

## 2023 Summary of Benefits

## Illinois

Wellcare Giveback Open (PPO)

H6713 | 002

Wellcare No Premium Open (PPO)

H6713 | 001

#### We know how important it is to have a health plan you can count on.

This is a summary of drug and health services covered by Wellcare Giveback Open (PPO) and Wellcare No Premium Open (PPO) from January 1, 2023 to December 31, 2023.

This booklet will provide you with a summary of what we cover and the cost-sharing responsibilities. It does not list every service, limitation, or exclusion. A complete list of services can be found in the plan's Evidence of Coverage (EOC). You can find the Evidence of Coverage on our website at <u>www.wellcare.</u> <u>com/medicare</u>. To request a copy, please call 1-844-917-0175 (TTY 711): Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

#### Who can join?

To enroll in one of our plans, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Medicaid or by another third party. To be eligible, the beneficiary must also be a United States citizen or are lawfully present in the United States.

#### Our plans and service areas:

H6713002000 Wellcare Giveback Open (PPO) includes these counties in Illinois: Adams, Bond, Boone, Brown, Bureau, Calhoun, Carroll, Cass, Champaign, Christian, Clark, Clay, Clinton, Coles, Cook, Crawford, Cumberland, De Witt, DeKalb, Douglas, DuPage, Edgar, Edwards, Effingham, Fayette, Ford, Franklin, Fulton, Gallatin, Greene, Grundy, Hamilton, Hancock, Hardin, Henderson, Henry, Iroquois, Jackson, Jasper, Jefferson, Jersey, Johnson, Kane, Kankakee, Kendall, Knox, La Salle, Lee, Livingston, Logan, Macon, Macoupin, Madison, Marion, Marshall, Mason, McDonough, McHenry, McLean, Menard, Mercer, Monroe, Montgomery, Morgan, Moultrie, Ogle, Peoria, Perry, Piatt, Pike, Pope, Pulaski, Putnam, Richland, Rock Island, Saline, Sangamon, Schuyler, Scott, Shelby, St. Clair, Stark, Stephenson, Tazewell, Union, Vermilion, Warren, Washington, Wayne, White, Whiteside, Will, Winnebago, and Woodford.

H6713001000 Wellcare No Premium Open (PPO) includes these counties in Illinois: Adams, Bond, Boone, Brown, Bureau, Calhoun, Carroll, Cass, Champaign, Christian, Clark, Clay, Clinton, Coles, Cook, Crawford, Cumberland, De Witt, DeKalb, Douglas, DuPage, Edgar, Edwards, Effingham, Fayette, Ford, Franklin, Fulton, Gallatin, Greene, Grundy, Hamilton, Hancock, Hardin, Henderson, Henry, Iroquois, Jackson, Jasper, Jefferson, Jersey, Johnson, Kane, Kankakee, Kendall, Knox, La Salle, Lee, Livingston, Logan, Macon, Macoupin, Madison, Marion, Marshall, Mason, McDonough, McHenry, McLean, Menard, Mercer, Monroe, Montgomery, Morgan, Moultrie, Ogle, Peoria, Perry, Piatt, Pike, Pope, Pulaski, Putnam, Richland, Rock Island, Saline, Sangamon, Schuyler, Scott, Shelby, St. Clair, Stark, Stephenson, Tazewell, Union, Vermilion, Warren, Washington, Wayne, White, Whiteside, Will, Winnebago, and Woodford.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <u>www.medicare.gov</u> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

**Preferred Provider Organizations (PPOs)** You'll enjoy the freedom and flexibility to access your health care where you want it and when you want it. You may seek care from any Medicare provider in the country who agrees to see you as a Medicare member, but you'll generally pay less when you use

contracted providers in our network. Out-of-network providers may choose not to bill our plan and may ask you to pay for services up front. If this happens, you can fill out a claim form and submit it to us with a copy of the bill and any documentation you have about payments you have made. Out-of-network/non-contracted providers are under no obligation to treat Wellcare Giveback Open (PPO) and Wellcare No Premium Open (PPO) plan members, except in emergency situations. Please call our Member Services number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Our plans also include prescription drug coverage and access to our large network of pharmacies. Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies. Our plans use a formulary. Our drug plans are designed specifically for Medicare beneficiaries and include a comprehensive selection of affordable generic and brand name drugs.

Which doctors, hospitals and pharmacies can I use? Wellcare Giveback Open (PPO) and Wellcare No Premium Open (PPO) have a network of doctors, hospitals, pharmacies, and other providers. You can save money by using our preferred mail-order pharmacy and by using providers in the plan's network. With some plans if you use providers that are not in our network, your share of the costs for covered services may be higher.

You can see our plan's provider and pharmacy directory and for plans with prescription drug coverage, our complete plan Formulary (list of Part D prescription drugs) on our website at <u>www.wellcare.com/medicare</u>.

For more information, please call us at 1-844-917-0175 (TTY users should call 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones). Visit us at <u>www.wellcare.com/medicare</u>.

