductible.</p>  |
| <b>Maximum Out-of-Pocket Amount (does not include prescription drugs)</b> | <p>Your yearly out-of-pocket limit(s) in this plan:</p> <p><b>\$5,100</b> applies to in-network Medicare-covered benefits</p> <p>This limit is the most you pay for copays, coinsurance, and other costs for Medicare-covered services for the year. If you reach the limit on out-of-pocket costs, you will keep getting in-network Medicare-covered hospital and medical services, and we will pay the full cost for the rest of the year.</p> <p><b>\$8,950</b> applies to in-network and out-of-network Medicare-covered benefits combined</p> <p>If you reach the in-network and out-of-network combined limit on out-of-pocket costs, you will keep getting Medicare-covered hospital and medical services, and we will pay the full cost for the rest of the year.</p> <p>Please note that you will still need to pay your monthly premiums, if any.</p> |

# 3 | Covered Medical and Hospital Benefits

| Benefit  | What You Pay   |  |
|--|--|--|
|  | In-Network   | Out-of-Network                         |
| <p><b>Note:</b> Services with a <sup>1</sup> may require prior authorization.<br/>           Services with a <sup>2</sup> may require a referral from your doctor.</p>   |  |  |
| <p><b>Inpatient Hospital Coverage<sup>1</sup></b></p>  |  |  |
| <p>Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p> <p>For each Medicare-covered hospital stay, you are required to pay the applicable cost sharing, starting with Day 1, each time you are admitted.</p> | <p><b>\$280</b> copay per day for days 1-6</p> <p><b>\$0</b> copay per day for days 7-90</p> | <p><b>50%</b> coinsurance per stay</p> |

| Benefit  | What You Pay   |  |
|--|--|--|
|  | In-Network   | Out-of-Network                                       |
| <b>Outpatient Hospital Services</b>              |  |  |
| Outpatient Hospital <sup>1</sup>                 | <b>\$0</b> copay for surgical procedures during a colorectal screening<br><b>\$290</b> copay for all other outpatient services | <b>40%</b> coinsurance                               |
| Outpatient Observation <sup>1</sup>              | <b>\$290</b> copay per stay  | <b>40%</b> coinsurance                               |
| <b>Ambulatory Surgical Center (ASC) Services</b> |  |  |
| ASC Services <sup>1</sup>                        | <b>\$0</b> copay for surgical procedures during a colorectal screening<br><b>\$250</b> copay for all other outpatient services | <b>40%</b> coinsurance                               |
| <b>Doctor Visits</b>                             |  |  |
| Primary Care Provider (PCP)                      | <b>\$0</b> copay for in-person or telehealth visits  | <b>\$25</b> copay for in-person or telehealth visits |
| Specialists <sup>1</sup>                         | <b>\$40</b> copay for in-person or telehealth visits   | <b>\$60</b> copay for in-person or telehealth visits |

| Benefit   | What You Pay   |   |
|---|--|---|
|   | In-Network   | Out-of-Network  |
| <b>Preventive Care</b>  |  |   |
| <p>Our plan covers many Medicare-covered preventive services, including:</p> <ul style="list-style-type: none"> <li>› Abdominal aortic aneurysm screening</li> <li>› Alcohol misuse screenings and counseling</li> <li>› Bone mass measurement</li> <li>› Breast cancer screening (mammogram)</li> <li>› Cardiovascular disease (behavioral therapy)</li> <li>› Cardiovascular screenings</li> <li>› Cervical and vaginal cancer screening</li> <li>› Colorectal cancer screening (colonoscopy, fecal occult blood test, multi-target stool DNA tests, screening barium enemas, flexible sigmoidoscopy)</li> <li>› Depression screenings</li> <li>› Diabetes screenings</li> <li>› Diabetes self-management training</li> <li>› Glaucoma tests</li> <li>› Hepatitis B Virus (HBV) infection screening</li> <li>› Hepatitis C screening</li> <li>› HIV screening</li> <li>› Lung cancer screening with low-dose computed tomography (LDCT)</li> <li>› Medical nutrition therapy services</li> <li>› Obesity screening and counseling</li> <li>› Prostate cancer screenings (PSA)</li> <li>› Sexually transmitted infections screening and counseling</li> <li>› Smoking and tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)</li> <li>› Vaccines, including COVID-19, flu/ influenza shots, hepatitis B shots, and pneumococcal shots</li> <li>› Welcome to Medicare preventive visit (one time)</li> <li>› Yearly Wellness visit</li> </ul> | <p><b>\$0</b> copay</p> <p>Any additional preventive services approved by Medicare during the contract year will be covered. Please see your <i>EOC</i> for frequency of covered services.</p> | <p><b>\$25</b> copay</p> <p>Any additional preventive services approved by Medicare during the contract year will be covered. Please see your <i>EOC</i> for frequency of covered services.</p> |

