

## 2023 Summary of Benefits

## California

Wellcare Giveback (HMO)

H5087 | 029 | 001

Wellcare No Premium Best (HMO)

H5087 | 005

Wellcare No Premium Best (HMO)

H5087 | 016

#### We know how important it is to have a health plan you can count on.

This is a summary of drug and health services covered by Wellcare Giveback (HMO) and Wellcare No Premium Best (HMO) from January 1, 2023 to December 31, 2023.

This booklet will provide you with a summary of what we cover and the cost-sharing responsibilities. It does not list every service, limitation, or exclusion. A complete list of services can be found in the plan's Evidence of Coverage (EOC). You can find the Evidence of Coverage on our website at <u>www.wellcare.</u> <u>com/medicare</u>. To request a copy, please call 1-844-917-0175 (TTY 711): Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

#### Who can join?

To enroll in one of our plans, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Medicaid or by another third party. To be eligible, the beneficiary must also be a United States citizen or are lawfully present in the United States.

#### Our plans and service areas:

H5087029001 Wellcare Giveback (HMO) includes these counties in California: Los Angeles, Orange, Riverside, and San Bernardino.

H5087005000 Wellcare No Premium Best (HMO) includes these counties in California: Los Angeles and Orange.

H5087016000 Wellcare No Premium Best (HMO) includes these counties in California: Riverside and San Bernardino.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <u>www.medicare.gov</u> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

**Health Maintenance Organizations (HMOs)** are health care plans offered by an insurance provider with a network of contracted healthcare providers and facilities. HMOs generally require members to select a primary care provider (PCP) to coordinate care and if you need a specialist, the PCP will choose one who is also in our network.

Our plans give you access to our network of highly skilled medical providers in your area. You can look forward to choosing a primary care provider (PCP) to work with you and coordinate your care. You can ask for a current provider and pharmacy directory or, for an up-to-date list of network providers, visit <u>www.</u> <u>wellcare.com/medicare</u>. (Please note that, except for emergency care, urgently needed care when you are out of the network, out-of-area dialysis services, and cases in which our plan authorizes use of out-of-network providers, if you obtain medical care from out-of-plan providers, neither Medicare nor our plan will be responsible for the costs.)

Our plans also include prescription drug coverage and access to our large network of pharmacies. Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies. Our

plans use a formulary. Our drug plans are designed specifically for Medicare beneficiaries and include a comprehensive selection of affordable generic and brand name drugs.

Which doctors, hospitals and pharmacies can I use? Wellcare Giveback (HMO) and Wellcare No Premium Best (HMO) have a network of doctors, hospitals, pharmacies, and other providers. You can save money by using our preferred mail-order pharmacy and by using providers in the plan's network. With some plans if you use providers that are not in our network, your share of the costs for covered services may be higher.

You can see our plan's provider and pharmacy directory and for plans with prescription drug coverage, our complete plan Formulary (list of Part D prescription drugs) on our website at <u>www.wellcare.com/medicare</u>.

For more information, please call us at 1-844-917-0175 (TTY users should call 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones). Visit us at <u>www.wellcare.com/medicare</u>.

We must provide information in a way that works for you (in languages other than English, in audio, in braille, in large print, or other alternate formats, etc.). Please call Member Services if you need plan information in another format.

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016
Service Area	Our plans and service areas: H5087029001 Wellcare Giveback (HMO) includes these counties in California: Los Angeles, Orange, Riverside, and San Bernardino.		
		<b>are No Premium Best</b> fornia: Los Angeles an	· /
	H5087016000 Wellcare No Premium Best (HMO) includes these counties in California: Riverside and San Bernardino.		
Monthly plan premium (includes both medical and drugs)	\$0 You must continue to pay your Medicare Part B premium.	\$0 You must continue to pay your Medicare Part B premium.	\$0 You must continue to pay your Medicare Part B premium.
Part B Premium Reduction	This plan offers a \$125 give back every month in your Social Security check.	Not available	Not available
Deductible	No deductible	No deductible	No deductible
Maximum Out-of-Pocket Responsibility (does not include prescription drugs)	\$2,900 annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.	\$1,000 annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.	\$1,000 annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Inpatient Hospital coverage	<ul> <li>For each admission, you pay:</li> <li>\$100 copay per day for days 1 through 5</li> <li>\$0 copay per day for days 6 through 90</li> <li>\$0 copay per day for days 91 through 180</li> </ul>	For each admission, you pay: • \$0 copay per day, for days 1 through 90 • \$0 copay per day for days 91 through 210 •	For each admission, you pay: • \$0 copay per day, for days 1 through 90 • \$0 copay per day for days 91 through 180 • *
Outpatient Hospital coverage			
Outpatient hospital services	\$150 copay per	\$0 copay per	\$75 copay per
	non-surgical service	non-surgical service	non-surgical service
	\$225 copay per	\$50 copay per	\$225 copay per
	surgical service	surgical service	surgical service
	*	*	*

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016
Outpatient hospital observation services	\$125 copay for outpatient observation services when you enter observation status through an emergency room. \$225 copay for outpatient observation services when you enter observation status through an outpatient facility.	\$50 copay for outpatient observation services when you enter observation status through an outpatient facility. \$125 copay for outpatient observation services when you enter observation status through an emergency room.	\$125 copay for outpatient observation services when you enter observation status through an emergency room. \$225 copay for outpatient observation services when you enter observation status through an outpatient facility.
Ambulatory surgical center (ASC) services	\$75 copay • *	\$0 copay • *	\$0 copay • *
Doctor Visits			
Primary Care Providers	\$0 copay	\$0 copay	\$0 copay
Specialists	\$10 copay • *	\$0 copay ■ *	\$0 copay ■ *

