

# **2024** Summary of Benefits

Mississippi

Wellcare Dual Liberty (HMO D-SNP)

H1416 | 044

Wellcare Dual Access (HMO D-SNP)

H1416 | 034

#### We know how important it is to have a health plan you can count on.

This is a summary of drug and health services covered by Wellcare Dual Liberty (HMO D-SNP) and Wellcare Dual Access (HMO D-SNP) from January 1, 2024 to December 31, 2024.

This booklet will provide you with a summary of what we cover and the cost-sharing responsibilities. It does not list every service, limitation, or exclusion. A complete list of services can be found in the plan's Evidence of Coverage (EOC). You can find the Evidence of Coverage on our website at <u>www.wellcare.com/medicare</u>. To request a copy, please call 1-844-917-0175 (TTY 711): Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

### Who can join?

To enroll in one of our plans, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Medicaid or by another third party. To be eligible, the beneficiary must also be a United States citizen or lawfully present in the United States.

#### Our plans and service areas:

**H1416044000 Wellcare Dual Liberty (HMO D-SNP)** includes these counties in Mississippi: Attala, Bolivar, Carroll, Claiborne, Clarke, Coahoma, Copiah, Covington, DeSoto, Forrest, George, Greene, Grenada, Hancock, Harrison, Hinds, Holmes, Humphreys, Issaquena, Jackson, Jasper, Jefferson Davis, Jones, Kemper, Lafayette, Lamar, Lauderdale, Lawrence, Leake, Leflore, Lincoln, Madison, Marion, Marshall, Montgomery, Neshoba, Newton, Panola, Perry, Pike, Quitman, Rankin, Scott, Sharkey, Simpson, Smith, Stone, Sunflower, Tallahatchie, Tate, Tunica, Walthall, Warren, Washington, Wayne, Yalobusha, and Yazoo.

**H1416034000 Wellcare Dual Access (HMO D-SNP)** includes these counties in Mississippi: Attala, Bolivar, Carroll, Claiborne, Clarke, Coahoma, Copiah, Covington, DeSoto, Forrest, George, Greene, Grenada, Hancock, Harrison, Hinds, Holmes, Humphreys, Issaquena, Jackson, Jasper, Jefferson Davis, Jones, Kemper, Lafayette, Lamar, Lauderdale, Lawrence, Leake, Leflore, Lincoln, Madison, Marion, Marshall, Montgomery, Neshoba, Newton, Panola, Perry, Pike, Quitman, Rankin, Scott, Sharkey, Simpson, Smith, Stone, Sunflower, Tallahatchie, Tate, Tunica, Walthall, Warren, Washington, Wayne, Yalobusha, and Yazoo.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <u>www.medicare.gov</u> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

**Health Maintenance Organizations (HMOs)** are health care plans offered by an insurance provider with a network of contracted healthcare providers and facilities. HMOs generally require members to select a primary care provider (PCP) to coordinate care and if you need a specialist, the PCP will choose one who is also in our network.

Our plans give you access to our network of highly skilled medical providers in your area. You can look forward to choosing a primary care provider (PCP) to work with you and coordinate your care. You can ask for a current provider and pharmacy directory or, for an up-to-date list of network providers, visit <u>www.wellcare.com/medicare</u> (Please note that, except for emergency care, urgently needed care when you are out of the network, out-of-area dialysis services, and cases in which our plan authorizes use of out-of-network providers, if you obtain medical care from out-ofplan providers, neither Medicare nor our plan will be responsible for the costs.)

Our plans also include prescription drug coverage and access to our large network of pharmacies. Our plans use a formulary. Our drug plans are designed specifically for Medicare beneficiaries and include a comprehensive selection of affordable generic and brand name drugs.

Which doctors, hospitals and pharmacies can I use? Wellcare Dual Liberty (HMO D-SNP) and Wellcare Dual Access (HMO D-SNP) have a network of doctors, hospitals, pharmacies, and other providers. With some plans, if you use providers that are not in our network, your share of the costs for covered services may be higher.

You can see our plan's provider and pharmacy directory, and for plans with prescription drug coverage, our complete plan Formulary (list of Part D prescription drugs) on our website at <u>www.</u> <u>wellcare.com/medicare</u>.

For more information, please call us at 1-844-917-0175 (TTY users should call 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones). Visit us at <u>www.wellcare.com/medicare</u>.

We must provide information in a way that works for you (in languages other than English, in audio, in braille, in large print, or other alternate formats, etc.). Please call Member Services if you need plan information in another format.

### To be eligible

These plans are available to anyone who has both Medical Assistance from the State and Medicare.

To be eligible for these plans you must meet the following special needs criteria:

### H1416044000 Wellcare Dual Liberty (HMO D-SNP) - FBDE, QMB+, SLMB+

### H1416034000 Wellcare Dual Access (HMO D-SNP) - FBDE, QMB, QMB+, SLMB+

Refer to "Medicare Savings Program (MSP) Levels" section below for a description of all MSP levels. Premiums, copayments, coinsurance, and deductibles may vary based on your Medicaid eligibility category and/or the level of Extra Help you receive.

**Dual Eligible Special Needs Plan (DSNPs)** are specialized Medicare Advantage plans that provide healthcare benefits for beneficiaries that have both Medicare and Medicaid coverage. Beneficiaries must meet certain income and resource requirements with eligibility and scope of benefits offered determined by the state where the plan is offered.

