Summary of Benefits

Anthem 🕸 🕅

Thank you for your interest in our Medicare Advantage plans

Anthem Blue Cross and Blue Shield offers benefits to help you stay healthy while protecting you from unexpected costs. This plan includes your hospital, medical, and drug benefits in one plan.

Medicare Advantage and Part D

Plan year: January 1 – December 31, 2024

Wisconsin

Milwaukee, Waukesha, Brown, Outagamie, other Wisconsin counties. Full service area on page 2, Summary of Benefits.

Anthem Medicare Advantage 3 (PPO)

Anthem Medicare Advantage (PPO)

Anthem Medicare Advantage 3 (PPO) and Anthem Medicare Advantage (PPO)

Anthem Medicare Advantage 3 (PPO)

Our service area includes these counties in WI: Adams, Ashland, Bayfield, Brown, Calumet, Clark, Dodge, Door, Douglas, Florence, Fond du Lac, Forest, Green, Green Lake, Iowa, Iron, Jefferson, Juneau, Kenosha, Kewaunee, Lafayette, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Marquette, Menominee, Milwaukee, Oconto, Oneida, Outagamie, Ozaukee, Portage, Price, Racine, Rock, Shawano, Sheboygan, Taylor, Vilas, Walworth, Washington, Waukesha, Waupaca, Waushara, Winnebago, Wood.

Anthem Medicare Advantage (PPO)

Our service area includes these counties in WI: Adams, Ashland, Barron, Bayfield, Brown, Buffalo, Burnett, Calumet, Chippewa, Clark, Columbia, Crawford, Dane, Dodge, Door, Douglas, Dunn, Eau Claire, Florence, Fond du Lac, Forest, Grant, Green, Green Lake, Iowa, Iron, Jackson, Jefferson, Juneau, Kenosha, Kewaunee, La Crosse, Lafayette, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Marquette, Menominee, Milwaukee, Monroe, Oconto, Oneida, Outagamie, Ozaukee, Pepin, Pierce, Polk, Portage, Price, Racine, Richland, Rock, Rusk, Sauk, Sawyer, Shawano, Sheboygan, St. Croix, Taylor, Trempealeau, Vernon, Vilas, Walworth, Washburn, Washington, Waukesha, Waupaca, Waushara, Winnebago, Wood.

Do you have questions?

You can learn more on our website, **https://shop.anthem.com/medicare**. Or call us toll-free **1-888-211-9815** (TTY: **711**). Hours of operation: 8 a.m. to 8 p.m., seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30.

The *Summary of Benefits* does not include every service, limit, or exclusion, but the *Evidence of Coverage* does. Just give us a call to request a copy.

Anthem Medicare Advantage 3 (PPO) and Anthem Medicare Advantage (PPO)

Anthem Medicare Advantage 3 (PPO) and Anthem Medicare Advantage (PPO) are Medicare Advantage Plans. They include hospital, medical, and prescription drug benefits. To join one of these plans, the following must apply to you:

- $\hfill\square$ You're entitled to Medicare Part A.
- □ You're enrolled in Medicare Part B.
- □ You live in our service area.

You can go to any doctor or facility. However, if you stay inside the network, your out-of-pocket costs may be lower. Ask your current doctor if they are in this plan.

Medicare coverage that goes beyond Original Medicare

- Medicare Advantage plans cover everything Original Medicare covers —
 Part A (hospital services) and Part B (medical services) plus more.
- Medicare Advantage Prescription Drug Plans cover Medicare Part D drugs and Part B drugs.

These are Preferred Provider Organization (PPO) plans. That means:

- You can see any doctor or specialist, in or out of our plan, no referrals needed.
- □ Your costs may be higher if you use doctors outside the plan.

Shop smart and save

If you use a doctor in our plan, your costs will be lower. A doctor can join or leave this plan at any time, so check if they're in-network with our Find a Doctor tool online. Just follow the steps below.

How to find a doctor/PCP in our plan:

- Go to https://shop.anthem.com/medicare
 - 1. Select **Useful Tools** and choose **Find a Doctor**.
 - 2. Enter your ZIP code, county and the date you want your coverage to begin.
 - 3. Fill in the details (city, doctor's name, distance, etc.).
 - 4. Be sure to check that the doctor is listed as "In-Network" for this plan.
- □ Or you can ask us for the *Provider Directory*. The phone number is on page 2.

Find a pharmacy

Our plans include the majority of pharmacies in America, so you're likely to find one near you. If your pharmacy is not in this plan, you could end up paying more for your drugs.

To confirm your pharmacy is in the plan (or find a new one) see the *Pharmacy Directory* on our website at **https://shop.anthem.com/ medicare**. Under **Useful Tools**, choose **Find a Pharmacy** to enter your location and search details. Preferred pharmacies are noted to the right of the pharmacy name. Or you can give us a call and we'll send you the directory.

Our plans offer preferred and standard pharmacies. You may go to either type of pharmacy to fill your covered prescription drugs.



How to check if your prescriptions (or an acceptable alternative) are covered and what they'll cost:



- Visit https://shop.anthem.com/medicare
 - 1. Select **Useful Tools** and choose **Find Your Covered Drugs**.
 - 2. Enter your ZIP code, county and beginning coverage date.
 - 3. Enter your drug name, dosage, quantity and refill frequency, and select **Add Drug** or **Next**.
 - 4. Select your pharmacy, and then select View All Plans.
 - 5. Choose **Plan Details** and then **Drug Cost** to view the drug's tier, specific cost, and coverage details.
- □ You can also call us at the number on page 2 for a copy of the *Formulary*.

Don't miss out on some Extra Help

Medicare offers Extra Help, a program with prescription drug assistance for people who qualify. Extra Help can cover prescription drug plan deductibles, premiums, copays, and coinsurance. Plus:

- $\hfill\square$ The coverage gap stage will not apply to you.
- □ There are no late-enrollment penalties.

To find out if you qualify for Extra Help, call:

- Our helpful representatives at **1-888-211-9815**.
- 1-800-MEDICARE (1-800-633-4227) (TTY: 1-877-486-2048),
 24 hours a day/7 days a week.
- The Social Security Administration at 1-800-772-1213 (TTY: 1-800-325-0778) Monday to Friday, 8 a.m. to 7 p.m.
- □ Your state Medicaid office.

