

# Summary of Benefits 2023

AARP<sup>®</sup> Medicare Advantage Patriot (PPO) H2577-015-000

Look inside to take advantage of the health services the plan provides. Call Customer Service or go online for more information about the plan.



Toll-free **1-844-723-6473**, TTY **711** 8 a.m.-8 p.m. local time, 7 days a week



ARP Medicare Advantage

Y0066\_SB\_H2577\_015\_000\_2023\_M

## **Summary of Benefits**

#### January 1st, 2023 - December 31st, 2023

This is a summary of what we cover and what you pay. Review the Evidence of Coverage (EOC) for a complete list of covered services, limitations and exclusions. You can see it online at myAARPMedicare.com or you can call Customer Service for help. When you enroll in the plan, you will get more information on how to view your plan details online.

#### About this plan

AARP<sup>®</sup> Medicare Advantage Patriot (PPO) is a Medicare Advantage PPO plan with a Medicare contract.

To join this plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, live within our service area listed below, and be a United States citizen or lawfully present in the United States.

Our service area includes these counties in:

Virginia: Accomack, Albemarle, Alexandria City, Alleghany, Amelia, Amherst, Appomattox, Arlington, Augusta, Bath, Bedford, Botetourt, Brunswick, Buckingham, Buena Vista City, Campbell, Caroline, Carroll, Charles City, Charlotte, Charlottesville City, Chesapeake City, Chesterfield, Clarke, Colonial Heights City, Covington City, Craig, Cumberland, Danville City, Dinwiddie, Emporia City, Essex, Fairfax, Fairfax City, Falls Church City, Fauguier, Floyd, Fluvanna, Franklin, Franklin City, Frederick, Fredericksburg City, Galax City, Giles, Gloucester, Goochland, Greene, Greensville, Halifax, Hampton City, Hanover, Henrico, Henry, Highland, Hopewell City, Isle of Wight, James City, King and Queen, King George, King William, Lancaster, Lexington City, Loudoun, Louisa, Lunenburg, Lynchburg City, Madison, Manassas City, Manassas Park City, Martinsville City, Mathews, Mecklenburg, Middlesex, Montgomery, Nelson, New Kent, Newport News City, Norfolk City, Northampton, Northumberland, Nottoway, Orange, Page, Patrick, Petersburg City, Pittsylvania, Poquoson City, Portsmouth City, Powhatan, Prince Edward, Prince George, Prince William, Pulaski, Radford City, Rappahannock, Richmond, Richmond City, Roanoke, Roanoke City, Rockbridge, Rockingham, Salem City, Shenandoah, Southampton, Spotsylvania, Stafford, Staunton City, Suffolk City, Surry, Sussex, Virginia Beach City, Warren, Waynesboro City, Westmoreland, Williamsburg City, Winchester City, York.

#### **Use network providers**

AARP<sup>®</sup> Medicare Advantage Patriot (PPO) has a network of doctors, hospitals, and other providers. With this plan, you have the freedom to enjoy nationwide access to care at in-network costs when you visit any provider participating in the UnitedHealthcare<sup>®</sup> Medicare National Network (exclusions may apply). Plus, you have the flexibility to visit any provider nationwide who accepts Medicare. You may pay a higher copay or coinsurance when you see an out-of-network provider. When looking at the following charts you'll see the cost differences for network vs. out-of-network care and services.

You can go to **AARPMedicarePlans.com** to search for a network provider using the online directory.

### AARP® Medicare Advantage Patriot (PPO)

#### **Premiums and Benefits**

	In-Network	Out-of-Network
Monthly Plan Premium	There is no monthly premium for this plan.	
Part B Premium Reduction	Up to \$65	
Annual Medical Deductible	This plan does not have a deductible.	
Maximum Out-of-Pocket Amount	\$6,700 annually for Medicare-covered services you receive from in-network providers.	\$10,000 annually for Medicare-covered services you receive from any provider.
	If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.	

