## IMPORTANT INFORMATION:

2025 Medicare Star Ratings





Healthy Blue - H1947

For 2025, Healthy Blue - H1947 received the following Star Ratings from Medicare:

Overall Star Rating: ★★★☆☆

Health Services Rating: ★★★☆☆

Drug Services Rating: ★★☆☆

Every year, Medicare evaluates plans based on a 5-star rating system.

## **Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- ☐ Feedback from members about the plan's service and care
- ☐ The number of members who left or stayed with the plan
- ☐ The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

The number of stars show how well a plan performs.



More stars mean a better plan – for example, members may get better care and better, faster customer service.

## **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at **medicare.gov/plan-compare**.

## Questions about this plan?

Contact Healthy Blue 7 days a week from 8 a.m. to 8 p.m., (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30 at 1-855-430-7698 (toll-free) or 711 (TTY). Current members please call 1-844-209-5406 (toll-free) or 711 (TTY).

Healthy Blue is an HMO D-SNP plan with a Medicare contract and a contract with the Louisiana Medicaid program. Enrollment in Healthy Blue depends on contract renewal.