You must also be enrolled in the Mississippi Medicaid plan. Premiums, copayments, coinsurance, and deductibles may vary based on your Medicaid eligibility category and/or the level of Extra Help you receive. Your Part B premium is paid by the State of Mississippi for full-dual enrollees. Please contact the plan for further details.

#### **Understanding Dual Eligibility**

Medicaid is a joint federal and state government program that helps with medical costs for certain people with limited incomes and resources. Medicaid benefits are valuable because the state provides additional healthcare coverage and financial support based on your Medicare Savings Program (MSP) aid level. Medicaid coverage varies depending on the state and the type of Medicaid you have. What you pay for covered services may depend on your level of Medicaid eligibility. Some people with Medicaid get help paying for their Medicare premiums and other costs. Other people may also get coverage for additional services and drugs that are covered under Medicaid but not by Medicare.

#### Medicare Savings Program (MSP) Levels

- **Full-Benefit Dual Eligible (FBDE):** Medicaid may pay for your Medicare Part A & B premiums, deductibles, coinsurances, and copayments. Eligible beneficiaries also receive full Medicaid benefits.
- **Qualified Medicare Beneficiary (QMB):** Medicaid will pay for your Medicare Part A & B premiums, deductibles, coinsurances, and copayments. Some people with QMB are also eligible for full Medicaid benefits (QMB+)

- **Specified Low-Income Medicare Beneficiary (SLMB):** Medicaid will absorb the cost of your Medicare Part B Premiums. Some people with SLMB are also eligible for full Medicaid benefits (SLMB+)
- Qualified Individual (QI): Medicaid will pay costs associated with Medicare Part B
- **Qualified Disabled Working Individual (QDWI):** Medicaid will pay costs associated with Medicare Part A

Note: Some MSP levels automatically qualify for "Extra Help" for Medicare prescription drug coverage assistance. Some states do not cover Parts A & B cost sharing.

# What is "Extra Help?"

A Low Income Subsidy (LIS), also referred to as "Extra Help," may be available to help you with Part D out-of-pocket expenses such as premiums, deductibles, coinsurance, or copayments. Many people qualify for the "Extra Help" Program and don't even know it. Keep in mind that assistance may also depend on your Medicare Savings Program (MSP) level and your dual eligible status.

If you have questions about your Medicaid eligibility and what benefits you are entitled to, call the number listed on the back cover of this document.

|   | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044   | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034  |
|---|---|---|
| <b>Monthly plan premium</b><br>(includes both medical and<br>drugs)                 | \$0<br>You must continue to pay<br>your Medicare Part B<br>premium, if not otherwise<br>paid for by Medicaid or<br>another third party. | \$0<br>You must continue to pay<br>your Medicare Part B<br>premium, if not otherwise<br>paid for by Medicaid or<br>another third party. |
| Deductible  | No deductible   | No deductible   |
| Maximum Out-of-Pocket<br>Responsibility<br>(does not include prescription<br>drugs) | \$8,850 in-network annually<br>This is the most you will pay<br>in copays and coinsurance<br>for Part A and B services for<br>the year. | \$8,850 in-network annually<br>This is the most you will pay<br>in copays and coinsurance<br>for Part A and B services for<br>the year. |
| Inpatient Hospital coverage   | Days 1-120:<br>\$0 copay per admission<br>*   | Days 1-120:<br>\$0 copay per admission<br>*   |
| <b>Outpatient Hospital coverage</b><br>Outpatient hospital services                 | \$0 copay for surgical and<br>non-surgical services<br>(includes diagnostic<br>colonoscopy).<br>*                                       | \$0 copay for surgical and<br>non-surgical services<br>(includes diagnostic<br>colonoscopy).<br>*                                       |
| Outpatient hospital observation services  | \$0 copay   | \$0 copay   |

|  | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044 | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034 |
|--|---|--|
| Ambulatory surgical center<br>(ASC) services   | \$0 copay<br>*  | \$0 copay<br>*   |
| <b>Doctor Visits</b><br>Primary Care Providers   | \$0 copay   | \$0 сорау  |
| Specialists  | \$0 copay<br>*  | \$0 copay<br>*   |
| <b>Preventive Care</b> (e.g., Annual<br>Wellness visit, Bone mass<br>measurement, Breast cancer<br>screening (mammogram),<br>Cardiovascular screenings,<br>Cervical and vaginal cancer<br>screening, Colorectal cancer<br>screenings, Diabetes screenings,<br>Hepatitis B Virus Screening,<br>Prostate cancer screenings (PSA),<br>Vaccines (including Flu shots,<br>Hepatitis B shots, Pneumococcal<br>shots, COVID shots)) | \$0 copay   | \$0 сорау  |
| Emergency care   | \$0 сорау   | \$0 сорау  |