### AARP® Medicare Advantage Patriot (PPO)

		In-Network	Out-of-Network
Inpatient Hospital Care <sup>2</sup>		\$345 copay per day: days 1-5 \$0 copay per day: days 6 and beyond	\$500 copay per day: for days 1-20 \$0 copay per day: for days 21 and beyond
		Our plan covers an unlimited number of days for an inpatient hospital stay.	
Outpatient Hospital Cost sharing for additional plan covered services will apply.	Ambulatory Surgical Center (ASC) <sup>2</sup>	\$0 copay for a diagnostic colonoscopy \$245 copay otherwise	40% coinsurance
	Outpatient Hospital, including surgery <sup>2</sup>	\$0 copay for a diagnostic colonoscopy \$345 copay otherwise	40% coinsurance
	Outpatient Hospital Observation Services <sup>2</sup>	\$345 copay	40% coinsurance
Doctor Visits	Primary Care Provider	\$0 сорау	\$20 copay
	Specialists <sup>2</sup>	\$40 copay	\$60 copay
	Virtual Medical Visits	\$0 copay to talk with a network telehealth provider online through live audio and video	
Preventive Services	Medicare-covered	\$0 copay	\$0 copay - 40% coinsurance (depending on the service)
		Abdominal aortic aneurysm screening Alcohol misuse counseling Annual wellness visit Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screening Cervical and vaginal cancer screening Colorectal cancer screenings (colonoscopy, feca occult blood test, flexible sigmoidoscopy)	

		In-Network	Out-of-Network
		Depression screening Diabetes screenings and m Hepatitis C screening HIV screening Lung cancer with low dose (LDCT) screening Medical nutrition therapy s Medicare Diabetes Prevent Obesity screenings and co Prostate cancer screenings Sexually transmitted infection counseling Tobacco use cessation cour people with no sign of toba Vaccines, including those for pneumonia, or COVID-19 "Welcome to Medicare" preventive Any additional preventive s Medicare during the contra This plan covers preventive annual physical exams at 1 network providers.	ervices tion Program (MDPP) unseling s (PSA) ions screenings and unseling (counseling for acco-related disease) for the flu, Hepatitis B, eventive visit (one-time) services approved by act year will be covered. e care screenings and
	Routine physical	\$0 copay, 1 per year*	40% coinsurance, 1 per year*
Emergency Care		\$90 copay (\$0 copay for emergency care outside the United States) per visit If you are admitted to the hospital within 24 hours, you pay the inpatient hospital copay instead of the Emergency Care copay. See the "Inpatient Hospital Care" section of this booklet for other costs.	
Urgently Needed Services		\$40 copay (\$0 copay for urgently needed services outside the United States) per visit	

		In-Network	Out-of-Network
Diagnostic Tests, Lab and Radiology Services, and X-	Diagnostic radiology services (e.g. MRI, CT scan) <sup>2</sup>	\$0 copay for each diagnostic mammogram \$150 copay otherwise	40% coinsurance
Rays	Lab services <sup>2</sup>	\$0 copay	\$0 copay
	Diagnostic tests and procedures <sup>2</sup>	\$20 copay	40% coinsurance
	Therapeutic Radiology <sup>2</sup>	\$60 copay per service	40% coinsurance
	Outpatient X- rays <sup>2</sup>	\$15 copay per service	\$20 copay per service
Hearing Services	Exam to diagnose and treat hearing and balance issues <sup>2</sup>	\$0 сорау	\$60 copay
	Routine hearing exam	\$0 copay, 1 per year*	\$60 copay, 1 per year*
	Hearing aids <sup>2</sup>	\$175 - \$1,225 copay for each hearing aid through UnitedHealthcare Hearing, up to 2 hearing aids every year.*	
		Includes hearing aids delivered directly to you with virtual follow-up care (select models).	
Routine Dental Benefits	Optional Dental Rider	Additional dental benefits available with a separ premium. Please see optional benefits section b for details.	
	Preventive	\$0 copay for exams, cleanings, X-rays, and fluoride*	\$0 copay for exams, cleanings, X-rays, and fluoride*
	Comprehensive <sup>2</sup>	\$0 copay for comprehensive dental services*	\$0 copay for comprehensive dental services*
	Benefit limit	\$500 combined limit on all If you choose to see an out might be billed more, even copay	-of-network dentist you