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Preventive Care (e.g., Annual Wellness visit, Bone mass measurement, Breast cancer screening (mammogram), Cardiovascular screenings, Cervical and vaginal cancer screening, Colorectal cancer screenings, Diabetes screenings, Hepatitis B Virus Screening, Prostate cancer screenings (PSA), Vaccines (including Flu shots, Hepatitis B shots, Pneumococcal shots))	\$0 copay	\$0 copay	\$0 copay
Emergency care	\$125 copay	\$125 copay	\$125 copay
	Copay is waived if	Copay is waived if	Copay is waived if
	you are admitted to	you are admitted to	you are admitted to
	a hospital within 24	a hospital within 24	a hospital within 24
	hours.	hours.	hours.

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	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
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Worldwide emergency coverage	\$125 copay	\$125 copay	\$125 copay
	Worldwide	Worldwide	Worldwide
	emergency and	emergency and	emergency and
	worldwide urgently	worldwide urgently	worldwide urgently
	needed services are	needed services are	needed services are
	subject to a \$50,000	subject to a \$50,000	subject to a \$50,000
	maximum plan	maximum plan	maximum plan
	coverage. There is	coverage. There is	coverage. There is
	no worldwide	no worldwide	no worldwide
	coverage for care	coverage for care	coverage for care
	outside of the	outside of the	outside of the
	emergency room or	emergency room or	emergency room or
	emergency hospital	emergency hospital	emergency hospital
	admission. The	admission. The	admission. The
	copay is not waived	copay is not waived	copay is not waived
	if admitted to the	if admitted to the	if admitted to the
	hospital for	hospital for	hospital for
	worldwide	worldwide	worldwide
	emergency services.	emergency services.	emergency services.
Urgently needed services	\$0 copay	\$0 copay	\$0 copay
Worldwide urgent care coverage	\$125 copay	\$125 copay	\$125 copay
	Worldwide	Worldwide	Worldwide
	emergency and	emergency and	emergency and
	worldwide urgently	worldwide urgently	worldwide urgently
	needed services are	needed services are	needed services are
	subject to a \$50,000	subject to a \$50,000	subject to a \$50,000
	maximum plan	maximum plan	maximum plan
	coverage. The	coverage. The	coverage. The
	copay is not waived	copay is not waived	copay is not waived
	if admitted to the	if admitted to the	if admitted to the
	hospital for	hospital for	hospital for
	worldwide urgently	worldwide urgently	worldwide urgently
	needed services.	needed services.	needed services.

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
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Diagnostic Services/Labs/Imaging	COVID-19 testing	COVID-19 testing	COVID-19 testing
	and specified	and specified	and specified
	testing-related	testing-related	testing-related
	services at any	services at any	services at any
	location are \$0.	location are \$0.	location are \$0.
Lab services	\$0 copay	\$0 copay	\$0 copay
	■	■	•
	*	*	*
Diagnostic tests and procedures	\$0 copay for each Medicare-covered spirometry test for members with a diagnosis of COPD. \$0 copay for the removal of abnormal tissue and/or polyps during a colonoscopy performed as a preventive screening for colorectal cancer. \$5 copay for all other Medicare-covered diagnostic procedures and tests.	\$0 copay • *	\$0 copay • *
Outpatient X-rays	\$0 copay	\$0 copay	\$0 copay
	*	*	*

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
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Diagnostic radiology services (e.g. MRI, CAT Scan)	\$0 copay for a Diagnostic Mammogram. \$150 copay for all other diagnostic radiology services. *	\$0 copay • *	\$0 copay for a Diagnostic Mammogram. \$75 copay for all other diagnostic radiology services. *
Therapeutic Radiology	20% coinsurance	20% coinsurance	20% coinsurance
	•	•	•
	*	*	*
Hearing services	\$10 copay	\$0 copay	\$0 copay
Hearing Exam	•	■	•
Medicare Covered	*	*	*
Routine hearing exam	\$0 copay	\$0 copay	\$0 copay
	•	■	•
	*	*	*
	1 exam every year	1 exam every year	1 exam every year

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Hearing Aids			
Hearing Aid Fitting/Evaluation(s)	\$0 copay ■ *	\$0 copay ■ *	\$0 copay ■ *
	1 fitting(s) /	1 fitting(s) /	1 fitting(s) /
	evaluation(s) every	evaluation(s) every	evaluation(s) every
	year	year	year
Hearing aid allowance	Up to a \$500	Up to a \$1,000	Up to a \$1,000
	allowance per ear	allowance per ear	allowance per ear
	every year for	every year for	every year for
	hearing aids.	hearing aids.	hearing aids.
All types	\$0 copay	\$0 copay	\$0 copay
	■	■	•
	*	*	*
	Limited to 2	Limited to 2	Limited to 2
	hearing aid(s) every	hearing aid(s) every	hearing aid(s) every
	year	year	year