| Benefit   | What You Pay  |                        |
|---|---|------------------------|
|   | In-Network  | Out-of-Network         |
| <b>Emergency Care</b>   |   |                        |
| Emergency Care Services   | <b>\$125</b> copay<br>If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for emergency care. | Same as in-network     |
| Worldwide Emergency/Urgent Coverage/Emergency Transportation  | <b>\$125</b> copay<br>Maximum worldwide coverage amount <b>\$50,000</b>   | Same as in-network     |
| <b>Urgently Needed Services</b>   |   |                        |
| Urgent Care Services  | <b>\$55</b> copay<br>If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for urgent care.     | Same as in-network     |
| <b>Diagnostic Services, Labs &amp; Imaging</b><br>Costs for these services may vary based on place of service or type of service. |   |                        |
| Diagnostic Procedures & Tests <sup>1</sup>  | <b>\$0</b> copay for EKG<br><b>\$90</b> copay for all other diagnostic procedures and tests   | <b>50%</b> coinsurance |
| Lab Services <sup>1</sup>   | <b>\$0</b> copay  | <b>50%</b> coinsurance |
| Genetic Testing <sup>1</sup>  | <b>\$50</b> copay   | <b>50%</b> coinsurance |
| Diagnostic Radiological Services (MRIs, CT scans, etc.) <sup>1</sup>  | <b>\$0–\$250</b> copay  | <b>50%</b> coinsurance |
| Therapeutic Radiological Services <sup>1</sup>  | <b>20%</b> coinsurance  | <b>50%</b> coinsurance |
| X-ray Services  | <b>\$30</b> copay   | <b>50%</b> coinsurance |



| Benefit   | What You Pay  |   |
|---|---|---|
|   | In-Network  | Out-of-Network  |
| <b>Hearing Services</b>   |   |   |
| Hearing Exams (Medicare-covered)<br>Diagnostic hearing and balance evaluations performed by your provider to determine if you need medical treatment are covered as outpatient care when furnished by a physician, audiologist, or other qualified provider. A separate physician cost-share will apply if additional services requiring cost-sharing are rendered. | <b>\$30</b> copay   | <b>50%</b> coinsurance  |
| Routine Hearing Exams   | <b>\$0</b> copay for 1 routine hearing exam every year  | <b>50%</b> coinsurance for 1 routine hearing exam every year; visit limit combined with in-network  |
| Hearing Aid Fitting/Evaluation  | <b>\$0</b> copay for 1 hearing aid fitting/evaluation every year  | <b>50%</b> coinsurance for 1 hearing aid fitting/evaluation every year; visit limit combined with in-network  |
| Hearing Aids  | <b>\$399–\$1,800</b> copay per device, limited to 2 devices every year. Actual cost-share will depend on hearing aid selected.<br><br>Customers are required to contact the Cigna Healthcare <sup>SM</sup> hearing vendor to access hearing aid benefits. | Combined with in-network<br><br>Customers are required to contact the Cigna Healthcare <sup>SM</sup> hearing vendor to access hearing aid benefits. |
| <b>Dental Services (Medicare-covered)<sup>1</sup></b>   |   |   |
| Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth)  | <b>\$40</b> copay   | <b>\$60</b> copay   |

| Benefit  | What You Pay  |  |
|--|---|--|
|  | In-Network  | Out-of-Network                                       |
| <b>Preventive and Comprehensive Dental Services</b>  |   |  |
| <p>Dental Allowance</p> <p>Helps pay for most preventive and comprehensive dental services with any licensed dentist who is not excluded by Medicare. Services obtained outside the Cigna Dental Allowance (DPPO) network will be covered at the out-of-network cost-share for each covered service up to the allowance amount. Benefit does not cover cosmetic services.</p> <p>In-network providers will bill Cigna directly. Out-of-network providers may require payment at the time of service. To receive reimbursement, bring the Dental Reimbursement Claim Form with you to your appointment and ask your provider to help you fill it out.</p> <p>For more information about this benefit, see your Cigna Dental Allowance Guide online at <a href="https://cignamedicare.com/dental-allowance-2025">cignamedicare.com/dental-allowance-2025</a>, or call Dental Customer Service.</p> | <p><b>\$0</b> up to allowance amount</p>  | <p><b>50%</b> coinsurance up to allowance amount</p> |
| Maximum Coverage Amount  | <p><b>\$2,600</b> combined allowance for preventive and comprehensive dental services every year.</p>   | <p>Combined with in-network</p>                      |
| <b>Vision Services</b>   |   |  |
| <p>Eye Exams (Medicare-covered)</p> <p>A separate physician cost-share may apply if additional services requiring cost-sharing are rendered (e.g., but not limited to, if a medical eye condition is discovered during a preventive routine eye exam). A facility cost-share may apply for procedures performed at an outpatient surgical center.</p>  | <p><b>\$0</b> copay for Medicare-covered diabetic retinopathy screening</p> <p><b>\$40</b> copay for all other Medicare-covered vision services</p> | <p><b>\$55</b> copay</p>                             |