For more information about Medicare, you can read the *Medicare & You* handbook. If you don't have a copy of this booklet, you can access it online at the Medicare website (www.medicare.gov) or request a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Optional supplemental dental and/or vision benefits

You can add an Optional Supplemental Benefits (OSB) package to the plan for an additional monthly premium. Optional Supplemental Benefits may not be available with every Medicare Advantage plan in this enrollment guide. See the *Optional Supplemental Dental and Vision Plans* section of the medical benefits chart for more details.

Summary of 2024 medical benefits

Anthem Medicare Advantage (PPO)

How much is my premium (monthly payment)?

\$34.00 per month

\$0.00 per month

You must continue to pay your Medicare Part B premium. If you receive Extra Help from Medicare, your monthly plan premium will be lower or you might pay nothing.

How much is my deductible?	
This plan does not have a medical	This plan does not have a medical
deductible.	deductible.
\$95.00 deductible per year for Part D prescription drugs.	\$195.00 deductible per year for Part D prescription drugs.
Drugs listed on Tier 3: Preferred	Drugs listed on Tier 3: Preferred
Brand, Tier 4: Non-Preferred Drug	Brand, Tier 4: Non-Preferred Drug
and Tier 5: Specialty Tier are included	and Tier 5: Specialty Tier are included
in the Part D deductible.	in the Part D deductible.

Is there a limit on how much I will pay for my covered medical services? (does not include Part D drugs)

\$4,500.00 per year from doctors and facilities in our plan\$8,950.00 per year from doctors or facilities both in and out of our plan

\$4,700.00 per year from doctors and facilities in our plan

\$8,950.00 per year from doctors or facilities both in and out of our plan

Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care.

Services you receive from doctors or facilities, both in and out of our plan, go toward your yearly limit. If you reach the limit on out-of-pocket costs, you will not have to pay any out-of-pocket costs for covered Part A and Part B services (in or outside of our plan) for the rest of the year.

Anthem Medicare Advantage 3 (PPO)

Anthem Medicare Advantage (PPO)

Inpatient Hospital¹

Facilities in our plan: Days 1-7: **\$295.00** per day, per admission / Days 8-90: **\$0.00** per day, per admission Facilities not in our plan: **40%** coinsurance per stay Facilities in our plan: Days 1-5: **\$370.00** per day, per admission / Days 6-90: **\$0.00** per day, per admission Facilities not in our plan: Days 1-5: **\$370.00** per day, per admission (

\$370.00 per day, per admission / Days 6-90: **\$0.00** per day, per admission

Our plan covers an unlimited number of days for an inpatient hospital stay. Per-day cost sharing applies to each new inpatient admission (Note: transfers to an inpatient rehabilitation hospital is considered a new admission and cost sharing per day applies).

Outpatient Hospital¹

Doctors and facilities in our plan: **20%** coinsurance Doctors and facilities not in our plan: **40%** coinsurance Doctors and facilities in our plan: **\$295.00** copay Doctors and facilities not in our plan: **20%** coinsurance

What you will pay may depend on the service and where you are treated.

Ambulatory Surgical Center¹

Doctors and facilities in our plan: **\$225.00** copay Doctors and facilities not in our plan: **40%** coinsurance Doctors and facilities in our plan: **\$245.00** copay Doctors and facilities not in our plan: **\$295.00** copay

Primary care physician (PCP) visit:

PCPs in our plan: **\$5.00** copay PCPs not in our plan: **\$40.00** copay

Specialist visit:1

Doctors in our plan: **\$40.00** copay Doctors not in our plan: **\$60.00** copay PCPs in our plan: **\$0.00** copay PCPs not in our plan: **\$35.00** copay

Doctors in our plan: **\$40.00** copay Doctors not in our plan: **\$55.00** copay

Preventive Care Screenings and Annual Physical Exams

Preventive care screenings:	
Doctors in our plan: \$0.00 copay	Doctors in our plan: \$0.00 copay
Doctors not in our plan: 40%	Doctors not in our plan: 40%
coinsurance	coinsurance
Annual physical exam:	
Doctors in our plan: \$0.00 copay	Doctors in our plan: \$0.00 copay
Doctors not in our plan: \$60.00	Doctors not in our plan: \$60.00

Anthem Medicare Advantage (PPO)

Preventive Care Screenings and Annual Physical Exams

Covered preventive care screenings:

- Abdominal aortic aneurysm screening
- □ Annual "wellness" visit
- Bone mass measurement
- Breast cancer screening (mammogram)
- Cardiovascular disease (behavioral therapy)
- □ Cardiovascular screening
- Cervical and vaginal cancer screening
- Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)
- Depression screening
- □ Diabetes prevention program
- Diabetes screenings and monitoring

- □ Hepatitis C Screening
- High Intensity Behavioral Counseling
- □ HIV screening
- □ Lung cancer screenings
- □ Medical nutrition therapy services
- □ Obesity screenings and counseling
- □ Prostate cancer screenings (PSA)
- Sexually transmitted infections screenings and counseling
- Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)
- □ Vaccines, including flu, hepatitis B, pneumococcal, and COVID-19 shots
- "Welcome to Medicare" preventive visit (one-time)

Any extra preventive services approved by Medicare during the contract year will be covered. When you use doctors in our plan, **100%** of the cost of preventive care screenings and annual physical exams is covered.

Emergency Care

\$90.00 copay

Emergency and Urgent Care Worldwide Coverage

\$90.00 copay

This plan covers urgent care and emergency services when traveling outside of the United States for less than six months. This benefit is limited to **\$100,000.00** per year.

\$90.00 copay

Emergency and Urgent Care Worldwide Coverage

\$90.00 copay

This plan covers urgent care and emergency services when traveling outside of the United States for less than six months. This benefit is limited to **\$100,000.00** per year.

Your emergency room copay will be waived if you receive care from a primary care provider, urgent care provider, or LiveHealth Online 24 hours prior to the emergency room visit.