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Additional Hearing Information	What you should	What you should	What you should
	know	know	know
	Medicare covers	Medicare covers	Medicare covers
	diagnostic hearing	diagnostic hearing	diagnostic hearing
	and balance exams	and balance exams	and balance exams
	if your doctor or	if your doctor or	if your doctor or
	other health care	other health care	other health care
	provider orders	provider orders	provider orders
	these tests to see if	these tests to see if	these tests to see if
	you need medical	you need medical	you need medical
	treatment.	treatment.	treatment.
Dental services			
Preventive services	\$0 copay	\$0 copay	\$0 copay
	*	*	*
	Cleanings 1 every six months	Cleanings 1 every six months	Cleanings 1 every six months
	Dental x-rays 1	Dental x-rays 1	Dental x-rays 1
	every 12 to 36	every 12 to 36	every 12 to 36
	months depending	months depending	months depending
	on type of service	on type of service	on type of service
	Oral exams 1 every six months	Oral exams 1 every six months	Oral exams 1 every six months
Fluoride Treatment	\$0 copay	\$0 copay	\$0 copay
	*	*	*
	1 every six months	1 every six months	1 every six months

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Comprehensive services			
Medicare-covered	\$10 copay for each	\$0 copay for each	\$0 copay for each
	Medicare-covered	Medicare-covered	Medicare-covered
	service.	service.	service.
	*	*	*
Diagnostic Services	\$0 copay	\$0 copay	\$0 copay
	*	*	*
	1 diagnostic	1 diagnostic	1 diagnostic
	service(s) every	service(s) every	service(s) every
	year	year	year
Restorative Services	\$0 copay	\$0 copay	\$0 copay
	*	*	*
	1 restorative	1 restorative	1 restorative
	service(s) every two	service(s) every two	service(s) every two
	years	years	years
Endodontics/ Periodontics/	\$0 copay	\$0 copay	\$0 copay
Extractions	*	*	*
	1 endodontic	1 endodontic	1 endodontic
	service(s) per tooth	service(s) per tooth	service(s) per tooth
	1 periodontic	1 periodontic	1 periodontic
	service(s) every 6 to	service(s) every 6 to	service(s) every 6 to
	36 months	36 months	36 months
	depending on type	depending on type	depending on type
	of service	of service	of service
	1 extraction(s) per	1 extraction(s) per	1 extraction(s) per
	tooth	tooth	tooth

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
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Non-routine services	\$0 copay	\$0 copay	\$0 copay
	*	*	*
	1 non-routine	1 non-routine	1 non-routine
	service(s) every 6 to	service(s) every 6 to	service(s) very 6 to
	24 months	24 months	24 months
	depending on the	depending on type	depending on type
	type of service	of service	of service
Prosthodontics, Other Oral/Maxillofacial Surgery, Other Services	\$0 copay *	\$0 copay *	\$0 copay *
	Prosthodontics -	Prosthodontics -	Prosthodontics -
	every 12 to 60	every 12 to 60	every 12 to 60
	months or per	months or per	months or per
	procedure	procedure	procedure
	depending on type	depending on type	depending on type
	of service.	of service	of service
	Oral/maxillofacial	Oral/maxillofacial	Oral/maxillofacial
	surgery - every 60	surgery - every 60	surgery - every 60
	months or per	months or per	months or per
	lifetime depending	lifetime depending	lifetime depending
	on type of service.	on type of service	on type of service
	Other services -	Other services -	Other services -
	every 24 to 36	every 24 to 36	every 24 to 36
	months or per	months or per	months or per
	lifetime depending	lifetime depending	lifetime depending
	on type of service.	on type of service	on type of service

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016
Vision Services			
Eye Exam Medicare Covered	\$0 copay (Medicare-covered diabetic retinopathy screening) \$10 copay (all other Medicare-covered eye exams) • *	\$0 copay • *	\$0 copay ▪ *
Routine eye exam (Refraction)	\$0 copay • *	\$0 copay • *	\$0 copay • *
	1 exam every year	1 exam every year	1 exam every year
Glaucoma screening	\$0 copay for each Medicare-covered service.	\$0 copay for each Medicare-covered service.	\$0 copay for each Medicare-covered service.
Eyewear Medicare Covered	\$0 copay • *	\$0 copay ■ *	\$0 copay • *
Routine eyewear			
Contact lenses/Eyeglasses (lenses and frames)/Eyeglass frames	\$0 copay ■ *	\$0 copay ■ *	\$0 copay ■ *

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Eyewear allowance	Up to a \$200	Up to a \$300	Up to a \$200
	combined	combined	combined
	allowance towards	allowance towards	allowance towards
	contacts and glasses	contacts and glasses	contacts and glasses
	(lenses and/or	(lenses and/or	(lenses and/or
	frames) every year.	frames) every year.	frames) every year.
Mental Health Services			
Inpatient visit	<ul> <li>For each admission, you pay:</li> <li>\$100 copay per day for days 1 through 5</li> <li>\$0 copay per day for days 6 through 90</li> <li>*</li> </ul>	For each admission, you pay: • \$0 copay per day, for days 1 through 90 • *	For each admission, you pay: • \$0 copay per day, for days 1 through 90 • *
Outpatient individual therapy visit	\$25 copay	\$25 copay	\$25 copay
	•	•	•
	*	*	*
Outpatient group therapy visit	\$25 copay	\$25 copay	\$25 copay
	•	•	•
	*	*	*

