Summary of Benefits

Humana Gold Plus H6622-062 (HMO-POS)

Twin Cities Select Counties in Minnesota

Our service area includes the following county/counties in Minnesota: Anoka, Carver, Dakota, Hennepin, Ramsey, Scott, Washington.

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-800-833-2364 (TTY: 711)**.

Understanding the Benefits

The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs and benefits before you enroll. Visit **Humana.com/medicare** or call **1-800-833-2364 (TTY: 711)** to view a copy of the EOC.

Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.



Review the formulary to make sure your drugs are covered.

Understanding Important Rules

In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.

Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.

When selecting an HMO POS product, remember that our plan allows you to see providers outside of our network (non-contracted doctors who are not listed in the provider directory) in addition to emergency or urgent situations.

Great news—Part B Insulin and Part B drug benefits on Humana's Medicare Advantage plans are getting even better in 2023.

At Humana, we strive to help our members achieve total health so that they may live their best lives, which includes efforts to provide our members with access to more affordable prescription drugs.

With the passing of the Inflation Reduction Act, all Medicare Advantage plans will have enhanced benefits in 2023:

Effective April 1, 2023, some rebatable Part B drugs may be subject to a lower coinsurance. This means beginning April 1, 2023, some Part B drugs will have a lower coinsurance than your standard part B drug coinsurance to help avoid increased cost for your Part B drugs. Any coinsurance adjustments will be made by the pharmacy at the time of purchase. Note, this does not impact your Part D prescription drug coverage.

Effective July 1, 2023, cost sharing for covered Part B Insulin furnished through a covered item of durable medical equipment will be no more than \$35 for a one-month (up to 30-day) supply and if your plan has a deductible, it does not apply to Part B Insulin. Part B Insulin is most commonly used through an insulin pump.

Note, plan information provided in your previous member materials may not reflect these 2023 benefit enhancements from the passing of the Inflation Reduction Act.

Summary of Benefits

Humana Gold Plus H6622-062 (HMO-POS)

Twin Cities Select Counties in Minnesota

Our service area includes the following county/counties in Minnesota: Anoka, Carver, Dakota, Hennepin, Ramsey, Scott, Washington.

Let's talk about Humana Gold Plus H6622-062 (HMO-POS)

Find out more about the Humana Gold Plus H6622-062 (HMO-POS) plan - including the health and drug services it covers - in this easy-to-use guide.

Humana Gold Plus H6622-062 (HMO-POS) is a Medicare Advantage HMO-POS plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, ask us for the "Evidence of Coverage".

To be eligible

To join Humana Gold Plus H6622-062 (HMO-POS), you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area.

Plan name:

Humana Gold Plus H6622-062 (HMO-POS)

How to reach us:

If you're a member of this plan, call toll-free: **1-800-457-4708 (TTY: 711)**.

If you're **not** a member of this plan, call toll free: **1-800-833-2364 (TTY: 711)**.

October 1 - March 31:

Call 7 days a week from 8 a.m. - 8 p.m.

April 1 - September 30:

Call Monday - Friday, 8 a.m. - 8 p.m.

Or visit our website:

Humana.com/medicare

More about Humana Gold Plus H6622-062 (HMO-POS)

Do you have Medicare and Medicaid? If you are a dual-eligible beneficiary enrolled in both Medicare and the state's program, you may not have to pay the medical costs displayed in this booklet and your prescription drug costs will be lower, too.

If you have Medicaid, be sure to show your Medicaid ID card in addition to your Humana membership card to make your provider aware that you may have additional coverage. Your services are paid first by Humana and then by Medicaid.

As a member it's a good idea to select a doctor as your Primary Care Provider (PCP). Humana Gold Plus H6622-062 (HMO-POS) has a network of doctors, hospitals, pharmacies and other providers. If you use providers who aren't in our network, you may be subject to higher copayments/coinsurance.

Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions. You may be billed by the out-of-network provider for any amount greater than the payment made by Humana to the provider.



A healthy partnership

Get more from your plan — with extra services and resources provided by Humana!

🖕 Monthly Premium, Deductible and Limits

PLAN COSTS

Monthly plan premium

You must keep paying your Medicare Part B premium.

Medical deductible

Pharmacy (Part D) deductible

Maximum out-of-pocket

If you receive premium assistance, your plan premium may be reduced.

\$127

This plan does not have a deductible.

