



Summary of Benefits

JANUARY 1, 2024 - DECEMBER 31, 2024

ILLINOIS (HMO C-SNP)

H4624-010 Zing Essential Wellness Diabetes and Heart IL (HMO C-SNP)

Service Area: Boone, Cook, Kane, McHenry, Ogle, Will, and Winnebago Counties

H4624-028 Zing Elite Diabetes & Heart IL (HMO C-SNP)

Service Area: Boone, Cook, Will, and Winnebago Counties

H7330-003 Zing Select Diabetes & Heart IL (HMO C-SNP)

Service Area: DeKalb, DuPage, Kankakee and Lake Counties

Zing Health contracts with Medicare to offer Medicare Advantage HMO, HMO SNP, PPO, and PPO SNP plans in select states, and with select State Medicaid programs. Enrollment in Zing Health depends on contract renewal.

The benefit information provided does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please call 1-866-946-4458 (TTY 711) and request the “Evidence of Coverage” or access it online at www.myzinghealth.com.

To join Zing Health, you must be entitled to Medicare Part A, be enrolled in Part B, and live in the plans service area. The service area includes the counties listed in the first row of the chart below for each plan.

For HMO plans, except in emergency situations, if you use providers that are not in our network, we may not pay for these services.

For coverage and costs of Original Medicare, look in your current “Medicare & You” handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 7 days a week, 24 hours a day.

TTY users should call 1-877-486-2048.

This document is available in other formats such as braille, large print, or audio.

For more information, please call us at 1-866-946-4458 (TTY users should call 711) 7 days a week, 8 a.m. to 8 p.m. or visit us at www.myzinghealth.com.

Monthly Premium, Deductible, and Limits on How Much you Pay for Covered Services

Benefit Coverage Services with a ¹ may require prior authorization.	H4624-010 Zing Essential Wellness Diabetes and Heart IL (HMO C-SNP) <i>Boone, Cook, Kane, McHenry, Ogle, Will, and Winnebago Counties</i>	H4624-028 Zing Elite Diabetes & Heart IL (HMO C-SNP) <i>Boone, Cook, Will, and Winnebago Counties</i> <i>Uses a Provider-Specific Network*</i>	H7330-003 Zing Select Diabetes & Heart IL (HMO C-SNP) <i>DeKalb, DuPage, Kankakee and Lake Counties</i>
PREMIUMS, DEDUCTIBLES & MOOP			
Monthly Plan Premium <i>(includes both medical and drugs)</i>	You pay \$0	You pay \$0	You pay \$0
Deductible	No deductible for medical. See outpatient prescription drugs section for Part D deductible.	No deductible for medical. See outpatient prescription drugs section for Part D deductible.	No deductible for medical. See outpatient prescription drugs section for Part D deductible.
Maximum Out-of-Pocket Responsibility (In-Network) <i>(does not include Part D prescription drugs)</i>	You pay no more than \$3,650 annually	You pay no more than \$3,200 annually	You pay no more than \$3,650 annually

*Zing Elite Diabetes & Heart IL (HMO C-SNP) is a Provider Specific Plan (PSP) and has a network of doctors, hospitals, pharmacies, and other providers that has agreed to participate in the network for this plan. As a member of a PSP, you must select a Primary Care Physician (PCP) from a subset of PCPs within this allowable network. Except in emergency situations or out-of-area urgently needed services, if you use providers that are not associated with Zing Elite Diabetes & Heart IL (HMO C-SNP)'s specific network, the plan may not pay for these services.

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INPATIENT & OUTPATIENT HOSPITAL COVERAGE

Inpatient Hospital¹	You pay \$275 per day for days 1-6; You pay nothing per day for days 7 and beyond per admission or stay	You pay \$275 per day for days 1-6; You pay nothing per day for days 7 and beyond per admission or stay	You pay \$275 per day for days 1-6; You pay nothing per day for days 7 and beyond per admission or stay
Outpatient Hospital¹	You pay \$300 per visit	You pay \$300 per visit	You pay \$300 per visit
Ambulatory Surgical Center (ASC)¹	You pay \$200 per visit	You pay \$200 per visit	You pay \$200 per visit

