## IMPORTANT INFORMATION:

2025 Medicare Star Ratings



## Devoted Health - H3041

For 2025, Devoted Health - H3041 received the following Star Ratings from Medicare:

Overall Star Rating: Not enough data available\*
Health Services Rating: Not enough data available

Drug Services Rating:  $\bigstar \bigstar \bigstar \bigstar$ 



\*Some plans do not have enough data to rate performance.

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★★ EXCELLENT

★★★☆ ABOVE AVERAGE

★ ★ ☆ ☆ AVERAGE

★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

Get More Information on Star Ratings Online
Compare Star Ratings for this and other plans online at Medicare.gov/plan-compare.

Questions about this plan?

Contact Devoted Health 7 days a week from 8:00 a.m. to 8:00 p.m. local time at 800-376-5889 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday, Tuesday, Wednesday, Thursday, Friday from 8:00 a.m. to 8:00 p.m. local time Saturday from 8:00 a.m. to 5:00 p.m. Local time . Current members please call 800-338-6833 (toll-free) or 711 (TTY).

Devoted Health is an HMO and/or PPO plan with a Medicare contract. Our D-SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

To file a complaint with Devoted Health, call us at 1-800-338-6833 (TTY 711). To file a complaint with Medicare, call 1-800-MEDICARE (TTY 1-877-486-2048), 24 hours a day/7 days a week. If your complaint involves a broker or agent, be sure to include their name when you file your complaint. H3041 25S12 M