|                                   | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044  | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034   |
|-----------------------------------|--|--|
| Worldwide emergency<br>coverage   | \$100 copay<br>Worldwide emergency and<br>worldwide urgently needed<br>services are subject to a<br>\$50,000 maximum plan<br>coverage. There is no<br>worldwide coverage for care<br>outside of the emergency<br>room or emergency hospital<br>admission. The copay is not<br>waived if admitted to the<br>hospital for worldwide<br>emergency services. | \$100 copay<br>Worldwide emergency and<br>worldwide urgently needed<br>services are subject to a<br>\$50,000 maximum plan<br>coverage. There is no<br>worldwide coverage for care<br>outside of the emergency<br>room or emergency hospital<br>admission. The copay is not<br>waived if admitted to the<br>hospital for worldwide<br>emergency services. |
| Urgently needed services          | \$0 copay  | \$0 сорау  |
| Worldwide urgent care<br>coverage | \$100 copay<br>Worldwide emergency and<br>worldwide urgently needed<br>services are subject to a<br>\$50,000 maximum plan<br>coverage. The copay is not<br>waived if admitted to the<br>hospital for worldwide<br>urgently needed services.  | \$100 copay<br>Worldwide emergency and<br>worldwide urgently needed<br>services are subject to a<br>\$50,000 maximum plan<br>coverage. The copay is not<br>waived if admitted to the<br>hospital for worldwide<br>urgently needed services.  |

|   | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044 | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034 |
|---|---|--|
| Diagnostic<br>Services/Labs/Imaging                   |   |  |
| Lab services  | \$0 copay<br>*  | \$0 copay<br>*   |
| Diagnostic tests and procedures                       | \$0 copay<br>*  | \$0 copay<br>*   |
| Outpatient X-rays                                     | \$0 copay<br>*  | \$0 copay<br>*   |
| Diagnostic radiology services<br>(e.g. MRI, CAT Scan) | \$0 copay<br>*  | \$0 copay<br>*   |
| Therapeutic Radiology                                 | \$0 copay<br>*  | \$0 copay<br>*   |
| Hearing services                                      |   |  |
| Hearing Exam Medicare<br>Covered                      | \$0 copay<br>*  | \$0 copay<br>*   |
| Routine hearing exam                                  | \$0 copay<br>*  | \$0 copay<br>*   |
|   | 1 exam every year                                       | 1 exam every year                                      |

|                                      | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044   | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034  |
|--------------------------------------|---|---|
| Hearing Aids                         |   |   |
| Hearing Aid<br>Fitting/Evaluation(s) | \$0 copay<br>*  | \$0 copay<br>*  |
|                                      | 1 fitting(s) / evaluation(s)<br>every year  | 1 fitting(s) / evaluation(s)<br>every year  |
| Hearing aid allowance                | Up to a \$2,000 allowance<br>per ear every year for<br>hearing aids.  | Up to a \$1,000 allowance<br>per ear every year for<br>hearing aids.  |
| All types                            | \$0 copay<br>*  | \$0 copay<br>*  |
|                                      | Limited to 2 hearing aid(s)<br>every year   | Limited to 2 hearing aid(s)<br>every year   |
| Additional Hearing Information       | What you should know<br>Medicare covers diagnostic<br>hearing and balance exams if<br>your doctor or other health<br>care provider orders these<br>tests to see if you need<br>medical treatment. | What you should know<br>Medicare covers diagnostic<br>hearing and balance exams if<br>your doctor or other health<br>care provider orders these<br>tests to see if you need<br>medical treatment. |

|  | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044   | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034  |
|--|---|---|
| Dental services                            |   |   |
| Preventive services                        | \$0 copay<br>*  | \$0 copay<br>*  |
|  | Cleanings 2 every year<br>Dental x-rays 1 every 12 to<br>36 months depending on<br>type of service<br>Oral exams 2 every year | Cleanings 2 every year<br>Dental x-rays 1 every 12 to<br>36 months depending on<br>type of service<br>Oral exams 2 every year |
| Fluoride Treatment                         | \$0 copay<br>*<br>1 every year  | \$0 copay<br>*<br>1 every year  |
| Comprehensive services<br>Medicare-covered | \$0 copay for each<br>Medicare-covered service<br>*   | \$0 copay for each<br>Medicare-covered service<br>*   |
| Comprehensive services                     |   |   |
| Diagnostic Services                        | \$0 copay<br>*  | \$0 copay<br>*  |
| Restorative Services                       | \$0 copay<br>*  | \$0 copay<br>*  |
| Endodontics/<br>Periodontics/ Extractions  | \$0 copay<br>*  | \$0 copay<br>*  |

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| Non-routine services   | \$0 copay<br>*   | \$0 copay<br>*   |
| Prosthodontics, Other<br>Oral/Maxillofacial Surgery,<br>Other Services | \$0 copay<br>*   | \$0 copay<br>*   |
|  | For more information,<br>limitations and exclusions,<br>please see your Evidence of<br>Coverage. Additional dental<br>limitations and exclusions<br>apply. | For more information,<br>limitations and exclusions,<br>please see your Evidence of<br>Coverage. Additional dental<br>limitations and exclusions<br>apply. |
| Additional Dental Information  | What you should know:<br>This plan includes coverage<br>of comprehensive services<br>up to \$4,000 per plan year.  | What you should know:<br>This plan includes coverage<br>of comprehensive services<br>up to \$3,000 per plan year.  |
| <b>Vision Services</b><br>Eye Exam<br>Medicare Covered                 | \$0 copay (Medicare-covered<br>diabetic retinopathy<br>screening)<br>\$0 copay (all other<br>Medicare-covered eye<br>exams)<br>*                           | \$0 copay (Medicare-covered<br>diabetic retinopathy<br>screening)<br>\$0 copay (all other<br>Medicare-covered eye<br>exams)<br>*                           |