DOCTOR VISITS

Doctor Visits			
<ul style="list-style-type: none"> • Primary Care Provider • Specialists 	<p>You Pay \$0 per visit</p> <p>You Pay \$10 per visit for Endocrinologist, Gerontologist, Nephrologist, Ophthalmologist, Cardiologist, and Pulmonologists; You pay \$15 per visit for all other Specialists</p>	<p>You Pay \$0 per visit</p> <p>You Pay \$10 per visit for Endocrinologist, Gerontologist, Nephrologist, Ophthalmologist, Cardiologist, and Pulmonologists; You pay \$15 per visit for all other Specialists</p>	<p>You Pay \$0 per visit</p> <p>You Pay \$10 per visit for Endocrinologist, Gerontologist, Nephrologist, Ophthalmologist, Cardiologist, and Pulmonologists; You pay \$15 per visit for all other Specialists</p>

PREVENTIVE CARE

Preventive Care (e.g., flu vaccine, diabetic screenings)	You pay nothing Other preventive services are available. There are some covered services that have a cost.	You pay nothing Other preventive services are available. There are some covered services that have a cost.	You pay nothing Other preventive services are available. There are some covered services that have a cost.
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EMERGENCY CARE

EMERGENCY CARE			
Emergency Care	You pay \$135; If you are admitted to the hospital within 24 hours, then you do not have to pay \$135	You pay \$135; If you are admitted to the hospital within 24 hours, then you do not have to pay \$135	You pay \$135; If you are admitted to the hospital within 24 hours, then you do not have to pay \$135
Worldwide Emergency and Urgent Care	You pay \$0 for emergency and urgent care services received outside of the United States and its territories. Our plan will reimburse up to a \$100,000 maximum benefit amount per year. Emergency transportation is not included.	You pay \$0 for emergency and urgent care services received outside of the United States and its territories. Our plan will reimburse up to a \$100,000 maximum benefit amount per year. Emergency transportation is not included.	You pay \$0 for emergency and urgent care services received outside of the United States and its territories. Our plan will reimburse up to a \$100,000 maximum benefit amount per year. Emergency transportation is not included.
Urgently Needed Services	You pay \$0 per visit at a PCP office; You pay \$10 per visit at other locations	You pay \$0 per visit at a PCP office; You pay \$10 per visit at other locations	You pay \$0 per visit at a PCP office; You pay \$10 per visit at other locations

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DIAGNOSTIC SERVICES / LABS / IMAGING

Diagnostic Services/ Labs/Imaging

If a member receives multiple services on the same day, only the maximum copay applies.

- **Diagnostic tests and procedures¹**
- **Lab services¹**
- **MRI, CAT Scan¹**
- **X-Rays**
- **Therapeutic Radiology¹**
 (radiation, chemotherapy)

You pay \$0 for outpatient COVID Tests; You pay \$25 for all other Medicare-covered diagnostic tests and procedures

You pay \$0 for Lab services at a doctor's office; You pay \$0 at a facility

You pay \$50 for CT, MRI, PET Scan at a doctor's office; You pay \$150 at a facility

You pay \$0 for X-rays at a doctor's office; You pay \$0 at a facility

You pay 20% of the cost for Medicare-covered services

You pay \$0 for outpatient COVID Tests; You pay \$25 for all other Medicare-covered diagnostic tests and procedures

You pay \$0 for Lab services at a doctor's office; You pay \$0 at a facility

You pay \$50 for CT, MRI, PET Scan at a doctor's office; You pay \$150 at a facility

You pay \$0 for X-rays at a doctor's office; You pay \$0 at a facility

You pay 20% of the cost for Medicare-covered services

You pay \$0 for outpatient COVID Tests; You pay \$25 for all other Medicare-covered diagnostic tests and procedures

You pay \$0 for Lab services at a doctor's office; You pay \$0 at a facility

You pay \$50 for CT, MRI, PET Scan at a doctor's office; You pay \$150 at a facility

You pay \$0 for X-rays at a doctor's office; You pay \$0 at a facility

You pay 20% of the cost for Medicare-covered services

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HEARING SERVICES

Hearing Services

- Medicare-Covered Hearing Exams
- Routine Hearing Exam
- Hearing Aid Fitting and Evaluation
- Hearing Aids

You pay \$20 for Medicare-covered hearing exams

You pay \$0 for one (1) routine hearing exam per year.

You pay \$0 for one (1) hearing aid fitting and evaluation every three (3) years

You receive a \$750 benefit allowance towards hearing aids per ear every three (3) years.

