

2023 Summary of Benefits

January 1, 2023, to December 31, 2023

Cigna TotalCare AL (HMO D-SNP) H4513-056-001

Additional coverage and extra benefits for people with Medicare and any level of Medicaid assistance

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To Join

You must be entitled to Medicare Part A, be enrolled in Medicare Part B and Medicaid, and live in our service area.

Service Area

Autauga, Baldwin, Bibb, Chilton, Cullman, Coosa, Dallas, Elmore, Jefferson, Lowndes, Mobile, Montgomery, Perry, Shelby, Talladega, and Walker counties, **AL**



Introduction

This Summary of Benefits gives you a summary of what Cigna TotalCare AL (HMO D-SNP) covers and what you pay. It doesn't list every service that we cover or every limitation or exclusion. To get a complete list of services we cover, refer to the plan's Evidence of Coverage (EOC) online at CignaMedicare.com, or call us to request a copy.

Comparing coverage

If you want to compare our plan with other Medicare health plans, ask the other plans for their *Summary of Benefits*. Or, use the *Medicare Plan Finder* on **www.medicare.gov**.

More about Original Medicare

If you want to know more about the coverage and costs of Original Medicare, look in your current *Medicare & You* handbook.

View the handbook online at: www.medicare.gov

Get a copy of the handbook by calling: 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Need help?

Already a customer

Call toll-free 1-800-668-3813 (TTY 711). Customer Service is available 8 a.m. to 8 p.m. local time: from October 1 to March 31, 7 days a week; and from April 1 to September 30, Monday through Friday. Our automated phone system may answer your call during weekends, holidays, and after hours.

Not a customer

Call toll-free 1-800-313-0973 (TTY 711). Licensed agents are available 8 a.m. to 8 p.m. local time: from October 1 to March 31, 7 days a week; and from April 1 to September 30, Monday through Friday. Our automated phone system may answer your call during weekends, holidays, and after hours.

You can also visit our website at: **CignaMedicare.com**.

1 | About this Plan

Who can enroll?

This plan is available to anyone who has Medicare AND full or partial Medical Assistance from the state (Medicaid). Premiums, copays, coinsurance, and deductibles may vary based on the level of Medical Assistance and *Extra Help* you receive. Contact the plan for further details.

You can enroll in this plan if you are in one of these Medicaid categories:

Qualified Medicare Beneficiary (QMB):

While QMB status provides you with Medicaid coverage of your Medicare costshare, you are not eligible for full Medicaid benefits. This means that Medicaid pays only your Part A and Part B premiums, deductibles and cost-share amounts. Medicaid does not cover your Part D prescription drug copays nor does it pay for services that Medicare Part A or Part B does not cover.

Qualified Medicare Beneficiary Plus

(QMB+): As a QMB+, not only is your Medicare cost-share covered by Medicaid, but you also are eligible for full Medicaid benefits. Medicaid pays your Part A and Part B premiums, deductibles and cost-share amounts. This means you pay your Part D prescription drug copays—and nothing else.

Specified Low-Income Medicare
Beneficiary (SLMB): You do not have full
Medicaid benefits as an SLMB. Medicaid
pays only your Part B premium—not any
cost-share amounts; however, you may
find that some services do not require a
customer cost-share.

Specified Low-Income Medicare Beneficiary (SLMB+): As a SLMB+, you are eligible for full Medicaid benefits. In addition, Medicaid pays your Part B premium. Further, additional limited assistance from your state Medicaid agency may be available to help you pay any Medicare cost-share amounts. When both Medicare and Medicaid provide coverage for a service you receive, your cost-share is typically 0%; however, when Medicaid does not provide coverage for such service or other benefit, you may be required to pay a cost-share amount.

Qualifying Individual (QI): You do not have full Medicaid benefits as a QI, so Medicaid pays only your Part B premium—not any cost-share amounts; however, you may find that some services do not require a customer cost-share.