No deductible for Tier 1, Tier 2 and Tier 3 \$100 for Tier 4, Tier 5

\$3,000 in-network \$5,000 combined in- and out-of-network

responsibility The most you pay for copays, coinsurance and other costs for covered medical services for the year.

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Covered Medical and Hospital Benefits				
	IN-NETWORK OUT-OF-NETWORK			
ACUTE INPATIENT HOSPITAL CARE				
	\$100 copay per admit Your plan covers an unlimited number of days for an inpatient stay.			
OUTPATIENT HOSPITAL COVERAG	ε			
Outpatient surgery at outpatient hospital	\$100 copay	20% of the cost		
Outpatient surgery at ambulatory surgical center	\$50 copay	20% of the cost		
DOCTOR OFFICE VISITS				
Primary care provider (PCP)	\$0 copay	\$0 copay		
Specialists	\$20 copay	\$20 copay		
PREVENTIVE CARE				
	 Our plan covers many preventive services at no cost when you see an in-network provider including: Abdominal aortic aneurysm screening Alcohol misuse counseling 	\$0 copay Any additional preventive services approved by Medicare during the contract year will be covered.		

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You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from your plan. This is called a "prior authorization" or "preauthorization." Please contact your PCP or refer to the Evidence of Coverage (EOC) for services that require a prior authorization from the plan.



IN-NETWORK

- Bone mass measurement
- Breast cancer screening (mammogram)
- Cardiovascular disease (behavioral therapy)
- Cardiovascular screenings
- Cervical and vaginal cancer screening
- Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)
- Depression screening
- Diabetes screenings
- HIV screening
- Medical nutrition therapy services
- Obesity screening and counseling
- Prostate cancer screenings (PSA)
- Sexually transmitted infections screening and counseling
- Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)
- Vaccines, including flu shots, hepatitis B shots, pneumococcal shots
- "Welcome to Medicare" preventive visit (one-time)
- Annual Wellness Visit
- Lung cancer screening
- Routine physical exam
- Medicare diabetes prevention
 program

Any additional preventive services approved by Medicare during the contract year will be covered.

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from your plan. This is called a "prior authorization" or "preauthorization." Please contact your PCP or refer to the Evidence of Coverage (EOC) for services that require a prior authorization from the plan.

OUT-OF-NETWORK

EMERGENCY CARE		
Emergency room If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for the emergency care.	\$125 copay	\$125 copay
Urgently needed services Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical attention.	\$20 copay at an urgent care center	\$20 copay at an urgent care center
	TIC SERVICES, LABS AND IMAGING the service and where service is prov	vided
Diagnostic mammography	\$0 copay	
	V copuly	\$0 to \$25 copay
Diagnostic colonoscopy	\$0 copay	\$0 to \$25 copay 20% of the cost
Diagnostic colonoscopy Diagnostic radiology		
	\$0 copay	20% of the cost
Diagnostic radiology	\$0 copay \$50 to \$100 copay	20% of the cost \$50 to \$200 copay
Diagnostic radiology Lab services	\$0 copay \$50 to \$100 copay \$0 to \$10 copay	20% of the cost \$50 to \$200 copay \$0 to \$20 copay
Diagnostic radiology Lab services Diagnostic tests and procedures	\$0 copay \$50 to \$100 copay \$0 to \$10 copay \$0 to \$10 copay \$0 to \$10 copay	20% of the cost \$50 to \$200 copay \$0 to \$20 copay \$0 to \$20 copay \$0 to \$20 copay
Diagnostic radiology Lab services Diagnostic tests and procedures Outpatient X-rays	\$0 copay \$50 to \$100 copay \$0 to \$10 copay \$0 to \$80 copay \$0 to \$80 copay	20% of the cost \$50 to \$200 copay \$0 to \$20 copay \$0 to \$80 copay \$0 to \$80 copay

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from your plan. This is called a "prior authorization" or "preauthorization." Please contact your PCP or refer to the Evidence of Coverage (EOC) for services that require a prior authorization from the plan.

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	IN-NETWORK	OUT-OF-NETWORK
Routine hearing	 HER944 \$0 copay for routine hearing exams up to 1 per year. \$399 copay for each Advanced level hearing aid up to 1 per ear per year. \$699 copay for each Premium level hearing aid up to 1 per ear per year. Hearing aid purchase includes: Unlimited follow-up provider visits during first year following TruHearing hearing aid purchase 60-day trial period 3-year extended warranty 80 batteries per aid for non-rechargeable models 	 HER944 \$0 copay for routine hearing exams up to 1 per year. \$399 copay for each Advanced level hearing aid up to 1 per ear per year. \$699 copay for each Premium level hearing aid up to 1 per ear per year. You must see a TruHearing provider to use this benefit. Call 1-844-255-7144 to schedule an appointment (for TTY, dial 711).
DENTAL SERVICES		

DENTAL SERVICES

The cost-share indicated below is what you pay for the covered service.

