



DELAWARE

Freedom Blue PPO

Summary of Benefits

January 1, 2024 to December 31, 2024

To enroll in the following plan(s), you need to be entitled to Medicare Part A, enrolled in Medicare Part B, and live in one of these counties:

Kent, New Castle, Sussex

This summary of benefits doesn't list every service, limitation, or special circumstance. Visit us at [medicare.highmark.com](https://www.medicare.highmark.com) to get more benefit information including:

- **Evidence of Coverage** (*full list of benefits*)
- **Provider and Pharmacy Directories**
- **Formulary** (*full Part D prescription drug list*)

If you need printed copies, call us at **1-844-576-1246** (TTY 711). We're available 8 a.m. to 8 p.m., 7 days a week.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at [medicare.gov](https://www.medicare.gov) or call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY 1-877-486-2048.

Freedom Blue PPO has a network of pharmacies. The out-of-network (OON) benefit provides "out-of-network" coverage. You may see out-of-network providers as long as the services are covered benefits and medically necessary. You may pay more for services than you would if you used a "network provider."

	Freedom Blue PPO Signature	Freedom Blue PPO Distinct
Premium	\$0.00	\$25.00
Part B Premium Reduction	\$8.00	\$0.00
Deductible	\$0	\$0
Max Out-Of-Pocket	\$6,700 IN; \$10,000 combined IN and OON	\$6,000 IN; \$9,550 combined IN and OON
Inpatient Hospital Stay	Days 1 - 5: \$175 copay per day per admit & Days 6 - 90: \$0 copay per day per admit IN*; Days 1 - 5: \$350 copay per day per admit & Days 6 - 90: \$0 copay per day per admit OON	\$350 copay per admit IN*; Days 1 - 5: \$350 copay per day per admit & Days 6 - 90: \$0 copay per admit OON
Outpatient Hospital Coverage	ASC ¹ : \$225 copay IN*; \$350 copay OON Facility: \$300 copay IN*; \$350 copay OON	ASC ¹ : \$195 copay IN*; \$300 copay OON Facility: \$250 copay IN*; \$300 copay OON
Doctor Office Visit	PCP: \$0 copay IN; \$0 copay OON Specialist: \$30 copay IN; \$30 copay OON	PCP: \$0 copay IN; \$0 copay OON Specialist: \$20 copay IN; \$20 copay OON
Preventive/Screening	Covered in Full (Office visit copays may apply) IN/OON	Covered in Full (Office visit copays may apply) IN/OON
Emergency Room	\$100 copay IN/OON	\$100 copay IN/OON
Urgently Needed Services	\$40 copay IN/OON	\$35 copay IN/OON
Lab & Diagnostic Tests	Office /Lab: \$0 copay IN*; \$50 copay OON; Outpatient: \$10 copay IN*; \$50 copay OON	Office /Lab: \$0 copay IN*; \$50 copay OON; Outpatient: \$10 copay IN*; \$50 copay OON
X-Rays/ Advanced Imaging	X-ray: \$25 copay IN*; \$50 copay OON Advanced Imaging: \$225 copay IN*; \$350 copay OON	X-ray: \$15 copay IN*; \$45 copay OON Advanced Imaging: \$195 copay IN*; \$300 copay OON
Hearing Services	Medicare Covered: \$30 copay IN; \$30 copay OON. Routine: \$30 copay IN; \$30 copay OON (1 Per Year). TruHearing Advanced: \$699 copay; TruHearing Premium: \$999 copay (2 Aids Every Year); \$500 allowance IN/OON (per year)	Medicare Covered: \$20 copay IN; \$20 copay OON. Routine: \$30 copay IN; \$30 copay OON (1 Per Year). TruHearing Advanced: \$699 copay; TruHearing Premium: \$999 copay (2 Aids Every Year); \$500 allowance IN/OON (per year)
