## **IMPORTANT INFORMATION:**

2023 Medicare Star Ratings





Anthem HealthKeepers - H3447

For 2023, Anthem HealthKeepers - H3447 received the following Star Ratings from Medicare:

Overall Star Rating: ★★★★☆

**Health Services Rating:** ★★★☆

**Drug Services Rating:** ★★★☆☆

Every year, Medicare evaluates plans based on a 5-star rating system.

## **Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

The number of stars show how well a plan performs.





★★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

More stars mean a better plan – for example, members may get better care and better, faster customer service.

## **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at **medicare.gov/plan-compare.** 

## Questions about this plan?

Contact Anthem HealthKeepers 7 days a week from 8 a.m. to 8 p.m., (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30 at 1-866-803-5169 (toll-free) or 711 (TTY).

Current members please call 1-844-395-1019 (toll-free) or 711 (TTY).

HealthKeepers, Inc. is an HMO plan with a Medicare contract. Enrollment in HealthKeepers, Inc. depends on contract renewal.