Medicare-covered dental	\$20 copay	\$20 copay
Routine dental Dental services are subject to our standard claims review procedures which could include dental history to approved coverage. Dental benefits under this plan may not cover all American Dental Association procedure codes. Information regarding each plan is available at Humana.com/sb. Out-of-network dentists have not agreed to provide services at contracted fees. Benefits received out-of-network are subject to any	 DEN187 0% of the cost for comprehensive oral evaluation or periodontal exam up to 1 every 3 years. 0% of the cost for panoramic film or diagnostic x-rays up to 1 every 5 years. 0% of the cost for bitewing x-rays, intraoral x-rays up to 1 set(s) per year. 0% of the cost for fluoride treatment, periodic oral exam and/or emergency diagnostic exam, prophylaxis (cleaning) up to 2 per year. 0% of the cost for necessary 	 DEN187 50% of the cost for comprehensive oral evaluation or periodontal exam up to 1 every 3 years. 50% of the cost for panoramic film or diagnostic x-rays up to 1 every 5 years. 50% of the cost for bitewing x-rays, intraoral x-rays up to 1 set(s) per year. 50% of the cost for fluoride treatment, periodic oral exam and/or emergency diagnostic exam, prophylaxis (cleaning) up to 2 per year. 50% of the cost for necessary
in-network benefits maximums, limitations, and/or exclusions. You may be billed by the	anesthesia with covered service up to unlimited per year.	

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from your plan. This is called a "prior authorization" or "preauthorization." Please contact your PCP or refer to the Evidence of Coverage (EOC) for services that require a prior authorization from the plan.

out-of-network provider for any

amount greater than the payment made by Humana to the provider.

Use the HumanaDental Medicare network for the Mandatory Supplemental Dental. The provider locator can be found at **Humana.com** > Find a Doctor > from the Search Type drop down select Dental > under Coverage type select All Dental Networks > enter zip code > from the network drop down select HumanaDental Medicare.

IN-NETWORK

- **50%** of the cost for crown recementation, denture recementation up to 1 every 5 years.
- **50%** of the cost for amalgam and/or composite filling, emergency treatment for pain up to 2 per year.
- **50%** of the cost for simple or surgical extraction up to unlimited per year.
- **70%** of the cost for scaling and root planing (deep cleaning) up to 1 per quadrant every 3 years.
- **70%** of the cost for occlusal adjustment, scaling for moderate inflammation up to 1 every 3 years.
- **70%** of the cost for complete dentures, partial dentures up to 1 set(s) every 5 years.
- **70%** of the cost for adjustments to dentures, denture rebase, denture reline, denture repair, root canal, tissue conditioning up to 1 per year.
- **70%** of the cost for crown, oral surgery up to 2 per year.
- **70%** of the cost for periodontal maintenance up to 4 per year.
- **\$2000** combined maximum benefit coverage amount per year for preventive and comprehensive benefits.

OUT-OF-NETWORK

- **55%** of the cost for crown recementation, denture recementation up to 1 every 5 years.
- **55%** of the cost for amalgam and/or composite filling, emergency treatment for pain up to 2 per year.
- **55%** of the cost for simple or surgical extraction up to unlimited per year.
- **75%** of the cost for scaling and root planing (deep cleaning) up to 1 per quadrant every 3 years.
- **75%** of the cost for occlusal adjustment, scaling for moderate inflammation up to 1 every 3 years.
- **75%** of the cost for complete dentures, partial dentures up to 1 set(s) every 5 years.
- **75%** of the cost for adjustments to dentures, denture rebase, denture reline, denture repair, root canal, tissue conditioning up to 1 per year.
- **75%** of the cost for crown, oral surgery up to 2 per year.
- **75%** of the cost for periodontal maintenance up to 4 per year.
- **\$2000** combined maximum benefit coverage amount per year for preventive and comprehensive benefits.
- Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from your plan. This is called a "prior authorization" or "preauthorization." Please contact your PCP or refer to the Evidence of Coverage (EOC) for services that require a prior authorization from the plan.