| Benefit   | What You Pay  |  |
|---|---|--|
|   | In-Network  | Out-of-Network   |
| <p>Routine Eye Exam</p> <p>One routine eye exam (including eye refraction) per year. Eye refractions outside of the annual routine eye exam are not covered. Routine eye exams and eyewear services must be obtained from a provider in the Cigna Healthcare vision vendor's network to be covered.</p> | <b>\$0</b> copay for 1 routine eye exam every year  | <b>50%</b> coinsurance for 1 routine eye exam every year; visit limit combined with in-network |
| Glaucoma Screening (Medicare-covered)   | <b>\$0</b> copay  | <b>\$0</b> copay   |
| Eyewear (Medicare-covered)  | <b>\$0</b> copay  | <b>50%</b> coinsurance   |
| <p>Routine Eyewear</p> <ul style="list-style-type: none"> <li>➤ Eyeglasses (lenses and frames)</li> <li>➤ Eyeglass lenses</li> <li>➤ Eyeglass frames</li> <li>➤ Contact lenses (including contact lens fitting)</li> <li>➤ Upgrades</li> </ul>  | <p><b>\$0</b> copay up to the plan's maximum coverage amount of <b>\$150</b> every year</p> <p>The plan-specified allowance may only be applied to 1 set of eyewear per year. Customers may choose an eyeglass frame/lenses/lens combination or contact lenses (to include related professional fees) but not both.</p> | Combined with in-network   |
| <b>Mental Health Services</b>   |   |  |
| <p>Inpatient<sup>1</sup></p> <p>Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p> <p>For each Medicare-covered hospital stay, you are required to pay the applicable cost sharing, starting with Day 1, each time you are admitted.</p>     | <p><b>\$280</b> copay per day for days 1-6</p> <p><b>\$0</b> copay per day for days 7-90</p>  | <b>50%</b> coinsurance per stay  |
| Outpatient Individual or Group Therapy Visit <sup>1</sup>   | <b>\$0</b> copay  | <b>\$0</b> copay   |

| Benefit  | What You Pay  |                                 |
|--|---|---------------------------------|
|  | In-Network  | Out-of-Network                  |
| <b>Skilled Nursing Facility (SNF)<sup>1</sup></b>  |   |                                 |
| Our plan covers up to 100 days per benefit period.   | <b>\$10</b> copay per day for days 1-20<br><b>\$214</b> copay per day for days 21-100 | <b>50%</b> coinsurance per stay |
| <b>Rehabilitation Services</b>   |   |                                 |
| Cardiac (Heart) Rehab Services   | <b>\$35</b> copay   | <b>50%</b> coinsurance          |
| Intensive Cardiac (Heart) Rehab Services <sup>1</sup>  | <b>\$50</b> copay   | <b>50%</b> coinsurance          |
| Pulmonary Rehab Services   | <b>\$15</b> copay   | <b>50%</b> coinsurance          |
| Occupational Therapy Services  | <b>\$40</b> copay   | <b>50%</b> coinsurance          |
| Physical Therapy & Speech/Language Therapy Services  | <b>\$40</b> copay   | <b>50%</b> coinsurance          |
| Physical Therapy & Speech/Language Therapy Telehealth Services   | <b>\$0</b> copay  | Same as in-network              |
| <b>Ambulance<sup>1</sup></b>   |   |                                 |
| Ground Service (one-way trip)  | <b>\$255</b> copay  | <b>\$255</b> copay              |
| Air Service (one-way trip)   | <b>20%</b> coinsurance  | <b>20%</b> coinsurance          |
| <b>Transportation</b>  |   |                                 |
| Routine Transportation   | Not covered   | Not covered                     |
| <b>Medicare Part B Drugs</b>   |   |                                 |
| Medicare Part B Insulin Drugs  | <b>0%–20%</b> coinsurance; up to a <b>\$35</b> copay                                  | <b>50%</b> coinsurance          |
| Medicare Part B Chemotherapy/Radiation Drugs <sup>1</sup>  | <b>0%–20%</b> coinsurance   | <b>50%</b> coinsurance          |
| Other Medicare Part B Drugs <sup>1</sup><br>Medicare-covered Part B Drugs may be subject to step therapy requirements. | <b>0%–20%</b> coinsurance   | <b>50%</b> coinsurance          |
| <b>Acupuncture Services</b>  |   |                                 |
| Acupuncture Services (Medicare-covered) <sup>1</sup><br>Services for chronic lower back pain.                          | <b>\$20</b> copay   | <b>\$60</b> copay               |

