Important information: 2023 Medicare star ratings





UnitedHealthcare - H0271

For 2023, UnitedHealthcare - H0271 received the following Star Ratings from Medicare:

3.5 stars

Overall Star Rating: ★ ★ ★ ★ 4 stars

Drug Services Rating: ★★★ 3 stars

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings are Important

Health Services Rating:

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- ☐ Feedback from members about the plan's service and care
- ☐ The number of members who left or stayed with the plan
- ☐ The number of complaints Medicare got about the plan
- ☐ Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars shows how well a plan performs.

* * * * EXCELLENT

★ ★ ★ ★ ABOVE AVERAGE

★ ★ ★ AVERAGE

★ ★ BELOW AVERAGE

POOR

Get More Information on Star Ratings Online

Compare Star ratings for this and other plans online at **medicare.gov/plan-compare**.

Questions about this plan?

Contact UnitedHealthcare 7 days a week from 8:00 a.m. to 8:00 p.m. Local time at **800-555-5757** (toll-free) or **711** (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Local time. Current members please call **800-711-0646** (toll-free) or **711** (TTY).