	IN-NETWORK	OUT-OF-NETWORK
VISION SERVICES		
Medicare-covered vision services	\$20 copay	\$20 copay
Medicare-covered diabetic eye exam	\$0 copay	\$0 copay
Medicare-covered glaucoma screening	\$0 copay	\$0 copay
Medicare-covered eyewear (post-cataract)	\$0 copay	\$0 copay
Routine vision The provider locator for routine vision can be found at Humana.com > Find a Doctor > select Vision care icon > Vision coverage through Medicare Advantage plans.	 VIS752 \$0 copay for routine exam up to 1 per year. \$75 combined maximum benefit coverage amount per year for routine exam. \$200 combined maximum benefit coverage amount per year for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames. Eyeglass lens options may be available with the maximum benefit coverage amount up to 1 pair per year. Maximum benefit coverage amount is limited to one time use per year. 	 VIS752 \$0 copay for routine exam up to 1 per year. \$75 combined maximum benefit coverage amount per year for routine exam. \$200 combined maximum benefit coverage amount per year for contact lenses or eyeglasses-lenses and frames, fitting for eyeglasses-lenses and frames. Eyeglass lens options may be available with the maximum benefit coverage amount up to 1 pair per year. Maximum benefit coverage amount up to 1 pair per year. Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.
MENTAL HEALTH SERVICES		

Inpatient\$100 copay per admit\$200 copay per admitYour plan covers up to 190 days
in a lifetime for inpatient mental
health care in a psychiatric
hospital++

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from your plan. This is called a "prior authorization" or "preauthorization." Please contact your PCP or refer to the Evidence of Coverage (EOC) for services that require a prior authorization from the plan.

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Covered Medical a	nd Hospital Benefits (cont.)	
	IN-NETWORK	OUT-OF-NETWORK	
Outpatient group and individual therapy visits Cost share may vary depending on where service is provided.	\$20 to \$70 copay \$20 to \$70 copay		
SKILLED NURSING FACILITY (SNF)			
Your plan covers up to 100 days in a SNF	 \$0 copay per day for days 1-20 \$196 copay per day for days 21-100 20% of the cost for days 1 		
PHYSICAL THERAPY			
	\$40 copay	\$40 copay	
AMBULANCE			
Ambulance (ground)	\$290 copay per date of service	\$290 copay per date of service	
Ambulance (air)	20% of the cost	20% of the cost	
TRANSPORTATION			
	\$0 copay for plan approved location up to 24 one-way trip(s) per year. This benefit is not to exceed 25 miles per trip.	Not covered	
	The member <i>must</i> contact transportation vendor to arrange transportation and should contact Customer Care to be directed to their plan's specific transportation provider.		
MEDICARE PART B DRUGS			
Chemotherapy drugs	20% of the cost	20% of the cost	
Other Part B drugs	20% of the cost	20% of the cost	

You do not need a referral to receive covered services from plan providers. Certain procedures, services and drugs may need advance approval from your plan. This is called a "prior authorization" or "preauthorization." Please contact your PCP or refer to the Evidence of Coverage (EOC) for services that require a prior authorization from the plan.

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PRESCRIPTION DRUGS

Important Message About What You Pay for Vaccines

Our plan covers most Part D vaccines at no cost to you, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

Important Message About What You Pay for Insulin

You won't pay more than \$35 for a one-month (up to 30-day) supply of each Part D insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible. This applies to all Part D covered insulins, including the Select Insulins covered under the Insulin Savings Program as described below. If you receive "Extra Help", you will still pay no more than \$35 for a one-month supply for each Part D covered insulin. Please see your Prescription Drug Guide to find all Part D insulins covered by your plan.

If you don't receive Extra Help for your drugs, you'll pay the following:

Deductible No deductible for Tier 1, Tier 2 and Tier 3. This plan has a **\$100** deductible for Tier 4, Tier 5 drugs. You pay the full cost of these drugs until you reach **\$100**. Then, you only pay your cost-share.

Initial coverage (after you pay your deductible)

You pay the following until your total yearly drug costs reach **\$4,660**. Total yearly drug costs are the total drug costs paid by both you and our plan. Once you reach this amount, you will enter the Coverage Gap.