| Benefit  | What You Pay           |                        |
|--|------------------------|------------------------|
|  | In-Network             | Out-of-Network         |
| <b>Chiropractic Care</b>   |                        |                        |
| Chiropractic Services (Medicare-covered) <sup>1</sup>  | <b>\$20</b> copay      | <b>50%</b> coinsurance |
| <b>Foot Care (Podiatry Services)</b>   |                        |                        |
| Podiatry Services (Medicare-covered)   | <b>\$40</b> copay      | <b>50%</b> coinsurance |
| <b>Home Health Care<sup>1</sup></b>  |                        |                        |
| <p>If you're eligible for home health care, covered services include:</p> <ul style="list-style-type: none"> <li>➤ Part-time or intermittent skilled nursing and home health aide services</li> <li>➤ Physical therapy, occupational therapy, and speech therapy</li> <li>➤ Medical and social services</li> <li>➤ Medical equipment and supplies</li> </ul> | <b>\$0</b> copay       | <b>50%</b> coinsurance |
| <b>Hospice</b>   |                        |                        |
| <p>Hospice care must be provided by a Medicare-certified hospice program.</p> <p>Our plan covers hospice consultation services (one time only) before you select hospice. Hospice is covered outside of our plan. You may have to pay part of the cost for drugs and respite care. Please contact the plan for more details.</p>                             | <b>\$0</b> copay       | <b>\$0</b> copay       |
| <b>Medical Equipment and Supplies</b>  |                        |                        |
| Durable Medical Equipment (wheelchairs, oxygen, etc.) <sup>1</sup>   | <b>20%</b> coinsurance | <b>50%</b> coinsurance |
| Prosthetic & Orthotic Devices (braces, artificial limbs, etc.) <sup>1</sup>  | <b>20%</b> coinsurance | <b>50%</b> coinsurance |
| Medical Supplies <sup>1</sup>  | <b>20%</b> coinsurance | <b>50%</b> coinsurance |

| Benefit  | What You Pay  |  |
|--|---|--|
|  | In-Network  | Out-of-Network   |
| <p>Diabetic Services &amp; Supplies</p> <p>Brand limitations apply to certain supplies.</p> <p>Blood sugar monitor/continuous glucose monitor (CGM) preferred brands include:</p> <ul style="list-style-type: none"> <li>› Abbott Diabetes Care: FreeStyle Lite, FreeStyle Freedom Lite, FreeStyle Precision Neo, FreeStyle Libre 2 (CGM), and FreeStyle Libre 14-Day (CGM)</li> <li>› Life Scan Diabetes Care: OneTouch Ultra 2, OneTouch Verio Flex, and OneTouch Verio Reflect</li> <li>› Dexcom: Dexcom G6 (CGM), Dexcom G7 (CGM)</li> </ul> | <p><b>\$0</b> copay for diabetes self-management training</p> <p><b>20%</b> coinsurance for therapeutic shoes or inserts<sup>1</sup></p> <p><b>\$0</b> copay for diabetic monitoring supplies<sup>1</sup></p> | <p><b>\$0</b> copay for diabetes self-management training</p> <p><b>50%</b> coinsurance for therapeutic shoes or inserts</p> <p><b>50%</b> coinsurance for diabetic monitoring supplies</p>  |
| <b>Opioid Treatment Services<sup>1</sup></b>   |   |  |
| FDA-approved treatment medications in addition to testing, counseling, and therapy.  | <b>\$50</b> copay   | <b>\$70</b> copay  |
| <b>Outpatient Substance Use Disorder Services<sup>1</sup></b>  |   |  |
| Individual or Group Therapy Visit  | <b>\$50</b> copay   | <b>\$70</b> copay  |
| <b>MDLIVE Telehealth Services</b>  |   |  |
| For non-emergency urgent care, including allergies, cough, headache, sore throat, and other minor illnesses, talk with an MDLIVE <sup>®</sup> telehealth provider via smart phone, computer, or tablet. This benefit also includes virtual mental health therapy and dermatology services.   | <p><b>\$0</b> copay for virtual non-emergency urgent care visits</p> <p><b>\$0</b> copay for virtual mental health therapy visits</p> <p><b>\$40</b> copay for virtual dermatology care visits</p>            | <p><b>\$25</b> copay for virtual non-emergency urgent care visits</p> <p><b>\$0</b> copay for virtual mental health therapy visits</p> <p><b>\$60</b> copay for virtual dermatology care visits</p> <p>Telehealth services must be obtained from the Cigna Healthcare telehealth vendor.</p> |