|  | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044   | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034  |
|--|---|---|
| Routine eye exam (Refraction)  | \$0 copay<br>*  | \$0 copay<br>*  |
|  | 1 exam every year   | 1 exam every year   |
| Glaucoma screening   | \$0 copay for each<br>Medicare-covered service.   | \$0 copay for each<br>Medicare-covered service.   |
| Eyewear<br>Medicare Covered  | \$0 copay<br>*  | \$0 copay<br>*  |
| Routine eyewear<br>Contact lenses/Eyeglasses<br>(lenses and<br>frames)/Eyeglass frames | \$0 copay<br>*  | \$0 copay<br>*  |
| Eyewear allowance  | Up to a \$400 combined<br>allowance towards contacts<br>and glasses (lenses and/or<br>frames) every year. | Up to a \$200 combined<br>allowance towards contacts<br>and glasses (lenses and/or<br>frames) every year. |
| Mental Health Services   |   |   |
| Inpatient visit  | Days 1-90:<br>\$0 copay per admission<br>*  | Days 1-90:<br>\$0 copay per admission.<br>*   |
| Outpatient individual therapy visit  | \$0 copay<br>*  | \$0 copay<br>*  |
| Outpatient group therapy visit   | \$0 copay<br>*  | \$0 copay<br>*  |

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|--|--|---|
| Skilled nursing facility (SNF)   | Days 1-100:<br>\$0 copay per benefit period<br>*   | Days 1-100:<br>\$0 copay per benefit period.<br>*   |
| Therapy and Rehabilitation<br>Services   |  |   |
| Physical Therapy   | \$0 copay<br>*   | \$0 copay<br>*  |
| Outpatient rehabilitation<br>services provided by an<br>occupational therapist | \$0 copay<br>*   | \$0 copay<br>*  |
| Pulmonary rehabilitation services  | \$0 copay  | \$0 сорау   |
| Ambulance  |  |   |
| Ground Ambulance   | \$0 copay<br>*   | \$0 copay<br>*  |
| Air Ambulance  | \$0 copay<br>*   | \$0 copay<br>*  |
| Transportation Services  | Unlimited rides every year to<br>plan approved healthcare<br>locations. This includes<br>doctors and other specialists<br>(up to 4 one-way trips per<br>day).<br>\$0 copay (per one-way trip)<br>* | Up to 60 rides every year to<br>plan approved healthcare<br>locations. This includes<br>doctors and other specialists<br>(up to 4 one-way trips per<br>day).<br>\$0 copay (per one-way trip)<br>* |

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|--|--|--|
|  | What you should know:<br>Mileage limitations may<br>apply. Call Member Services<br>72 hours in advance to<br>reserve a ride for your<br>appointment.   | What you should know:<br>Mileage limitations may<br>apply. Call Member Services<br>72 hours in advance to<br>reserve a ride for your<br>appointment.   |
| Medicare Part B Drugs                  |  |  |
| Chemotherapy and Other Part<br>B Drugs | \$0 copay<br>*<br>Certain Part B rebatable<br>drugs may be subject to a<br>lower coinsurance than the<br>amount shown above. The<br>list of Part B rebatable drugs<br>that are subject to a lower<br>coinsurance is published by<br>the Centers for Medicare &<br>Medicaid Services (CMS) and<br>may change quarterly. | \$0 copay<br>*<br>Certain Part B rebatable<br>drugs may be subject to a<br>lower coinsurance than the<br>amount shown above. The<br>list of Part B rebatable drugs<br>that are subject to a lower<br>coinsurance is published by<br>the Centers for Medicare &<br>Medicaid Services (CMS) and<br>may change quarterly. |
| Insulin                                | \$0 copay<br>*   | \$0 copay<br>*   |
| Allergy Antigen                        | \$0 copay<br>*   | \$0 copay<br>*   |

| Prescription Drug Coverage                                 | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044    | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034 |
|--|--|--|
| Annual Prescription Deductible                             | \$0  |  |
| 30-day/up to a 100-day supply from retail network pharmacy |  |  |
| All Covered Drugs  | \$0 copay<br>Some covered drugs limited to a 30-day supply |  |

|                               | Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044 | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034 |
|-------------------------------|---|--|
| Chiropractic Services         |   |  |
| Medicare-covered              | \$0 copay<br>*  | \$0 copay<br>*   |
| Routine chiropractic services | \$0 copay<br>*  | \$0 copay<br>*   |
|                               | 12 visit(s) every year                                  | 12 visit(s) every year                                 |
| Acupuncture                   |   |  |
| Medicare-covered              | \$0 copay<br>*  | \$0 copay<br>*   |
| Podiatry Services (Foot Care) |   |  |
| Medicare Covered              | \$0 copay<br>*  | \$0 copay<br>*   |
| Routine Podiatry Services     | \$0 copay<br>*  | \$0 copay<br>*   |
|                               | 6 visit(s) every year                                   | 6 visit(s) every year                                  |