Dental Services	Medicare Covered*: \$30 copay IN; \$30 copay OON. Office Visit: \$0 copay IN; 30% coinsurance OON (1 per six months). X-Rays: \$0 copay IN; 30% coinsurance OON (1 per year). Comprehensive*: 40% coinsurance IN; 40% coinsurance OON; with a maximum \$2,000 allowance (preventive and comprehensive combined) IN/OON (Per Year)	Medicare Covered*: \$20 copay IN; \$20 copay OON. Office Visit: \$0 copay IN; 30% coinsurance OON (1 per six months). X-Rays: \$0 copay IN; 30% coinsurance OON (1 per year). Comprehensive*: 40% coinsurance IN; 40% coinsurance OON; with a maximum \$2,500 allowance (preventive and comprehensive combined) IN/OON (Per Year)
Vision Services	Medicare Covered: \$30 copay IN; \$30 copay OON. Routine: \$0 copay IN; \$50 copay OON (1 Per Year). Standard eyeglass lenses and frames or contact lenses are covered in full. IN/OON: A \$100 benefit max applies to non-standard frames or a \$100 benefit max for specialty contact lenses per year; \$200 benefit max for post cataract eyewear (once per operated eye).	Medicare Covered: \$20 copay IN; \$20 copay OON. Routine: \$0 copay IN; \$50 copay OON (1 Per Year). Standard eyeglass lenses and frames or contact lenses are covered in full. IN/OON: A \$100 benefit max applies to non-standard frames or a \$100 benefit max for specialty contact lenses per year; \$200 benefit max for post cataract eyewear (once per operated eye).
Mental Health Services	Inpatient: Days 1 - 3: \$425 copay per day per admit & Days 4 - 90: \$0 copay per admit IN*; Days 1 - 3: \$500 copay per day per admit & Days 4 - 90: \$0 copay per day per admit OON; Outpatient: \$40 copay IN*; \$50 copay OON	Inpatient: Days 1 - 3: \$425 copay per day per admit & Days 4 - 90: \$0 copay per admit IN*; Days 1 - 3: \$500 copay per day per admit & Days 4 - 90: \$0 copay per day per admit OON; Outpatient: \$30 copay IN*; \$45 copay OON
Skilled Nursing Facility	\$0 copay/day (days 1-20), \$203 copay/day (days 21-100) IN*; 30% coinsurance OON	\$0 copay/day (days 1-20), \$203 copay/day (days 21-100) IN*; 30% coinsurance OON
Physical Therapy	\$25 copay IN*; \$50 copay OON	\$20 copay IN*; \$50 copay OON
Ambulance (per one-way trip)	Emergent/Non-Emergent: \$250 copay IN**; Non-Emergent: 30% coinsurance OON	Emergent/Non-Emergent: \$250 copay IN**; Non-Emergent: 30% coinsurance OON
Transportation	Not covered	Not covered
Part B Drugs [†]	20% coinsurance IN*; 30% coinsurance OON	20% coinsurance IN*; 30% coinsurance OON
OTC	\$95 allowance once per quarter IN/OON	\$120 allowance once per quarter IN/OON
Durable Medical Equipment	20% coinsurance IN*; 30% coinsurance OON	20% coinsurance IN*; 30% coinsurance OON
Fitness Benefit	SilverSneakers covered in full IN; 50% coinsurance after satisfying a \$500 deductible OON	SilverSneakers covered in full IN; 50% coinsurance after satisfying a \$500 deductible OON
Formulary	Performance	Performance