## Extra Benefits Included in Your Plan

|  | In-Network  | Out-of-Network           |
|--|---|--------------------------|
| <b>Annual Physical Exam</b>  | <b>\$0</b> copay  | <b>\$25</b> copay        |
| <p><b>Cigna Healthy Today Card</b></p> <p>Use your preloaded Cigna Healthy Today® card for easy access to incentive rewards and select allowance benefits that may be part of your plan. Total incentive reward amounts depend on your plan and activities completed. Rewards cannot be used toward the purchase of tobacco, firearms, explosives, or other excluded products.</p>   | Based on your plan's allowance and frequency amounts, funds will be automatically added to your Cigna Healthy Today card. Any unused allowance balances do not carry over to the next quarter or the following plan year. | Combined with in-network |
| <p><b>Home-Delivered Meals</b></p> <p>Limited to 14 meals per discharge from a qualifying inpatient hospital or skilled nursing facility stay (up to 3 stays per year).</p> <p>End-stage renal disease (ESRD) care management is limited to 56 meals once per year.</p>  | <b>\$0</b> copay for home-delivered meals   | Combined with in-network |
| <p><b>Fitness &amp; Wellness Programs</b></p> <p>The Silver&amp;Fit® Healthy Aging and Exercise program offers the flexibility of a fitness center membership, digital fitness tools, and I Home Fitness Kit from a variety of kit options, including a wearable fitness tracker. You can also take advantage of digital workout plans on the program's website, one-on-one Healthy Aging Coaching by phone, video, or chat, and many other digital resources through the Well-Being Club.</p> <p>The Silver&amp;Fit program is provided by American Specialty Health Fitness, Inc., a subsidiary of American Specialty Health Incorporated (ASH). All programs and services are not available in all areas. Silver&amp;Fit is a trademark of ASH and used with permission herein. Kits are subject to change. Fitness center participation may vary by location and is subject to change. Non-standard services that call for an added fee are not part of the fitness program and will not be reimbursed. This information is not a complete description of benefits. Contact your health plan for more information.</p> | <b>\$0</b> copay for membership in a health club and/or I Home Fitness Kit  | Combined with in-network |

Benefits, features, and/or devices vary by plan/service area. Limitations, copayments, exclusions, and restrictions may apply. Contact the plan for more information.

Benefits, premiums, and/or copayments/coinsurance may change on January 1 of each year. You must continue to pay your Medicare Part B premium. Individuals may enroll in a plan only during specific times of the year and must have Medicare Parts A and B.

Out-of-network/non-contracted providers are under no obligation to treat plan members except in emergency situations. Please call our Customer Service number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.

Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group. The Cigna names, logos, and marks, including THE CIGNA GROUP and CIGNA HEALTHCARE, are owned by Cigna Intellectual Property, Inc.

To file a marketing complaint, contact Cigna Healthcare at the Customer Service number below, or call **I-800-MEDICARE** (24 hours a day/7 days a week). Please include the agent/broker name if possible.

Subsidiaries of The Cigna Group contract with Medicare to offer Medicare Advantage HMO and PPO plans and Part D Prescription Drug Plans (PDPs) in select states and with select state Medicaid programs. Enrollment in a Cigna Healthcare product depends on contract renewal.

You must live in the plan's service area to enroll in a Cigna Healthcare Medicare Advantage plan. Prior authorization and/or referrals are required for certain services. This information is not a complete description of benefits.

Call Customer Service at **I-800-668-3813 (TTY 711)**, 8 a.m. to 8 p.m. local time: 7 days a week, October – March; and Monday – Friday, April – September. Our automated phone system may answer your call during weekends, holidays, and after hours.