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Skilled nursing facility (SNF)	For each benefit period, you pay: • \$0 copay per day for days 1 through 20 • \$196 copay per day for days 21 through 40 • \$0 copay per day for days 41 through 100	<ul> <li>For each benefit period, you pay:</li> <li>\$0 copay per day for days 1 through 20</li> <li>\$50 copay per day for days 21 through 40</li> <li>\$0 copay per day for days 41 through 100</li> </ul>	<ul> <li>For each benefit period, you pay:</li> <li>\$0 copay per day for days 1 through 20</li> <li>\$100 copay per day for days 21 through 30</li> <li>\$0 copay per day for days 31 through 100</li> </ul>
Therapy and Rehabilitation Services			
Physical Therapy	\$10 copay	\$0 copay	\$0 copay
	•	•	■
	*	*	*
Outpatient rehabilitation	\$10 copay	\$0 copay	\$0 copay
services provided by an	•	•	■
occupational therapist	*	*	*
Pulmonary rehabilitation services	\$5 copay	\$0 copay	\$5 copay
	•	•	•
Ambulance	\$150 copay	\$100 copay	\$150 copay
Ground Ambulance	*	*	*
Air Ambulance	\$150 copay	\$100 copay	\$150 copay
	*	*	*

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016
Transportation Services	<u>Not</u> covered	Up to 60 one-way trips every year to plan-approved health-related locations.	Up to 60 one-way trips every year to plan-approved health-related locations.
		\$0 copay (per one-way trip) *	\$0 copay (per one-way trip) *
		What you should know:	What you should know:
		Mileage limitations may apply. Call Member Services 72 hours in advance to reserve a ride for your appointment.	Mileage limitations may apply. Call Member Services 72 hours in advance to reserve a ride for your appointment.
Medicare Part B Drugs			
Chemotherapy drugs	20% coinsurance	20% coinsurance	20% coinsurance
Other Part B drugs	20% coinsurance	20% coinsurance	20% coinsurance

Prescription Drug Coverage	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016			
Stage 1: Annual Prescription Deductible						
Deductible	This plan has no	This plan has no	This plan has no			

Deductible	This plan has no	This plan has no	This plan has no
	deductible for Part D	deductible for Part D	deductible for Part D
	covered drugs, this payment stage doesn't	covered drugs, this	covered drugs, this
	apply.	payment stage doesn't	payment stage doesn't
		apply.	apply.

Stage 2: Initial Coverage (after you pay your deductible, if applicable)

You pay the following until your total yearly drug costs reach \$4,660. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.

#### Important Message About What You Pay for Vaccines and Insulin:

Our plan covers most Part D vaccines at no cost to you, even if you have not paid your deductible (if your plan has a deductible).

You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it is on, even if you have not paid your deductible (if your plan has a deductible).

#### Retail cost-sharing (30-day/90-day supply)

	Preferred	Standard	Preferred	Standard	Preferred	Standard
<b>Tier 1</b> Preferred Generic Drugs	\$0 / \$0 copay	\$5 / \$15 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$3 / \$9 copay
<b>Tier 2</b> Generic Drugs	\$5 / \$15 copay	\$20 / \$60 copay	\$0 / \$0 copay	\$5 / \$15 copay	\$3 / \$9 copay	\$10 / \$30 copay
Tier 3 Preferred Brand Drugs	\$37 / \$111 copay	\$47 / \$141 copay	\$25 / \$75 copay	\$35 / \$105 copay	\$37 / \$111 copay	\$47 / \$141 copay
Tier 4 Non-Preferred Drugs	\$89 / \$267 copay	\$99 / \$297 copay	\$89 / \$267 copay	\$99 / \$297 copay	\$89 / \$267 copay	\$99 / \$297 copay
<b>Tier 5</b> Specialty Tier	33% coinsurance / Not Available					

Prescription Drug Coverage	Wellcare Giveback (HMO) H5087, Plan 029, 001		Wellcare No Premium Best (HMO) H5087, Plan 005		Wellcare No Premium Best (HMO) H5087, Plan 016	
	Preferred	Standard	Preferred	Standard	Preferred	Standard
Tier 6 Select Care Drugs	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay

Prescription Drug Coverage	Wellcare Giveback (HMO) H5087, Plan 029, 001		Wellcare No Premium Best (HMO) H5087, Plan 005		Wellcare No Premium Best (HMO) H5087, Plan 016	
Stage 2: Initial Coverage (after you pay your deductible, if applicable) (Continued)						
Mail-order cost-shari	ing (30-day/90-da	ay supply)				
	Preferred	Standard	Preferred	Standard	Preferred	Standard
<b>Tier 1</b> Preferred Generic Drugs	\$0 / \$0 copay	\$5 / \$15 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$3 / \$9 copay
Tier 2 Generic Drugs	\$5 / \$0 copay	\$20 / \$60 copay	\$0 / \$0 copay	\$5 / \$15 copay	\$3 / \$0 copay	\$10 / \$30 copay
<b>Tier 3</b> Preferred Brand Drugs	\$37 / \$74 copay	\$47 / \$141 copay	\$25 / \$50 copay	\$35 / \$105 copay	\$37 / \$74 copay	\$47 / \$141 copay
<b>Tier 4</b> Non-Preferred Drugs	\$89 / \$178 copay	\$99 / \$297 copay	\$89 / \$178 copay	\$99 / \$297 copay	\$89 / \$178 copay	\$99 / \$297 copay
<b>Tier 5</b> Specialty Tier	33% coinsurance / Not Available	33% coinsurance / Not Available	33% coinsurance / Not Available	33% coinsurance / Not Available	33% coinsurance / Not Available	33% coinsurance / Not Available
<b>Tier 6</b> Select Care Drugs	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay

Prescription Drug Coverage	Wellcare Giveback (HMO) H5087, Plan 029, 001		Wellcare No Premium Best (HMO) H5087, Plan 005		Wellcare No Premium Best (HMO) H5087, Plan 016	
	Preferred	Standard	Preferred	Standard	Preferred	Standard
Stage 3: Coverage Gap						
	After your to costs (includi plan has paid you have paid \$4,660, you y more than 25 coinsurance f drugs or 25% coinsurance f name drugs, tier during th gap. During this s select drugs of you pay your or coinsurance see your Forn Evidence of of for details reg drug coverag	ing what our and what d) reach will pay no % for generic for brand for any drug e coverage tage, for on Tier 6 copayment ce. Please mulary and Coverage garding this	After your to costs (includi plan has paid you have paid \$4,660, you y more than 25 coinsurance f drugs or 25% coinsurance f name drugs, tier during th gap. During this s Tier 1 and se on Tier 6, yo copayment of coinsurance. your Formula Evidence of 6 for details reg drug coverag	ing what our and what d) reach will pay no % for generic for brand for any drug e coverage tage, for lect drugs u pay your r Please see ary and Coverage garding this	After your to costs (including plan has paid you have paid \$4,660, you you more than 25 coinsurance of drugs or 25% coinsurance of name drugs, tier during the gap. During this s Tier 1 and se on Tier 6, you copayment of coinsurance. your Formula Evidence of the for details reg drug coverage	ing what our l and what d) reach will pay no % for generic for brand for any drug e coverage tage, for lect drugs u pay your r Please see ary and Coverage garding this

Prescription Drug Coverage	Wellcare Giveback (HMO) H5087, Plan 029, 001		Wellcare No Premium Best (HMO) H5087, Plan 005		Wellcare No Premium Best (HMO) H5087, Plan 016	
	Preferred	Standard	Preferred	Standard	Preferred	Standard
Stage 4: Catastrophic C	Coverage					
	• \$4.15 cop generic (i brand dru as generic	t drug costs ugs rough your cy and order) reach oay the urance, or oay for ncluding gs treated c) and opay for all	• \$4.15 cop generic (i brand dru as generic	t drug costs ugs rough your cy and order) reach oay the urance, or oay for ncluding ugs treated c) and opay for all	<ul> <li>\$7,400, you greater of:</li> <li>5% coins</li> <li>\$4.15 co generic (brand dra as generic)</li> </ul>	et drug costs rugs irough your acy and l order) reach pay the surance, or pay for including ugs treated ic) and opay for all

Generic drugs may be covered on tiers other than Tier 1 and Tier 2. Please check this plan's Formulary to validate the specific tier on which your drugs are covered.

Cost-sharing may differ based on point-of-service (mail-order, retail, Long Term Care (LTC)), home infusion, whether the pharmacy is in our preferred or standard network, or whether the prescription is a short-term (30-day supply) or long term (90-day supply).

Excluded Drugs:

Wellcare Giveback (HMO), Wellcare No Premium Best (HMO), and Wellcare No Premium Best (HMO) include(s) enhanced drug coverage of certain excluded drugs. Generic only Sildenafil and Vardenafil on Tier 1 have a quantity limit of six pills every 30 days.

Because these drugs are excluded from Part D coverage under Medicare, they are not covered by Extra Help. Also, the amount you pay when you fill a prescription for these drugs does not count toward qualifying you for the Catastrophic Coverage Stage.

Please see your Formulary and Evidence of Coverage for details regarding this drug coverage.

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Chiropractic Services			
Medicare-covered	\$10 copay	\$0 copay	\$0 copay
	•	•	■
	*	*	*
Acupuncture			
Medicare-covered	\$0 copay for	\$0 copay for	\$0 copay for
	Medicare-covered	Medicare-covered	Medicare-covered
	Acupuncture	Acupuncture	Acupuncture
	received in a PCP	received in a PCP	received in a PCP
	office.	office.	office.
	\$10 copay for	\$0 copay for	\$0 copay for
	Medicare-covered	Medicare-covered	Medicare-covered
	Acupuncture	Acupuncture	Acupuncture
	received in a	received in a	received in a
	Specialist office.	Specialist office.	Specialist office.
	\$10 copay for	\$0 copay for	\$0 copay for
	Medicare-covered	Medicare-covered	Medicare-covered
	Acupuncture	Acupuncture	Acupuncture
	received in a	received in a	received in a
	Chiropractor office.	Chiropractor office.	Chiropractor office.
Routine acupuncture services	\$0 copay • * Limited to 12 visit(s) every year.	\$0 copay * Limited to 12 visit(s) every year	\$0 copay • * Limited to 24 visit(s) every year
Podiatry Services (Foot Care)			
Medicare Covered	\$10 copay	\$0 copay	\$0 copay
	•	•	•
	*	*	*

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016		
Routine Podiatry Services	\$10 copay * 12 visit(s) every year	\$0 copay * 12 visit(s) every year	\$0 copay * 12 visit(s) every year		
Virtual Visits	Our plan offers 24 hours per day, 7 days per week virtual visit access to board certified doctors via Teladoc to help address a wide variety of health concerns/questions. Covered services include general medical, behavioral health, dermatology, and more. A virtual visit (also known as a telehealth consult) is a visit with a doctor either over the phone or internet using a smart phone, tablet, or a computer. Certain types of visits may require internet and a camera-enabled device. For more information, or to				
Home health agency care	schedule an appointment, call Teladoc at 1-800-835-2362 (TTY 711) 24 hours a day, 7 days a week.         \$0 copay         \$0 copay         *         *				
	*	· *	*		