	Freedom Blue PPO Valor	Freedom Blue PPO Prestige
Premium	\$0.00	\$39.00
Part B Premium Reduction	\$60.00	\$0.00
Deductible	\$0	\$0
Max Out-Of-Pocket	\$6,000 IN; \$8,950 combined IN and OON	\$5,500 IN; \$8,950 combined IN and OON
Inpatient Hospital Stay	\$275 copay per admit IN*; \$395 copay per admit OON	\$295 copay per admit IN*; \$395 copay per admit OON
Outpatient Hospital Coverage	ASC ¹ : \$195 copay IN*; \$325 copay OON Facility: \$245 copay IN*; \$375 copay OON	ASC ¹ : \$155 copay IN*; \$300 copay OON Facility: \$200 copay IN*; \$300 copay OON
Doctor Office Visit	PCP: \$0 copay IN; \$0 copay OON Specialist: \$10 copay IN; \$10 copay OON	PCP: \$0 copay IN; \$0 copay OON Specialist: \$0 copay IN; \$0 copay OON
Preventive/Screening	Covered in Full (Office visit copays may apply) IN/OON	Covered in Full (Office visit copays may apply) IN/OON
Emergency Room	\$100 copay IN/OON	\$100 copay IN/OON
Urgently Needed Services	\$50 copay IN/OON	\$0 copay IN/OON
Lab & Diagnostic Tests	Office /Lab: \$0 copay IN*; \$35 copay OON; Outpatient: \$0 copay IN*; \$35 copay OON	Office /Lab: \$0 copay IN*; \$40 copay OON; Outpatient: \$0 copay IN*; \$40 copay OON
X-Rays/ Advanced Imaging	X-ray: \$20 copay IN*; \$35 copay OON Advanced Imaging: \$225 copay IN*; \$325 copay OON	X-ray: \$10 copay IN*; \$40 copay OON Advanced Imaging: \$150 copay IN*; \$300 copay OON
Hearing Services	Medicare Covered: \$10 copay IN; \$10 copay OON. Routine: \$10 copay IN; \$10 copay OON (1 Per Year). TruHearing Advanced: \$699 copay; TruHearing Premium: \$999 copay (2 Aids Every Year); \$500 allowance IN/OON (per year)	Medicare Covered: \$0 copay IN; \$0 copay OON. Routine: \$0 copay IN; \$0 copay OON (1 Per Year). TruHearing Advanced: \$699 copay; TruHearing Premium: \$999 copay (2 Aids Every Year); \$500 allowance IN/OON (per year)
Dental Services	Medicare Covered*: \$10 copay IN; \$10 copay OON. Office Visit: \$0 copay IN; 30% coinsurance OON (1 per six months). X-Rays: \$0 copay IN; 30% coinsurance OON (1 per year). Comprehensive*: 40% coinsurance IN; 40% coinsurance OON; with a maximum \$3,000 allowance (preventive and comprehensive combined) IN/OON (Per Year)	Medicare Covered*: \$0 copay IN; \$0 copay OON. Office Visit: \$0 copay IN; 30% coinsurance OON (1 per six months). X-Rays: \$0 copay IN; 30% coinsurance OON (1 per year). Comprehensive*: 40% coinsurance IN; 40% coinsurance OON; with a maximum \$3,500 allowance (preventive and comprehensive combined) IN/OON (Per Year)
Vision Services	Medicare Covered: \$10 copay IN; \$10 copay OON. Routine: \$0 copay IN; \$50 copay OON (1 Per Year). Standard eyeglass lenses and frames or contact lenses are covered in full. IN/OON: A \$150 benefit max applies to non-standard frames or a \$150 benefit max for specialty contact lenses per year; \$200 benefit max for post cataract eyewear (once per operated eye).	Medicare Covered: \$0 copay IN; \$0 copay OON. Routine: \$0 copay IN; \$50 copay OON (1 Per Year). Standard eyeglass lenses and frames or contact lenses are covered in full. IN/OON: A \$100 benefit max applies to non-standard frames or a \$100 benefit max for specialty contact lenses per year; \$200 benefit max for post cataract eyewear (once per operated eye).
Mental Health Services	Inpatient: Days 1 - 3: \$325 copay per day per admit & Days 4 - 90: \$0 copay per admit IN*; Days 1 - 3: \$475 copay per day per admit & Days 4 - 90: \$0 copay per day per admit OON; Outpatient: \$5 copay IN*; \$35 copay OON	Inpatient: Days 1 - 3: \$425 copay per day per admit & Days 4 - 90: \$0 copay per admit IN*; Days 1 - 3: \$500 copay per day per admit & Days 4 - 90: \$0 copay per day per admit OON; Outpatient: \$30 copay IN*; \$40 copay OON
Skilled Nursing Facility	\$0 copay/day (days 1-20), \$203 copay/day (days 21-100) IN*; 30% coinsurance OON	\$0 copay/day (days 1-20), \$203 copay/day (days 21-100) IN*; 30% coinsurance OON
Physical Therapy	\$15 copay IN*; \$35 copay OON	\$0 copay IN*; \$40 copay OON
Ambulance (per one-way trip)	Emergent/Non-Emergent: \$250 copay IN**; Non-Emergent: 30% coinsurance OON	Emergent/Non-Emergent: \$250 copay IN**; Non-Emergent: 30% coinsurance OON
Transportation	Not covered	Not covered
Part B Drugs [†]	20% coinsurance IN*; 30% coinsurance OON	20% coinsurance IN*; 30% coinsurance OON
OTC	\$100 allowance once per quarter IN/OON	\$135 allowance once per quarter IN/OON
Durable Medical Equipment	20% coinsurance IN*; 30% coinsurance OON	20% coinsurance IN*; 30% coinsurance OON
Fitness Benefit	SilverSneakers covered in full IN; 50% coinsurance after satisfying a \$500 deductible OON	SilverSneakers covered in full IN; 50% coinsurance after satisfying a \$500 deductible OON
Formulary	Not Covered	Performance