You pay \$20 for Medicare-covered hearing exams

You pay \$0 for one (1) routine hearing exam per year.

You pay \$0 for one (1) hearing aid fitting and evaluation every three (3) years

You receive a \$750 benefit allowance towards hearing aids per ear every three (3) years.

You pay \$20 for Medicare-covered hearing exams

You pay \$0 for one (1) routine hearing exam per year.

You pay \$0 for one (1) hearing aid fitting and evaluation every three (3) years

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DENTAL SERVICES

Dental Services

- Routine (Preventive) Dental Services**

You receive a \$2,500 benefit allowance every year for preventive and comprehensive dental benefits combined.

You pay a \$0 copay for routine dental services.

- Oral exams up to one (1) every six (6) months
- \$0 copay for prophylaxis (cleaning) up to one (1) every six (6) months
- \$0 copay for a fluoride treatment for up to one (1) every year
- \$0 copay for x-rays up to one (1) set per year

You receive a \$3,000 benefit allowance every year for preventive and comprehensive dental benefits combined.

You pay a \$0 copay for routine dental services.

- Oral exams up to one (1) every six (6) months
- \$0 copay for prophylaxis (cleaning) up to one (1) every six (6) months
- \$0 copay for a fluoride treatment for up to one (1) every year
- \$0 copay for x-rays up to one (1) set per year

You receive a \$2,500 benefit allowance every year for preventive and comprehensive dental benefits combined.

You pay a \$0 copay for routine dental services.

- Oral exams up to one (1) every six (6) months
- \$0 copay for prophylaxis (cleaning) up to one (1) every six (6) months
- \$0 copay for a fluoride treatment for up to one (1) every year
- \$0 copay for x-rays up to one (1) set per year

- Comprehensive Dental Services¹**

You pay \$0 for comprehensive dental services.

Unlimited benefit for:

- Non-routine Services (other services)
- Diagnostic Services (exams, x-rays)
- Restorative Services (crowns)
- Endodontics (root canals)
- Periodontics (scaling/ root planning)
- Prosthodontics, Other Oral/Maxillofacial Surgery (dentures or fixed prosthetics and partials)
- Extractions (1 per tooth per year)

You pay \$0 for comprehensive dental services.

Unlimited benefit for:

- Non-routine Services (other services)
- Diagnostic Services (exams, x-rays)
- Restorative Services (crowns)
- Endodontics (root canals)
- Periodontics (scaling/ root planning)
- Prosthodontics, Other Oral/Maxillofacial Surgery (dentures or fixed prosthetics and partials)
- Extractions (1 per tooth per year)

You pay \$0 for comprehensive dental services.

Unlimited benefit for:

- Non-routine Services (other services)
- Diagnostic Services (exams, x-rays)
- Restorative Services (crowns)
- Endodontics (root canals)
- Periodontics (scaling/ root planning)
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VISION SERVICES

Vision Services

<ul style="list-style-type: none"> • Medicare-Covered Eye Exams 	You pay \$0 for diabetic retinopathy exams; you pay \$20 for all other Medicare-covered eye exams	You pay \$0 for diabetic retinopathy exams; you pay \$20 for all other Medicare-covered eye exams	You pay \$0 for diabetic retinopathy exams; you pay \$20 for all other Medicare-covered eye exams
<ul style="list-style-type: none"> • Routine Eye Exams 	You pay \$0 for one (1) routine vision exam per year.	You pay \$0 for one (1) routine vision exam per year.	You pay \$0 for one (1) routine vision exam per year.
<ul style="list-style-type: none"> • Medicare-Covered Eyewear 	You pay \$0 for Medicare-covered eyewear	You pay \$0 for Medicare-covered eyewear	You pay \$0 for Medicare-covered eyewear
<ul style="list-style-type: none"> • Routine Eyewear 	You pay \$0 for routine eyewear; You receive a \$300 benefit allowance towards Eyeglass (lenses and frames), Eyeglass lenses, Eyeglass frames, and a pair of Contacts every year	You pay \$0 for routine eyewear; You receive a \$350 benefit allowance towards Eyeglass (lenses and frames), Eyeglass lenses, Eyeglass frames, and a pair of Contacts every year	You pay \$0 for routine eyewear; You receive a \$300 benefit allowance towards Eyeglass (lenses and frames), Eyeglass lenses, Eyeglass frames, and a pair of Contacts every year