		In-Network	Out-of-Network
Vision Services	Exam to diagnose and treat diseases and conditions of the eye <sup>2</sup>	\$0 copay	\$60 copay
	Eyewear after cataract surgery	\$0 copay	40% coinsurance
	Routine eye exam	\$0 copay, 1 per year*	\$60 copay, 1 per year*
	Routine eyewear	\$0 copay Plan pays up to \$200 every lenses through UnitedHeal single, bifocal, trifocal, or p covered in full.*	thcare Vision. Standard progressive lenses are
		Home delivered eyewear at through UnitedHealthcare only).	
Mental Health	Inpatient visit <sup>2</sup>	\$345 copay per day: days 1-5 \$0 copay per day: days 6-90	\$500 copay per day: days 1-20 \$0 copay per day: days 21-90
		Our plan covers 90 days for an inpatient hospita	
	Outpatient group therapy visit <sup>2</sup>	\$15 copay	\$30 copay
	Outpatient individual therapy visit <sup>2</sup>	\$25 copay	\$40 copay
	Virtual Mental Health Visits	\$0 copay to talk with a network online through live audio and	-
Skilled Nursing Facility (SNF) <sup>2</sup>		\$0 copay per day: days 1-20 \$196 copay per day: days 21-55 \$0 copay per day: days 56-100	\$225 copay per day: days 1-45 \$0 copay per day: days 46-100
		Our plan covers up to 100	days in a SNF.

		In-Network	Out-of-Network
Outpatient Rehabilitation Services	Physical therapy and speech and language therapy visit <sup>2</sup>	\$20 copay	\$60 copay
	Occupational Therapy Visit <sup>2</sup>	\$20 copay	\$60 copay
	Virtual Visit	\$0 copay	40% coinsurance
Ambulance <sup>2</sup>		\$250 copay for ground \$250 copay for air	\$250 copay for ground \$250 copay for air
Your provider must obtain prior authorization for non-emergency transportation.			
Routine Transport	ation	Not covered	
Medicare Part B Prescription	Chemotherapy drugs <sup>2</sup>	20% coinsurance	40% coinsurance
Drugs Part B drugs may be subject to Step Therapy. See your Evidence of Coverage for details.	Other Part B drugs <sup>2</sup>	\$0 copay for allergy antigens 20% coinsurance for all others	\$0 copay for allergy antigens 40% coinsurance for all others

#### **Additional Benefits**

		In-Network	Out-of-Network
Chiropractic Care	Medicare-covered chiropractic care (manual manipulation of the spine to correct subluxation) <sup>2</sup>	\$20 copay	\$60 copay
Diabetes Management	Diabetes monitoring supplies <sup>2</sup>	<ul> <li>\$0 copay</li> <li>We only cover Accu- Chek<sup>®</sup> and OneTouch<sup>®</sup> brands.</li> <li>Covered glucose monitors include: OneTouch Verio Flex<sup>®</sup>, OneTouch Verio Flex<sup>®</sup>, OneTouch Verio Reflect<sup>®</sup>, OneTouch<sup>®</sup> Verio, OneTouch<sup>®</sup>Ultra 2, Accu-Chek<sup>®</sup> Guide Me, and Accu-Chek<sup>®</sup> Guide.</li> <li>Test strips: OneTouch Verio<sup>®</sup>, OneTouch Ultra<sup>®</sup>, Accu-Chek<sup>®</sup> Guide, Accu-Chek<sup>®</sup> Guide, Accu-Chek<sup>®</sup> Aviva Plus, and Accu-Chek<sup>®</sup> SmartView.</li> <li>Other brands are not covered by your plan.</li> </ul>	50% coinsurance
	Diabetes self- management training	\$0 copay	40% coinsurance
	Therapeutic shoes or inserts <sup>2</sup>	20% coinsurance	50% coinsurance