We must provide information in a way that works for you (in languages other than English, in audio, in braille, in large print, or other alternate formats, etc.). Please call Member Services if you need plan information in another format.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Service Area	<ul> <li>counties in Illinois: Adams, Bo Calhoun, Carroll, Cass, Champ Clinton, Coles, Cook, Crawford Douglas, DuPage, Edgar, Edwa Franklin, Fulton, Gallatin, Gree Hardin, Henderson, Henry, Irod Jersey, Johnson, Kane, Kankak Livingston, Logan, Macon, Ma Marshall, Mason, McDonough, Mercer, Monroe, Montgomery, Perry, Piatt, Pike, Pope, Pulask Saline, Sangamon, Schuyler, So Stephenson, Tazewell, Union, Y Wayne, White, Whiteside, Will</li> <li>H6713001000 Wellcare No Pu these counties in Illinois: Adam Calhoun, Carroll, Cass, Champ Clinton, Coles, Cook, Crawford Douglas, DuPage, Edgar, Edwa Franklin, Fulton, Gallatin, Gree Hardin, Henderson, Henry, Irod Jersey, Johnson, Kane, Kankak Livingston, Logan, Macon, Ma Marshall, Mason, McDonough, Mercer, Monroe, Montgomery, Perry, Piatt, Pike, Pope, Pulask Saline, Sangamon, Schuyler, So</li> </ul>	aign, Christian, Clark, Clay, d, Cumberland, De Witt, DeKalb, ards, Effingham, Fayette, Ford, ene, Grundy, Hamilton, Hancock, quois, Jackson, Jasper, Jefferson, ee, Kendall, Knox, La Salle, Lee, coupin, Madison, Marion, McHenry, McLean, Menard, Morgan, Moultrie, Ogle, Peoria, i, Putnam, Richland, Rock Island, cott, Shelby, St. Clair, Stark, Vermilion, Warren, Washington, l, Winnebago, and Woodford. <b>remium Open (PPO)</b> includes as, Bond, Boone, Brown, Bureau, aign, Christian, Clark, Clay, d, Cumberland, De Witt, DeKalb, ards, Effingham, Fayette, Ford, ene, Grundy, Hamilton, Hancock, quois, Jackson, Jasper, Jefferson, e, Kendall, Knox, La Salle, Lee, coupin, Madison, Marion, McHenry, McLean, Menard, Morgan, Moultrie, Ogle, Peoria, i, Putnam, Richland, Rock Island, cott, Shelby, St. Clair, Stark, Vermilion, Warren, Washington,

PPO plans do not require a prior authorization or referral for out-of-network services.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
<b>Monthly plan premium</b> (includes both medical and drugs)	\$0 You must continue to pay your Medicare Part B premium.	\$0 You must continue to pay your Medicare Part B premium.
Part B Premium Reduction	This plan offers a \$60 give back every month in your Social Security check.	Not available
Deductible	No deductible	No deductible
Maximum Out-of-Pocket Responsibility (does not include prescription drugs)	\$3,450 in-network annually \$5,150 combined in and out-of-network annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.	\$3,450 in-network annually \$5,150 combined in and out-of-network annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.
Inpatient Hospital coverage	<ul> <li>In-Network</li> <li>For each admission, you pay:</li> <li>\$375 copay per day for days 1 through 6</li> <li>\$0 copay per day for days 7 through 90</li> </ul>	<ul> <li>In-Network</li> <li>For each admission, you pay:</li> <li>\$350 copay per day for days 1 through 6</li> <li>\$0 copay per day for days 7 through 90</li> </ul>
	<b>Out-of-Network</b> Days 1-90: 20% coinsurance per admission.	Out-of-Network Days 1-90: 30% coinsurance per admission.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Outpatient Hospital coverage		
Outpatient hospital services	<b>In-Network</b> \$325 copay for surgical and non-surgical services *	In-Network \$300 copay for surgical and non-surgical services *
	<b>Out-of-Network</b> 40% coinsurance for surgical and non-surgical services	<b>Out-of-Network</b> 30% coinsurance for surgical and non-surgical services
Outpatient hospital observation services	In-Network \$125 copay for outpatient observation services when you enter observation status through an emergency room. \$325 copay for outpatient observation services when you enter observation status through an outpatient facility. * Out-of-Network	In-Network \$125 copay for outpatient observation services when you enter observation status through an emergency room. \$300 copay for outpatient observation services when you enter observation status through an outpatient facility. * Out-of-Network
	40% coinsurance	30% coinsurance
Ambulatory surgical center (ASC) services	In-Network \$250 copay *	In-Network \$250 copay *
	Out-of-Network	Out-of-Network
	40% coinsurance	30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Doctor Visits Primary Care Providers Specialists	In-Network \$0 copay Out-of-Network 40% coinsurance In-Network \$50 copay *	In-Network \$0 copay Out-of-Network 30% coinsurance In-Network \$30 copay *
Preventive Care (e.g., Annual Wellness visit, Bone mass measurement, Breast cancer screening (mammogram), Cardiovascular screenings, Cervical and vaginal cancer screening, Colorectal cancer screenings, Diabetes screenings, Hepatitis B Virus Screening, Prostate cancer screenings (PSA), Vaccines (including Flu shots, Hepatitis B shots, Pneumococcal shots))	Out-of-Network 40% coinsurance In-Network \$0 copay Out-of-Network \$0 copay	Out-of-Network 30% coinsurance In-Network \$0 copay Out-of-Network \$0 copay
Emergency care	\$125 copay Copay is waived if you are admitted to a hospital within 24 hours.	\$125 copay Copay is waived if you are admitted to a hospital within 24 hours.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Worldwide emergency coverage	\$125 copay Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is not waived if admitted to the hospital for worldwide emergency services.	\$125 copay Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is not waived if admitted to the hospital for worldwide emergency services.
Urgently needed services	\$0 copay	\$0 copay
Worldwide urgent care coverage	\$125 copay Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. The copay is not waived if admitted to the hospital for worldwide urgently needed services.	\$125 copay Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. The copay is not waived if admitted to the hospital for worldwide urgently needed services.
Diagnostic Services/Labs/Imaging	COVID-19 testing and specified testing-related services at any location are \$0.	COVID-19 testing and specified testing-related services at any location are \$0.
Lab services	<b>In-Network</b> \$0 copay *	<b>In-Network</b> \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Diagnostic tests and procedures	In-Network \$0 copay for each Medicare-covered spirometry test for members with a diagnosis of COPD. \$0 copay for the removal of abnormal tissue and/or polyps during a colonoscopy performed as a preventive screening for colorectal cancer. \$100 copay for all other Medicare-covered diagnostic procedures and tests. *	In-Network \$0 copay for each Medicare-covered spirometry test for members with a diagnosis of COPD. \$0 copay for the removal of abnormal tissue and/or polyps during a colonoscopy performed as a preventive screening for colorectal cancer. \$75 copay for all other Medicare-covered diagnostic procedures and tests. *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance
Outpatient X-rays	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance
Diagnostic radiology services (e.g. MRI, CAT Scan)	In-Network \$0 copay for a Diagnostic Mammogram. \$100 copay for diagnostic radiology services at all other locations. \$325 copay for diagnostic radiology services received in an outpatient setting. *	In-Network \$0 copay for a Diagnostic Mammogram. \$100 copay for diagnostic radiology services at all other locations. \$300 copay for diagnostic radiology services received in an outpatient setting. *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Therapeutic Radiology	<b>In-Network</b> 20% coinsurance *	In-Network 20% coinsurance *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance
Hearing services		
Hearing Exam Medicare Covered	In-Network \$50 copay *	In-Network \$30 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance
Routine hearing exam	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 40% coinsurance
	1 exam every year	1 exam every year