Mail Order Cost-Sharing				
Pharmacy options	Standard Walmart Mail, PillPack Other pharmacies are available in our network. To find pharmacy mail order options go to Humana.com/pharmacyfinder		Preferred CenterWell Pharmacy™	
			30-day supply	90-day supply*
Tier 1: Preferred Generic	\$10	\$30	\$0	\$0
Tier 2: Generic	\$20	\$60	\$6	\$0
Tier 3: Preferred Brand	\$47	\$141	\$47	\$131
Tier 4: Non-Preferred Drug	\$100	\$300	\$100	\$290
Tier 5: Specialty Tier	31%	N/A	31%	N/A

Retail Cost-Sharing			
Pharmacy options	Retail All network retail pharmacies. To find the retail pharmacies near you, go to Humana.com/pharmacyfinder30-day supply90-day supply*		
Tier 1: Preferred Generic	\$0	\$0	
Tier 2: Generic	\$6	\$18	
Tier 3: Preferred Brand	\$47	\$141	
Tier 4: Non-Preferred Drug	\$100	\$300	
Tier 5: Specialty Tier	31%	N/A	

Your plan participates in the Insulin Savings Program. You will pay no more than \$35 for a one-month (up to a 30-day) supply for Select Insulins, no matter what cost-sharing tier it's on, even if you haven't paid your deductible. To identify which Select Insulins are included within the Insulin Savings Program, look for the *ISP* indicator in your Prescription Drug Guide. You are not eligible for this program if you receive "Extra Help".

Your plan also provides enhanced insulin coverage which means you will pay no more than \$35 for a one-month (up to 30-day) supply for all Part D insulins covered by our plan, including Select Insulins, no matter what cost-sharing tier it's on, even if you haven't paid your deductible. The enhanced insulin coverage is available, even if you receive "Extra Help".

Your share of the cost for Select Insulins:

Mail Order Cost-Sharing for Select Insulins

Han order cost sharing for select insulins				
Pharmacy options			Preferred CenterWell Pharm	nacy™
	30-day supply 90-day supply*		30-day supply	90-day supply*
Tier 3: Preferred Brand	\$35	\$105	\$35	\$95

Summary of Benefits

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Retail Cost-Sharing for Select Insulins

Pharmacy options	Retail All network retail pharmacies. To find the retail pharmacies near you, go to Humana.com/pharmacyfinder		
	30-day supply 90-day supply*		
Tier 3: Preferred Brand	\$35	\$105	

If you receive Extra Help for your drugs, you'll pay the following:

Deductible You may pay **\$0** or **\$104** depending on your level of "Extra Help" (for Tier 4, Tier 5). If your deductible is **\$104**, you pay the full cost of these drugs until you reach **\$104**. Then, you only pay your cost-share.

Pharmacy cost-sharing

For generic drugs (including	30-day supply	90-day supply*
brand drugs treated as generic), either:	\$0 copay; or \$1.45 copay; or \$4.15 copay ; or 15% of the cost	\$0 copay; or \$1.45 copay; or \$4.15 copay ; or 15% of the cost
For all other drugs, either:	\$0 copay; or \$4.30 copay; or \$10.35 copay ; or 15% of the cost	\$0 copay; or \$4.30 copay; or \$10.35 copay ; or 15% of the cost

Other pharmacies are available in our network.

*Some drugs are limited to a 30-day supply

ADDITIONAL DRUG COVERAGE

Cost sharing may change depending on the pharmacy you choose, when you enter another phase of the Part D benefit and if you qualify for "Extra Help." To find out if you qualify for "Extra Help," please contact the Social Security Office at 1-800-772-1213 Monday — Friday, 7 a.m. — 7 p.m. TTY users should call 1-800-325-0778. For more information on your prescription drug benefit, please call us or access your "Evidence of Coverage" online.

If you reside in a long-term care facility, you pay the same as at a retail pharmacy.

You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy.

Coverage Gap

After you enter the coverage gap, you pay **25 percent** of the plan's cost for covered brand name drugs and **25 percent** of the plan's cost for covered generic drugs until your out-of-pocket costs total **\$7,400** — which is the end of the coverage gap. Not everyone will enter the coverage gap.

Under this plan, **you may pay even less** for the following:

Tier 3 (Preferred Brand) - Select Insulin Drugs

For more information on cost sharing in the coverage gap, please call us or access your Evidence of Coverage online.

