



Summary of Benefits 2023

AARP® Medicare Advantage Patriot (PPO)

H2228-119-000

Look inside to take advantage of the health services the plan provides.
Call Customer Service or go online for more information about the plan.



Toll-free 1-844-723-6473, TTY 711

8 a.m.-8 p.m. local time, 7 days a week



[AARPMedicarePlans.com](https://www.aarpmedicareplans.com)

AARP® | Medicare Advantage
from  **UnitedHealthcare®**

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Summary of Benefits

January 1st, 2023 - December 31st, 2023

This is a summary of what we cover and what you pay. Review the Evidence of Coverage (EOC) for a complete list of covered services, limitations and exclusions. You can see it online at myAARPMedicare.com or you can call Customer Service for help. When you enroll in the plan, you will get more information on how to view your plan details online.

About this plan

AARP® Medicare Advantage Patriot (PPO) is a Medicare Advantage PPO plan with a Medicare contract.

To join this plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, live within our service area listed below, and be a United States citizen or lawfully present in the United States.

Our service area includes these counties in:

New Mexico: Catron, Chaves, Cibola, Colfax, Curry, DeBaca, Guadalupe, Harding, Lincoln, McKinley, Otero, Quay, Roosevelt, San Juan, Socorro, Taos, Union.

Use network providers

AARP® Medicare Advantage Patriot (PPO) has a network of doctors, hospitals, and other providers. With this plan, you have the freedom to enjoy nationwide access to care at in-network costs when you visit any provider participating in the UnitedHealthcare® Medicare National Network (exclusions may apply). Plus, you have the flexibility to visit any provider nationwide who accepts Medicare. You may pay a higher copay or coinsurance when you see an out-of-network provider. When looking at the following charts you'll see the cost differences for network vs. out-of-network care and services.

You can go to AARPMedicarePlans.com to search for a network provider using the online directory.

AARP® Medicare Advantage Patriot (PPO)

Premiums and Benefits

| | In-Network | Out-of-Network |
|-------------------------------------|---|---|
| Monthly Plan Premium | There is no monthly premium for this plan. | |
| Part B Premium Reduction | Up to \$60 | |
| Annual Medical Deductible | This plan does not have a deductible. | |
| Maximum Out-of-Pocket Amount | \$4,300 annually for Medicare-covered services you receive from in-network providers. | \$8,900 annually for Medicare-covered services you receive from any provider. |
| | If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. | |

AARP® Medicare Advantage Patriot (PPO)

Benefits

| | | In-Network | Out-of-Network |
|---|---|--|---|
| Inpatient Hospital Care² | | \$275 copay per day: days 1-6 \$0 copay per day: days 7 and beyond | \$500 copay per day: for days 1-18 \$0 copay per day: for days 19 and beyond |
| | | Our plan covers an unlimited number of days for an inpatient hospital stay. | |
| Outpatient Hospital Cost sharing for additional plan covered services will apply. | Ambulatory Surgical Center (ASC) ² | \$0 copay for a diagnostic colonoscopy \$150 copay otherwise | 40% coinsurance |
| | Outpatient Hospital, including surgery ² | \$0 copay for a diagnostic colonoscopy \$250 copay otherwise | 40% coinsurance |
| | Outpatient Hospital Observation Services ² | \$250 copay | 40% coinsurance |
| Doctor Visits | Primary Care Provider | \$0 copay | \$35 copay |
| | Specialists ² | \$40 copay | \$70 copay |
| | Virtual Medical Visits | \$0 copay to talk with a network telehealth provider online through live audio and video | |
| Preventive Services | Medicare-covered | \$0 copay | \$0 copay - 40% coinsurance (depending on the service) |
| | | Abdominal aortic aneurysm screening Alcohol misuse counseling Annual wellness visit Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screening Cervical and vaginal cancer screening Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy) | |

Benefits

| | | In-Network | Out-of-Network |
|---------------------------------|------------------|---|------------------------------|
| | | <p>Depression screening Diabetes screenings and monitoring Hepatitis C screening HIV screening Lung cancer with low dose computed tomography (LDCT) screening Medical nutrition therapy services Medicare Diabetes Prevention Program (MDPP) Obesity screenings and counseling Prostate cancer screenings (PSA) Sexually transmitted infections screenings and counseling Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease) Vaccines, including those for the flu, Hepatitis B, pneumonia, or COVID-19 “Welcome to Medicare” preventive visit (one-time)</p> <hr/> <p>Any additional preventive services approved by Medicare during the contract year will be covered. This plan covers preventive care screenings and annual physical exams at 100% when you use in-network providers.</p> | |
| | Routine physical | \$0 copay, 1 per year* | 40% coinsurance, 1 per year* |
| Emergency Care | | <p>\$90 copay (\$0 copay for emergency care outside the United States) per visit If you are admitted to the hospital within 24 hours, you pay the inpatient hospital copay instead of the Emergency Care copay. See the “Inpatient Hospital Care” section of this booklet for other costs.</p> | |
| Urgently Needed Services | | <p>\$40 copay (\$0 copay for urgently needed services outside the United States) per visit</p> | |