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Hearing Aids		
Hearing Aid Fitting/Evaluation(s)	In-Network \$0 copay *	<b>In-Network</b> \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 40% coinsurance
	1 fitting(s) / evaluation(s) every year	1 fitting(s) / evaluation(s) every year
Hearing aid allowance	Up to a \$350 allowance per ear every year for hearing aids.	Up to a \$750 allowance per ear every year for hearing aids.
All types	In-Network \$0 copay *	<b>In-Network</b> \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 40% coinsurance
	Limited to 2 hearing aid(s) every year	Limited to 2 hearing aid(s) every year
Additional Hearing Information	What you should know Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.	What you should know Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Dental services		
Preventive services	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 50% coinsurance	<b>Out-of-Network</b> 50% coinsurance
	Cleanings 2 every year	Cleanings 2 every year
	Dental x-rays 1 every 12 to 36 months depending on type of service	Dental x-rays 1 every 12 to 36 months depending on type of service
	Oral exams 2 every year	Oral exams 2 every year
Fluoride Treatment	In-Network \$0 copay *	In-Network \$0 copay *
	Out-of-Network	Out-of-Network
	50% coinsurance	50% coinsurance
	1 every year	1 every year
Comprehensive services		
Medicare-covered	In-Network \$50 copay for each Medicare-covered service. *	In-Network \$30 copay for each Medicare-covered service. *
	Out-of-Network 40% coinsurance for each Medicare-covered service.	Out-of-Network 30% coinsurance for each Medicare-covered service.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Diagnostic Services	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 50% coinsurance 1 diagnostic service(s) every	<b>Out-of-Network</b> 50% coinsurance 1 diagnostic service(s) every
Restorative Services	year In-Network \$0 copay *	year In-Network \$0 copay *
	<b>Out-of-Network</b> 50% coinsurance 1 restorative service(s) every	<b>Out-of-Network</b> 50% coinsurance 1 restorative service(s) every
Endodontics/ Periodontics/	12 to 84 months depending on type of service	12 to 84 months depending on type of service
Extractions	\$0 copay * Out-of-Network	\$0 copay * Out-of-Network
	50% coinsurance	50% coinsurance
	1 endodontic service(s) per tooth 1 periodontic service(s) every 6 to 36 months depending on type of service 1 extraction(s) per tooth	1 endodontic service(s) per tooth 1 periodontic service(s) every 6 to 36 months depending on type of service 1 extraction(s) per tooth