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|-------------------------|---|--|
| Virtual Visits          | Our plan offers 24 hours per day, 7 days per week virtual<br>visit access to board certified doctors via Teladoc to help<br>address a wide variety of health concerns/questions.<br>Covered services include general medical, behavioral health,<br>dermatology, and more.  |  |
|                         | A virtual visit (also known as a telehealth consult) is a visit<br>with a doctor either over the phone or internet using a<br>smart phone, tablet, or a computer. Certain types of visits<br>may require internet and a camera-enabled device. For<br>more information, or to schedule an appointment, call<br>Teladoc at 1-800-835-2362 (TTY: 711) 24 hours a day, 7 days<br>a week. |  |
| Home health agency care | \$0 copay<br>*  | \$0 copay<br>*   |
| Meals                   |   |  |
| Post-Acute Meals        | \$0 copay   | \$0 copay  |
|                         | •<br>What you should know:  | -<br>What you should know:   |
|                         | You pay nothing for home<br>delivered meals immediately<br>following an Inpatient<br>hospital stay to aid in<br>recovery with a maximum of<br>3 meals per day for up to 14<br>days with a maximum of 42<br>meals per occurrence for an<br>unlimited number of<br>occurrences per year.  | You pay nothing for home<br>delivered meals immediately<br>following an Inpatient<br>hospital stay to aid in<br>recovery with a maximum of<br>3 meals per day for up to 14<br>days with a maximum of 42<br>meals per occurrence for an<br>unlimited number of<br>occurrences per year. |

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|--|---|---|
| Medical Equipment/Supplies<br>Durable Medical Equipment<br>(DME) | \$0 copay<br>*  | \$0 copay<br>*  |
| Prosthetics  | \$0 copay<br>*  | \$0 copay<br>*  |
| Diabetic supplies  | \$0 copay<br>*<br>For more information,<br>limitations and exclusions,<br>please see your Evidence of<br>Coverage.        | \$0 copay<br>*<br>For more information,<br>limitations and exclusions,<br>please see your Evidence of<br>Coverage.        |
| Diabetic therapeutic shoes or inserts                            | \$0 copay<br>*  | \$0 copay<br>*  |
| Opioid treatment program services                                | \$0 copay<br>*  | \$0 copay<br>*  |
| <b>Wellness Programs</b><br>Fitness                              | For a detailed list of wellness<br>program benefits offered,<br>please refer to the Evidence<br>of Coverage.<br>\$0 copay | For a detailed list of wellness<br>program benefits offered,<br>please refer to the Evidence<br>of Coverage.<br>\$0 copay |

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|  | What you should know:  | What you should know:  |
|  | This benefit covers an annual<br>membership at a<br>participating health club or<br>fitness center. For members<br>who do not live near a<br>participating fitness center<br>and/or prefer to exercise at<br>home, members can choose<br>from available exercise<br>programs to be shipped to<br>them at no cost. A fitness<br>tracker may be selected as<br>part of a home fitness kit. | This benefit covers an annual<br>membership at a<br>participating health club or<br>fitness center. For members<br>who do not live near a<br>participating fitness center<br>and/or prefer to exercise at<br>home, members can choose<br>from available exercise<br>programs to be shipped to<br>them at no cost. A fitness<br>tracker may be selected as<br>part of a home fitness kit. |
| Additional sessions of                   | \$0 copay  | \$0 сорау  |
| smoking and tobacco cessation counseling | Limited to 5 visit(s) every<br>year  | Limited to 5 visit(s) every<br>year  |
| Annual Physical Exam                     | \$0 copay  | \$0 сорау  |
|  | What you should know:<br>The exam includes a detailed<br>medical/family history and<br>recommendations for<br>preventive screenings/care.  | What you should know:<br>The exam includes a detailed<br>medical/family history and<br>recommendations for<br>preventive screenings/care.  |
| 24-Hour Nurse Advice Line                | \$0 copay  | \$0 copay  |

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|---|--|--|
| Personal emergency medical response device (PERS) | \$0 copay  | \$0 copay  |
| In-home support services                          | \$0 copay for each in-home<br>support services visit. Up to<br>12 visits every year.   | \$0 copay for each in-home<br>support services visit. Up to<br>12 visits every year.   |
|   | What you should know:  | What you should know:  |
|   | You can receive Chore<br>Services if you meet certain<br>clinical criteria. Services<br>must be recommended or<br>requested by a licensed plan<br>clinician or a licensed plan<br>provider. Services are<br>provided in two hour<br>increments.  | You can receive Chore<br>Services if you meet certain<br>clinical criteria. Services<br>must be recommended or<br>requested by a licensed plan<br>clinician or a licensed plan<br>provider. Services are<br>provided in two hour<br>increments.  |
| Over-the-Counter (OTC) Items                      | Please see the Wellcare<br>Spendables™ section for<br>more information about the<br>over-the-counter (OTC)<br>benefit.   | Please see the Wellcare<br>Spendables™ section for<br>more information about the<br>over-the-counter (OTC)<br>benefit.   |
| Wellcare Spendables™                              | You will receive \$210<br><b>monthly</b> (\$2,520 per year)<br>preloaded on your Wellcare<br>Spendables™ card. Your<br>monthly allowance <b>rolls over</b><br><b>to the following month if</b><br><b>unused and expires at end</b><br><b>of the plan year.</b><br>Your card allowance can be | You will receive \$180<br><b>monthly</b> (\$2,160 per year)<br>preloaded on your Wellcare<br>Spendables™ card. Your<br>monthly allowance <b>rolls over</b><br><b>to the following month if</b><br><b>unused and expires at the</b><br><b>end of the plan year.</b><br>Your card allowance can be |
|   | used towards:  | used towards:  |

| Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044  | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034   |
|--|--|
| <ul> <li>Over-the-Counter items<br/>(OTC) - Your card can be<br/>used at participating<br/>retail locations, via<br/>mobile app, or log in to<br/>your member portal to<br/>place an order for home<br/>delivery. Examples of<br/>covered items include<br/>brand name and generic<br/>over-the-counter items,<br/>vitamins, pain relievers,<br/>cold and allergy items<br/>and diabetic items.</li> <li>Dental, Vision, and<br/>Hearing - You may use<br/>your card to help reduce<br/>your out-of-pocket<br/>expenses for any dental,<br/>vision, and/or hearing<br/>services. The card may be<br/>used to pay your dental,<br/>vision, or hearing<br/>provider directly.</li> </ul> | <ul> <li>Over-the-Counter items<br/>(OTC) - Your card can be<br/>used at participating<br/>retail locations, via<br/>mobile app, or log in to<br/>your member portal to<br/>place an order for home<br/>delivery. Examples of<br/>covered items include<br/>brand name and generic<br/>over-the-counter items,<br/>vitamins, pain relievers,<br/>cold and allergy items<br/>and diabetic items.</li> <li>Dental, Vision, and<br/>Hearing - You may use<br/>your card to help reduce<br/>your out-of-pocket<br/>expenses for any dental,<br/>vision, and/or hearing<br/>services. The card may be<br/>used to pay your dental,<br/>vision, or hearing<br/>provider directly.</li> </ul> |
| <ul> <li>Because your plan<br/>participates in the</li> <li>Value-Based Insurance</li> <li>Design Program, you can</li> <li>also use your Wellcare</li> <li>Spendables™ allowance</li> <li>towards any of the below</li> <li>benefits:</li> <li>Healthy Food - You can</li> <li>use your card to pay for</li> <li>healthy foods and</li> </ul>   | <ul> <li>Because your plan<br/>participates in the</li> <li>Value-Based Insurance</li> <li>Design Program, you can</li> <li>also use your Wellcare</li> <li>Spendables™ allowance</li> <li>towards any of the below</li> <li>benefits:</li> <li>Healthy Food - You can</li> <li>use your card to pay for</li> <li>healthy foods and</li> </ul>   |

| Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044  | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034   |
|--|--|
| <ul> <li>produce at participating retailers. Prepared meals are available for order via online portal.</li> <li>Gas pay-at-pump - You can use your card to pay for gas directly at the pump. The card cannot be used to pay in-person at the cash register. Your card can only be used up to the available allowance amount.</li> <li>Utility Assistance - You can use your card to help with the cost of utilities for your home. Your card can be used toward utility expenses including water, heating oil and natural gas, electricity, trash, cable TV service (excludes streaming services), landline or mobile phone and internet.</li> <li>Rent Assistance - You can use your card to help with the cost of rent for your home.</li> </ul> | <ul> <li>produce at participating retailers. Prepared meals are available for order via online portal.</li> <li>Gas pay-at-pump - You can use your card to pay for gas directly at the pump. The card cannot be used to pay in-person at the cash register. Your card can only be used up to the available allowance amount.</li> <li>Utility Assistance - You can use your card to help with the cost of utilities for your home. Your card can be used toward utility expenses including water, heating oil and natural gas, electricity, trash, cable TV service (excludes streaming services), landline or mobile phone and internet.</li> <li>Rent Assistance - You can use your card to help with the cost of rent for your home.</li> </ul> |

| Wellcare Dual Liberty (HMO<br>D-SNP)<br>H1416, Plan 044  | Wellcare Dual Access (HMO<br>D-SNP)<br>H1416, Plan 034   |
|--|--|
| For more information,<br>limitations and exclusions,<br>please see your Evidence of<br>Coverage. | For more information,<br>limitations and exclusions,<br>please see your Evidence of<br>Coverage. |

### Comprehensive Written Statement for Prospective Enrollees

The benefits described in the Premium and Benefit section of the Summary of Benefits are covered by our Wellcare Dual Liberty (HMO D-SNP) and Wellcare Dual Access (HMO D-SNP). For each benefit listed, you can see what our plan covers. What you pay for covered services may depend on your level of Medicaid eligibility. Coverage of the benefits described in this Summary of Benefits depends upon your level of Medicaid eligibility. If you have questions about your Medicaid eligibility and what benefits you are entitled to, call Mississippi Division of Medicaid (DOM) toll-free at 1-800-421-2408 (TTY: 1-228-206-6062).

For the most current Mississippi Medicaid coverage information, please visit <u>https://medicaid.ms.</u> <u>gov/medicaid-coverage/</u> or call Member Services for assistance.

| Important Information                   |  |
|---|--|
| Benefit                                 | Medicaid (Benefits Applicable to Full Medicaid<br>Beneficiaries) (QMB only eligible for Medicare<br>Cost Sharing expenses)   |
| Important Information                   | Medicare and Medicaid dual eligible recipients<br>may receive either full Medicaid benefits or<br>Medicare cost-sharing benefits. Full Medicaid<br>benefits are provided to SSI and long-term care<br>recipients. Medicare cost-sharing benefits for<br>QMBs include premiums, deductibles, and<br>coinsurance on Medicare-covered services. |
| Benefits and Limitations and Exclusions | The following services are covered under the<br>Mississippi Medicaid program (not all services<br>are applicable to all categories of eligibility).<br>Where items of service are limited to a fiscal<br>year, reference is to the annual period of July 1<br>through June 30.   |

