# IMPORTANT INFORMATION:

## 2022 Medicare Star Ratings



## Alignment Health Plan - H3815

For 2022, Alignment Health Plan - H3815 received the following Star Ratings from Medicare:



 Overall Star Rating:
 ★★★★☆

 Health Services Rating:
 ★★★★☆

 Drug Services Rating:
 ★★★★★

Every year, Medicare evaluates plans based on a 5-star rating system.

### **Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan - for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

**★★★★★** EXCELLENT

★★★★☆ ABOVE AVERAGE

★★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

### **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at <a href="mailto:medicare.gov/plan-compare.">medicare.gov/plan-compare.</a>

#### Questions about this plan?

Contact Alignment Health Plan 7 days a week from 8:00 a.m. to 8:00 p.m. Pacific time at 888-979-2247 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Pacific time. Current members please call 866-634-2247 (toll-free) or 711 (TTY).

Y0141 22338EN M