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Non-routine services	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 50% coinsurance	<b>Out-of-Network</b> 50% coinsurance
	1 non-routine service(s) every date of service to 24 months depending on type of service	1 non-routine service(s) every date of service to 60 months depending on type of service
Prosthodontics, Other Oral/Maxillofacial Surgery, Other Services	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 50% coinsurance	<b>Out-of-Network</b> 50% coinsurance
	Prosthodontics - every 12 to 84 months depending on type of service. Oral/maxillofacial surgery - every 12 to 60 months or per lifetime depending on type of service.	Prosthodontics - every 12 to 84 months depending on type of service Oral/maxillofacial surgery - every 12 to 60 months or per lifetime depending on type of service Other services - every 6 to 60 months depending on type of service
Additional Dental Information	What you should know: This plan includes coverage of comprehensive services up to \$1,000 per plan year.	What you should know: This plan includes coverage of comprehensive services up to \$3,000 per plan year.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Vision Services		
Eye Exam Medicare Covered	In-Network \$0 copay (Medicare-covered diabetic retinopathy screening) \$50 copay (all other Medicare-covered eye exams) *	In-Network \$0 copay (Medicare-covered diabetic retinopathy screening) \$30 copay (all other Medicare-covered eye exams) *
	Out-of-Network \$0 copay (Medicare-covered diabetic retinopathy screening) 40% coinsurance (all other Medicare-covered eye exams)	<b>Out-of-Network</b> \$0 copay (Medicare-covered diabetic retinopathy screening) 30% coinsurance (all other Medicare-covered eye exams)
Routine eye exam (Refraction)	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 40% coinsurance
	1 exam every year	1 exam every year
Glaucoma screening	In-Network \$0 copay for each Medicare-covered service.	In-Network \$0 copay for each Medicare-covered service.
	<b>Out-of-Network</b> 40% coinsurance for each Medicare-covered service.	<b>Out-of-Network</b> 30% coinsurance for each Medicare-covered service.
Eyewear Medicare Covered	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Routine eyewear		
Contact lenses/Eyeglasses (lenses and frames)/Eyeglass frames	In-Network \$0 copay *	In-Network \$0 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 40% coinsurance
Eyewear allowance	Up to a \$100 combined allowance towards contacts and glasses (lenses and/or frames) every year.	Up to a \$300 combined allowance towards contacts and glasses (lenses and/or frames) every year.
Mental Health Services		
Inpatient visit	<ul> <li>In-Network</li> <li>For each admission, you pay:</li> <li>\$375 copay per day for days 1 through 6</li> <li>\$0 copay per day for days 7 through 90</li> </ul>	<ul> <li>In-Network</li> <li>For each admission, you pay:</li> <li>\$350 copay per day for days 1 through 6</li> <li>\$0 copay per day for days 7 through 90</li> </ul>
	<b>Out-of-Network</b> Days 1-90: 20% coinsurance per admission.	<b>Out-of-Network</b> Days 1-90: 30% coinsurance per admission.
Outpatient individual therapy visit	In-Network \$40 copay *	In-Network \$40 copay *
	Out-of-Network	Out-of-Network
	40% coinsurance	30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Outpatient group therapy visit	In-Network \$40 copay *	<b>In-Network</b> \$40 copay *
	<b>Out-of-Network</b> 40% coinsurance	Out-of-Network 30% coinsurance
Skilled nursing facility (SNF)	<ul> <li>In-Network For each benefit period, you pay: <ul> <li>\$0 copay per day for days 1 through 20</li> <li>\$196 copay per day for days 21 through 40</li> <li>\$0 copay per day for days 41 through 100 *</li> </ul> Out-of-Network Days 1-100: 20% coinsurance per benefit period.</li></ul>	<ul> <li>In-Network For each benefit period, you pay: <ul> <li>\$0 copay per day for days 1 through 20</li> <li>\$196 copay per day for days 21 through 40</li> <li>\$0 copay per day for days 41 through 100 *</li> </ul> Out-of-Network Days 1-100: 30% coinsurance per benefit period.</li></ul>
Therapy and Rehabilitation Services		
Physical Therapy	In-Network 20% coinsurance *	In-Network \$30 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Outpatient rehabilitation services provided by an occupational therapist	In-Network 20% coinsurance *	In-Network \$30 copay *
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance
Pulmonary rehabilitation services	In-Network \$20 copay	In-Network \$20 copay
	<b>Out-of-Network</b> 40% coinsurance	<b>Out-of-Network</b> 30% coinsurance
Ambulance		
Ground Ambulance	In-Network \$280 copay *	In-Network \$280 copay *
	Out-of-Network \$280 copay	<b>Out-of-Network</b> \$280 copay
Air Ambulance	In-Network \$280 copay *	In-Network \$280 copay *
	Out-of-Network \$280 copay	<b>Out-of-Network</b> \$280 copay
Transportation Services	In-Network Not covered	Up to 24 one-way trips every year to plan-approved health-related locations.
		In-Network \$0 copay (per one-way trip) *

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
	Out-of-Network <u>Not</u> covered	Out-of-Network 75% coinsurance (per one-way trip) What you should know: Mileage limitations may apply. Call Member Services 72 hours in advance to reserve a ride for your appointment.
Medicare Part B Drugs		
Chemotherapy drugs	In-Network 20% coinsurance *	In-Network 20% coinsurance *
	<b>Out-of-Network</b> 40% coinsurance	Out-of-Network 30% coinsurance
Other Part B drugs	In-Network 20% coinsurance *	In-Network 20% coinsurance *
	<b>Out-of-Network</b> 40% coinsurance	Out-of-Network 30% coinsurance

Prescription Drug Coverage	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001	
Stage 1: Annual Prescription Deductible			
Deductible	This plan has no deductible for Part D covered drugs, this payment stage doesn't apply.	This plan has no deductible for Part D covered drugs, this payment stage doesn't apply.	

#### Stage 2: Initial Coverage (after you pay your deductible, if applicable)

You pay the following until your total yearly drug costs reach \$4,660. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.

#### Important Message About What You Pay for Vaccines and Insulin:

Our plan covers most Part D vaccines at no cost to you, even if you have not paid your deductible (if your plan has a deductible).

You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it is on, even if you have not paid your deductible (if your plan has a deductible).