Urgently Needed Services

\$35.00 copay

\$30.00 copay

Anthem Medicare Advantage (PPO)

Diagnostic Services, Labs, and Imaging¹

	1	
	Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
Diagnostic Radiology Services (such as MRIs, CT scans)		
Doctors' offices in our plan:	\$130.00 copay	\$130.00 copay
Outpatient facilities in our plan:	\$225.00 copay	\$225.00 copay
Doctors' offices and facilities not in our plan:	35% coinsurance	20% coinsurance
Diagnostic Tests and Procedures		
Doctors' offices in our plan:	\$75.00 copay	\$75.00 copay
Outpatient facilities in our plan:	\$150.00 copay	\$150.00 copay
Doctors' offices and facilities not in our plan:	35% coinsurance	20% coinsurance
Lab Services		
Doctors' offices in our plan:	\$10.00 copay	\$0.00 copay
Outpatient facilities in our plan:	\$10.00 copay	\$10.00 copay
Doctors' offices and facilities not in our plan:	35% coinsurance	20% coinsurance

Diagnostic Services, Labs, and Imaging¹

	Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
Outpatient X-rays		
Doctors' offices in our plan:	\$50.00 copay	\$50.00 copay
Outpatient hospitals or facilities in our plan:	\$110.00 copay	\$110.00 copay
Freestanding facility or at-home portable x-ray services in our plan:	\$90.00 copay	\$90.00 copay
Doctors' offices, hospitals, and facilities not in our plan:	35% coinsurance	20% coinsurance
Therapeutic Radiology Services (such as radiation treatment for cancer)		
Doctors and facilities in our plan:	20% coinsurance	20% coinsurance
Doctors and facilities not in our plan:	20% coinsurance	20% coinsurance

Anthem Medicare Advantage (PPO)

Hearing Services

Medicare-covered hearing services (Exam to diagnose and treat hearing and balance issues):¹

Doctors in our plan: \$40.00 copay	Doctors in our plan: \$40.00 copay
Doctors not in our plan: \$60.00	Doctors not in our plan: \$55.00
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Routine hearing services:¹

This plan covers 1 routine hearing exam up to a **\$59.00** maximum plan benefit every year. **\$300.00** maximum plan benefit for over-thecounter hearing aids OR 1 routine hearing aid fitting evaluation and a **\$3,000.00** maximum plan benefit for prescribed hearing aids every year.

Doctors in our plan: **\$0.00** copay for routine hearing exam(s). **\$0.00** copay for hearing aids up to the maximum plan benefit amount.

Doctors not in our plan: **20%** coinsurance for routine hearing exam(s).

This plan covers 1 routine hearing exam up to a **\$59.00** maximum plan benefit every year. **\$300.00** maximum plan benefit for over-thecounter hearing aids OR 1 routine hearing aid fitting evaluation and a **\$1,500.00** maximum plan benefit for prescribed hearing aids every year.

Doctors in our plan: **\$0.00** copay for routine hearing exam(s). **\$0.00** copay for hearing aids up to the maximum plan benefit amount.

Doctors not in our plan: **20%** coinsurance for routine hearing exam(s).

Dental Services

Medicare-covered dental services (this does not include services for care, treatment, filling, removal or replacement of teeth):¹

Doctors and dentists in our plan:	Doctors and dentists in our plan:
\$0.00 copay	\$0.00 copay
Doctors and dentists not in our plan:	Doctors and dentists not in our plan:
\$0.00 copay	\$0.00 copay

Preventive and Comprehensive¹ Dental

Not Covered	This plan covers up to \$1,000 for covered preventive and comprehensive dental services every year.
	We cover more dental care than what Original Medicare covers. You can use our coverage for these services and more: exams, cleanings, fluoride treatments, X- rays, fillings and repairs, root canals (endodontics), dental crowns (caps), bridges, implants, and dentures.
	Any amount not used at the end of the calendar year will expire.

Anthem Medicare Advantage 3	•
(PPO)	

Anthem Medicare Advantage (PPO)

Preventive dental services:	
Dentists in our plan: \$0.00 copay Dentists not in our plan: 20% coinsurance	Dentists in our plan: \$0.00 copay Dentists not in our plan: 20% coinsurance
This plan covers 2 oral exam(s), 2 cleaning(s), 1 fluoride treatment(s), and 1 dental x-ray(s) every year.	
Comprehensive dental services ¹ :	
Not Covered	Doctors and dentists in our plan: 50% coinsurance for Restorative and Extraction services. 70% coinsurance for Endodontics, Periodontics, Crowns, and Denture services.
	Doctors and dentists not in our plan: 50% coinsurance for Restorative and Extraction services. 70% coinsurance for Endodontics, Periodontics, Crowns, and Denture services.

To find a dental provider in our plan, follow the same steps as the "How to find a doctor/ PCP in our plan" box at the beginning of this booklet. Then select **Dental Provider** under **Provider Type**.

Vision Services

Medicare-covered vision services:

Exam to diagnose and treat diseases and conditions of the eye

Doctors in our plan: **\$40.00** copay Doctors not in our plan: **\$60.00** copay Doctors in our plan: **\$40.00** copay Doctors not in our plan: **\$55.00** copay

Eyeglasses or contact lenses after cataract surgery

Doctors in our plan: \$0.00 copay	Doctors in our plan: \$0.00 copay
Doctors not in our plan: \$0.00	Doctors not in our plan: \$0.00
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Routine vision services:

Routine vision exam

This plan covers 1 routine eye	This plan covers 1 routine eye
exam(s) every year. \$69.00	exam(s) every year. \$69.00
maximum eye exam coverage	maximum eye exam coverage
amount.	amount.
Doctors in our plan: \$0.00 copay	Doctors in our plan: \$0.00 copay
Doctors not in our plan: \$0.00	Doctors not in our plan: \$0.00
copay	copay

Vision Services

Routine eyewear (lenses and frames)

Not Covered

This plan covers up to **\$150.00** for eyeglasses or contact lenses every year.

Doctors in our plan: **\$0.00** copay Doctors not in our plan: **\$0.00** copay

To find a vision provider in our plan, follow the same steps as the "How to find a doctor/ PCP in our plan" box at the beginning of this booklet. Then select **Vision Provider** under **Provider Type**.

Mental Health Care

Inpatient visit:¹

Doctors and facilities in our plan: Days 1-6: **\$250.00** per day, per admission / Days 7-90: **\$0.00** per day, per admission

Doctors and facilities not in our plan: **40%** coinsurance per stay

Doctors and facilities in our plan: Days 1-5: **\$295.00** per day, per admission / Days 6-90: **\$0.00** per day, per admission

Doctors and facilities not in our plan: Days 1-5: **\$295.00** per day, per admission / Days 6-90: **\$0.00** per day, per admission

Our plan covers unlimited inpatient days.

Per day cost sharing applies to each new inpatient admission. (Note: transfers to an inpatient rehabilitation hospital is considered a new admission and cost sharing per day applies).