Qualified Disabled and Working Individual (QDWI): As a QDWI, you do not have full Medicaid benefits. Medicaid pays only your Part A premium. While Medicaid does not pay any cost-share amounts, you may find that some services do not require a customer cost-share.

Full Benefits Dual Eligible (FBDE): You are eligible for full Medicaid benefits as an FBDE; further, Medicaid may provide limited assistance with Medicare costshare amounts. When both Medicare and Medicaid provide coverage for a service you receive, your cost-share is typically 0%; however, when Medicaid does not provide coverage for such service or other benefit, you may be required to pay a cost-share amount.

If your category of Medicaid eligibility changes, your cost-share may also increase or decrease. You must recertify your Medicaid enrollment to continue to receive your Medicare coverage.

Which doctors, hospitals, and pharmacies can I use?

Cigna TotalCare AL (HMO D-SNP) has a network of doctors, hospitals, and other providers. If you use providers that are not in our network, the plan may not pay for these services.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

You can see our plan's Provider and Pharmacy Directory at our website, CignaMedicare.com.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers—and more.

- Our customers get all of the benefits covered by Original Medicare.
- Our customers also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this Summary of Benefits.

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.

- You can see the plan's complete Comprehensive Prescription Drug List which lists the Part D prescriptions drugs along with any restrictions on our website, CignaMedicare.com.
- Or, call us, and we will send you a copy of the plan's Comprehensive Prescription Drug List.

2 | Monthly Premium, Deductible, and Limits

This plan is available to anyone who has Medicare AND full or partial Medical Assistance from the state (Medicaid). Premiums, copays, coinsurance, and deductibles may vary based on the level of Medical Assistance and Extra Help you receive. Contact the plan for further details.

Benefit	Cigna TotalCare AL (HMO D-SNP)		
Monthly Premium	\$0 per month with full Medicaid cost-share assistance \$18.70 per month with SLMB, QI, and QDWI cost-share assistance. In addition, you must keep paying your Medicare Part B premium.		
Medical Deductible	This plan does not have a deductible.		
Pharmacy (Part D) Deductible	 \$0 deductible for those who receive full state Medicaid assistance. \$0 or \$104 deductible, depending on your level of Extra Help, for those who qualify for low income subsidy (LIS). \$505 is the standard Part D deductible for 2023. 		
Is there any limit on how much I will pay for my covered services?	Original Medicare does not have annual limits on out-of-pocket costs. Your yearly limit(s) in this plan: \$5,900 applies to in-network Medicare-covered benefits This limit is the most you pay for copays, coinsurance, and other costs for Medicare services for the year. Please note that you may still need to pay your monthly premiums, if any, and cost-sharing for your Part D prescription drugs. In this plan, cost-sharing may vary based on your level of Medicaid eligibility.		

3 | Covered Medical and Hospital Benefits

Benefit	What You Pay			
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance		
Note: Services with a ¹ may require prior authorization. Services with a ² may require a referral from your doctor.				
Inpatient Hospital Coverage ¹				
Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	\$0 copay per day for days 1-5	\$150 copay per day for days 1-5		
For each Medicare-covered hospital stay, you are required to pay the applicable cost sharing, starting with Day 1, each time you are admitted.	\$0 copay per day for days 6-90	\$0 copay per day for days 6-90		
There is a \$0 copayment per lifetime reserve day.				
Outpatient Hospital Services/ASC				
Ambulatory Surgical Center (ASC) ¹	\$0 copay	\$0 copay for any surgical procedures during a colorectal screening		
		\$50 copay for all other ASC services		
Outpatient Hospital ¹	\$0 copay	\$0 copay for any surgical procedures during a colorectal screening		
		\$95 copay for all other outpatient services not provided in an ASC		
Outpatient Observation ¹	\$0 copay per stay	\$95 copay per stay		
Doctors Visits				
Primary Care Provider (PCP)	\$0 copay	\$0 copay		
Specialists ¹	\$0 copay	\$0 copay		