#### Retail cost-sharing (30-day/90-day supply)

	Preferred	Standard	Preferred	Standard
<b>Tier 1</b> Preferred Generic Drugs	\$0 / \$0 copay			
<b>Tier 2</b> Generic Drugs	\$15 / \$45 copay	\$20 / \$60 copay	\$10 / \$30 copay	\$15 / \$45 copay
<b>Tier 3</b> Preferred Brand Drugs	\$37 / \$111 copay	\$47 / \$141 copay	\$37 / \$111 copay	\$47 / \$141 copay
<b>Tier 4</b> Non-Preferred Drugs	\$90 / \$270 copay	\$100 / \$300 copay	\$90 / \$270 copay	\$100 / \$300 copay
<b>Tier 5</b> Specialty Tier	33% coinsurance / Not Available			
Tier 6 Select Care Drugs	\$0 / \$0 copay			

Prescription Drug Coverage	Wellcare Giveback Open (PPO) H6713, Plan 002		Wellcare No Premium Open (PPO) H6713, Plan 001	
Stage 2: Initial Covera	Coverage (after you pay your deductible, if applicable) (Continued)			
Mail-order cost-sharin	g (30-day/90-day supp	oly)		
	Preferred	Standard	Preferred	Standard
<b>Tier 1</b> Preferred Generic Drugs	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay
<b>Tier 2</b> Generic Drugs	\$15 / \$0 copay	\$20 / \$60 copay	\$10 / \$0 copay	\$15 / \$45 copay
<b>Tier 3</b> Preferred Brand Drugs	\$37 / \$74 copay	\$47 / \$141 copay	\$37 / \$74 copay	\$47 / \$141 copay
Tier 4 Non-Preferred Drugs	\$90 / \$180 copay	\$100 / \$300 copay	\$90 / \$180 copay	\$100 / \$300 copay
<b>Tier 5</b> Specialty Tier	33% coinsurance / Not Available	33% coinsurance / Not Available	33% coinsurance / Not Available	33% coinsurance / Not Available
<b>Tier 6</b> Select Care Drugs	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay
Stage 3: Coverage Gap				
	After your total drug costs (including what our plan has paid and what you have paid) reach \$4,660, you will pay no more than 25% coinsurance for generic drugs or 25% coinsurance for brand name drugs, for any drug tier during the coverage gap.		After your total dru what our plan has p have paid) reach \$4 no more than 25% of generic drugs or 25 brand name drugs, t during the coverage	aid and what you ,660, you will pay coinsurance for % coinsurance for for any drug tier
	During this stage, for Tier 1 and select drugs on Tier 6, you pay your copayment or coinsurance. Please see your Formulary and Evidence of Coverage for details regarding this drug coverage.		During this stage, for drugs on Tier 6, you copayment or coins your Formulary and Coverage for detail drug coverage.	u pay your urance. Please see l Evidence of

Prescription Drug Coverage	Wellcare Giveback Open (PPO) H6713, Plan 002		Wellcare No Premium Open (PPO) H6713, Plan 001		m Open (PPO)
	Preferred	Standard	Preferred		Standard
Stage 4: Catastrophic	Coverage				
	1.	gs purchased pharmacy and reach \$7,400, you , or generic (including ted as generic) and	<ul> <li>costs (includ through your through mail pay the great</li> <li>5% coins</li> <li>\$4.15 cop brand dru</li> </ul>	ing dru retail p order) er of: surance, pay for ugs trea	at-of-pocket drug gs purchased pharmacy and reach \$7,400, you , or generic (including ted as generic) and r all other drugs.

Generic drugs may be covered on tiers other than Tier 1 and Tier 2. Please check this plan's Formulary to validate the specific tier on which your drugs are covered.

Cost-sharing may differ based on point-of-service (mail-order, retail, Long Term Care (LTC)), home infusion, whether the pharmacy is in our preferred or standard network, or whether the prescription is a short-term (30-day supply) or long term (90-day supply).

Excluded Drugs:

Wellcare Giveback Open (PPO) and Wellcare No Premium Open (PPO) include(s) enhanced drug coverage of certain excluded drugs. Generic only Sildenafil and Vardenafil on Tier 1 have a quantity limit of six pills every 30 days.

Because these drugs are excluded from Part D coverage under Medicare, they are not covered by Extra Help. Also, the amount you pay when you fill a prescription for these drugs does not count toward qualifying you for the Catastrophic Coverage Stage.