MENTAL HEALTH SERVICES

Inpatient Mental Health Services¹	Your plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital.	Your plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital.	Your plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital.
	Part A only pays for up to 190 days of inpatient psychiatric care for lifetime.	Part A only pays for up to 190 days of inpatient psychiatric care for lifetime.	Part A only pays for up to 190 days of inpatient psychiatric care for lifetime.
Outpatient Mental Health Services¹ <ul style="list-style-type: none"> • Outpatient Group Therapy/Individual Therapy Visit¹ 	You pay \$20 per Medicare-covered session	You pay \$20 per Medicare-covered session	You pay \$20 per Medicare-covered session

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SKILLED NURSING

Skilled Nursing Facility¹

You pay nothing for days 1 through 20
 You pay \$203 per day for days 21 through 100 of each Medicare-covered stay

You pay nothing for days 1 through 20
 You pay \$203 per day for days 21 through 100 of each Medicare-covered stay

You pay nothing for days 1 through 20
 You pay \$203 per day for days 21 through 100 of each Medicare-covered stay

REHABILITATION SERVICES

Physical Therapy / Speech Therapy¹

You pay \$20 per visit

You pay \$20 per visit

You pay \$20 per visit

Occupational Therapy¹

You pay \$20 per visit

You pay \$20 per visit

You pay \$20 per visit

Cardiac Rehabilitation¹

- Intensive Cardiac Rehabilitation¹

You pay \$0 per visit

You pay \$0 per visit

You pay \$0 per visit

AMBULANCE

Ambulance (Ground)¹

You pay \$175 for Medicare-covered services

You pay \$200 for Medicare-covered services

You pay \$175 for Medicare-covered services

Ambulance (Air)¹

You pay 20% for Medicare-covered services

You pay 20% for Medicare-covered services

You pay 20% for Medicare-covered services

TRANSPORTATION

Transportation (Non-Emergency)¹

You pay \$0 for 30 one-way trips per year to plan approved health-related locations.

Unlimited Transportation to Dialysis Centers for members with End-Stage Renal Disease

You pay \$0 for 36 one-way trips per year to plan approved health-related locations.

Unlimited Transportation to Dialysis Centers for members with End-Stage Renal Disease

You pay \$0 for 30 one-way trips per year to plan approved health-related locations.

Unlimited Transportation to Dialysis Centers for members with End-Stage Renal Disease

MEDICARE PART B DRUGS

- Insulin¹

You pay 0% to 20% coinsurance for insulin not to exceed \$35

You pay 0% to 20% coinsurance for insulin not to exceed \$35

You pay 0% to 20% coinsurance for insulin not to exceed \$35

- Chemotherapy and Other Drugs¹
 Step Therapy may be required

You pay 20% coinsurance for chemotherapy and other Part B drugs

You pay 20% coinsurance for chemotherapy and other Part B drugs

You pay 20% coinsurance for chemotherapy and other Part B drugs

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FOOT CARE

Podiatry Visit (Medicare-Covered)	You Pay \$10 per visit	You Pay \$10 per visit	You Pay \$10 per visit
Podiatry Visit (Routine Foot Care)	You pay \$0; up to 6 visits per year	You pay \$0; up to 12 visits per year	You pay \$0; up to 6 visits per year

MEDICAL EQUIPMENT/SUPPLIES

Durable Medical Equipment¹ <ul style="list-style-type: none"> • Prosthetics¹ Prior authorization required for items/supplies over \$1,500 	You pay 20%	You pay 20%	You pay 20%
Diabetes Supplies and Services <ul style="list-style-type: none"> • Diabetic Therapeutic Shoes or Inserts • Diabetes Self-Management Training 	You pay 0% - 20% You pay \$0 You pay \$0	You pay 0% - 20% You pay \$0 You pay \$0	You pay 0% - 20% You pay \$0 You pay \$0

CHIROPRACTIC CARE & ACUPUNCTURE

Chiropractic Visit (Medicare-Covered)	You pay \$20 per visit	You pay \$20 per visit	You pay \$20 per visit
Acupuncture Visit (Medicare-Covered)	You pay \$0 per visit	You pay \$0 per visit	You pay \$0 per visit

HOME HEALTH CARE

Home Health Care (Medicare-Covered)	You pay \$0 per visit	You pay \$0 per visit	You pay \$0 per visit
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HOSPICE