Benefit	What You Pay		
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance	
Preventive Care			
Our plan covers many Medicare-covered preventive services, including: Abdominal aortic aneurysm screening Alcohol misuse screenings and counseling Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screenings Cervical and vaginal cancer screening Colorectal cancer screening (colonoscopy, fecal occult blood test, multi-target stool DNA tests, screening barium enemas, flexible sigmoidoscopy) Depression screenings Diabetes screenings Diabetes self-management training Glaucoma tests Hepatitis B Virus (HBV) infection screening HIV screening Lung cancer screening with low dose computed tomography (LDCT) Medical nutrition therapy services Obesity screening and counseling Prostate cancer screenings (PSA) Sexually transmitted infections screening and counseling Smoking and tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease) Vaccines; including COVID-19, Flu shots, Hepatitis B shots and Pneumococcal shots Welcome to Medicare preventive visit (one-time)	\$0 copay Any additional preventive services approved by Medicare during the contract year will be covered. Please see your EOC for frequency of covered services.	\$0 copay Any additional preventive services approved by Medicare during the contract year will be covered. Please see your EOC for frequency of covered services.	

> Yearly Wellness visit

Benefit	What You Pay		
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance	
Emergency Care			
Emergency Care Services	\$0 copay	\$110 copay	
		If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for emergency care.	
Worldwide Emergency/Urgent	\$110 copay	\$110 copay	
Coverage/Emergency Transportation	Maximum worldwide coverage amount \$50,000	Maximum worldwide coverage amount \$50,000	
Urgently Needed Services			
Urgent Care Services	\$0 copay	\$55 copay	
		If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for urgent care.	
Diagnostic Services, Labs, and Imaging Costs for these services may vary based on place of	service or type of service	'	
Diagnostic Procedures and Tests ¹	0% coinsurance	0% coinsurance for EKG	
		20% coinsurance for all other diagnostic procedures and tests	
Lab Services ¹	\$0 copay	\$0 copay	
Therapeutic Radiological Services ¹	0% coinsurance	20% coinsurance	
X-ray Services	0% coinsurance	0% coinsurance in a PCP or specialist office	
		20% coinsurance at all other facilities	
Diagnostic Radiological Services (MRIs, CT scans, etc.) ¹	0% coinsurance	0%–20% coinsurance	

Benefit	What You Pay		
Delient	With full Medicaid cost-	With SLMB, QI,	
	share assistance (QMB, QMB+, SLMB+, FBDE)	and QDWI cost- share assistance	
Hearing Services			
Hearing Exams (Medicare-covered)	\$0 copay	\$0 copay	
Routine Hearing Exams	\$0 copay for one routine exam every year	\$0 copay for one routine exam every year	
Hearing Aid Fitting/Evaluation	\$0 copay for one fitting evaluation for hearing aid every three years	\$0 copay for one fitting evaluation for hearing aid every three years	
Hearing Aids	\$0 copay up to plan maximum coverage amount of \$2,000 allowance for both ears combined every three years	\$0 copay up to plan maximum coverage amount of \$2,000 allowance for both ears combined every three years	
Dental Services (Medicare-covered) ¹			
Limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth)	\$0 copay	\$0 copay	
Preventive and Comprehensive Dental Services			
Dental Allowance Supplemental dental services with licensed dentist.* Provider submits claim to Cigna Dental Health. Includes Preventive and Comprehensive Services. Benefit does not cover cosmetic services. *Dentist is not on the exclusion/preclusion list and/ or has not opted out of Medicare.	\$0 copay up to allowance amount	\$0 copay up to allowance amount	
Maximum Coverage Amount	\$2,500 combined preventive and comprehensive allowance every year	\$2,500 combined preventive and comprehensive allowance every year	