Please see your Formulary and Evidence of Coverage for details regarding this drug coverage.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Chiropractic Services		
Medicare-covered	In-Network \$20 copay *	In-Network \$20 copay *
	<b>Out-of-Network</b> 40% coinsurance	Out-of-Network 30% coinsurance
Acupuncture		
Medicare-covered	In-Network \$0 copay for Medicare-covered Acupuncture received in a PCP office. \$50 copay for Medicare-covered Acupuncture received in a Specialist office. \$20 copay for Medicare-covered Acupuncture received in a Chiropractor office. *	In-Network \$0 copay for Medicare-covered Acupuncture received in a PCP office. \$30 copay for Medicare-covered Acupuncture received in a Specialist office. \$20 copay for Medicare-covered Acupuncture received in a Chiropractor office. *
	Out-of-Network 40% coinsurance for Medicare-covered Acupuncture received in a PCP office. 40% coinsurance for Medicare-covered Acupuncture received in a Specialist office. 40% coinsurance for Medicare-covered Acupuncture received in a Chiropractor office.	Out-of-Network 30% coinsurance for Medicare-covered Acupuncture received in a PCP office. 30% coinsurance for Medicare-covered Acupuncture received in a Specialist office. 30% coinsurance for Medicare-covered Acupuncture received in a Chiropractor office.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
<b>Podiatry Services (Foot Care)</b> Medicare Covered	In-Network \$50 copay * Out-of-Network 40% coinsurance	In-Network \$30 copay * Out-of-Network 30% coinsurance
Virtual Visits	Our plan offers 24 hours per day, 7 days per week virtual visit access to board certified doctors via Teladoc to help address a wide variety of health concerns/questions. Covered services include general medical, behavioral health, dermatology, and more. A virtual visit (also known as a telehealth consult) is a visit with a doctor either over the phone or internet using a smart phone, tablet, or a computer. Certain types of visits may require internet and a camera-enabled device. For more information, or to schedule an appointment, call Teladoc at 1-800-835-2362 (TTY: 711) 24 hours a day, 7 days a week.	
Home health agency care	In-Network 20% coinsurance * Out-of-Network 40% coinsurance	In-Network 20% coinsurance * Out-of-Network 30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Meals		
Post-Acute Meals	\$0 copay What you should know:	\$0 copay What you should know:
	You pay nothing for meals immediately following an Inpatient hospital stay to aid in recovery with a maximum of 3 meals per day for up to 14 days with a maximum of 42 meals per occurrence for an unlimited number of occurrences per year.	You pay nothing for meals immediately following an Inpatient hospital stay to aid in recovery with a maximum of 3 meals per day for up to 14 days with a maximum of 42 meals per occurrence for an unlimited number of occurrences per year.
Chronic Meals	\$0 copay What you should know: You pay nothing for home delivered meals as part of a supervised program designed to transition members with specific chronic conditions to lifestyle modifications. Members receive 3 meals per day for up to 28 days, for a maximum of 84 meals per month. The benefit can be received for up to 3 months.	\$0 copay What you should know: You pay nothing for home delivered meals as part of a supervised program designed to transition members with specific chronic conditions to lifestyle modifications. Members receive 3 meals per day for up to 28 days, for a maximum of 84 meals per month. The benefit can be received for up to 3 months.
Medical Equipment/Supplies Durable Medical Equipment (DME)	<b>In-Network</b> 20% coinsurance *	<b>In-Network</b> 20% coinsurance *
	<b>Out-of-Network</b> 20% coinsurance	<b>Out-of-Network</b> 30% coinsurance

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Prosthetics	In-Network 20% coinsurance *	In-Network 20% coinsurance *
	<b>Out-of-Network</b> 20% coinsurance	<b>Out-of-Network</b> 30% coinsurance
Diabetic supplies	In-Network \$0 copay *	In-Network \$0 copay *
	Out-of-Network	Out-of-Network
	20% coinsurance	30% coinsurance
	Limitations may apply	Limitations may apply
Diabetic therapeutic shoes or inserts	In-Network 20% coinsurance *	In-Network 20% coinsurance *
	<b>Out-of-Network</b> 20% coinsurance	Out-of-Network 30% coinsurance
Opioid treatment program services	In-Network \$50 copay *	In-Network \$30 copay *
	Out-of-Network 40% coinsurance	Out-of-Network 30% coinsurance
Over-the-Counter (OTC) Items	\$0 copay Maximum benefit is \$97 every three months to spend on plan-approved OTC items. Limitations may apply. At the end of each benefit period, any unused benefit dollars will expire.	\$0 copay Maximum benefit is \$166 every three months to spend on plan-approved OTC items. Limitations may apply. At the end of each benefit period, any unused benefit dollars will expire.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
	What you should know:	What you should know:
	You can purchase eligible OTC items from participating CVS retail locations with your plan's Member ID Card or from the catalog by phone or online for home delivery.	You can purchase eligible OTC items from participating CVS retail locations with your plan's Member ID Card or from the catalog by phone or online for home delivery.
	- To place an order over the phone call: 1-866-819-2516, (TTY 711)	- To place an order over the phone call: 1-866-819-2516, (TTY 711)
	- Order via the catalog online at <u>www.cvs.com/otchs/wellcare</u>	- Order via the catalog online at <u>www.cvs.com/otchs/wellcare</u>
Wellness Programs	For a detailed list of wellness program benefits offered, please refer to the Evidence of Coverage.	For a detailed list of wellness program benefits offered, please refer to the Evidence of Coverage.
Fitness	\$0 copay Coverage includes: Activity Tracker and Physical Fitness	\$0 copay Coverage includes: Activity Tracker and Physical Fitness
	What you should know:	What you should know:
	This benefit covers an annual membership at a participating health club or fitness center. For members who do not live near a participating fitness center and/or prefer to exercise at home, members can choose from available exercise programs to be shipped to them at no cost. A fitness tracker may be selected as part of a home fitness kit.	This benefit covers an annual membership at a participating health club or fitness center. For members who do not live near a participating fitness center and/or prefer to exercise at home, members can choose from available exercise programs to be shipped to them at no cost. A fitness tracker may be selected as part of a home fitness kit.