Mental Health Care

Outpatient individual and group therapy services:¹

Doctors and facilities in our plan:	Doctors and facilities in our plan:
\$40.00 copay	\$40.00 copay
Doctors and facilities not in our plan: \$60.00 copay	Doctors and facilities not in our plan: \$60.00 copay

Skilled Nursing Facility (SNF)¹

Doctors and facilities in our plan:	Doctors and facilities in our plan:
SNF Days 1 - 20: \$0.00 per day /	SNF Days 1 - 20: \$0.00 per day /
Days 21 - 100: \$203.00 per day	Days 21 - 100: \$203.00 per day
Doctors and facilities not in our	Doctors and facilities not in our
plan: 45% coinsurance per stay	plan: 45% coinsurance per stay

Our plan covers up to 100 days in a Skilled Nursing Facility (SNF). Your copays for SNF benefits are based on benefit periods. A benefit period starts on the first day you go into a hospital or SNF and ends when you haven't had any inpatient hospital care or skilled nursing care for 60 days in a row. If you go into a SNF after one benefit period has ended, a new benefit period starts. There's no limit to the number of benefit periods you can have.

Physical Therapy¹

Doctors and facilities in our plan:	Doctors and facilities in our plan:
\$35.00 copay	\$40.00 copay
Doctors and facilities not in our	Doctors and facilities not in our
plan: \$60.00 copay	plan: \$60.00 copay

Ambulance¹

Ground/Water Ambulance:	
Emergency transportation services in and out of our plan: \$295.00 copay per trip	Emergency transportation services in and out of our plan: \$310.00 copay per trip
Air Ambulance:	
Emergency transportation services in and out of our plan: 20% coinsurance per trip	Emergency transportation services in and out of our plan: \$310.00 copay per trip
Transportation	
Not Covered	Not Covered. You may be able to select transportation coverage through this plan's Essential Extras benefit. See that benefit description for more information.

Medicare Part B Drugs

Insulin furnished through an insulin pump:

Drugs obtained from doctors and facilities in our plan: \$35.00 copay	Drugs obtained from doctors and facilities in our plan: \$35.00 copay
Drugs obtained from doctors and facilities not in our plan: \$35.00 copay	Drugs obtained from doctors and facilities not in our plan: \$35.00 copay

Medicare Part B Drugs

Other Part B Drugs:¹

Drugs obtained from doctors and facilities in our plan: 0% coinsurance - 20% coinsurance
Drugs obtained from doctors and facilities not in our plan: 0% coinsurance - 40% coinsurance
Drugs obtained from doctors and facilities in our plan: 0% coinsurance - 20% coinsurance
Drugs obtained from doctors and facilities not in our plan: 0% coinsurance - 40% coinsurance

You may see lower than the maximum coinsurance on certain chemotherapy and Part B drugs with prices that have increased faster than the rate of inflation.

Additional benefits

Essential Extras

Anthem Medicare Advantage 3
(PPO):
Not Offered

Anthem Medicare Advantage (PPO): Offered

We want you to have not just the best possible health, but comfort in your daily life. Choose **any one** of the following innovative benefits as part of a comprehensive plan that we will help you create.



Assistive Devices

This benefit provides a **\$500** annual spending allowance for assistive and safety devices such as handrails, shower stools, hand-held shower heads, reaching devices, ADA toilet seats, and temporary wheelchair threshold ramps.



Everyday Options Allowance for Dental, Vision, and Hearing

This benefit provides a **\$500** annual spending allowance for your dental, vision, and/or hearing needs. You get to choose how to use your annual spending allowance - toward out-of-pocket costs or additional services.



Transportation

Get up to 60 one-way rides per year to plan approved locations.

Chiropractic Care¹

Medicare-covered chiropractic services:

Providers in our plan: \$20.00 copay	Providers in our plan: \$20.00 copay
Providers not in our plan: \$60.00	Providers not in our plan: \$60.00
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Medicare coverage includes manipulation of the spine to correct a subluxation (when one or more of the bones of your spine move out of position).

Foot Care (podiatry services)¹

Medicare-covered podiatry:

Doctors in our plan: \$0.00 copay -	Doctors in our plan: \$0.00 copay -
\$40.00 copay	\$40.00 copay
Doctors not in our plan: \$60.00	Doctors not in our plan: \$55.00
copay	copay

Foot exams and treatment are covered if you have diabetes-related nerve damage and/ or meet certain conditions.

You pay nothing for Medicare-covered *routine* podiatry services. For all other Medicare-covered podiatry services, you pay the higher amount shown above.

Routine foot care:

Doctors in our plan: \$0.00 copay	Doctors in our plan: \$0.00 copay
Doctors not in our plan: \$60.00 copay	Doctors not in our plan: \$55.00 copay
This plan covers: Unlimited routine foot care visits each year.	This plan covers: Unlimited routine foot care visits each year.

Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
Health and fitness tracker	
Not Covered	This benefit provides a fitness tracking device (every other year) to help you achieve your physical fitness goals.
Home Health Care ¹	
Doctors and facilities in our plan: \$0.00 copay Doctors and facilities not in our plan: 40% coinsurance	Doctors and facilities in our plan: \$0.00 copay Doctors and facilities not in our plan: 40% coinsurance
LiveHealth [®] Online	
Lats you talk to a board cortified	Lats you talk to a board cartified

Lets you talk to a board-certified	Lets you talk to a board-certified
doctor or licensed psychiatrist,	doctor or licensed psychiatrist,
psychologist, or therapist by live,	psychologist, or therapist by live,
two-way video on a computer,	two-way video on a computer,
smartphone, or tablet.	smartphone, or tablet.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of our plan.

Medical Equipment/Supplies

Durable Medical Equipment (wheelchairs, oxygen, etc.): ¹	
Suppliers in our plan: 20% coinsurance	Suppliers in our plan: 20% coinsurance
Suppliers not in our plan: 40% coinsurance	Suppliers not in our plan: 40% coinsurance

Medical supplies and prosthetic devices (braces, artificial limbs, etc.):¹

Suppliers in our plan: 20% coinsurance	Suppliers in our plan: 20% coinsurance
Suppliers not in our plan: 40% coinsurance	Suppliers not in our plan: 40% coinsurance

Diabetic supplies and services:

Suppliers in our plan: \$0.00 copay	Suppliers in our plan: \$0.00 copay
Suppliers not in our plan: 40%	Suppliers not in our plan: 40%
coinsurance	coinsurance
Covered diabetic supplies include:	Covered diabetic supplies include:
glucose monitors, test strips, and	glucose monitors, test strips, and
lancets. See your <i>Evidence of</i>	lancets. See your <i>Evidence of</i>
<i>Coverage</i> for all supplies covered.	<i>Coverage</i> for all supplies covered.