Benefit	What You Pay		
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance	
Vision Services			
Eye Exams (Medicare-covered) A facility cost-share may apply for procedures performed at an outpatient surgical center.	\$0 copay	\$0 copay	
Routine Eye Exam Non-Medicare covered routine eye exam (including eye refraction) per year. Eye refractions outside of the annual non-Medicare covered routine eye exam are not covered.	\$0 copay for one routine exam every year	\$0 copay for one routine exam every year	
Glaucoma Screening (Medicare-covered)	\$0 copay	\$0 copay	
Eyewear (Medicare-covered)	\$0 copay	\$0 copay	
Routine Eyewear > Eyeglasses (lenses and frames) > Eyeglass lenses > Eyeglass frames > Contact lenses (including contact lens fitting) > Upgrades	\$0 copay up to plan maximum coverage amount of \$300 every year. The plan-specified allowance may be applied to one set of the member's choice of eyewear once per year, to include the eyeglass frame/lenses/lens options combination or contact lenses (to include related professional fees) in lieu of eyeglasses.	\$0 copay up to plan maximum coverage amount of \$300 every year. The plan-specified allowance may be applied to one set of the member's choice of eyewear once per year, to include the eyeglass frame/lenses/lens options combination or contact lenses (to include related professional fees) in lieu of eyeglasses.	
Mental Health Services	'		
Inpatient¹ Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital. For each Medicare-covered hospital stay, you are required to pay the applicable cost sharing, starting with Day 1 each time you are admitted. There is a \$0 copayment per lifetime reserve day.	\$0 copay per stay	\$1,850 copay per stay	
Outpatient ¹	\$0 copay	\$0 copay	
Individual or Group Therapy Visit			

Benefit	What You Pay		
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance	
Skilled Nursing Facility (SNF) ¹			
Our plan covers up to 100 days per benefit period.	\$0 copay per day for days 1-20	\$10 copay per day for days 1-20	
	\$0 copay per day for days 21-100	\$196 copay per day for days 21-100	
Rehabilitation Services			
Cardiac (Heart) Rehab Services ¹	\$0 copay	\$0 copay	
Pulmonary Rehab Services ¹	\$0 copay	\$0 copay	
Occupational Therapy Services ¹	\$0 copay	\$0 copay	
Physical Therapy and Speech/Language Therapy Services ¹	\$0 copay	\$0 copay	
Physical Therapy and Speech/Language Therapy Telehealth Services ¹	\$0 copay	\$0 copay	
Ambulance ¹			
Ground Service (one-way trip)	\$0 copay	\$230 copay	
Air Service (one-way trip)	0% coinsurance	20% coinsurance	
Transportation ¹			
Members are required to coordinate with Cigna vendor for transportation to plan-approved locations at least 48 hours in advance. Mileage restrictions may apply. See <i>Evidence of Coverage</i> for full details and restrictions related to benefit.	\$0 copay for unlimited one-way trips every year	\$0 copay for unlimited one-way trips every year	
Medicare Part B Drugs			
Part B Chemotherapy Drugs and Other	0% coinsurance	20% coinsurance	
Part B Drugs ¹ Medicare-covered Part B Drugs may be subject to step therapy requirements.	This plan has Part D prescription drug coverage. See Section 4 in the Summary of Benefits.	This plan has Part D prescription drug coverage. See Section 4 in the Summary of Benefits.	
Foot Care (Podiatry Services)			
Podiatry Services (Medicare-covered)	\$0 copay	\$0 copay	
Routine Podiatry Services	Not covered	Not covered	