*Indicates a service that requires prior authorization.

**Indicates a service that requires prior authorization for non-emergent trips.

ASC¹=Ambulatory Surgery Center

†Certain rebatable drugs may be subject to a lower coinsurance. Insulin cost sharing is subject to a coinsurance cap of \$35 for a one-month's supply of insulin.

Freedom Blue PPO Signature

You pay the following until your total yearly drug costs reach \$5,030.
Total yearly drug costs are the total drug costs paid by both you and your Part D plan.

Deductible	\$0			
Initial Coverage	Preferred Retail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	\$0 Copay	\$0 Copay
		Tier 2 (Generic)	\$5 Copay	\$15 Copay
		Tier 3 (Preferred Insulin)	\$35 Copay	\$105 Copay
		Tier 3 (Preferred Brand)	\$47 Copay	\$141 Copay
		Tier 4 (Insulin)	\$35 Copay	\$105 Copay
		Tier 4 (Non-Preferred Drug)	\$100 Copay	\$300 Copay
	Tier 5 (Specialty Tier)	33% of the cost	Not Applicable	
	Standard Retail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	\$7 Copay	\$21 Copay
		Tier 2 (Generic)	\$15 Copay	\$45 Copay
		Tier 3 (Preferred Insulin)	\$35 Copay	\$105 Copay
		Tier 3 (Preferred Brand)	\$47 Copay	\$141 Copay
		Tier 4 (Insulin)	\$35 Copay	\$105 Copay
		Tier 4 (Non-Preferred Drug)	\$100 Copay	\$300 Copay
	Tier 5 (Specialty Tier)	33% of the cost	Not Applicable	
	Preferred Mail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	Not Applicable	\$0 Copay
		Tier 2 (Generic)	Not Applicable	\$0 Copay
		Tier 3 (Preferred Insulin)	Not Applicable	\$105 Copay
		Tier 3 (Preferred Brand)	Not Applicable	\$120 Copay
		Tier 4 (Insulin)	Not Applicable	\$105 Copay
		Tier 4 (Non-Preferred Drug)	Not Applicable	\$275 Copay
	Tier 5 (Specialty Tier)	33% of the cost	Not Applicable	
	Standard Mail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	Not Applicable	\$21 Copay
		Tier 2 (Generic)	Not Applicable	\$45 Copay
		Tier 3 (Preferred Insulin)	Not Applicable	\$105 Copay
Tier 3 (Preferred Brand)		Not Applicable	\$141 Copay	
Tier 4 (Insulin)		Not Applicable	\$105 Copay	
Tier 4 (Non-Preferred Drug)		Not Applicable	\$300 Copay	
Tier 5 (Specialty Tier)	33% of the cost	Not Applicable		
Coverage Gap	The coverage gap begins after the yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030. After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap. Not everyone will enter the coverage gap.			
	Generics (25% Coinsurance) Brand (25% Coinsurance including 70% discount)			
Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reaches \$8,000, the plan pays the full cost for your covered Part D drugs. You pay nothing.			

DRUG

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy.

Freedom Blue PPO Distinct

You pay the following until your total yearly drug costs reach \$5,030.
Total yearly drug costs are the total drug costs paid by both you and your Part D plan.

Deductible	\$0			
Initial Coverage	Preferred Retail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	\$0 Copay	\$0 Copay
		Tier 2 (Generic)	\$5 Copay	\$15 Copay
		Tier 3 (Preferred Insulin)	\$35 Copay	\$105 Copay
		Tier 3 (Preferred Brand)	\$47 Copay	\$141 Copay
		Tier 4 (Insulin)	\$35 Copay	\$105 Copay
		Tier 4 (Non-Preferred Drug)	\$100 Copay	\$300 Copay
		Tier 5 (Specialty Tier)	33% of the cost	Not Applicable
	Standard Retail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	\$7 Copay	\$21 Copay
		Tier 2 (Generic)	\$15 Copay	\$45 Copay
		Tier 3 (Preferred Insulin)	\$35 Copay	\$105 Copay
		Tier 3 (Preferred Brand)	\$47 Copay	\$141 Copay
		Tier 4 (Insulin)	\$35 Copay	\$105 Copay
		Tier 4 (Non-Preferred Drug)	\$100 Copay	\$300 Copay
		Tier 5 (Specialty Tier)	33% of the cost	Not Applicable
	Preferred Mail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	Not Applicable	\$0 Copay
		Tier 2 (Generic)	Not Applicable	\$0 Copay
		Tier 3 (Preferred Insulin)	Not Applicable	\$105 Copay
		Tier 3 (Preferred Brand)	Not Applicable	\$120 Copay
		Tier 4 (Insulin)	Not Applicable	\$105 Copay
		Tier 4 (Non-Preferred Drug)	Not Applicable	\$275 Copay
		Tier 5 (Specialty Tier)	33% of the cost	Not Applicable
	Standard Mail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	Not Applicable	\$21 Copay
		Tier 2 (Generic)	Not Applicable	\$45 Copay
		Tier 3 (Preferred Insulin)	Not Applicable	\$105 Copay
Tier 3 (Preferred Brand)		Not Applicable	\$141 Copay	
Tier 4 (Insulin)		Not Applicable	\$105 Copay	
Tier 4 (Non-Preferred Drug)		Not Applicable	\$300 Copay	
Tier 5 (Specialty Tier)		33% of the cost	Not Applicable	
Coverage Gap	The coverage gap begins after the yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030. After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap. Not everyone will enter the coverage gap.			
	Generics (25% Coinsurance) Brand (25% Coinsurance including 70% discount)			
Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reaches \$8,000, the plan pays the full cost for your covered Part D drugs. You pay nothing.			