Anthem Medicare Advantage 3 (PPO)

Anthem Medicare Advantage (PPO)

Medicare Community Resource Support

Not Covered	We assist you right over the phone by providing you with health-related information and by connecting you to local community-based services and support programs. We'll help you coordinate these services based on your unique needs. Call us at the number listed on your plan ID card and ask for the Medicare Community Resource Support team for more details.

Outpatient Rehabilitation

Cardiac (heart) rehab services (with a limit of two, one-hour sessions per day and a maximum of 36 sessions within a 36-week period):¹

Doctors and facilities in our plan:	Doctors and facilities in our plan:
\$35.00 copay	\$35.00 copay
Doctors and facilities not in our plan:	Doctors and facilities not in our plan:
40% coinsurance	40% coinsurance

Pulmonary (lung) rehab services (with a limit of two, one-hour sessions per

day and a maximum of 36 sessions):¹

Doctors and facilities in our plan:	Doctors and facilities in our plan:
\$15.00 copay	\$15.00 copay
Doctors and facilities not in our plan:	Doctors and facilities not in our plan:
40% coinsurance	40% coinsurance

Anthem	Medicare Advantage 3
(PPO)	_

Occupational therapy visit: ¹	
Doctors and facilities in our plan:	Doctors and facilities in our plan:
\$35.00 copay	\$40.00 copay
Doctors and facilities not in our plan:	Doctors and facilities not in our plan:
\$60.00 copay	\$60.00 copay

Outpatient Substance Abuse¹

Individual & Group therapy visit:

Doctors and facilities in our plan:	Doctors and facilities in our plan:
\$40.00 copay	\$40.00 copay
Doctors and facilities not in our plan:	Doctors and facilities not in our plan:
40% coinsurance	40% coinsurance

Anthem Medicare Advantage 3 (PPO)

Anthem Medicare Advantage (PPO)

Over-the-Counter Items

This benefit provides a spending allowance of **\$44** every quarter for over-the-counter (OTC) health and wellness products like vitamins, first aid supplies, pain-relievers, and more.

You have a variety of convenient ways to use the benefit:

- □ Shop in-store at participating retailers near you.
- □ Shop online on the approved vendor website.
- □ Shop on the approved vendor mobile app.
- \Box Call to place an order.
- \Box Order by mail.

This benefit provides a spending allowance of **\$35** every quarter for over-the-counter (OTC) health and wellness products like vitamins, first aid supplies, pain-relievers, and more.

You have a variety of convenient ways to use the benefit:

- □ Shop in-store at participating retailers near you.
- □ Shop online on the approved vendor website.
- Shop on the approved vendor mobile app.
- \square Call to place an order.
- \Box Order by mail.

Personal Emergency Response System (PERS) coverage

Renal Dialysis

Anthem Medicare Advantage 3	
(PPO)	

Anthem Medicare Advantage (PPO)

SilverSneakers ^{®†} Fitness program	
When you become our member, you	When you become our member, you
can sign up for SilverSneakers. It's	can sign up for SilverSneakers. It's
included in our plan. To learn more	included in our plan. To learn more
details, go to	details, go to
www.silversneakers.com or call	www.silversneakers.com or call
SilverSneakers at 1-855-741-4985 (TTY:	SilverSneakers at 1-855-741-4985 (TTY:
711), Monday to Friday, 8 a.m. to 8	711), Monday to Friday, 8 a.m. to 8
p.m. ET.	p.m. ET.

[†]The SilverSneakers Fitness Program is provided by Tivity Health, an independent company. SilverSneakers is a registered trademark of Tivity Health, Inc. © 2023 Tivity Health, Inc. All rights reserved.

24/7 Nurseline

24-hour access to a nurse line, seven	24-hour access to a nurse line, seven
days a week, 365 days a year	days a week, 365 days a year

Services with a 1 may need prior authorization (preapproval) from the plan.

Summary of 2024 prescription drug coverage

Ways to save

1. Choose generic drugs on tiers 1 and 2 when available.

2. Use mail order.

3. Use a preferred pharmacy. To find a preferred pharmacy in this plan:

- Visit https://shop.anthem.com/medicare (select Useful Tools and choose Find a Pharmacy). Preferred pharmacies are noted to the right of the pharmacy name.
- Give us a call and we will send you a copy of the *Pharmacy Directory*.

Anthem Medic	are Advantage 3
(PPO)	

Anthem Medicare Advantage (PPO)

Stage 1: How much is my deductible?

\$95.00 deductible per year for Part	\$195.00 deductible per year for Part
D prescription drugs.	D prescription drugs.
Drugs listed on Tier 3: Preferred	Drugs listed on Tier 3: Preferred
Brand, Tier 4: Non-Preferred Drug	Brand, Tier 4: Non-Preferred Drug and
and Tier 5: Specialty Tier are	Tier 5: Specialty Tier are included in
included in the Part D deductible.	the Part D deductible.
If you qualify for low-income subsidy	If you qualify for low-income subsidy
(LIS), also known as Medicare's Extra	(LIS), also known as Medicare's Extra
Help program, the Part D deductible	Help program, the Part D deductible
does not apply to you.	does not apply to you.
The Part D deductible does not apply to Insulin drugs.	The Part D deductible does not apply to Insulin drugs.

Stage 2: Initial Coverage

After you pay your yearly deductible	After you pay your yearly deductible
(if your plan has one), you pay the	(if your plan has one), you pay the
amount listed in the table on the	amount listed in the table on the
following pages, until your total	following pages, until your total
yearly drug costs reach \$5,030 . Total	yearly drug costs reach \$5,030 . Total
yearly drug costs are the total drug	yearly drug costs are the total drug
costs paid by both you and our Part	costs paid by both you and our Part D
D plan.	plan.

You may get your covered drugs at retail pharmacies and mail-order pharmacies in our plan. Generally, you may get your covered drugs from pharmacies not in our plan only when you are unable to get your prescription drugs from a pharmacy that is in our plan. If you live in a long-term care facility, you pay the same as at a standard retail pharmacy. If you qualify for low-income subsidy (LIS), also known as Medicare's Extra Help program, the amount you pay may be different in this Stage.

