

IMPORTANT INFORMATION:


2025 Medicare Star Ratings

Blue Cross and Blue Shield of North Carolina - S5540

For 2025, Blue Cross and Blue Shield of North Carolina - S5540 received the following Star Ratings from Medicare:

Overall Star Rating:	★★★☆☆
Health Services Rating:	Service not offered
Drug Services Rating:	★★★☆☆

Every year, Medicare evaluates plans based on a 5-star rating system.



Why Star Ratings Are Important

Medicare rates plans on their health and drug services. This lets you easily compare plans based on quality and performance.

- Star Ratings are based on factors that include:
- Feedback from members about the plan’s service and care
 - The number of members who left or stayed with the plan
 - The number of complaints Medicare got about the plan
 - Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars shows how well a plan performs.

★★★★★	EXCELLENT
★★★★☆	ABOVE AVERAGE
★★★☆☆	AVERAGE
★★☆☆☆	BELOW AVERAGE
★☆☆☆☆	POOR

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at [Medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

Questions About This Plan?

Contact Blue Cross and Blue Shield of North Carolina 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 866-760-3711 (toll free) or 711 (TTY). Current members please call 888-247-4142 (toll free) or 711 (TTY).

Blue Cross and Blue Shield of North Carolina is a PDP plan with a Medicare contract. Enrollment in Blue Cross and Blue Shield of North Carolina depends on contract renewal.

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