Benefit	What You Pay		
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance	
Medical Equipment and Supplies			
Durable Medical Equipment (wheelchairs, oxygen, etc.) ¹	0% coinsurance	20% coinsurance	
Prosthetic Devices (braces, artificial limbs, etc.) and Related Medical Supplies ¹	0% coinsurance	20% coinsurance	
Diabetic Services and Supplies Brand limitations apply to certain supplies.	\$0 copay for diabetes self-management training	\$0 copay for diabetes self-management training	
שומות ווווומנוטווס מאףוץ נט כפונמווו סעאףוופס.	0% coinsurance for therapeutic shoes or inserts ¹	20% coinsurance for therapeutic shoes or inserts ¹	
	\$0 copay for diabetic monitoring supplies ¹	\$0 copay for diabetic monitoring supplies ¹	
Fitness and Wellness Programs	'	'	
Fitness Program	\$0 copay	\$0 copay	
The program offers the flexibility of a fitness center membership, digital fitness tools, and a home fitness kit.			
Health Information Line			
Talk one-on-one with a Nurse Advocate* to get timely answers to your health-related questions at no additional cost, anytime day or night.	\$0 copay	\$0 copay	
*Nurse Advocates hold current nursing licensure in a minimum of one state, but are not practicing nursing or providing medical advice in any capacity as a health advocate.			
Chiropractic Care			
Chiropractic Services (Medicare-covered) ¹	\$0 copay	\$0 copay	
Routine Chiropractic Services	Not covered Not covered		
Home Health Care ¹			
Home Health	\$0 copay	\$0 copay	

Benefit	What You Pay		
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance	
Hospice			
Hospice care must be provided by a Medicare-certified hospice program.	\$0 copay	\$0 copay	
Our plan covers hospice consultation services (one-time only) before you select hospice. Hospice is covered outside of our plan. You may have to pay part of the cost for drugs and respite care. Please contact the plan for more details.			
Outpatient Substance Abuse ¹			
Individual or Group Therapy Visit	\$0 copay	\$0 copay	
Opioid Treatment Services ¹			
FDA-approved treatment medications in addition to testing, counseling, and therapy.	\$0 copay	\$0 copay	
Over-the-Counter (OTC) Items			
Over-the-counter drugs and other health-related pharmacy products, as listed in the OTC Catalog.	\$125 allowance every three months	\$125 allowance every three months	
Home-Delivered Meals			
	\$0 copay for home-delivered meals	\$0 copay for home-delivered meals	
	Limited to 14 meals per discharge from a qualified hospital stay or skilled nursing facility (up to three stays per year), ESRD care management is limited to 56 meals once per year.	Limited to 14 meals per discharge from a qualified hospital stay or skilled nursing facility (up to three stays per year), ESRD care management is limited to 56 meals once per year.	
Telehealth Services (Medicare-covered)			
For non-emergency care, talk with a telehealth doctor via phone or video for certain telehealth services, including: allergies, cough, headache, sore throat, and other minor illnesses.	\$0 copay	\$0 copay	
Acupuncture Services			
Acupuncture Services (Medicare-covered) ¹	\$0 copay	\$0 copay	
Services for chronic lower back pain.			
Supplemental Acupuncture Services	Not covered	Not covered	

Additional Benefits Enjoy these extra benefits included in your plan.				
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance		
Annual Physical Exam	\$0 copay	\$0 copay		
Caregiver Support The caregiver benefit includes: individual help with caregiving, social health needs such as nutrition, finding resources, and stress management; one-on-one coaching for caregivers who need personal support and guidance; and an online application to stay in touch with your caregiver coach, share information with others in the caregiver team, and access support and resources.	\$0 copay for caregiver support services, including one-on-one coaching and personalized resources for members and caregivers.	\$0 copay for caregiver support services, including one-on-one coaching and personalized resources for members and caregivers.		
Cigna Healthy Today Card	Based on your plan's	Based on your plan's		
Use your pre-loaded Cigna Healthy Today benefit card for easy access to incentives, rewards, and select allowance benefits* that may be part of your plan. *Benefits, coverage and amounts vary by plan.	allowance and frequency amounts, funds will be loaded on your Cigna Healthy Today card automatically.	allowance and frequency amounts, funds will be loaded on your Cigna Healthy Today card automatically.		
Limitations, exclusions, and restrictions may apply.	V 1 0400	V 1 0400		
Cigna Medicare Advantage Incentives With the Cigna Medicare Advantage incentives program, you can earn money for completing certain health check-ups. After completing your yearly health check-up, you can qualify for additional incentives as determined by your plan and provider. Reward dollars are intended to be used on health and wellness products only.	You can earn up to \$100, which is loaded on your Cigna Healthy Today card for completing certain healthy activities.	You can earn up to \$100, which is loaded on your Cigna Healthy Today card for completing certain healthy activities.		
Healthy Grocery Allowance	\$75 every month to use toward the purchase of	\$75 every month to use toward the purchase of		
A key ingredient to keeping healthy is eating healthy foods. Your plan includes a monthly allowance to use toward the purchase of healthy and nutritious foods from participating retailers. The amount does not carry over to the next month or the following year. This allowance cannot be used towards the purchase of tobacco, alcohol or other select products.	healthy and nutritious foods. Funds are loaded to your Cigna Healthy Today card each month.	healthy and nutritious foods. Funds are loaded to your Cigna Healthy Today card each month.		