Stage 2: Initial Coverage

Cost Sharing	Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
Tier 1: Preferred		
Generic		
Preferred retail one-month supply	\$5.00 [*]	\$0.00 [*]
Standard retail one-month supply	\$10.00 [*]	\$0.00 [*]
Mail order three-month supply	\$0.00 [*]	\$0.00 [*]
Tier 2: Generic		
Preferred retail one-month supply	\$15.00 [*]	\$15.00 [*]
Standard retail one-month supply	\$20.00 [*]	\$20.00 [*]
Mail order three-month supply	\$0.00*	\$0.00*

Stage 2: Initial Coverage

Cost Sharing	Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
Tier 3: Preferred Brand and Covered Insulin Drugs		
Preferred retail one-month supply	\$42.00	\$42.00
Preferred retail one- month Insulin supply	\$35.00	\$35.00
Standard retail one-month supply	\$47.00	\$47.00
Standard retail one- month Insulin supply	\$35.00	\$35.00
Mail order three-month supply	\$84.00	\$84.00
Mail order three- month Insulin supply	\$70.00	\$70.00

Stage 2: Initial Coverage

Cost Sharing	Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
Tier 4: Non-Preferred Drug		
Preferred retail one-month supply	\$95.00	\$95.00
Standard retail one-month supply	\$100.00	\$100.00
Mail order three-month supply	\$190.00	\$190.00
Tier 5: Specialty Tier		
Preferred retail one-month supply	31%	30%
Standard retail one-month supply	31%	30%
Mail order three-month supply	Not available	Not available
Tier 6: Select Care Drugs		
Preferred retail one-month supply	\$0.00 [*]	\$0.00 [*]
Standard retail one-month supply	\$0.00 [*]	\$0.00 [*]
Mail order three-month supply	\$0.00 ^{*100}	\$0.00 ^{*100}
I.	I I	

* Your deductible will not apply for these drugs.

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¹⁰⁰ The three-month supply for this tier on this plan is 100 days.

Stage 3: Coverage Gap

After your total yearly drug costs reach **\$5,030**, you will receive limited coverage by the plan on certain drugs. You will continue to pay your ICL cost share for Tier 6 select care drugs in the coverage gap. You will pay no more than **25%** of the plan's costs for other formulary brand and generic drugs until your yearly out-ofpocket drug costs reach **\$8,000**. After your total yearly drug costs reach **\$5,030,** you will receive limited coverage by the plan on certain drugs. You will continue to pay your ICL cost share for Tier 1 preferred generic drugs and Tier 6 select care drugs in the coverage gap. You will pay no more than **25%** of the plan's costs for other formulary brand and generic drugs until your yearly out-ofpocket drug costs reach **\$8,000.**

Stage 4: Catastrophic Coverage

After your yearly out-of-pocket drug costs reach **\$8,000,** the plan will pay all of your Medicare covered Part D drug costs for the rest of the year. After your yearly out-of-pocket drug costs reach **\$8,000,** the plan will pay all of your Medicare covered Part D drug costs for the rest of the year.



Optional supplemental dental and vision plans

Package 1: Preventive Dental Package

Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
How much is the monthly paymer	nt?
An extra \$24.00 per month. You must keep paying your Medicare Part B monthly payment and your \$34.00 monthly plan payment.	An extra \$24.00 per month. You must keep paying your Medicare Part B monthly payment.
How much is the deductible?	
This package does not have a deductible.	This package does not have a deductible.

Is there a limit on how much the plan will pay?

Doctors in and out of our plan:

 The plan will pay up to \$500.00 for the following preventive dental benefits each year (benefit maximum).

Doctors in and out of our plan:

 The plan will pay up to \$500.00 for the following preventive dental benefits each year (benefit maximum).

Talk to your doctor and confirm all coverage, costs and codes before you receive services.

Anthem Medicare Advantage (PPO)

Benefits included:

Doctors in our plan:

You pay no copay for:

- 🗆 Two exams
- \Box Two cleanings
- Dental X-rays: include one fullmouth or panoramic X-ray
 and one set/series of bitewing
 X-rays each year and up to
 seven periapical images per calendar year

□ Two fluoride treatments

Doctors not in our plan:

You pay **20%** of the covered charges for:

- 🗆 Two exams
- \square Two cleanings
- Dental X-rays include one fullmouth or panoramic X-ray and one set/series of bitewing X-rays each year and up to seven periapical images per calendar year

□ Two fluoride treatments Exclusions & Limits for this benefit package:

 In-network coverage is only available from network providers.

Doctors in our plan:

You pay no copay for:

- 🗆 Two exams
- □ Two cleanings
- Dental X-rays: include one full-mouth or panoramic Xray and one set/series of bitewing X-rays each year and up to seven periapical images per calendar year
- □ Two fluoride treatments

Doctors not in our plan:

You pay **20%** of the covered charges for:

- 🗆 Two exams
- □ Two cleanings
- Dental X-rays include one fullmouth or panoramic X-ray and one set/series of bitewing X-rays each year and up to seven periapical images per calendar year

□ Two fluoride treatments Exclusions & Limits for this benefit package:

 In-network coverage is only available from network providers.

Anthem	Medicare	Advantage 3
(PPO)		

Benefits included:

Since these services are not normally covered under Original Medicare, we offer them as a Supplemental Benefit for an extra monthly payment through this Optional Supplemental Package.

Package 2: Dental and Vision Package

Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
How much is the monthly paymer	nt?
An extra \$36.00 per month. You must keep paying your Medicare Part B monthly payment and your \$34.00 monthly plan payment.	An extra \$36.00 per month. You must keep paying your Medicare Part B monthly payment.
How much is the deductible?	
This package does not have a deductible.	This package does not have a deductible.
Is there a limit on how much the p	olan will pay?

Doctors in and out of our plan:	Doctors in and out of our plan:
🗆 The plan will pay up to	🗆 The plan will pay up to
\$1,000.00 for the following	\$1,000.00 for the following
preventive dental benefits each	preventive dental benefits each
year (benefit maximum).	year (benefit maximum).

Talk to your doctor and confirm all coverage, costs, and codes before you receive services.

Benefits included:

Dental:

Doctors in our plan:

You pay no copay for:

- 🗆 Two exams
- □ Two cleanings
- Dental X-rays: include one fullmouth or panoramic X-ray and one set/series of bitewing Xrays each year and up to seven periapical images per calendar year
- □ Two fluoride treatments

You pay **20%** of the covered charges for certain restorative dental services (fillings).

You pay **50%** of the covered charges for certain endodontic, periodontic, and oral surgery dental services which include, but are not limited to, the following:

- \square Root canal treatment
- Periodontal scaling and root planing

□ Simple and surgical extractions Exclusions & Limits for this benefit package:

- Dentures and crowns are excluded.
- Coverage is only available from network providers.

Doctors in our plan:

You pay no copay for:

- 🗆 Two exams
- \square Two cleanings
- Dental X-rays: include one fullmouth or panoramic X-ray and one set/series of bitewing Xrays each year and up to seven periapical images per calendar year
- 🗆 Two fluoride treatments

You pay **20%** of the covered charges for certain restorative dental services (fillings).