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016
Meals			
Post-Acute Meals	Not covered	\$0 copay	\$0 copay
		What you should know:	<ul> <li>What you should know:</li> </ul>
		You pay nothing for meals immediately following an Inpatient hospital stay to aid in recovery with a maximum of 3 meals per day for up to 14 days with a maximum of 42 meals per occurrence for an unlimited number of occurrences per year.	You pay nothing for meals immediately following an Inpatient hospital stay to aid in recovery with a maximum of 3 meals per day for up to 14 days with a maximum of 42 meals per occurrence for an unlimited number of occurrences per year.
<b>Medical Equipment/Supplies</b> Durable Medical Equipment (DME)	20% coinsurance	20% coinsurance	20% coinsurance
Prosthetics	20% coinsurance	20% coinsurance	20% coinsurance
Diabetic supplies	\$0 copay *	\$0 copay *	\$0 copay *
	Limitations may apply	Limitations may apply	Limitations may apply

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
Diabetic therapeutic shoes or inserts	20% coinsurance	20% coinsurance	20% coinsurance
	*	*	*
Opioid treatment program services	\$10 copay • *	\$0 copay • *	\$0 copay • *
Over-the-Counter (OTC) Items	\$0 copay	\$0 copay	\$0 copay
	Maximum benefit is	Maximum benefit is	Maximum benefit is
	\$87 every three	\$172 every three	\$138 every three
	months to spend on	months to spend on	months to spend on
	plan-approved OTC	plan-approved OTC	plan-approved OTC
	items. Limitations	items. Limitations	items. Limitations
	may apply. At the	may apply. At the	may apply. At the
	end of each benefit	end of each benefit	end of each benefit
	period, any unused	period, any unused	period, any unused
	benefit dollars will	benefit dollars will	benefit dollars will
	expire.	expire.	expire.

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
	What you should know:	What you should know:	What you should know:
	You can purchase	You can purchase	You can purchase
	eligible OTC items	eligible OTC items	eligible OTC items
	from participating	from participating	from participating
	CVS retail locations	CVS retail locations	CVS retail locations
	with your plan's	with your plan's	with your plan's
	Member ID Card or	Member ID Card or	Member ID Card or
	from the catalog by	from the catalog by	from the catalog by
	phone or online for	phone or online for	phone or online for
	home delivery.	home delivery.	home delivery.
	- To place an order	- To place an order	- To place an order
	over the phone call:	over the phone call:	over the phone call:
	1-866-819-2516,	1-866-819-2516,	1-866-819-2516,
	(TTY 711)	(TTY 711)	(TTY 711)
	- Order via the	- Order via the	- Order via the
	catalog online at	catalog online at	catalog online at
	<u>www.cvs.com/</u>	<u>www.cvs.com/</u>	<u>www.cvs.com/</u>
	<u>otchs/wellcare</u>	<u>otchs/wellcare</u>	<u>otchs/wellcare</u>
Wellness Programs	For a detailed list of	For a detailed list of	For a detailed list of
	wellness program	wellness program	wellness program
	benefits offered,	benefits offered,	benefits offered,
	please refer to the	please refer to the	please refer to the
	Evidence of	Evidence of	Evidence of
	Coverage.	Coverage.	Coverage.
Fitness	\$0 copay	\$0 copay	\$0 copay
	Coverage includes:	Coverage includes:	Coverage includes:
	Activity Tracker	Activity Tracker	Activity Tracker
	and Physical	and Physical	and Physical
	Fitness	Fitness	Fitness

	Wellcare Giveback	Wellcare No	Wellcare No
	(HMO)	Premium Best	Premium Best
	H5087, Plan 029,	(HMO)	(HMO)
	001	H5087, Plan 005	H5087, Plan 016
	What you should	What you should	What you should
	know:	know:	know:
	The benefit on this	The benefit on this	The benefit on this
	plan provides a	plan provides a	plan provides a
	membership to a	membership to a	membership to a
	flexible fitness	flexible fitness	flexible fitness
	benefit with	benefit with	benefit with
	monthly credits to	monthly credits to	monthly credits to
	use on a variety of	use on a variety of	use on a variety of
	larger gyms or local	larger gyms or local	larger gyms or local
	fitness studios.	fitness studios.	fitness studios.
	Members will have	Members will have	Members will have
	32 credits each	32 credits each	32 credits each
	month to utilize.	month to utilize.	month to utilize.
	Credits will be	Credits will be	Credits will be
	sufficient to cover a	sufficient to cover a	sufficient to cover a
	monthly gym	monthly gym	monthly gym
	membership and/or	membership and/or	membership and/or
	fitness studio	fitness studio	fitness studio
	classes, or at-home	classes, or at-home	classes, or at-home
	fitness videos.	fitness videos.	fitness videos.
Additional sessions of smoking	\$0 copay	\$0 copay	\$0 copay
and tobacco cessation	Limited to 5 visit(s)	Limited to 5 visit(s)	Limited to 5 visit(s)
counseling	every year	every year	every year

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016
Additional Routine Annual Physical	\$0 copay What you should know: The exam includes a detailed medical/family history, performance of a detailed head-to-toe assessment with a hands-on examination of all the body systems, recommendations for preventive screenings/care, and counseling about healthy behaviors, and is beyond the Annual Wellness Visit services.	\$0 copay What you should know: The exam includes a detailed medical/family history, performance of a detailed head-to-toe assessment with a hands-on examination of all the body systems, recommendations for preventive screenings/care, and counseling about healthy behaviors, and is beyond the Annual Wellness Visit services.	\$0 copay What you should know: The exam includes a detailed medical/family history, performance of a detailed head-to-toe assessment with a hands-on examination of all the body systems, recommendations for preventive screenings/care, and counseling about healthy behaviors, and is beyond the Annual Wellness Visit services.
24-Hour Nurse Advice Line	\$0 copay	\$0 copay	\$0 copay
Personal emergency medical response device (PERS)	Not covered	Not covered	\$0 copay