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Additional sessions of smoking and tobacco cessation counseling	<b>In-Network</b> \$0 copay	<b>In-Network</b> \$0 copay
	<b>Out-of-Network</b> \$0 copay	<b>Out-of-Network</b> \$0 copay
	Limited to 5 visit(s) every year	Limited to 5 visit(s) every year
Additional Routine Annual Physical	In-Network \$0 copay	In-Network \$0 copay
	Out-of-Network	Out-of-Network
	\$0 copay	\$0 copay
	What you should know: The exam includes a detailed medical/family history, performance of a detailed head-to-toe assessment with a hands-on examination of all the body systems, recommendations for preventive screenings/care, and counseling about healthy behaviors, and is beyond the Annual Wellness Visit services.	What you should know: The exam includes a detailed medical/family history, performance of a detailed head-to-toe assessment with a hands-on examination of all the body systems, recommendations for preventive screenings/care, and counseling about healthy behaviors, and is beyond the Annual Wellness Visit services.
24-Hour Nurse Advice Line	\$0 copay	\$0 copay
Personal emergency medical response device (PERS)	\$0 copay	\$0 copay

	Wellcare Giveback Open (PPO) H6713, Plan 002	Wellcare No Premium Open (PPO) H6713, Plan 001
Flex Card	Not covered	\$1,500 yearly benefit What you should know:
		The flex card benefit is a debit card that may be used to cover out of pocket dental, vision or hearing costs. The flex card has a limit of \$250 for vision services. The remaining balance may be spent between dental and hearing services as you see fit.

#### Multi-Language Insert

#### **Multi-Language Interpreter Services**

**Spanish:** Contamos con servicios de interpretación gratuitos para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o de medicamentos. Para obtener un intérprete, simplemente llámenos a los números del plan que figuran en las siguientes páginas. Alguien que hable español puede ayudarle. Este es un servicio gratuito.

Chinese Mandarin: 我们有免费的口译服务来回答您就我们的健康或药物计划提出的任何问题。 如需口译员,只需拨打以下页面上的计划号码致电联系我们。会说中文普通话的人员可以协 助您。此为免费服务。

Chinese Cantonese: 我們有免費的口譯服務來回答您就我們的健康或藥物計劃提出的任何問題。 如需口譯員,只需撥打以下頁面上的計劃號碼致電聯絡我們。會說粵語的人員可以協助您。 此為免費服務。

**Tagalog:** Meron kaming libreng serbisyo ng interpreter para sagutin anumang tanong na meron ka tungkol sa aming plano ng kalusugan o gamot. Para makakuha ng interpreter, tawagan lang kami sa mga numero ng plano na nasa sumusunod na mga pahina. Matutulungan ka ng sinumang nagsasalita ng Tagalog. Libreng serbisyo ito.

**French:** Nous disposons de services d'interprétation gratuits pour répondre à toutes les questions que vous pourriez vous poser au sujet de notre régime de soins médicaux ou de notre régime d'assurance-médicaments. Pour bénéficier des services d'un interprète, il suffit de nous appeler aux numéros de régime indiqués dans les pages suivantes. Quelqu'un qui parle français peut vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi cung cấp dịch vụ phiên dịch viên miễn phí để trả lời bất kỳ câu hỏi nào quý vị có về chương trình y tế hoặc thuốc của chúng tôi. Để nhận được dịch vụ phiên dịch, chỉ cần gọi cho chúng tôi theo số điện thoại của chương trình trong các trang sau. Người nào đó nói tiếng Việt có thể giúp quý vị. Đây là dịch vụ miễn phí.

**German:** Wir bieten Ihnen einen kostenlosen Dolmetscherdienst, um alle Ihre Fragen zu unserem Gesundheitsoder Medikamentenplan zu beantworten. Um einen Dolmetscher zu finden, rufen Sie uns einfach unter den auf den folgenden Seiten angegebenen Plan-Nummern an. Jemand, der Deutsch spricht, kann Ihnen helfen. Dieser Service ist für Sie kostenlos.

Korean: 저희의 건강 또는 약품 플랜에 대한 질문에 답해 드릴 수 있는 무료 통역 서비스를 제공합니다. 통역사에게 연결하려면 다음 페이지에 있는 플랜 번호로 전화하시기 바랍니다. 한국어를 하는 분이 도와드릴 수 있습니다. 이 통화는 무료 서비스입니다.

**Russian:** Мыпредоставляембесплатные услугиустного перевода, чтобы ответить налюбые вопросы, которые могут возникнуть у вас о нашем плане медицинского страхования или страхового покрытия лекарственных препаратов. Чтобы получить устного переводчика, просто позвоните нам по номерам планов, указанным на следующих страницах. Вам поможет тот, кто говорит по-русски. Эта услуга предоставляется бесплатно. Arabic: نوفر خدمات مترجم فوري للإجابة عن أي أسئلة قد تكون لديك حول خطتنا الصحية أو الدوائية. للاستعانة بمترجم، ما عليك سوى الاتصال بنا على أرقام الخطة في الصفحات التالية. شخص يتحدث العربية بمكنه مساعدتك. هذه الخدمة تقدم مجانًا.

Hindi: हमारे स्वास्थ्य या दवा योजना के बारे में आपके होने वाले किसी भी प्रश्न का उत्तर देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएं उपलब्ध हैं। दुभाषिया प्राप्त करने के लिए, हमें निम्नलिखित पृष्ठों पर दिए गए प्लान नंबरों पर कॉल करें। कोई हिंदी भाषी व्यक्ति आपकी मदद कर सकता है। यह एक निःशुल्क सेवा है।

**Italian:** Disponiamo di servizi di interpretariato gratuiti per rispondere ad eventuali domande in merito al nostro piano sanitario o farmaceutico. Per ottenere un interprete, chiami i recapiti del piano disponibili nelle pagine successive. Qualcuno che parla italiano Le sarà d'aiuto. Si tratta di un servizio gratuito.