#### **Additional Benefits**

		In-Network	Out-of-Network
Durable Medical Equipment (DME) and Related Supplies	Durable Medical Equipment (e.g., wheelchairs, oxygen) <sup>2</sup>	20% coinsurance	50% coinsurance
	Prosthetics (e.g., braces, artificial limbs) <sup>2</sup>	20% coinsurance	50% coinsurance
Fitness program		\$0 copay for Renew Active, which includes a free gym membership at a location you select from our nationwide network, plus a personalized fitness plan, online fitness classes and brain health challenges.	
Foot Care (podiatry	Foot exams and treatment <sup>2</sup>	\$40 copay	\$60 copay
services)	Routine foot care	\$40 copay, 6 visits per year*	\$60 copay, 6 visits per year*
Meal Benefit <sup>2</sup>		\$0 copay for 28 home-delivered meals immediately after an inpatient hospitalization or skilled nursing facility (SNF) stay.	
Home Health Care <sup>2</sup>		\$0 copay	50% coinsurance
Hospice		You pay nothing for hospice care from any Medicare- approved hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered by Original Medicare, outside of our plan.	
NurseLine		Speak with a registered nurse (RN) 24 hours a day, 7 days a week.	
Opioid Treatment	Program Services <sup>2</sup>	\$0 сорау	\$0 copay
Outpatient Substance Abuse	Outpatient group therapy visit <sup>2</sup>	\$15 copay	\$30 copay
	Outpatient individual therapy visit <sup>2</sup>	\$25 copay	\$40 copay
Over-the-counter (OTC) credit		\$50 credit every quarter to products. Shop at network home delivery by ordering through your OTC catalog.	retail locations or get online, by phone or by mail

#### **Additional Benefits**

	In-Network	Out-of-Network
Renal Dialysis <sup>2</sup>	20% coinsurance	20% coinsurance

<sup>2</sup> May require your provider to get prior authorization from the plan for in-network benefits.

\*Benefits are combined in and out-of-network

#### **Optional Supplemental Benefits**

#### **Premiums and Benefits**

Platinum Dental Rider	Premium	Additional \$50.00 per month
	Description	The Platinum Dental Rider includes preventive and comprehensive dental benefits.

#### **Required Information**

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in these plans depends on the plan's contract renewal with Medicare. UnitedHealthcare Insurance Company pays royalty fees to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. You do not need to be an AARP member to enroll in a Medicare Advantage or Prescription Drug Plan. AARP and its affiliates are not insurers. AARP encourages you to consider your needs when selecting products and does not make specific product recommendations for individuals.

Plans may offer supplemental benefits in addition to Part C benefits.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

UnitedHealthcare provides free services to help you communicate with us such as letters in other languages, Braille, large print, audio, or you can ask for an interpreter. Please contact our Customer Service number at 1-866-272-1967 for additional information (TTY users should call 711). Hours are 24 hours a day, 7 days a week.

UnitedHealthcare ofrece servicios gratuitos para ayudarle a que se comunique con nosotros. Por ejemplo, cartas en otros idiomas, braille, letra grande, audio o bien, usted puede pedir un intérprete. Comuníquese con nuestro número de Servicio al Cliente al 1-866-272-1967, para obtener información adicional (los usuarios de TTY deben comunicarse al 711). Los horarios de atención son de 24 horas del día, los 7 días de la semana.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions may apply.

Out-of-network/non-contracted providers are under no obligation to treat UnitedHealthcare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

The provider network may change at any time. You will receive notice when necessary.

Participation in the Renew Active® program is voluntary. Consult your doctor prior to beginning an exercise program or making changes to your lifestyle or health care routine. Renew Active includes standard fitness membership and other offerings. Fitness membership, equipment, classes, personalized fitness plans, caregiver access and events may vary by location. Certain services, classes, events and online fitness offerings are provided by affiliates of UnitedHealthcare Insurance Company or other third parties not affiliated with UnitedHealthcare. Participation in these third-party services are subject to your acceptance of their respective terms and policies. AARP® Staying Sharp is the registered trademark of AARP. UnitedHealthcare is not responsible for the services or information provided by third parties. The information provided through these services is for informational purposes only and is not a substitute for the advice of a doctor. The Renew Active program varies by plan/area. Access to gym and fitness location network may vary by location and plan.

The Nurseline service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through this service is for informational purposes only. The nurses cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Access to this service is subject to terms of use.