DRUG

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy.

Freedom Blue PPO Prestige

You pay the following until your total yearly drug costs reach \$5,030.
Total yearly drug costs are the total drug costs paid by both you and your Part D plan.

Deductible	\$0			
Initial Coverage	Preferred Retail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	\$0 Copay	\$0 Copay
		Tier 2 (Generic)	\$0 Copay	\$0 Copay
		Tier 3 (Preferred Insulin)	\$35 Copay	\$105 Copay
		Tier 3 (Preferred Brand)	\$47 Copay	\$141 Copay
		Tier 4 (Insulin)	\$35 Copay	\$105 Copay
		Tier 4 (Non-Preferred Drug)	\$100 Copay	\$300 Copay
	Tier 5 (Specialty Tier)	33% of the cost	Not Applicable	
	Standard Retail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	\$7 Copay	\$21 Copay
		Tier 2 (Generic)	\$15 Copay	\$45 Copay
		Tier 3 (Preferred Insulin)	\$35 Copay	\$105 Copay
		Tier 3 (Preferred Brand)	\$47 Copay	\$141 Copay
		Tier 4 (Insulin)	\$35 Copay	\$105 Copay
		Tier 4 (Non-Preferred Drug)	\$100 Copay	\$300 Copay
	Tier 5 (Specialty Tier)	33% of the cost	Not Applicable	
	Preferred Mail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	Not Applicable	\$0 Copay
		Tier 2 (Generic)	Not Applicable	\$0 Copay
		Tier 3 (Preferred Insulin)	Not Applicable	\$105 Copay
		Tier 3 (Preferred Brand)	Not Applicable	\$120 Copay
		Tier 4 (Insulin)	Not Applicable	\$105 Copay
		Tier 4 (Non-Preferred Drug)	Not Applicable	\$275 Copay
	Tier 5 (Specialty Tier)	33% of the cost	Not Applicable	
	Standard Mail Cost-Sharing	Tier	31 Day Supply	100 Day (T1/2) 90 Day (T3/4)
		Tier 1 (Preferred Generic)	Not Applicable	\$21 Copay
		Tier 2 (Generic)	Not Applicable	\$45 Copay
		Tier 3 (Preferred Insulin)	Not Applicable	\$105 Copay
Tier 3 (Preferred Brand)		Not Applicable	\$141 Copay	
Tier 4 (Insulin)		Not Applicable	\$105 Copay	
Tier 4 (Non-Preferred Drug)		Not Applicable	\$300 Copay	
Tier 5 (Specialty Tier)	33% of the cost	Not Applicable		
Coverage Gap	The coverage gap begins after the yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030. After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap. Not everyone will enter the coverage gap.			
	Generics (25% Coinsurance) Brand (25% Coinsurance including 70% discount)			
Catastrophic Coverage	After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reaches \$8,000, the plan pays the full cost for your covered Part D drugs. You pay nothing.			

DRUG

If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy.



Highmark Blue Cross Blue Shield is a Medicare Advantage HMO, PPO, and/or Part D plan with a Medicare contract. Enrollment in these plans depends on contract renewal.

Highmark BCBSD Inc. d/b/a Highmark Blue Cross Blue Shield Delaware is an independent licensee of the Blue Cross Blue Shield Association. The Blue Cross[®], Blue Shield[®], Cross, and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. All references to “Highmark” in this document are references to the Highmark company that is providing the member’s health benefits or health benefit administration.

Out-of-network/non-contracted providers are under no obligation to treat Freedom Blue PPO members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our customer service number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

This information is not a complete description of benefits. Call 1-833-611-7926 (TTY users may call 711), October 1 – March 31, 8 a.m. to 8 p.m., 7 days a week; April 1 – September 30, 8 a.m. to 8 p.m., Monday – Friday for more information.

TruHearing is a registered trademark of TruHearing, Inc.

SilverSneakers is a registered trademark of Tivity Health, Inc. Tivity Health, Inc., is a separate company that administers the SilverSneakers program.