Additional Benefits Enjoy these extra benefits included in your plan.			
	With full Medicaid cost- share assistance (QMB, QMB+, SLMB+, FBDE)	With SLMB, QI, and QDWI cost- share assistance	
Part D Cost-Sharing Reduction If you receive the Low Income Subsidy (LIS), regardless of your income and institutional status, you pay a \$0 copay for any covered Part D drug throughout all coverage phases. You may get your drugs at network retail pharmacies and mail order pharmacies.	\$0 copay for all covered Part D drugs throughout all coverage phases.	\$0 copay for all covered Part D drugs throughout all coverage phases.	

4 | Prescription Drug Benefits

Medicare Part D Drugs Initial Coverage

Most of our members qualify for and are already getting *Extra Help* from Medicare to pay for their Part D prescription drug costs.

Medicare provides *Extra Help* to pay Part D prescription drug costs for people who have limited income and resources. Resources include your savings and stocks but not your home or car. Those who qualify get help paying for any Medicare drug plan's monthly premium, yearly deductible, and prescription copayments. This *Extra Help* also counts toward your out-of-pocket costs.

People with limited income and resources may qualify for *Extra Help*. Some people automatically qualify for *Extra Help* and don't need to apply. Medicare mails a letter to people who automatically qualify for *Extra Help*.

If you have questions about Extra Help, call:

- > Your local Social Security office, or
- Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.

The following chart shows the cost-sharing amounts for Part D drugs covered under this plan for all Part D coverage stages if you get *Extra Help* from Medicare. You may get your drugs at network retail pharmacies and mail order pharmacies:

		Mail Order Cost-Sharing		Retail Cost-Sharing	
	Supply	Preferred	Standard	Preferred	Standard
All Covered Part D Drugs	30-day	\$0 copay	\$0 copay	\$0 copay	\$0 copay
	60-day	\$0 copay	\$0 copay	\$0 copay	\$0 copay
	90-day	\$0 copay	\$0 copay	\$0 copay	\$0 copay

5 | Medicaid-covered Benefits

This section provides information for people with Original Medicare and full Medicaid coverage.

If you have questions about the assistance you get from Medicaid, contact:

Alabama Medicaid Agency

1-334-242-5000 or **1-800-362-1504** www.medicaid.alabama.gov

If offered in Alabama, you may be eligible for the Medicaid benefits listed below in addition to the Original Medicare benefits described in this *Summary* of *Benefits* booklet when the services are not already covered by Original Medicare. Benefit limitations, referrals, and prior authorizations may apply.

- Doctor Services
- > Eve Care Services
- > Home Health Service
-) Hospice Servies
- > Inpatient Hospital Care
- > Outpatient Hospital Care
- > Psychiatric Hospital Services
- Labs and X-Ray Services
- > Mental Health Services
- > Nursing Home Care Services
- > Out-of-State Services
- > Prescription Drugs
- > Renal Dialysis Services
- > Transplant Services
- > Ambulance Services
- Non-Emergency Transportation Services

^{*} All Medicaid covered services are subject to change at any time. For the most current Alabama Medicaid coverage information, please visit the Alabama Medicaid website at www.medicaid.alabama.gov, or call the Medicaid Hotline at 1-334-242-5000 or 1-800-362-1504.