You pay **50%** of the covered charges for certain endodontic, periodontic, and oral surgery dental services which include, but are not limited to, the following:

- 🗆 Root canal treatment
- Periodontal scaling and root planing

□ Simple and surgical extractions Exclusions & Limits for this benefit package:

- Dentures and crowns are excluded.
- Coverage is only available from network providers.

Benefits included:

Doctors not in our plan:

You pay **30%** of the covered charges for:

- 🗆 Two exams
- \square Two cleanings
- X-rays include one full-mouth or panoramic X-ray and one set/ series of bitewing X-rays each year and up to seven periapical images per calendar year.

□ Two fluoride treatments. You pay **60%** of the covered charges for certain restorative dental services (fillings). You pay **75%** of the covered charges for certain endodontic, periodontic, and oral surgery dental services which include, but are not limited to, the following:

- 🗆 Root canal treatment
- Periodontal scaling and root planning

□ Simple and surgical extractions Exclusions & limits for this benefit package:

- Dentures and crowns are excluded.
- In-network coverage is only available from network dental providers.

Doctors not in our plan:

You pay **30%** of the covered charges for:

- 🗆 Two exams
- 🗆 Two cleanings
- X-rays include one full-mouth or panoramic X-ray and one set/ series of bitewing X-rays each year and up to seven periapical images per calendar year.

 \Box Two fluoride treatments.

You pay **60%** of the covered charges for certain restorative dental services (fillings). You pay **75%** of the covered charges for certain endodontic, periodontic, and oral surgery dental services which include, but are not limited to, the following:

- 🗆 Root canal treatment
- Periodontal scaling and root planning

□ Simple and surgical extractions Exclusions & limits for this benefit package:

- Dentures and crowns are excluded.
- In-network coverage is only available from network dental providers.

Benefits included:

Vision:

This package offers a **\$150.00** reimbursement allowance toward the purchase of eyewear. The benefit applies to corrective (prescription) glasses, lenses, frames, and/or contact lenses.

Talk to your provider and confirm all coverage, costs, and codes prior to services being rendered.

Exclusions & limits for this benefit package:

- Safety eyewear, nonprescription sunglasses, glass lenses, non-prescription lenses or contacts, or lens treatments are not covered.
- In-network coverage is only available from network providers.

This package offers a **\$150.00** reimbursement allowance toward the purchase of eyewear. The benefit applies to corrective (prescription) glasses, lenses, frames, and/or contact lenses.

Talk to your provider and confirm all coverage, costs, and codes prior to services being rendered.

Exclusions & limits for this benefit package:

- Safety eyewear, nonprescription sunglasses, glass lenses, non-prescription lenses or contacts, or lens treatments are not covered.
- In-network coverage is only available from network providers.

Since these services are not normally covered under Original Medicare, we offer them as a Supplemental Benefit for an extra monthly payment through this Optional Supplemental Package.

Package 3: Enhance Package	d Dental and Vision
Anthem Medicare Advantage 3 (PPO)	Anthem Medicare Advantage (PPO)
How much is the monthly paymen	it?
An extra \$58.00 per month. You must keep paying your Medicare Part B monthly payment and your \$34.00 monthly plan payment.	An extra \$58.00 per month. You must keep paying your Medicare Part B monthly payment.
How much is the deductible?	
This package does not have a deductible.	This package does not have a deductible.
Is there a limit on how much the p	lan will pay?

Doctors	in	and	out	of	our	plan:	
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 The plan will pay up to
 \$2,000.00 for the following preventive dental benefits each year (benefit maximum).

Doctors in and out of our plan:

 The plan will pay up to
 \$2,000.00 for the following preventive dental benefits each year (benefit maximum).

Talk to your doctor and confirm all coverage, costs and codes before you receive services.

47

Summary of Benefits

Benefits included:

Dental:

Doctors in our plan:

You pay no copay for:

- 🗆 Two exams
- □ Two cleanings
- Dental X-rays: include one fullmouth or panoramic X-ray and one set/series of bitewing Xrays each year and up to seven periapical images per calendar year
- □ Two fluoride treatments

You pay **20%** of the covered charges for certain restorative dental services (fillings).

You pay **50%** of the covered charges for certain endodontic, periodontic, prosthodontic and oral surgery dental services which include, but are not limited to, the following:

- □ Root canal treatment
- Periodontal scaling and root planing
- Simple and surgical extractions
- Crowns (once per tooth every five years)
- Complete denture, immediate denture, or partial denture (one set of dentures every five years)

Doctors in our plan:

You pay no copay for:

- 🗆 Two exams
- □ Two cleanings
- Dental X-rays: include one fullmouth or panoramic X-ray
 and one set/series of bitewing
 X-rays each year and up to
 seven periapical images per calendar year
- □ Two fluoride treatments

You pay **20%** of the covered charges for certain restorative dental services (fillings).

You pay **50%** of the covered charges for certain endodontic, periodontic, prosthodontic and oral surgery dental services which include, but are not limited to, the following:

- □ Root canal treatment
- Periodontal scaling and root planing
- Simple and surgical extractions
- Crowns (once per tooth every five years)
- Complete denture, immediate denture, or partial denture

Anthem Medicare Advantage (PPO)

Benefits included:

- Denture adjustment, repair, replacement, rebasing and relining
- Local anesthesia (a drug to numb a part of the body) or regional block anesthesia
- Dental implants

Doctors not in our plan:

You pay **30%** of the covered charges for:

- 🗆 Two exams
- □ Two cleanings
- Dental X-rays include one fullmouth or panoramic X-ray and one set/series of bitewing Xrays each year and up to seven periapical images per calendar year.

□ Two fluoride treatments. You pay **60%** of the covered charges for certain restorative dental services (fillings).

You pay **75%** of the covered charges for certain endodontic, periodontic, prosthodontic, and oral surgery dental services which include, but are not limited to, the following:

🗆 Root canal treatment

(one set of dentures every five years)

- Denture adjustment, repair, replacement, rebasing and relining
- Local anesthesia (a drug to numb a part of the body) or regional block anesthesia
- \square Dental implants

Doctors not in our plan:

You pay **30%** of the covered charges for:

- 🗆 Two exams
- □ Two cleanings
- Dental X-rays include one fullmouth or panoramic X-ray
 and one set/series of bitewing
 X-rays each year and up to
 seven periapical images per calendar year.
- □ Two fluoride treatments.

You pay **60%** of the covered charges for certain restorative dental services (fillings).