Hospice Care	You must get your care from a Medicare-certified hospice provider. You pay part of the cost for outpatient drugs.	You must get your care from a Medicare-certified hospice provider. You pay part of the cost for outpatient drugs.	You must get your care from a Medicare-certified hospice provider. You pay part of the cost for outpatient drugs.
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OUTPATIENT SUBSTANCE ABUSE

Individual and Group Therapy Visit ¹	You pay \$20 per visit	You pay \$20 per visit	You pay \$20 per visit
Opioid Treatment Visit ¹	You pay \$20 per visit	You pay \$20 per visit	You pay \$20 per visit

RENAL DIALYSIS

Renal Dialysis	You pay 20% for Medicare-covered benefits	You pay 20% for Medicare-covered benefits	You pay 20% for Medicare-covered benefits
Kidney Disease Education Services	You pay \$0 for Medicare-covered benefits	You pay \$0 for Medicare-covered benefits	You pay \$0 for Medicare-covered benefits

IN-HOME SUPPORT SERVICES

In-Home Support Services	You pay \$0 for 60 hours per year of Papa Pals services	You pay \$0 for 60 hours per year of Papa Pals services	You pay \$0 for 60 hours per year of Papa Pals services
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FITNESS

Fitness - Health Club Membership and At-Home Fitness Kit	You pay \$0	You pay \$0	You pay \$0
Weight Management Program	You pay \$0	You pay \$0	You pay \$0

24 / 7 NURSING HOTLINE

24 / 7 Nurse Hotline	You pay \$0	You pay \$0	You pay \$0
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PERSONAL EMERGENCY RESPONSE SYSTEM

Personal Emergency Response System	You pay \$0	You pay \$0	You pay \$0
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MEAL BENEFITS

Post Discharge Meals	You pay \$0 for 10 meals after each inpatient facility discharge or surgery	You pay \$0 for 10 meals after each inpatient facility discharge or surgery	You pay \$0 for 10 meals after each inpatient facility discharge or surgery
Chronic Condition Meals	You pay \$0 for 28 meals if you have a qualifying chronic condition and participate in a lifestyle transition program	You pay \$0 for 28 meals if you have a qualifying chronic condition and participate in a lifestyle transition program	You pay \$0 for 28 meals if you have a qualifying chronic condition and participate in a lifestyle transition program

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OVER-THE-COUNTER ITEMS / HEALTHY FOODS / UTILITY

Over-the-Counter Items Allowance	You pay \$0 for \$161 / month to use for over-the-counter items, unused funds do not roll-over to the next month	You pay \$0 for \$181 / month to use for over-the-counter items, unused funds do not roll-over to the next month	You pay \$0 for \$158 / month to use for over-the-counter items, unused funds do not roll-over to the next month
Healthy Food and Utilities Allowance	Members with Chronic Heart Failure, Cardiovascular Disorders, and Diabetes can also use their over-the-counter allowance for plan-approved food items, and/or utilities (electric, gas, heating oil, sanitation, or water). Any unused balances cannot be converted to cash or rolled over to the next benefit period.	Members with Chronic Heart Failure, Cardiovascular Disorders, and Diabetes can also use their over-the-counter allowance for plan-approved food items, and/or utilities (electric, gas, heating oil, sanitation, or water). Any unused balances cannot be converted to cash or rolled over to the next benefit period.	Members with Chronic Heart Failure, Cardiovascular Disorders, and Diabetes can also use their over-the-counter allowance for plan-approved food items, and/or utilities (electric, gas, heating oil, sanitation, or water). Any unused balances cannot be converted to cash or rolled over to the next benefit period.

FLEX CARD BENEFIT

Flex Card	You receive a \$750 debit card every year to apply towards the following non-Medicare covered benefits at your discretion: <ul style="list-style-type: none"> • Hearing • Dental (preventive and comprehensive) • Vision (routine and eyewear) 	You receive a \$900 debit card every year to apply towards the following non-Medicare covered benefits at your discretion: <ul style="list-style-type: none"> • Hearing • Dental (preventive and comprehensive) • Vision (routine and eyewear) 	You receive a \$750 debit card every year to apply towards the following non-Medicare covered benefits at your discretion: <ul style="list-style-type: none"> • Hearing • Dental (preventive and comprehensive) • Vision (routine and eyewear)
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PART D PRESCRIPTION DRUGS