#### MS Medicaid Benefits covered under MA Special Needs Plan

| Services  | MS Medicaid          |
|---|----------------------|
| Ambulatory Surgical Centers (ASC)                 | Coinsurance Coverage |
| Anesthesia  | Coisurance Coverage  |
| Artificial Limbs & Eyes                           | Coisurance Coverage  |
| Blood   | Coisurance Coverage  |
| Bone Mass Measurement (Bone Density)              | No Cost              |
| Breast Cancer Screening (Mammogram)               | No Cost              |
| Cardiovascular Disease Screenings                 | No Cost              |
| Cervical and Vaginal Cancer Screening             | No Cost              |
| Colorectal Cancer Screenings                      | Coisurance Coverage  |
| Diabetes Screenings                               | No Cost              |
| Dialysis Services                                 | Coisurance Coverage  |
| Doctor and Other Health Care Provider<br>Services | Coisurance Coverage  |
| EKG or ECG (Electrocardiogram) Screening          | Coisurance Coverage  |
| Eyeglasses  | Coisurance Coverage  |

| Services                           | MS Medicaid          |
|------------------------------------|----------------------|
| Flu Shots                          | No Cost              |
| Glaucoma Tests                     | Coinsurance Coverage |
| Hearing services and Hearing aids  | Coinsurance Coverage |
| Kidney Disease Education Services  | Coinsurance Coverage |
| Lung Cancer Screening              | No Cost              |
| Medical Nutrition Therapy Services | No Cost              |
| Mental Health Care (outpatient)    | Coinsurance Coverage |
| Orthotics & Artificial Limbs       | Coinsurance Coverage |
| Prescription Drugs (limited)       | Coisurance Coverage  |
| Pulmonary Rehabilitation           | Coisurance Coverage  |
| Speech-language pathology services | Coinsurance Coverage |
| Telehealth                         | Coinsurance Coverage |

# Multi-Language Insert Multi-language Interpreter Services

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at the plan numbers on the following pages. Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Contamos con los servicios gratuitos de un intérprete para responder las preguntas que tenga sobre nuestro plan de salud o de medicamentos. Para solicitar un intérprete, simplemente llámenos a los números del plan que figuran en las siguientes páginas. Alguien que habla español puede ayudarle. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的口译服务,可解答您对我们的健康或药物计划的 有关疑问。如需译员,请拨打以下页面上的计划号码联系我们。您将获得讲汉语 普通话的译员的帮助。这是一项免费服务。

Chinese Cantonese: 我們提供免費的口譯服務,可解答您對我們的健康或藥物計劃 可能有的任何疑問。如需口譯員服務,請致電下頁的計劃電話號碼。會說廣東話 的人員可以幫助您。此為免費服務。

**Tagalog:** May mga libre kaming serbisyo ng interpreter para sagutin ang anumang posible ninyong tanong tungkol sa aming planong pangkalusugan o plano sa gamot. Para kumuha ng interpreter, tawagan lang kami sa mga numero ng plano na nasa mga sumusunod na pahina. May makakatulong sa inyo na nagsasalita ng Tagalog. Isa itong libreng serbisyo.

**French:** Nous proposons des services d'interprètes gratuits pour répondre à toutes vos questions sur notre régime de santé ou de médicaments. Pour obtenir les services d'un interprète, il suffit de nous appeler aux numéros figurant sur les pages suivantes. Quelqu'un parlant français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời bất kỳ câu hỏi nào về chương trình sức khỏe hoặc chương trình thuốc của chúng tôi. Để nhận thông dịch viên, chỉ cần gọi chúng tôi theo số điện thoại chương trình ở các trang sau. Một nhân viên nói tiếng Việt có thể giúp quý vị. Dịch vụ này được miễn phí.

**German:** Wir bieten Ihnen einen kostenlosen Dolmetschservice, wenn Sie Fragen zu unseren Gesundheits- oder Medikamentenplänen haben. Wenn Sie einen Dolmetscher brauchen, rufen Sie eine der Telefonnummern auf den folgenden Seiten an. Ein deutschsprachiger Mitarbeiter wird Ihnen behilflich sein. Dieser Service ist kostenlos.

Form CMS-10802 (Expires 12/31/25) Y0020\_WCM\_125093M\_FINAL\_W\_C Internal Approved 07122023

Form Approved OMB# 0938-1421

Korean: 당사의 건강 또는 의약품 플랜과 관련해서 물어볼 수 있는 모든 질문에 답변하기 위한 무료 통역 서비스가 있습니다. 통역사가 필요한 경우 다음 페이지에 있는 플랜 번호로 연락해 주십시오. 한국어를 구사하는 통역사가 도움을 드릴 수 있습니다. 통역 서비스는 무료로 제공됩니다.

**Russian:** Если у вас возникли какие-либо вопросы о нашем плане медицинского страхования или плане с покрытием лекарственных препаратов, вам доступны бесплатные услуги переводчика. Если вам нужен переводчик, просто позвоните нам по номерам, представленным на следующих страницах. Вам окажет помощь сотрудник, говорящий на русском языке. Данная услуга бесплатна.

Arabic: نوفّر خدمات ترجمة فورية مجانية للإجابة على أي أسئلة قد تكون لديك حول خطة الصحة أو الدواء الخاصة بنا. للحصول على مترجم فوري، ما عليك سوى الاتصال بنا على أرقام الخطة التي تظهر في الصفحات التالية. يمكن أن يساعدك شخص يتحدث العربية. وتتوفر هذه الخدمة بشكل مجاني.