	Wellcare Giveback (HMO) H5087, Plan 029, 001	Wellcare No Premium Best (HMO) H5087, Plan 005	Wellcare No Premium Best (HMO) H5087, Plan 016
Flex Card	<u>Not</u> covered	<u>Not</u> covered	\$200 yearly benefit What you should know: The flex card benefit is a debit card that may be used to cover out of pocket dental, vision or hearing costs.
In-home support services	<u>Not</u> covered	\$0 copay for each in-home support services visit. Up to 12 visits every year. What you should know: You can receive Chore Services if you meet certain clinical criteria. Services must be recommended or requested by a licensed plan clinician or a licensed plan provider. Services are provided in two hour increments.	<u>Not</u> covered

#### Multi-Language Insert

#### **Multi-Language Interpreter Services**

**Spanish:** Contamos con servicios de interpretación gratuitos para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o de medicamentos. Para obtener un intérprete, simplemente llámenos a los números del plan que figuran en las siguientes páginas. Alguien que hable español puede ayudarle. Este es un servicio gratuito.

Chinese Mandarin: 我们有免费的口译服务来回答您就我们的健康或药物计划提出的任何问题。 如需口译员,只需拨打以下页面上的计划号码致电联系我们。会说中文普通话的人员可以协 助您。此为免费服务。

Chinese Cantonese: 我們有免費的口譯服務來回答您就我們的健康或藥物計劃提出的任何問題。 如需口譯員,只需撥打以下頁面上的計劃號碼致電聯絡我們。會說粵語的人員可以協助您。 此為免費服務。

**Tagalog:** Meron kaming libreng serbisyo ng interpreter para sagutin anumang tanong na meron ka tungkol sa aming plano ng kalusugan o gamot. Para makakuha ng interpreter, tawagan lang kami sa mga numero ng plano na nasa sumusunod na mga pahina. Matutulungan ka ng sinumang nagsasalita ng Tagalog. Libreng serbisyo ito.

**French:** Nous disposons de services d'interprétation gratuits pour répondre à toutes les questions que vous pourriez vous poser au sujet de notre régime de soins médicaux ou de notre régime d'assurance-médicaments. Pour bénéficier des services d'un interprète, il suffit de nous appeler aux numéros de régime indiqués dans les pages suivantes. Quelqu'un qui parle français peut vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi cung cấp dịch vụ phiên dịch viên miễn phí để trả lời bất kỳ câu hỏi nào quý vị có về chương trình y tế hoặc thuốc của chúng tôi. Để nhận được dịch vụ phiên dịch, chỉ cần gọi cho chúng tôi theo số điện thoại của chương trình trong các trang sau. Người nào đó nói tiếng Việt có thể giúp quý vị. Đây là dịch vụ miễn phí.

**German:** Wir bieten Ihnen einen kostenlosen Dolmetscherdienst, um alle Ihre Fragen zu unserem Gesundheitsoder Medikamentenplan zu beantworten. Um einen Dolmetscher zu finden, rufen Sie uns einfach unter den auf den folgenden Seiten angegebenen Plan-Nummern an. Jemand, der Deutsch spricht, kann Ihnen helfen. Dieser Service ist für Sie kostenlos.

Korean: 저희의 건강 또는 약품 플랜에 대한 질문에 답해 드릴 수 있는 무료 통역 서비스를 제공합니다. 통역사에게 연결하려면 다음 페이지에 있는 플랜 번호로 전화하시기 바랍니다. 한국어를 하는 분이 도와드릴 수 있습니다. 이 통화는 무료 서비스입니다.

**Russian:** Мыпредоставляембесплатные услуги устного перевода, чтобы ответить налюбые вопросы, которые могут возникнуть у вас о нашем плане медицинского страхования или страхового покрытия лекарственных препаратов. Чтобы получить устного переводчика, просто позвоните нам по номерам планов, указанным на следующих страницах. Вам поможет тот, кто говорит по-русски. Эта услуга предоставляется бесплатно.

Arabic: نوفر خدمات مترجم فوري للإجابة عن أي أسئلة قد تكون لديك حول خطتنا الصحية أو الدوائية. للاستعانة بمترجم، ما عليك سوى الاتصال بنا على أرقام الخطة في الصفحات التالية. شخص يتحدث العربية بمكنه مساعدتك. هذه الخدمة تقدم مجانًا.

Hindi: हमारे स्वास्थ्य या दवा योजना के बारे में आपके होने वाले किसी भी प्रश्न का उत्तर देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएं उपलब्ध हैं। दुभाषिया प्राप्त करने के लिए, हमें निम्नलिखित पृष्ठों पर दिए गए प्लान नंबरों पर कॉल करें। कोई हिंदी भाषी व्यक्ति आपकी मदद कर सकता है। यह एक निःशुल्क सेवा है।

**Italian:** Disponiamo di servizi di interpretariato gratuiti per rispondere ad eventuali domande in merito al nostro piano sanitario o farmaceutico. Per ottenere un interprete, chiami i recapiti del piano disponibili nelle pagine successive. Qualcuno che parla italiano Le sarà d'aiuto. Si tratta di un servizio gratuito.