**Portugués:** Temos serviços de intérprete gratuitos para responder quaisquer perguntas que você possa ter sobre nossos planos de saúde ou de medicamentos. Para solicitar um intérprete, ligue para nós através dos números do plano nas páginas a seguir. Um funcionário que fala português poderá ajudá-lo. Este serviço é gratuito.

**French Creole:** Nou gen sèvis entèprèt gratis pou reponn tout kesyon ou ka genyen konsènan plan sante oswa plan medikaman nou an. Pou jwenn yon entèprèt, annik rele nou nan nimewo plan yo ki sou paj annapre yo. Yon moun ki pale Kreyòl Franse kapab ede ou. Se yon sèvis gratis li ye.

**Polish:** Oferujemy bezpłatne usługi tłumaczeniowe w przypadku pytań dotyczących naszego planu zdrowotnego i lekowego. Aby skorzystać z tłumacza, prosimy zadzwonić do nas pod numery podane na kolejnych stronach. Pomocą posłużą osoby mówiące po polsku. Usługa jest bezpłatna.

Japanese: 当社の医療プランまたは処方薬プランについての質問にお答えする無料の通訳サービスをご利用いただけます。通訳サービスをご利用になるには、以降のページにおけるプランの番号までお電話ください。日本語を話すスタッフが対応いたします。これは無料のサービスです。

**Hawaiian:** Aia iā mākou he mau lawelawe māhele 'ōlelo manuahi e pane i nā 'ano nīnau āu no ka mākou papahana mālama olakino a ho'olako lā'au. No ka 'imi i mea māhele 'ōlelo, e kelepona wale mai iā mākou ma nā helu kelepona e waiho nei ma kēia mau 'ao'ao e koe nei. Na kekahi māhele 'ōlelo Hawai'i e kōkua iā 'oe. He lawelawe manuahi kēia.

**Ilocano:** Addaankami kadagiti libre a serbisio ti panagipatarus tapno masungbatan dagiti aniaman a saludsodmo maipapan iti salun-at wenno plano iti agas. Tapno makaala iti tagaipatarus, tawagannakami laeng kadagiti numero ti plano kadagiti sumaganad a panid. Matulongannaka ti maysa a tao nga agsasao iti Ilocano. Daytoy ket libre a serbisio.

**Samoan:** E iai a matou auaunaga fa'aliliu upu fua e tali ai so'o se fesili e te ono iai e uiga i la matou fuafuaga fa'alesoifua maloloina po'o vaila'au. Mo le mauaina o se fa'aliliu upu, na'o le vala'au mai i numera o fuafuaga o lo'o i itulau nei. E mafai e se tasi e tautala i le gagana Samoa ona fesoasoani ia te oe. Ose auaunaga e leai se totogi.

# We're Just a **Phone Call Away**

CALIFORNIA HMO, HMO D-SNP	GEORGIA, ILLINOIS**, INDIANA, MICHIGAN, OHIO AND SOUTH CAROLINA
1-866-999-3945	HMO, HMO C-SNP, HMO D-SNP, HMO-POS, HMO-POS C-SNP, HMO-POS D-SNP, PPO, PPO D-SNP
HAWAII HMO, PPO, HMO D-SNP	1-866-892-8340
1-877-457-7621	ALL OTHER STATES
ILLINOIS*	HMO, HMO C-SNP, HMO-POS, HMO-POS C-SNP, PFFS, PPO
🖶 HMO, HMO-POS, HMO C-SNP, PPO	1-833-444-9088
<b>L</b> 1-833-444-9088	HMO D-SNP, HMO-POS D-SNP, PPO D-SNP 1-833-444-9089

#### TTY FOR ALL OF THE ABOVE: 711

#### HOURS OF OPERATION

🛗 October 1 to March 31: Monday–Sunday, 8 a.m. to 8 p.m.

🛗 April 1 to September 30: Monday–Friday, 8 a.m. to 8 p.m.

Or visit www.wellcare.com/medicare or www.wellcare.com/ohana

\*Wellcare Assist (HMO), Wellcare Assist Compass (HMO), Wellcare Giveback (HMO), Wellcare Giveback Dividend (HMO), Wellcare Giveback Open (PPO), Wellcare Low Premium (HMO-POS), Wellcare No Premium (HMO), Wellcare No Premium (HMO-POS), Wellcare No Premium Open (PPO), Wellcare No Premium Preferred (HMO), Wellcare No Premium Value (HMO), Wellcare Patriot Giveback (HMO-POS), Wellcare Patriot No Premium (HMO-POS)

\*\*Wellcare Assist (HMO), Wellcare No Premium Essential (HMO), Wellcare No Premium Exclusive (HMO)

#### **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at 1-844-917-0175 (TTY: 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

#### **Understanding the Benefits**

- □ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit <u>www.wellcare.com/medicare</u> or call 1-844-917-0175 (TTY: 711) to view a copy of the EOC. Hours are Monday Sunday, 8 am 8 pm (all time zones).
- □ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- **D** Review the formulary to make sure your drugs are covered.

#### **Understanding Important Rules**

- □ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.
- □ For PPO, PFFS and POS plans: Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for certain covered services, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.

#### **Contact Us**

#### For more information, please contact us:

#### By phone

Toll-free at 1-844-917-0175 (TTY 711). Your call may be answered by a licensed agent.

#### Hours of Operation

Monday - Sunday, 8 am - 8 pm (all time zones)

Online <u>www.wellcare.com/medicare</u>

#### We're with our members every step of the way.

Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