Hindi: हमारे स्वास्थ्य या ड्रग प्लान के बारे में आपके किसी भी सवाल का जवाब देने के लिए, हम मुफ़्त में दुभाषिया सेवाएं देते हैं। दुभाषिया सेवा पाने के लिए, बस हमें अगले पेज पर दिए गए प्लान नंबर पर कॉल करें। हिन्दी में बात करने वाला सहायक आपकी मदद करेगा। यह एक नि:शुल्क सेवा है।

**Italian:** Sono disponibili servizi di interpretariato gratuiti per rispondere a qualsiasi domanda possa avere in merito al nostro piano farmacologico o sanitario. Per usufruire di un interprete, è sufficiente contattare i numeri del piano riportati nelle pagine seguenti. Qualcuno la assisterà in lingua italiana. È un servizio gratuito.

**Portuguese:** Temos serviços de intérprete gratuitos para responder a quaisquer dúvidas que possa ter sobre o nosso plano de saúde ou medicação. Para obter um intérprete, contacte-nos através dos números do plano nas páginas seguintes. Um falante de português poderá ajudá-lo. Este serviço é gratuito.

**French Creole:** Nou gen sèvis entèprèt gratis pou reponn nenpòt kesyon ou ka genyen sou plan sante oswa plan medikaman nou an. Pou jwenn yon tradiktè nan bouch, annik rele nimewo yo pou plan an ki make sou paj ki annapre yo. Yon moun ki pale Kreyòl Ayisyen ka ede w. Se yon sèvis gratis.

**Polish:** Oferujemy bezpłatną usługę tłumaczenia ustnego, która pomoże Państwu uzyskać odpowiedzi na ewentualne pytania dotyczące naszego planu leczenia lub planu refundacji leków. Aby skorzystać z usługi tłumaczenia ustnego, wystarczy zadzwonić pod podany na kolejnych stronach numer odnoszący się do planu. Zapewni to Państwu pomoc osoby mówiącej po polsku. Usługa ta jest bezpłatna.

Japanese: 弊社の健康や薬剤計画についてご質問がある場合は、無料の通訳サービスをご利用いただけます。通訳を利用するには、次からのページに記載されている弊社の計画担当の電話番号にお問い合わせください。日本語の通訳担当者が対応します。これは無料のサービスです。

### ALABAMA

HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

### ARIZONA

PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

### ARKANSAS

HMO, HMO-POS, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO-POS D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

### CALIFORNIA

HMO 1-866-999-3945 (TTY: 711) wellcare.com/medicare

### CONNECTICUT

HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

#### FLORIDA HMO, PPO

1-833-444-9088 (TTY: 711) wellcare.com/medicare

### HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

GEORGIA HMO, HMO-POS, HMO D-SNP, PPO, PPO D-SNP 1-866-892-8340 (TTY: 711) wellcare.com/medicare

# HAWAII

HMO, PPO, HMO D-SNP 1-877-457-7621 (TTY: 711) wellcare.com/ohana

## ILLINOIS

Wellcare Assist Compass (HMO), Wellcare Giveback Open (PPO), Wellcare No Premium (HMO-POS), Wellcare No Premium Open (PPO), Wellcare No Premium Value (HMO-POS) **1-833-444-9088 (TTY: 711)** wellcare.com/medicare

Wellcare No Premium Essential (HMO), Wellcare No Premium Essential Value (HMO), Wellcare No Premium Exclusive (HMO)

1-866-892-8340 (TTY: 711) wellcare.com/medicare

## KENTUCKY

HMO, HMO-POS, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

#### LOUISIANA

HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

#### MAINE

HMO, PPO, PFFS 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

MASSACHUSETTS HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

MICHIGAN HMO, HMO-POS, PPO, HMO D-SNP, HMO-POS D-SNP, PPO D-SNP 1-866-892-8340 (TTY: 711) wellcare.com/medicare

MISSOURI HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare MISSISSIPPI HMO, HMO-POS, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

NEW HAMPSHIRE HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

NEW JERSEY HMO, HMO-POS, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

NEW YORK HMO, PPO, PFFS 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

NORTH CAROLINA HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

### ΟΗΙΟ

HMO, HMO-POS, HMO D-SNP, HMO-POS D-SNP 1-866-892-8340 (TTY: 711) wellcare.com/medicare

### **RHODE ISLAND**

HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

### SOUTH CAROLINA

HMO, HMO-POS, PPO, HMO D-SNP, PPO D-SNP 1-866-892-8340 (TTY: 711) wellcare.com/medicare

### TENNESSEE

HMO, HMO-POS, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

#### **TEXAS**

HMO, HMO-POS, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

### VERMONT HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

### WASHINGTON

HMO, PPO 1-833-444-9088 (TTY: 711) wellcare.com/medicare

HMO D-SNP, PPO D-SNP 1-833-444-9089 (TTY: 711) wellcare.com/medicare

### **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-844-917-0175 (TTY: 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

### **Understanding the Benefits**

- □ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit <u>www.wellcare</u>. <u>com/medicare</u> or call 1-844-917-0175 (TTY: 711) to view a copy of the EOC. Hours are Monday Sunday, 8 am 8 pm (all time zones).
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- **D** Review the formulary to make sure your drugs are covered.

### **Understanding Important Rules**

- □ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- □ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2025.
- □ Effect on Current Coverage. If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
- □ For HMO, CSNP and DSNP plans: Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid.

Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

### Contact Us

For more information, please contact us:



By phone

Toll-free at 1-844-917-0175 (TTY: 711). Your call may be answered by a licensed agent.

Hours of Operation

Monday - Sunday, 8 am - 8 pm (all time zones)



Online www.wellcare.com/medicare