Benefits

| | | In-Network | Out-of-Network |
|---|--|--|---|
| Diagnostic Tests, Lab and Radiology Services, and X-Rays | Diagnostic radiology services (e.g. MRI, CT scan) ² | \$0 copay for each diagnostic mammogram \$115 copay otherwise | 40% coinsurance |
| | Lab services ² | \$0 copay | \$0 copay |
| | Diagnostic tests and procedures ² | \$25 copay | 40% coinsurance |
| | Therapeutic Radiology ² | \$60 copay per service | 40% coinsurance |
| | Outpatient X-rays ² | \$15 copay per service | \$20 copay per service |
| Hearing Services | Exam to diagnose and treat hearing and balance issues ² | \$0 copay | \$70 copay |
| | Routine hearing exam | \$0 copay, 1 per year* | \$70 copay, 1 per year* |
| | Hearing aids ² | \$175 - \$1,225 copay for each hearing aid through UnitedHealthcare Hearing, up to 2 hearing aids every year.* Includes hearing aids delivered directly to you with virtual follow-up care (select models). | |
| Routine Dental Benefits | Preventive | \$0 copay for exams, cleanings, X-rays, and fluoride* | \$0 copay for exams, cleanings, X-rays, and fluoride* |
| | Comprehensive ² | \$0 copay for comprehensive dental services* | \$0 copay for comprehensive dental services* |
| | Benefit limit | \$1,500 combined limit on all covered dental services* If you choose to see an out-of-network dentist you might be billed more, even for services listed as \$0 copay | |

Benefits

| | | In-Network | Out-of-Network |
|---|--|--|--|
| Vision Services | Exam to diagnose and treat diseases and conditions of the eye ² | \$0 copay | \$70 copay |
| | Eyewear after cataract surgery | \$0 copay | 40% coinsurance |
| | Routine eye exam | \$0 copay, 1 per year* | \$70 copay, 1 per year* |
| | Routine eyewear | \$0 copay Plan pays up to \$200 every year for frames or contact lenses through UnitedHealthcare Vision. Standard single, bifocal, trifocal, or progressive lenses are covered in full.* Home delivered eyewear available nationwide through UnitedHealthcare Vision (select products only). | |
| Mental Health | Inpatient visit ² | \$275 copay per day: days 1-6 \$0 copay per day: days 7-90 | \$500 copay per day: days 1-18 \$0 copay per day: days 19-90 |
| | | Our plan covers 90 days for an inpatient hospital stay. | |
| | Outpatient group therapy visit ² | \$15 copay | \$30 copay |
| | Outpatient individual therapy visit ² | \$25 copay | \$40 copay |
| | Virtual Mental Health Visits | \$0 copay to talk with a network telehealth provider online through live audio and video | |
| Skilled Nursing Facility (SNF)² | | \$0 copay per day: days 1-20 \$196 copay per day: days 21-42 \$0 copay per day: days 43-100 | \$225 copay per day: days 1-40 \$0 copay per day: days 41-100 |
| | | Our plan covers up to 100 days in a SNF. | |

Benefits

| | | In-Network | Out-of-Network |
|--|---|--|--|
| Outpatient Rehabilitation Services | Physical therapy and speech and language therapy visit ² | \$40 copay | \$70 copay |
| | Occupational Therapy Visit ² | \$40 copay | \$70 copay |
| | Virtual Visit | \$0 copay | 40% coinsurance |
| Ambulance² Your provider must obtain prior authorization for non-emergency transportation. | | \$250 copay for ground \$250 copay for air | \$250 copay for ground \$250 copay for air |
| Routine Transportation | | Not covered | |
| Medicare Part B Prescription Drugs Part B drugs may be subject to Step Therapy. See your Evidence of Coverage for details. | Chemotherapy drugs ² | 20% coinsurance | 40% coinsurance |
| | Other Part B drugs ² | \$0 copay for allergy antigens 20% coinsurance for all others | \$0 copay for allergy antigens 40% coinsurance for all others |

Additional Benefits

| | | In-Network | Out-of-Network |
|----------------------------|---|--|-----------------|
| Chiropractic Care | Medicare-covered chiropractic care (manual manipulation of the spine to correct subluxation) ² | \$20 copay | \$70 copay |
| Diabetes Management | Diabetes monitoring supplies ² | <p>\$0 copay</p> <p>We only cover Accu-Chek® and OneTouch® brands.</p> <p>Covered glucose monitors include: OneTouch Verio Flex®, OneTouch Verio Reflect®, OneTouch® Verio, OneTouch® Ultra 2, Accu-Chek® Guide Me, and Accu-Chek® Guide.</p> <p>Test strips: OneTouch Verio®, OneTouch Ultra®, Accu-Chek® Guide, Accu-Chek® Aviva Plus, and Accu-Chek® SmartView.</p> <p>Other brands are not covered by your plan.</p> | 50% coinsurance |
| | Diabetes self-management training | \$0 copay | 40% coinsurance |
| | Therapeutic shoes or inserts ² | 20% coinsurance | 50% coinsurance |