You pay **75%** of the covered charges for certain endodontic, periodontic, prosthodontic, and oral surgery dental services which include, but are not limited to, the following:

 \square Root canal treatment

Benefits included:

- Periodontal scaling and root planing
- Simple and surgical extractions
- Crowns (once per tooth every five years)
- Complete denture, immediate denture, or partial denture (one set of dentures every five years)
- Denture adjustment, repair, replacement, rebasing, and relining
- Local anesthesia (a drug to numb a part of the body) or regional block anesthesia
- Dental implants

Exclusions & Limits for this benefit package:

 In-network coverage is only available from network providers.

- Periodontal scaling and root planing
- Simple and surgical extractions
- Crowns (once per tooth every five years)
- Complete denture, immediate denture, or partial denture (one set of dentures every five years)
- Denture adjustment, repair, replacement, rebasing, and relining
- Local anesthesia (a drug to numb a part of the body) or regional block anesthesia
- Dental implants

Exclusions & Limits for this benefit package:

 In-network coverage is only available from network providers.

Vision:

This package offers a **\$200.00** reimbursement allowance toward the purchase of eyewear. The benefit applies to corrective (prescription) glasses, lenses, frames and/or contact lenses.

Talk to your provider and confirm all coverage, costs and codes prior to services being rendered. This package offers a **\$200.00** reimbursement allowance toward the purchase of eyewear. The benefit applies to corrective (prescription) glasses, lenses, frames and/or contact lenses.

Talk to your provider and confirm all coverage, costs and codes prior to services being rendered.

Benefits included:

Exclusions & limits for this benefit package:

- Safety eyewear, nonprescription sunglasses, glass lenses, non-prescription lenses or contacts, or lens treatments are not covered.
- In-network coverage is only available from network providers.

Exclusions & limits for this benefit package:

- Safety eyewear, nonprescription sunglasses, glass lenses, non-prescription lenses or contacts, or lens treatments are not covered.
- In-network coverage is only available from network providers.

Since these services are not normally covered under Original Medicare, we offer them as a Supplemental Benefit for an extra monthly payment through this Optional Supplemental Package.

Out-of-network/non-contracted providers are under no obligation to treat Anthem Medicare Advantage 3 (PPO) or Anthem Medicare Advantage (PPO) members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our customer service number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.

If you need emergency or urgent care, call 911 or go to the nearest doctor or facility that can help you. Most times, you must use doctors in our plan to receive covered medical care, except for emergencies and urgently needed care when doctors in our plan are not available or dialysis services when you are out of the service area. If you receive routine care from doctors outside our plan, neither Medicare nor Anthem Blue Cross and Blue Shield will pay for it.

Anthem Blue Cross and Blue Shield is an LPPO plan with a Medicare contract. Enrollment in Anthem Blue Cross and Blue Shield depends on contract renewal.

Anthem Blue Cross and Blue Shield is the trade name of Blue Cross Blue Shield of Wisconsin (BCBSWI), Compcare Health Services Insurance Corporation (Compcare) and Wisconsin Collaborative Insurance Company (WCIC). BCBSWI underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcare or WCIC; Compcare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1-855-690-7802** (TTY: **711**). Someone who speaks English can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1-855-690-7802** (TTY: **711**). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险計劃的任何疑问。如果您需要此翻译服务,请致电 1-855-690-7802 (TTY: 711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險計劃可能存有疑問,為此我們提供免費的翻譯服務。如需翻譯服務,請致電 1-855-690-7802 (TTY: 711)。我們講粵語的工作人員將樂意為您提供幫助。 這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1-855-690-7802** (TTY: **711**). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1-855-690-7802** (TTY: **711**). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi **1-855-690-7802** (TTY: **711**) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheitsund Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1-855-690-7802** (TTY: **711**). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Form CMS-10802 (Expires 12/31/25) Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공 하고 있습니다. 통역 서비스를 이용하려면 전화 1-855-690-7802 (TTY: 711) 번으로 문의해 주십시 오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону **1-855-690-7802** (TTY: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic إننا نقدم خدمات الترجمة الفورية المجانية للإجابة عن أي أسئلة تتعلق بالخطة الصحية أو الأدوية. للحصول على مترجم ،فوريما عليك سوى الاتصال بنا على الرقم TTY: 711 (TTY)يمكن لشخص يتحدث الإنجليزية أن يساعدك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें1-855-690-7802(TTY: 711) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1-855-690-7802** (TTY: **711**). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contactenos através do número **1-855-690-7802** (TTY: **711**). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan **1-855-690-7802** (TTY: **711**). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1-855-690-7802** (TTY: **711**). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の 通訳サービスがありますございます。通訳をご用命になるには、1-855-690-7802 (TTY: 711) にお 電話ください。日本語を話す人 者 が支援いたします。これは無料のサー ビスです。

Form CMS-10802 (Expires 12/31/25) Y0114_24_3005457_0000_I_C 8/25/2022

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2023 Medicare Star Ratings

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Anthem Blue Cross and Blue Shield - H4036

For 2023, Anthem Blue Cross and Blue Shield - H4036 received the following Star Ratings from Medicare:

Overall Star Rating:*****Health Services Rating:*****

Drug Services Rating:

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at **medicare.gov/plan-compare.**

Questions about this plan?

Contact Anthem Blue Cross and Blue Shield 7 days a week from 8 a.m. to 8 p.m., (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30 at 1-888-211-9815 (toll-free) or 711 (TTY). Current members please call 1-855-690-7802 (toll-free) or 711 (TTY).



Anthem Blue Cross and Blue Shield is an LPPO plan with a Medicare contract. Enrollment in Anthem Blue Cross and Blue Shield depends on contract renewal.

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-888-211-9815** TTY: **711**, 8 a.m. to 8 p.m., seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30.

Understanding the Benefits

The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit **https://shop.anthem.com/medicare** or call **1-888-211-9815** to view a copy of the EOC.

Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Review the formulary to make sure your drugs are covered.

Understanding Important Rules

Effect on Current Coverage. If you are currently enrolled in a Medicare Advantage plan,
your current Medicare Advantage healthcare coverage will end once your new Medicare
Advantage coverage starts. If you have Tricare, your coverage may be affected once your
new Medicare Advantage coverage starts. Please contact Tricare for more information. If
you have a Medigap plan, once your Medicare Advantage coverage starts, you may want
to drop your Medigap policy because you will be paying for coverage you cannot use.

In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.

Benefits, premiums and/or copayments/co-insurance may change on January 1, 2025.

Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situations, noncontracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.