Phase 1: Deductible Stage	Your Deductible is \$0	Your Deductible is \$0	Your Deductible is \$0
Phase 2: Initial Coverage Stage	You are in the Initial Coverage Stage until your total yearly drug cost reach \$5,030. Total yearly drug costs are the total drug costs paid both by you and the plan. Once you've reached this amount, you enter the coverage gap.		
Standard Retail Benefits (30 days /60 days /100 days)			
Tier 1 - Preferred Generic (includes insulins)	\$0 / \$0 / \$0	\$0 / \$0 / \$0	\$0 / \$0 / \$0
Tier 2 - Generic (includes excluded drugs)	\$5 / \$10 / \$15	\$5 / \$10 / \$15	\$5 / \$10 / \$15
Tier 3 - Preferred Brand	\$47 / \$94 / \$141	\$47 / \$94 / \$141	\$47 / \$94 / \$141
Tier 4 - Non-Preferred Drug	\$100 / \$200 / \$300	\$100 / \$200 / \$300	\$100 / \$200 / \$300
Tier 5 - Specialty Tier (30-day supply only)	33%	33%	33%
Tier 6 - Select Care Drugs	\$0 / \$0 / \$0	\$0 / \$0 / \$0	\$0 / \$0 / \$0
Mail Order Copay (30 days / 60 days / 100 days)			
Tier 1 - Preferred Generic (includes insulins)	\$0 / \$0 / \$0	\$0 / \$0 / \$0	\$0 / \$0 / \$0
Tier 2 - Generic (includes excluded drugs)	\$0 / \$0 / \$0	\$0 / \$0 / \$0	\$0 / \$0 / \$0
Tier 3 - Preferred Brand	\$47 / \$94 / \$94	\$47 / \$94 / \$94	\$47 / \$94 / \$94
Tier 4 - Non-Preferred Drug	\$100 / \$200 / \$200	\$100 / \$200 / \$200	\$100 / \$200 / \$200
Tier 5 - Specialty Tier (30-day supply only)	33%	33%	33%
Tier 6 - Select Care Drugs	\$0 / \$0 / \$0	\$0 / \$0 / \$0	\$0 / \$0 / \$0
Phase 3: Gap Coverage	Tier 1 Drugs and Select insulins: \$0 Other Generic or Brand-Name Drugs: 25%		
Phase 4: Catastrophic Coverage Stage	The plan pays the full cost for your covered Part D drugs. You pay nothing		

Benefit Coverage

Services with a ¹ may require prior authorization.

H4624-010
Zing Essential Wellness Diabetes and Heart IL (HMO C-SNP)
Boone, Cook, Kane, McHenry, Ogle, Will, and Winnebago Counties

H4624-028
Zing Elite Diabetes & Heart IL (HMO C-SNP)
Boone, Cook, Will, and Winnebago Counties
*Uses a Provider-Specific Network**

H7330-003
Zing Select Diabetes & Heart IL (HMO C-SNP)
DeKalb, DuPage, Kankakee and Lake Counties

Additional Drug Coverage

Erectile Dysfunction (ED Drugs) - sildenafil

Covered at Tier 2 cost-share amount

Cost-Sharing may change depending on point-of-service (mail-order, retail, Long Term Care (LTC)), home infusion, the pharmacy you choose, and when you enter a new phase of the drug stages.

Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you. Call Member Services for more information.

Your cost share may differ depending on when you enter another phase of the drug benefit and if you qualify for "Extra Help." To find out if you qualify for "Extra Help," please contact the Social Security Office at 1-800-772-1213 Monday through Friday, 7 a.m. – 7 p.m. TTY users should call 1-800-325-0778.

For more information on additional pharmacy specific cost-share and the drug coverage stages, please call our Customer Service department or access our "Evidence of Coverage" online or request one by mail.

*Zing Elite Diabetes & Heart IL (HMO C-SNP) is a Provider Specific Plan (PSP) and has a network of doctors, hospitals, pharmacies, and other providers that has agreed to participate in the network for this plan. As a member of a PSP, you must select a Primary Care Physician (PCP) from a subset of PCPs within this allowable network. Except in emergency situations or out-of-area urgently needed services, if you use providers that are not associated with Zing Elite Diabetes & Heart IL (HMO C-SNP)'s specific network, the plan may not pay for these services.