**Portugués:** Temos serviços de intérprete gratuitos para responder quaisquer perguntas que você possa ter sobre nossos planos de saúde ou de medicamentos. Para solicitar um intérprete, ligue para nós através dos números do plano nas páginas a seguir. Um funcionário que fala português poderá ajudá-lo. Este serviço é gratuito.

**French Creole:** Nou gen sèvis entèprèt gratis pou reponn tout kesyon ou ka genyen konsènan plan sante oswa plan medikaman nou an. Pou jwenn yon entèprèt, annik rele nou nan nimewo plan yo ki sou paj annapre yo. Yon moun ki pale Kreyòl Franse kapab ede ou. Se yon sèvis gratis li ye.

**Polish:** Oferujemy bezpłatne usługi tłumaczeniowe w przypadku pytań dotyczących naszego planu zdrowotnego i lekowego. Aby skorzystać z tłumacza, prosimy zadzwonić do nas pod numery podane na kolejnych stronach. Pomocą posłużą osoby mówiące po polsku. Usługa jest bezpłatna.

Japanese: 当社の医療プランまたは処方薬プランについての質問にお答えする無料の通訳サービスをご利用いただけます。通訳サービスをご利用になるには、以降のページにおけるプランの番号までお電話ください。日本語を話すスタッフが対応いたします。これは無料のサービスです。

**Hawaiian:** Aia iā mākou he mau lawelawe māhele 'ōlelo manuahi e pane i nā 'ano nīnau āu no ka mākou papahana mālama olakino a ho'olako lā'au. No ka 'imi i mea māhele 'ōlelo, e kelepona wale mai iā mākou ma nā helu kelepona e waiho nei ma kēia mau 'ao'ao e koe nei. Na kekahi māhele 'ōlelo Hawai'i e kōkua iā 'oe. He lawelawe manuahi kēia.

**Ilocano:** Addaankami kadagiti libre a serbisio ti panagipatarus tapno masungbatan dagiti aniaman a saludsodmo maipapan iti salun-at wenno plano iti agas. Tapno makaala iti tagaipatarus, tawagannakami laeng kadagiti numero ti plano kadagiti sumaganad a panid. Matulongannaka ti maysa a tao nga agsasao iti Ilocano. Daytoy ket libre a serbisio.

**Samoan:** E iai a matou auaunaga fa'aliliu upu fua e tali ai so'o se fesili e te ono iai e uiga i la matou fuafuaga fa'alesoifua maloloina po'o vaila'au. Mo le mauaina o se fa'aliliu upu, na'o le vala'au mai i numera o fuafuaga o lo'o i itulau nei. E mafai e se tasi e tautala i le gagana Samoa ona fesoasoani ia te oe. Ose auaunaga e leai se totogi.

# We're Just a **Phone Call Away**

CALIFORNIA HMO, HMO D-SNP	GEORGIA, ILLINOIS**, INDIANA, MICHIGAN, OHIO AND SOUTH CAROLINA
1-866-999-3945	HMO, HMO C-SNP, HMO D-SNP, HMO-POS, HMO-POS C-SNP, HMO-POS D-SNP, PPO, PPO D-SNP
HAWAII HMO, PPO, HMO D-SNP	1-866-892-8340
1-877-457-7621	ALL OTHER STATES
ILLINOIS*	HMO, HMO C-SNP, HMO-POS, HMO-POS C-SNP, PFFS, PPO
🖶 HMO, HMO-POS, HMO C-SNP, PPO	1-833-444-9088
<b>L</b> 1-833-444-9088	HMO D-SNP, HMO-POS D-SNP, PPO D-SNP 1-833-444-9089

#### TTY FOR ALL OF THE ABOVE: 711

## HOURS OF OPERATION

🛗 October 1 to March 31: Monday–Sunday, 8 a.m. to 8 p.m.

🛗 April 1 to September 30: Monday–Friday, 8 a.m. to 8 p.m.

Or visit www.wellcare.com/medicare or www.wellcare.com/ohana

\*Wellcare Assist (HMO), Wellcare Assist Compass (HMO), Wellcare Giveback (HMO), Wellcare Giveback Dividend (HMO), Wellcare Giveback Open (PPO), Wellcare Low Premium (HMO-POS), Wellcare No Premium (HMO), Wellcare No Premium (HMO-POS), Wellcare No Premium Open (PPO), Wellcare No Premium Preferred (HMO), Wellcare No Premium Value (HMO), Wellcare Patriot Giveback (HMO-POS), Wellcare Patriot No Premium (HMO-POS)

\*\*Wellcare Assist (HMO), Wellcare No Premium Essential (HMO), Wellcare No Premium Exclusive (HMO)

#### **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at 1-844-917-0175 (TTY: 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

#### **Understanding the Benefits**

- □ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit <u>www.wellcare.com/medicare</u> or call 1-844-917-0175 (TTY: 711) to view a copy of the EOC. Hours are Monday Sunday, 8 am 8 pm (all time zones).
- □ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- **D** Review the formulary to make sure your drugs are covered.

#### **Understanding Important Rules**

- □ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.
- □ For HMO, CSNP and DSNP plans: Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

## **Contact Us**

#### For more information, please contact us:

#### By phone

Toll-free at 1-844-917-0175 (TTY 711). Your call may be answered by a licensed agent.

#### Hours of Operation

Monday - Sunday, 8 am - 8 pm (all time zones)

Online <u>www.wellcare.com/medicare</u>

#### We're with our members every step of the way.

Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