Catastrophic Coverage

After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach **\$7,400**, you pay the greater of:

- 5% of the cost, or
- **\$4.15** copay for generic (including brand drugs treated as generic) and a **\$10.35** copay for all other drugs

🗇 Additional Benefits				
	IN-NETWORK	OUT-OF-NETWORK		
Medicare-covered foot care (podiatry)	\$20 copay	\$20 copay		
Medicare-covered chiropractic services	\$20 copay	\$20 copay		
MEDICAL EQUIPMENT/SUPPLIES				
Durable medical equipment (like wheelchairs or oxygen)	20% of the cost	20% of the cost		
Medical Supplies	20% of the cost	20% of the cost		
Prosthetics (artificial limbs or braces)	20% of the cost	20% of the cost		
Diabetic monitoring supplies Cost share may vary depending on where service is provided.	\$0 copay or 10% to 20% of the cost	20% of the cost		
REHABILITATION SERVICES				
Occupational and speech therapy	\$40 copay	\$40 copay		
Cardiac rehabilitation	\$30 copay	\$30 copay		
Pulmonary rehabilitation	\$20 copay	\$30 copay		
TELEHEALTH SERVICES (in additio	n to Original Medicare)			
Primary care provider (PCP)	\$0 copay	Not Covered		
Specialist	\$20 copay	Not Covered		

Urgent care services	\$0 copay	Not Covered	H6t
Substance abuse or behavioral health services	\$0 copay	Not Covered	22062000



More benefits with **your plan**

Enjoy some of these extra benefits included in your plan. This is a summary of what we cover. It doesn't list every service that we cover or list every limitation or exclusion. The Evidence of Coverage (EOC) provides a complete list of coverage and services. Visit **Humana.com/medicare** to view a copy of the EOC or call **1-800-833-2364**.

HMO Travel Benefit

Members can receive in-network benefits when services are received from a participating HMO National Network provider during their travels to other states and Puerto Rico.

Humana Well Dine® Meal Program

Humana's home delivered meal program for members following an inpatient stay in the hospital or nursing facility.

Over-the-Counter (OTC) mail order

\$100 maximum benefit coverage amount per quarter (3 months) for select over-the-counter health and wellness products.

Post Discharge Personal Home Care

\$0 copayment for a minimum of 4 hours per day, up to a maximum of 44 hours per year for certain in-home support services following a discharge from a skilled nursing facility or from an inpatient hospitalization. Services must be initiated within 30 days of discharge event and utilized within 60 days of discharge for each qualifying event up to the maximum annual allowance.

Authorization may be required. Contact the plan for details.

Rewards and Incentives

Go365 by Humana[®] a Rewards and Incentive program for completing certain preventive health screenings and health and wellness activities.

SilverSneakers® fitness program

Basic fitness center membership including fitness classes.







You can see our plan's **provider and pharmacy directory** at our website at **humana.com/finder/search** or call us at the number listed at the beginning of this booklet and we will send you one.



You can see our plan's **drug guide** at our website at **humana.com/medicaredruglist** or call us at the number listed at the beginning of this booklet and we will send you one.

To find out more about the coverage and costs of Original Medicare, look in the current "Medicare & You" handbook. View it online at http://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

Telehealth services shown are in addition to the Original Medicare covered telehealth. Your cost may be different for Original Medicare telehealth.

Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your evidence of coverage for additional details on what your plan may cover or other rules that may apply.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion, or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable federal civil rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.
 If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.
- **California residents:** You may also call California Department of Insurance toll-free hotline number: **1-800-927-HELP (4357)**, to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 1-877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

GHHLNNXEN 0522

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-320-1235 (TTY: 711). Someone who speaks English can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-320-1235 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果 您需要此翻译服务,请致电 1-877-320-1235 (TTY: 711)。我们的中文工作人员很乐意帮助您。这是 一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯服務。 如需翻譯服務,請致電 1-877-320-1235 (TTY: 711)。我們講中文的人員將樂意為您提供幫助。這是 一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-877-320-1235 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-877-320-1235 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-877-320-1235 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-877-320-1235 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-877-320-1235 (TTY: 711) 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다. **Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-320-1235 (ТТҮ: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على (TTY: 711) 1235-320-128-1. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-320-1235 (TTY: 711) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-320-1235 (TTY: 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portugues: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-877-320-1235 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-877-320-1235 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-877-320-1235 (TTY: 711). Ta usługa jest bezpłatna.

Japanese: 当社の健康健康保険と薬品処方薬プランに関するご質問にお答えするために、無料の通訳 サービスがありますございます。通訳をご用命になるには、1-877-320-1235 (TTY: 711) にお電話くだ さい。日本語を話す人者が支援いたします。これは無料のサービスです。

Humana Gold Plus H6622-062 (HMO-POS) H6622062000 ENG Select Counties in Minnesota

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