Additional Benefits

| | | In-Network | Out-of-Network |
|---|--|--|--------------------------------|
| Durable Medical Equipment (DME) and Related Supplies | Durable Medical Equipment (e.g., wheelchairs, oxygen) ² | 20% coinsurance | 50% coinsurance |
| | Prosthetics (e.g., braces, artificial limbs) ² | 20% coinsurance | 50% coinsurance |
| Fitness program | | \$0 copay for Renew Active, which includes a free gym membership at a location you select from our nationwide network, plus a personalized fitness plan, online fitness classes and brain health challenges. | |
| Foot Care (podiatry services) | Foot exams and treatment ² | \$40 copay | \$70 copay |
| | Routine foot care | \$40 copay, 6 visits per year* | \$70 copay, 6 visits per year* |
| Meal Benefit² | | \$0 copay for 28 home-delivered meals immediately after an inpatient hospitalization or skilled nursing facility (SNF) stay. | |
| Home Health Care² | | \$0 copay | 50% coinsurance |
| Hospice | | You pay nothing for hospice care from any Medicare-approved hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered by Original Medicare, outside of our plan. | |
| NurseLine | | Speak with a registered nurse (RN) 24 hours a day, 7 days a week. | |
| Opioid Treatment Program Services² | | \$0 copay | \$0 copay |
| Outpatient Substance Abuse | Outpatient group therapy visit ² | \$15 copay | \$30 copay |
| | Outpatient individual therapy visit ² | \$25 copay | \$40 copay |
| Over-the-counter (OTC) credit | | \$60 credit every quarter to buy covered OTC products. Shop at network retail locations or get home delivery by ordering online, by phone or by mail through your OTC catalog. | |

Additional Benefits

| | In-Network | Out-of-Network |
|---|--|-----------------|
| Personal Emergency Response System | \$0 copay for a personal emergency response system (PERS). Help is only a button press away. A PERS device can quickly connect you to the help you need, 24 hours a day in any situation. | |
| Renal Dialysis² | 20% coinsurance | 20% coinsurance |

² May require your provider to get prior authorization from the plan for in-network benefits.

*Benefits are combined in and out-of-network

Required Information

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in these plans depends on the plan's contract renewal with Medicare. UnitedHealthcare Insurance Company pays royalty fees to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. You do not need to be an AARP member to enroll in a Medicare Advantage or Prescription Drug Plan. AARP and its affiliates are not insurers. AARP encourages you to consider your needs when selecting products and does not make specific product recommendations for individuals.

Plans may offer supplemental benefits in addition to Part C benefits.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

UnitedHealthcare provides free services to help you communicate with us such as letters in other languages, Braille, large print, audio, or you can ask for an interpreter. Please contact our Customer Service number at 1-866-579-8774 for additional information (TTY users should call 711). Hours are 24 hours a day, 7 days a week.

UnitedHealthcare ofrece servicios gratuitos para ayudarle a que se comunique con nosotros. Por ejemplo, cartas en otros idiomas, braille, letra grande, audio o bien, usted puede pedir un intérprete. Comuníquese con nuestro número de Servicio al Cliente al 1-866-579-8774, para obtener información adicional (los usuarios de TTY deben comunicarse al 711). Los horarios de atención son de 24 horas del día, los 7 días de la semana.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions may apply.

Out-of-network/non-contracted providers are under no obligation to treat UnitedHealthcare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

The provider network may change at any time. You will receive notice when necessary.

Participation in the Renew Active® program is voluntary. Consult your doctor prior to beginning an exercise program or making changes to your lifestyle or health care routine. Renew Active includes standard fitness membership and other offerings. Fitness membership, equipment, classes, personalized fitness plans, caregiver access and events may vary by location. Certain services, classes, events and online fitness offerings are provided by affiliates of UnitedHealthcare Insurance Company or other third parties not affiliated with UnitedHealthcare. Participation in these third-party services are subject to your acceptance of their respective terms and policies. AARP® Staying Sharp is the registered trademark of AARP. UnitedHealthcare is not responsible for the services or information provided by third parties. The information provided through these services is for informational purposes only and is not a substitute for the advice of a doctor. The Renew Active program varies by plan/area. Access to gym and fitness location network may vary by location and plan.

The Nurseline service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through this service is for informational purposes only. The nurses cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Access to this service is subject to terms of use.