# **Important information: 2024 Medicare star ratings**





## **UnitedHealthcare - H0710**

For 2024, UnitedHealthcare - H0710 received the following Star Ratings from Medicare:

Overall Star Rating:  $\star \star \star \star \star \star 5$  stars

Health Services Rating:  $\star \star \star \star \star \star 5$  stars

Drug Services Rating:  $\star \star \star \star \star \star 5$  stars

Every year, Medicare evaluates plans based on a 5-star rating system.

#### **Why Star Ratings are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- $\hfill \Box$  Feedback from members about the plan's service and care
- ☐ The number of members who left or stayed with the plan
- ☐ The number of complaints Medicare got about the plan
- ☐ Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

### Get More Information on Star Ratings Online

Compare Star ratings for this and other plans online at **medicare.gov/plan-compare**.

# 5

This plan got Medicare's highest rating (5 stars)

The number of stars shows how well a plan performs.

- ★ ★ ★ ★ EXCELLENT
  - r ★ ★ ★ ABOVE AVERAGE
- ★ ★ ★ AVERAGE
- ★ ★ BELOW AVERAGE
- ◆ POOR

#### Questions about this plan?

Contact UnitedHealthcare 7 days a week from 8:00 a.m. to 8:00 p.m. Local time at **888-834-3721** (toll-free) or **711** (TTY). Current members please call **877-370-4874** (toll-free) or **711** (TTY).